

TITLE SHEET

INTEREXCHANGE TELECOMMUNICATIONS PRICE LIST

OF FLORIDA

FRONTIER COMMUNICATIONS OF AMERICA, INC.

All services contained in this Price List are competitive.

This Price List contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by Frontier Communications of America, Inc., within the State of Florida. This Price List is on file with the Public Service Commission. Copies may be inspected during normal business hours at the Company's principal place of business, at 180 S. Clinton Avenue, Rochester, New York 14646.

TABLE OF CONTENTS

	<u>Sheet No.</u>
Title Page	1
Table of Contents	2
Symbols	3
Price List Format	4
SECTION 1 - Technical Terms and Abbreviations	1-1
SECTION 2 - Rules and Regulations	2-1
SECTION 3 - Description of Service	3-1
SECTION 4 - Rates	4-1

SYMBOLS

The following symbols are used for the purposes indicated below:

- D - Delete or discontinue.
- I - Increase to a rate.
- M - Moved from another Price List location.
- N - New.
- R - Reduction to a rate.
- T - Change in text but no change in rate or regulation.

Effective: July 26, 2011

PRICE LIST FORMAT

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Price List. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Florida Public Service Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Florida Public Service Commission follows in its Price List approval process, the most current sheet number on file with the Commission is not always the Price List in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1
 - 2.1.1
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheets** - When a Price List filing is made with the Florida Public Service Commission, an updated Check Sheet accompanies the Price List filing. The Check Sheet lists the sheets contained in the Price List, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The Price List user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the Florida Public Service Commission.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company or its underlying carrier.

Account - The Customer who has agreed, orally or in writing, to honor the terms of service established by the Company. An Account may have more than one service billed to the same Customer address. An Account may include multiple locations for the same Customer.

Aggregator - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

Business Customer - For the purpose of this Price List, a Business Customer is a Customer of the Company whose primary use of the Company's service is for business purposes. A Business Customer is also a Customer who accesses the Company's service using an access line that has been assigned a business class of service by the local service provider.

Collect Call - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

Commission - The Florida Public Service Commission.

Company - Frontier Communications of America, Inc., unless stated otherwise.

Company's Point of Presence - Location of the serving central office associated with access to the Company's or its underlying carrier's network.

Consumer - A person who is not a Customer who initiates any telephone calls using operator services.

Customer - Any person, firm, partnership, corporation or other entity which subscribes to or uses service under the terms and conditions of this Price List. The Customer is responsible for the payment of charges for service offered by the Company which are subscribed to or used by the Customer. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes.

Effective: November 2, 2011

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

Equal Access - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes.

Initial and Additional Period - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

LEC - Local Exchange Company

Operator Station Call - A service whereby the Customer places a non-Person to Person call with the assistance of an operator (live or automated.)

Person-to-Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Residential Customer - For the purpose of this Price List, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling unit. A Residential Customer is also a Customer who accesses the Company's service using an access line that has not been assigned a business class of service by the local service provider.

Switched Access - A method for reaching the Company through the local service provider's switched network whereby the Customer uses standard business or residential local lines.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

(D)
(D)

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

- 2.1.1 The Company offers intrastate telecommunications service in conjunction with interstate service.
- 2.1.2 The Company installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this Price List. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer. The Company's services are provided on a monthly basis, unless ordered on a longer term basis, and are available twenty-four hours per day.
- 2.1.3 No charges apply to incomplete calls.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this Price List.
- 2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this Price List, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this Price List are directly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Price List shall apply to all such permitted assignees or transferees, as well as all conditions of service.

Effective: July 26, 2011

SECTION 2 - RULES AND REGULATIONS (Cont'd)**2.3 Use**

Services provided under this Price List may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

2.4.1 The Company liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage) , for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this Price List, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this Price List; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.4.4 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.5 Deposits

The Company does not require a deposit from the Customer.

2.6 Advance Payments

For Customers whom the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

2.7 Taxes and Fees

2.7.1 State and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this Price List.

2.7.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

Effective: July 26, 2011

SECTION 2 - RULES AND REGULATIONS (Cont'd)**2.7 Taxes and Fees (Cont'd)****2.7.3 Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate that originate from any domestic pay telephone used to access the Company's services for which the pay telephone operator is not other compensated, including calls that originate by dialing 1+800 or 888+NXX+XXXX; 1+950+XXXX; or NPA-NXXX. The Pay Telephone Surcharge, which is in addition to standard Price Listed usage any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the A#@ symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call, or to operator assisted calls.

2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer.

2.9 Installation

Service is installed upon mutual agreement between the Customer and the Company.

SECTION 2 - RULES AND REGULATIONS (Cont'd)**2.10 Payment for Service**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Terms of payment shall be according to the rules and regulations of the billing agent and subject to the rules of regulatory agencies, such as the Florida Public Service Commission. Any objections to billed charges must be reported to the Company or its billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.11 Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates, and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with the Company. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

2.12 Cancellation and Restoration of Service

Service continues to be provided until canceled by the Customer or until canceled by the Company as set forth below. The Company may render bills subsequent to the termination of service for charges incurred before termination. The Customer shall pay such bills in full in accordance with the payment terms of this Price List.

2.12.1 Cancellation by the Customer

The Customer may have service discontinued upon written or verbal notice to the Company. The Customer shall pay the Company for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later.

SECTION 2 - RULES AND REGULATIONS (Cont'd)**2.12 Cancellation and Restoration of Service (Cont'd)****2.12.2 Refusal, Suspension or Cancellation by the Company**

- A.** The Company may disconnect service to any Customer after five (5) days written notice for any reason stated below:
1. For failure of the Customer to pay a bill for service when due;
 2. For failure of the Customer to meet the Company's deposit and credit requirements;
 3. For failure of the Customer to make proper application for service;
 4. For the Customer's violation of any of the utility's rules on file with the Commission;
 5. For failure of the Customer to provide the utility reasonable access to its equipment and property;
 6. For failure of the Customer to furnish such service, equipment and/or rights-of-way necessary to service said Customer as shall have been specified by the Company as a condition of obtaining service; or
 7. When necessary for the utility to comply with any order or request or any governmental authority having jurisdiction.

B. Disconnection of Service without Notice

Without notice, the Company may disconnect service to any Customer for any reason stated below:

1. In the event of tampering with the Company's equipment
2. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public, or to employees of the Company; or;
3. In the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.

2.12.3 Restoration of Service

If service has been discontinued for a valid cause by the Company as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

Effective: July 26, 2011

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.13 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.14 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. Customer is responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.15 Reservation of Toll Free "800/888" Numbers

The Company will make every effort to reserve Toll Free "800/888" vanity numbers for Customers, but makes no guarantee or warranty that the requested number(s) will be available.

Effective: November 2, 2011

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.16 Rules Applicable to Operator Services Provided to Aggregator Locations

2.16.1 Subscribers who provide service to the transient public (aggregators) must place a notice on or near each instrument that provides transient access to the Company's operator services. The notice will be provided by the Company unless contractual agreement transfers the requirement to the call aggregator (as is frequently the case for LEC-provided public or semi-public service.) In all cases the notice will include the following information, customized for the individual installation:

- (A) InterLATA operator service is provided by the Company.
- (B) Per Call Service Charges: [as per product description and rate described elsewhere in this Price List]
- (C) Calls may be billed to major credit cards such as MasterCard or American Express. (C)
- (D) Please consult the local telephone company directory or local telephone company operator for intraLATA dialing instructions and rates.
- (E) To place an interLATA call dial [access code where applicable] + 0 + area code + interLATA telephone number.
- (F) The establishment surcharge for Local Calls is: \$X.XX/X% (to be billed by establishment).
- (G) The establishment surcharge for Long Distance Calls is: \$X.XX/X% (to be billed by establishment).
- (H) The Company's interLATA rates may be obtained by dialing [the toll free number provided by the Company].

When the premises equipment functions differently than stated above, the tent card or sticker will be modified to reflect the actual dialing pattern.

Effective: July 26, 2011

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.17 Special Conditions Applicable to Operator Services

- 2.17.2** Any applicable surcharges billed at check out time by a hotel/motel Subscriber for local or long distance calls must also be stated on the tent card. Subscriber surcharges will not be billed on telephone bills by the Company.
- 2.17.3** So long as Florida Rules require, IntraLATA "0+" calls and all "0-" (zero minus) calls will be routed to the local exchange carrier. Where the capability exists, the local exchange carrier will route 0- interLATA calls to the presubscribed carrier of the access line. In all other cases the local carrier will route 0- interLATA calls as determined by applicable state and federal laws.
- 2.17.4** Calls handled and billed by the Company will be audibly and distinctly branded "Frontier Communications of America" at the beginning and end of the operator treatment portion of the call and prior to the commencement of billing. Callers may disconnect from the call after the brand and prior to connection without incurring any call charges.

SECTION 3 - DESCRIPTION OF SERVICE

3.1 General

The Company provides intrastate, interexchange switched and dedicated telecommunications services between locations in Florida.

Customers can expect a call completion rate of not less than 90% during peak use periods for Feature Group D 1+ dialing. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between the Rate Centers associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the Rate Centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1 -** Obtain the "V" and "H" coordinates for the Rate Center of the originating and the destination points.
- Step 2 -** Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.
- Step 3 -** Square the differences obtained in Step 2.
- Step 4 -** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 -** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 -** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating points of the call.

Formula:

$$\sqrt{\frac{(V_1 V_2)^2 + (H_1 H_2)^2}{10}}$$

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.3 Call Timing

- 3.3.1** Long distance usage charges are based on the actual usage of the Company's network. Chargeable time begins when the calling and the called station are connected. Call timing is determined using industry standard methods of answer supervision, including hardware and software answer detection.
- 3.3.2** Chargeable time ends when the calling service point terminates, thereby releasing the network connection.
- 3.3.3** Unless otherwise specified in this Price List, usage is measured in one (1) minute increments for billing purposes. Partial usage will be rounded up to the next highest whole minute. All calls are rounded to the next highest billing increment. Any partial cents per call will be rounded up to the next highest cent.
- 3.3.4** Unless flat rated, usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call originating at the Customer's Location.
- 3.3.5** No charges apply to unanswered calls.

Effective: July 26, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.4 Time-Of-Day Rate Periods**

Unless otherwise specified in the product description in this Price List, the following time-of-day and day-of-week rate periods are applicable to all calls. Evening rates shall apply to all calls placed on the Company's recognized Holidays except when a lower rate would normally apply.

DAY RATE PERIOD	8:00 AM to 5:00* PM Monday through Friday
EVENING RATE PERIOD	5:00 PM to 11:00* PM Sunday through Friday
NIGHT/WEEKEND RATE PERIOD	11:00 PM to 8:00* AM Sunday through Friday, all day Saturday and Sunday until 5:00* PM

* to, but not including

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

Holiday Rates

Calls on the following Company-recognized Holidays are rated at the Evening Rate Period or Off-Peak Rate Period rate unless a lower rate would normally apply.

New Year's Day**	Labor Day	Christmas Day**
Independence Day**	Thanksgiving Day	Memorial Day*

* - Applies to Federally observed day only.

** - When this holiday falls on Sunday, the Holiday rate applies on the following Monday. When this holiday falls on a Saturday, the Holiday rate applies to calls placed on the preceding Friday.

Effective: July 26, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.4 Time-Of-Day Rate Periods, (Cont'd)****3.4.1 Access**

The following time periods apply in rating Access calls:

Business Hours:	Monday through Friday	8:00 AM to 4:59 PM Excluding Carrier recognized holidays
Off Hours: Saturday and Sunday	Monday through Friday	5:00 PM to 7:59 AM All Day Including Carrier recognized holidays

3.4.2 HomeSaver

The following time periods apply in rating all HomeSaver and HomeSaver Access (Travel) calls:

Day Hours:	Monday through Friday	8:00 AM to 4:59 PM Excluding Carrier recognized holidays
Evening/ Night/ Weekend Hours:	Monday through Friday Saturday and Sunday	5:00 PM to 7:59 PM All Day Including Carrier recognized holidays

3.4.3 MultipointThe following time periods apply in rating all Multipointsm 800 calls:

Business Hours:	Monday through Friday	8:00 AM to 5:59 PM
Off Hours:	Monday through Friday Saturday and Sunday	6:00 PM to 7:59 AM All Day Including Carrier recognized holidays

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.4 Time-Of-Day Rate Periods, (Cont'd)

3.4.4 Simple Connect 8xx

The following time periods apply to all Simple Connect 8xx calls:

Business Hour		Off Hour	
<u>Mileage</u>	<u>Rate</u>	<u>Mileage</u>	<u>Rate</u>
0-150	\$0.2335	0-150	\$0.1935
151+	\$0.2335	151+	\$0.1935

3.4.5 Spectrum

The following time periods apply in rating all Spectrum calls:

Business Hours:	Monday through Friday	8:00 AM- 4:59 PM Excluding Carrier recognized holidays
Off Hours:	Monday through Friday Saturday and Sunday	5:00 PM- 7:59 AM 8:00 AM- 4:59 PM Including Carrier recognized holidays

3.4.6 Clear Value

The following time periods apply in rating all Clear Value calls, and all Clear Value calls made through either Access or Spectrum:

Business Hours:	Monday through Friday	8:00 AM-4:59 PM Excluding Carrier- recognized holidays
Off Hours:	Monday through Friday Saturday and Sunday	5:00 PM-7:59 AM All Day Including Carrier- recognized holidays

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.4 Time-Of-Day Rate Periods, (Cont'd)

3.4.7 Home Connections 1+

The following time periods apply in rating all Frontier Home Connections 1+ calls:

Day:	Monday through Friday	7:00am - 6:59pm Excluding carrier-recognized holidays
Evening/Night/ Weekend:	Monday through Friday Saturday and Sunday	7:00pm - 6:59am All Day Including carrier-recognized holiday

3.4.8 Frontier Common Sense

The following time periods apply in rating all Frontier Common Sense calls (switched, dedicated and travel):

Peak:	Monday through Friday	8:00am - 4:59pm Excluding carrier-recognized holidays
Off Peak:	Monday through Friday; Saturday and Sunday	5:00pm - 7:59am All Day Including carrier-recognized holidays

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.5 Directory Assistance

3.5.1 Directory Assistance

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator.

The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call.

If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below.

If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

3.5.2 Directory Assistance Call Completion

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges.

The applicable usage charge is the rate shown in 4.3 following.

(N)

(N)

(C)

(C)

(N)

(N)

Effective: July 26, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.6 Direct Dial Service**

Direct Dial Service is offered to business and residential customers for both inbound and outbound, intraLATA and interLATA, calling over standard switched lines. Calls are billed in six (6) second increments after an initial minimum call duration of six (6) seconds. The applicable rates are not time of day sensitive and apply 24 hours per day, 7 days a week.

Volume and term discounts are offered and rates vary based on whether the Customer is served by on-net or off-net facilities.

3.6.1 HomeSaver

(M)(N)

HomeSaver is a two-way switched access service offered only in conjunction with interstate HomeSaver service. HomeSaver provides customers with both inbound (800) and outbound (1+) service. HomeSaver customers may be billed directly or via their credit card for intrastate and interstate calls that terminate to the customer's HomeSaver station, and are billed to the called party rather than the call originators. HomeSaver customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 101XXXX and then the area code and the desired telephone number. Inbound calls are originated to the HomeSaver customer's designated location by users dialing 1 plus the HomeSaver customer's 800 telephone number

A. Rate Structure

HomeSaver calls are based on length of call and time of day.

B. Usage Charges

The customer's total monthly use of HomeSaver is charged at the applicable service hours and rates per minute set forth in Section 4. HomeSaver outbound calls are billed in six (6) second increments, with a thirty (30) second minimum per call. HomeSaver inbound calls are billed in six (6) second increments with a one minute minimum per call. Any fraction of an increment is rounded up to the next whole increment.

HomeSaver subscribers who place Access (Travel) calls are billed in one minute increments with a one minute minimum per call, according to HomeSaver service hours. The rates applicable to HomeSaver Access (Travel) calls are set forth in Section 4 of the Price List.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.6 Direct Dial Service (Cont'd)****3.6.2 Clear Value**

Clear Value is a long distance service which provides customers with single per minute rates for both their inbound (800) and outbound (1+) usage. Clear Value customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Clear Value customer's designated location by users dialing 1 plus the Clear Value customer's 800 telephone number. Clear Value calls are based on the length of the call and the time of day.

The customer's Clear Value service is charged at the applicable hours and rates per minute set forth in Section 4 based on the Clear Value product option selected. Clear Value customers, switched 1+ and 800 calls are billed in six (6) second increments, with a thirty second minimum for each call and MultipointSM 800 option calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Clear Value dedicated access 1+ and 800 calls are billed in six (6) second increments, with an eighteen second minimum for each call. Clear Value customers who make long distance calls through Access are billed in one minute increments with a one minute minimum, or calls through Spectrum are billed in six (6) second increments with a thirty (30) second minimum at the per minute and per call rates set forth in Section 4. Any fraction of an increment is rounded up to the next whole increment.

Clear Value customers may subscribe to one of eight (8) mutually exclusive Clear Value service options: Clear Value month-to-month (MTM); Clear Value Term Plan I, Term Plan II, Term Plan III, Term Plan IV, Term Plan V, Term Plan VI, or Term Plan VII. For each Clear Value Term plan option, a Clear Value customer must commit to either a one year (12 month), two year (24 month) or three year (36 month) term agreement. Clear Value customers electing either a two or three year term plan agreement will receive one of the applicable per minute discount off the base one year term plan rates. The applicable per minute discounts are set forth in Section 4. Clear Value customers may elect either a switched or dedicated access option (or both) for Term Plans III, IV, V or VI. Term Plans II, V and VI may use switched access only in conjunction with a dedicated access option. The MTM option is only available on a switched access basis. Clear Value customers electing a dedicated access option will be billed by their local exchange carrier or alternative provider for all monthly and non-recurring charges associated with the dedicated access facilities required to access Clear Value.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.6 Direct Dial Service (Cont'd)****3.6.2 Clear Value (Cont'd)**

Clear Value Term Plan options will automatically renew for successive periods of one year unless the Clear Value Term Plan customer notifies Frontier in writing before the end of the term that the Term Plan customer intends to terminate the agreement at the completion of the current one year term. There is a monthly minimum usage level (MMUL) for each term plan option, as set forth in Section 4. Beginning with the customer's second invoice, and for the remaining months of any term plan commitment, the customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. A monthly termination fee, equal to the MMUL of the term plan that the Clear Value customer is subscribing to, will be assessed per month for each of the remaining months in the then current term after a Clear Value customer terminates service prior to the completion of the current term of service. Clear Value, Clear Value Access, and Clear Value Spectrum directory assistance calls are charged on a per call basis. Clear Value customers who also have service long distance Multipointsm 800 service will have their Multipointsm 800 calls rated and billed at minute rates in Section 4.

3.6.3 Frontier Home Connections 1+

Frontier Home Connections 1+ is an outbound switched access service offered only in conjunction with interstate Home Connections 1+ service, and is primarily for residential customers. Frontier Home Connections 1+ customers may originate intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 101XXXX and then the area code and the desired telephone number. Frontier Home Connections 1+ calls are based on length of call and time of day.

The customer's total monthly use of Frontier Home Connections 1+ service is charged at the applicable rates per minute set forth in Section 4, and hours set forth in Section 4. Calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Calls made to directory assistance telephone numbers are charged on a per call basis.

(D)
(D)

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Direct Dial Service (Cont'd)

3.6.4 Frontier Common Sense

Frontier Common Sense service allows customers to select either switched or dedicated outbound and inbound service as a unified service offering. Common Sense customers may select one of three options. It is only available in conjunction with interstate Common Sense service. Frontier Common Sense customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 101XXXX and then the area code and the desired telephone number. Inbound calls are originated to the Common Sense customer's designated location by users dialing 1+ the Common Sense customer's 800 telephone number. Frontier Common Sense calls are based on length of call, and time of day.

(C)

The customer's total monthly use of Frontier Common Sense (switched, dedicated and travel) service is charged at the applicable rates per minute set forth in Section 4, and the applicable hours in Section 3. Frontier Common Sense switched and dedicated outbound calls are billed in six second increments, with a six second minimum for each call. Frontier Common Sense switched and dedicated inbound calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Beginning with the customers' second invoice, and for the remaining months of any term plan commitment, the customer may be charged the difference between the gross account usage and the MMUC if the gross account usage is less than the MMUC. In addition, Common Sense customers who commit to a service term may receive additional discount credits as set forth in Section 4 based on their monthly usage level and term commitment.

(C)

|
(C)

3.6.5 Frontier One

Frontier One is a non-distance sensitive, flat rated, outbound, switched access service. Frontier One customers may originate intrastate calls by dialing 1 plus an area code and the desired telephone number.

(D)

(D)

The customer's total monthly use of Frontier One service is charged at the per minute rate set forth in Section 4 following. Frontier One calls are billed in one-minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Effective: July 26, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.6 Direct Dial Service (Cont'd)****3.6.6 Frontier Independence**

Frontier Independence is a long distance service which provides customers with a single per minute rate for both their inbound (8XX) and outbound (1+) usage. Independence customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number, or by dialing 101XXXX then an area code and the desired telephone number. Inbound calls are originated to the Independence customer's designated location by users dialing 1 plus the Independence customer's 8XX telephone number.

A. Rate Structure

Independence service is a flat rated, non-distance sensitive switched service, twenty four (24) hours a day, seven (7) days a week, including Carrier recognized holidays. The applicable per minute rates are set forth in Section 4 following and are based on the Independence product plan selected

B. Usage Charges

The applicable per minute rates are set forth in Section 4 following and are based on the Independence product plan selected. Independence switched 1 plus and 8XX calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Independence Dedicated Access 1 plus and 8XX calls are billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Switched Access Independence service option customers may subscribe to the service on a month-to-month basis or, subscribe to one of five service plans. In each of the five plans the customer must commit to either a one year (12 month), two year (24 month), or three year (36 month) term agreement. Customers electing to subscribe to one of the five plans will receive one of the applicable per minute discount rates off the one year base rate. The applicable discounts are set forth in Section 4 following.

Subscribers to Independence Dedicated Access service must commit to either a one year (12 month), two year(24 month) or three year (36 month) term agreement. Applicable per minute rates for Independence Dedicated Access service are set forth in Section 4 following.

(C)
|
(C)

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.6 Direct Dial Service (Cont'd)****3.6.6 Frontier Independence (Cont'd)****B. Usage Charges (Cont'd)**

Independence switched term plan options will automatically renew for successive periods of one year unless the Independence Term Plan customer notifies the Carrier in writing before the end of their current term that the customer intends to terminate the agreement at the completion of the term. Independence switched term plan option customers choosing not to renew their term plan option will be assessed the Independence month-to-month Price List rate currently in effect. Dedicated term plan customers will automatically renew to their current term plan unless the customer notifies the Carrier in writing before the end of the current term plan that the customer intends to terminate the agreement at the completion of the term. Independence dedicated term plan customers choosing not to renew their term plan agreement will automatically revert to the current one year \$1,000 minimum monthly usage level plan. There is a minimum monthly usage level (MMUL) for each term plan option as set forth in Section 4 following. The customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. A monthly termination fee, equal to the MMUL of the term plan that the Independence customer is subscribing to, will be assessed per month for each of the remaining months in the current month term after an Independence customer terminates service prior to the completion of the then current term of service.

Effective: July 26, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.6 Direct Dial Service (Cont'd)****3.6.7 Signature**

Signature is a long distance service which provides Customers with single per minute rates for both their inbound (8XX) and outbound switched and dedicated usage. Signature switched and dedicated calls are non-distance sensitive, flat rated, twenty four (24) hours a day, seven days a week (including Carrier recognized holidays).

Customers may subscribe to Signature switched and or dedicated service on either a month-to-month, one, two, or three year Term Plan. The Customer's total monthly usage of Signature (switched, dedicated) service is charged at the applicable per minute rates set forth in Section 4 of this Price List. Signature switched inbound (8XX) and outbound service is billed in six second increments, with an eighteen second minimum for each call. Signature dedicated inbound (8XX) and outbound service is billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. There is a Monthly Minimum Usage Charge (MMUC) associated with the Signature switched and dedicated Service Plans. Subscribers to Signature service will receive a percent discount off their specified Term Plan rates, based on the Term Plan and MMUC commitment level. The MMUC and applicable percent discounts are specified in Section 4 of this Price List.

Signature switched and dedicated Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Customers electing to Continue receiving service without renewing their current term commitment will automatically revert to the month-to-month per minute Term Plan rate. A termination fee, equal to the Minimum Monthly Usage Commitment applicable to the term plan the Signature customer is subscribing to, will be assessed for each of the remaining months in the current month term after a Signature Customer terminates service prior to the completion of the then current term service.

Effective: November 2, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Direct Dial Service (Cont'd)

3.6.7 Signature (Cont'd)

(D)

(D)

Signature Customers subscribing to Frontier's Multipoint 8XX service will be assessed the per minute rates set forth in Section 4 of this Price List. All Multipoint 8XX calls will be billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.6 Direct Dial Service (Cont'd)****3.6.8 EZ Plan**

EZ Plan is a long distance switched service which provides Customers with single per minute rates for both their inbound (8XX) and outbound (1+) usage.

A. Rate Structure

EZ Plan inbound and outbound calls are non-distance sensitive, usage based, and flat rated.

B. Usage Charges

The Customer's total intrastate monthly usage of EZ Plan service is charged at the applicable per minute rates set forth in Section 4 of this Price List and vary based on the EZ Plan service plan selected. EZ Plan inbound and outbound calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to EZ Plan service on a month-to-month basis or subscribe to either a fifteen (15) or thirty (30) month term agreement. A Minimum Monthly Usage Level (MMUL) is required for each service plan offered. Beginning with the Customer's second invoice, and for the remaining months of any service plan, the Customer will be charged the difference between the gross account usage and the MMUL if the gross usage is less than the MMUL. The MMUL and applicable per minute rates are set forth in Section 4 of this Price List.

EZ Plan fifteen (15) and thirty (30) month term plans will automatically renew for successive fifteen (15) month periods unless the Customer notifies the Carrier in writing of their intention to terminate the agreement at the completion of their current term plan. The Carrier will notify the Customer at least 60 days prior to the end of their current agreement that the end of the term is approaching. Customers electing to continue to receive EZ Plan service without renewing their current term will automatically revert to the current month-to-month Price Listed rate. A monthly termination fee, equal to the MMUL of the term plan the EZ Plan Customer is subscribing to, will be assessed per month for each of the remaining months in the current term when an EZ Plan Customer terminates service prior to the completion of the full term commitment.

Effective: November 2, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Direct Dial Service (Cont'd)

3.6.9 Frontier Exact Rate

Frontier Exact Rate is a switched, non-distance sensitive, flat rated long distance service, which provides Customers with a single rate for all outbound (1+) calls.

(C)
(D)

(D)

A. Usage Charges

(T)

Frontier Exact Rate outbound calls are billed in one minute increments with a minimum billing increment of one minute per call. Any fraction of an increment is rounded up to the next full minute.

(D)

(D)

3.6.10 Frontier Hometown Saver

Frontier Hometown Saver is a non-distance sensitive, flat rated, outbound switched access service with lower rates on Sunday and certain Holidays. Frontier Hometown Saver Customers may originate intraLATA calls by dialing 1 plus the area code and the desired telephone number.

A. Rate Structure

Frontier Hometown Saver calls are non-distance sensitive and flat rated.

B. Usage Charges

The Customers total monthly use of Frontier Hometown Saver service is charged at the per minute rate and times set forth in Section 4 following. Frontier Hometown Saver calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

Effective: July 26, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.6 Direct Dial Service (Cont'd)****3.6.11 Frontier Voice Virtual Private Network**

Frontier Voice Virtual Private Network (“VPN”) provides the Customer the functionality and capabilities of a private network through the use of shared and/or dedicated transmission facilities, which permits the Customer to establish a communications path between two Customer locations by using a Customer- defined Private Numbering Plan (“PNP”). The following call types are available to Frontier Voice VPN Customers:

- 1) Dedicated to Dedicated: provides PNP type calls between locations linked by dedicated access. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- 2) Dedicated to Switched: calls originating from a VPN Customer’s dedicated location and terminate on switched facilities either within or outside the Customer’s PNP. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- 3) Switched to Dedicated: calls originating from a switched location within a Customer’s PNP and terminate on a dedicated location within the PNP. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- 4) Switched to Switched: calls originate from a switched location within the Customer’s PNP and terminate on a switched location either within or outside the PNP. All calls are billed in six second increments with an eighteen second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- 5) 8XX Remote access to Switched/Dedicated: calls originate from a switched location via a VPN 8XX remote access number and terminate to a switched/dedicated location within the Customer’s PNP. A VPN personal code is used to verify that the caller is authorized to make VPN calls. The PNP code must be a uniform length not to exceed 10 digits. All 8XX remote access calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment will round up to the next whole increment.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.6 Direct Dial Service (Cont'd)****3.6.11 Frontier Voice Virtual Private Network (Cont'd)**

Frontier Voice VPN service charges consist of both recurring and non-recurring charges. Recurring charges consist of flat monthly charges and usage-based charges. Flat monthly charges apply whether or not the service is used. Usage charges apply to all completed calls. The usage charges apply to all call types, 24 hours a day 7 days a week. All recurring, non-recurring, volume and term discounts applicable to Frontier Voice VPN service are set forth in Section 4 following.

The Frontier Voice VPN Customer must have T-1 access from at least one of their locations into one of the Company's switches equipped to provide VPN service. Additional connections to the VPN network can be either via dedicated, switched or remote access.

The Customer can originate calls via dedicated access and switched access. With switched access, Customer originated calls are connected to the Company network via a dial access basis. Switched access calls include those originating from the Customer's VPN lines pre-subscribed to the Company and using 1+ or 1+700 dialing plans.

For a one time setup charge a Switched Overflow option is available to the Frontier Voice VPN Customer. Switched Overflow will route any call placed from any PNP location terminating to a dedicated PNP location, to a switched plain old telephone service (POTS) number at the dedicated terminating location if the dedicated facility is busy or the network is at capacity. The setup charge applicable to this option is set forth in Section 4 following.

Customers may subscribe to Frontier Voice VPN on a one, two or three year term plan and may select from 5 monthly minimum usage levels (MMUL). Beginning with the Customers' fourth invoice, and for the remaining months of any term plan commitment, the Customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. Term Plan Customers are eligible to receive Price Listed volume discounts set forth in Section 4, each month based on its VPN MMUL commitment.

Effective: November 2, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.6 Direct Dial Service (Cont'd)****3.6.11 Frontier Voice Virtual Private Network (Cont'd)**

Voice VPN Term Plan Customers whose monthly gross account usage exceeds the next higher MMUL above the level to which the subscriber has committed will receive the discount applicable to the next higher MMUL. Discounts on all monthly gross account usage will be capped at the discount level applicable to the next higher MMUL. Volume discounts are calculated off the Frontier Voice VPN Month-to-Month rates in effect when calls are made. The discounts apply to VPN usage (outbound and remote access) only and do not apply to non-recurring or monthly recurring charges nor to any operator/directory assistance and value added service usage. Volume discounts are not available to Customers subscribing to Frontier Voice VPN Month-to-Month service. In addition, Frontier Voice VPN customers who commit to a service term may receive additional discount credits as set forth in Section 4 following. Term plan options will automatically renew for successive periods of one year unless the Customer notifies the Company in writing before the end of their current term that the Customer intends to terminate the agreement at the completion of the term. The Company will notify the term plan customer at least 60 days prior to the end of the current term that the end of their current term is approaching. Customers choosing not to renew their term plan option will be assessed the Frontier Voice VPN Month-to-Month Price List rate currently in effect. A termination fee, equal to the MMUL of the term plan that the Frontier Voice VPN customer is subscribing, times the number of months remaining in the current term will be assessed to customers terminating service prior to the completion of their current term of service.

(C)

The Customer is responsible for any Company and local service provider monthly recurring charges for dedicated circuits/loops necessary for the service, and costs incurred by the Company, including installation and local service provider contract termination charges, if such circuits/loops are canceled prior to activation of service, or the completion of the term commitment made by the Customer.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Direct Dial Service (Cont'd)

3.6.12 Frontier Simple 7

Frontier Simple 7 (FS7) is a two-way, non-distance sensitive, flat rated long distance product designed for business customers.

A. Rate Structure

FS7 provides a single rate for outbound (1+) calls and a single rate for inbound (8xx) calls regardless of time of day. There is a monthly minimum usage guarantee on this product.

B. Usage Charges

FS7 calls are billed in six second increments with a minimum billing increment of thirty seconds. Any fraction of an increment is rounded up to the net whole increment.

C. Ancillary Charges

Calls made to directory assistance are charged on a per call basis.

Effective: November 2, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Direct Dial Service (Cont'd)

3.6.13 InterState 4.9

InterState 4.9 is a non-distance sensitive flat-rated, outbound service. The per minute usage charges as specified below apply to all intrastate calls which originate and terminate in the state of Florida.

This plan is available to customers of local exchange companies with whom the carrier has a billing and collections contract. Customer must subscribe to this product on the main billing number on the account. Customer must choose the InterState 4.9 product both for interLATA and intraLATA purposes for those lines which they choose to presubscribe to this product.

(D)

A. Per Minute Usage Charges

All inbound/outbound calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded to the nearest cent on a per call basis.

(C)
(C)

B. Monthly Recurring Charges

The monthly recurring charge is applied at the account level when the monthly account usage charges are less than \$30.00.*

* Intrastate, interstate and international usage excluding taxes and surcharges apply towards \$30.00 minimum usage.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.6 Direct Dial Service (Cont'd)****3.6.14 Frontier VIP**

Frontier VIP Standard and VIP Plus are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched and dedicated usage. VIP Standard and VIP Plus are offered dependant upon the availability of Carrier capability.

A. Rate Structure

Frontier VIP switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

B. Usage Charges

Customers may subscribe to Frontier VIP Standard and VIP Plus switched and dedicated service on either a Month-to-Month, one, two or three year Term Plan. The Customer's total monthly usage of Frontier VIP is charged at the applicable per minute rates set forth in this Price List. Frontier VIP switched inbound (8XX) and outbound service is billed in six-second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up or down to the nearest whole cent.

Subscribers to VIP Standard and VIP Plus term plan service will be eligible to receive discounts on domestic 1+ and domestic Toll-Free calls. Applicable discounts are based on total monthly (domestic) usage for the respective service. VIP Standard total usage does not include the local services of affiliated ILECs with a billing and collection agreement with the Carrier, while VIP Plus total usage does include these local services. All discount credits will be applied against the customer's interstate usage. Applicable discounts are set forth in this Price List. Subscribers to Frontier VIP Term Plan services will receive a percent discount off the switched or dedicated Term Plan base rate, based on the Term Plan selected. The Volume Discount Levels and applicable discounts are specified in this Price List.

Effective: March 1, 2023

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.6 Direct Dial Service (Cont'd)****3.6.14 Frontier VIP (Cont'd)****B. Usage Charges (Cont'd)**

Applicable discounts are set forth in this Price List. Subscribers to a VIP Term Plan services will receive a percent discount off the Term Plan base rate, based on the Term Plan and Volume Discount Levels. The Volume Discounts Levels and applicable percent discounts are specified in this Price List.

Frontier VIP Standard Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Frontier VIP Plus Term Plans will default to VIP Standard month-to-month plans if not renewed. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched current effective base rate.

A termination fee, equal to the Number of lines cancelled x number of months remaining on the contract x \$25.00, will be assessed when a VIP Standard or VIP Plus Customer terminates service prior to the completion of the then current term. For a dedicated service customer the "number of lines" is equal to the number of channels (i.e., a T1 loop would constitute 24 lines).

Frontier VIP may be applied at the parent or child account levels. (Allowing different child accounts to have different long distance products). For customers with VIP Plan at the parent account level, all qualified billing rolls up to the parent to determine total monthly billing and the appropriate "super-volume" discount level for that month. Child account discounting will be applied based on the higher (parent or child) VIP Plan term and "total volume" discount. Discounts will be shown per call type at the account level on billing statements.

C. Ancillary Services

An additional * per call surcharge will be assessed on all calls placed for intrastate Directory Assistance. Frontier TravelCard may be used in conjunction with this service. (C)

* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>. (N)

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Direct Dial Service (Cont'd)

3.6.15 FrontierWorks LD *

FrontierWorks LD is a non-distance sensitive product that includes direct dial 1+ outbound service and (8XX) toll free inbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks LD offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract and is enrolled in the FrontierWorks Small Business Solutions product offered by that associated LEC. This product is only available in conjunction with the FrontierWorks LD plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for FrontierWorks LD in conjunction with the FrontierWorks Small Business Solutions product can be found in the local exchange Price List of FCA's associated LEC.

A. Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday - Friday		Saturday & Sunday
D = Day	8:00 AM - 4:59PM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
E = Evening	5:00 PM - 11:59PM	
N = Night	12:00 AM - 7:59AM	

B. Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ and (8XX) toll free interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found in the rate section of this Price List.

* This service is limited to existing customers at their existing locations.

Effective: November 2, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.6 Direct Dial Service (Cont'd)****3.6.15 FrontierWorks LD (Cont'd) *****B. Usage Charges (Cont'd)**

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with FrontierWorks LD, in monthly increments of 250, 500, and 1000 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in the FrontierWorks LD plan from FCA's interstate Domestic Price List. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this Price List. Overage rates may vary depending upon which BOT is selected. If a new customer to FrontierWorks LD signs up mid-billing cycle, free minutes and the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance and 900 calls.

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the FrontierWorks Small Business Solutions product of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by FrontierWorks LD. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product. (C)

Interstate rates for usage outside the zero-rated minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

All calls are subject to a minimum billing of eighteen seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

C. Ancillary Charges

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance, and rates can be found in the rate section of this Price List.

* This service is limited to existing customers at their existing locations.

Effective: July 26, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.7 Toll Free (i.e. 800/888) Service**

Toll-Free Service is an offering that allows the calling party to charge each call to the called party without operator assistance. By the use of specially assigned prefixes, such as 800 or 888, the charge for each call is automatically billed to the Customer.

Calls are billed in six (6) second increments after an initial minimum call duration of six (6) seconds. The applicable rates are not time of day sensitive and apply 24 hours per day, 7 days a week.

Volume and term discounts are offered and rates vary based on whether the Customer is served by on-net or off-net facilities.

3.7.1 Multipointsm 800

Multipointsm 800 Service is a shared, inward switched service which permits inbound calls, originated by dialing an "800" number to terminate at a Multipointsm 800 customer's common line (i.e., business or residential line), provided a valid personal identification routing number (PIRN) is entered by the caller. The Multipointsm 800 customer is billed for the calls rather than the call originator. Multipointsm 800 intrastate service is only available in conjunction with Multipointsm 800 interstate service. Multipointsm 800 service completes calls to a Carrier-assigned 800 telephone number. The PIRNS entered by the caller determine the customer-designated telephone number to which the 800 call will terminate. Each Customer may request any combination of the four digit PIRNS, excluding the PIRNs reserved for special use by the Company. Multipointsm 800 service employs shared 800 telephone numbers and, by conversion to Multipointsm 800 service, the Multipointsm 800 customer releases any ownership or exclusive rights of its 800 telephone number to the Carrier. Under the non-validated option, Multipointsm 800 customers may receive inbound Multipointsm 800 calls even if the calling party enters no PIRN or an incorrect PIRN. Under the validated option, the Multipointsm 800 customer may receive Multipointsm 800 inbound calls only when the correct PIRN is entered by the calling party. The service hours applicable to Multipointsm 800 service are set forth in Section 4.

Effective: July 26, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.7 Toll Free (i.e. 800/888) Service (Cont'd)****3.7.1 Multipointsm 800 (Cont'd)****A. Rate Structure**

Charges for Multipointsm 800 service are assessed based on time of day, length of call, and the airline distance between the originating and terminating location of each call.

B. Usage Charges

The applicable minute usage rates are set forth in Section 4 and apply to both validated and nonvalidated Multipointsm 800 calls. Multipointsm 800 calls are billed in one minute increments with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

3.7.2 Simple Connect 8xx

Simple Connect is a shared, inward switched service which permits inbound calls, originated by dialing an 8xx number to terminate at a Multipointsm 8xx customer's common line (i.e. business or residential line), provided a valid Personal Identification Routing Number ("PIRN") is entered by the caller. The Simple Connect 8xx customer is billed for the calls rather than the call originator. Simple Connect 8xx service completes calls to a Carrier assigned 8xx telephone number. The PIRNs entered by the caller determine the customer designated telephone number to which the 8xx call will be terminated. Upon request, from one to a maximum of ten PIRNs may be assigned by the Carrier to a customer excluding those PIRNs reserved for special use by the Carrier. Requests for four or more PIRNs are subject to credit approval by the Carrier. Simple Connect 8xx service employs shared 8xx telephone numbers and, by conversion to Simple Connect 8xx service, the Simple Connect 8xx customer releases any ownership or exclusive rights of its 8xx telephone number to the Carrier.

Charges for Simple Connect 8xx service are based on time of day and length of call.

The applicable per minute usage charges for Simple Connect 8xx service are set forth in Section 4 following. All Simple Connect 8xx calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Effective: July 26, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.7 Toll Free (i.e. 800/888) Service (Cont'd)****3.7.3 Frontier Flex 800***

Frontier Flex 800 (FF800) is a two-way switched access service completing calls to a carrier-assigned toll-free telephone number. Inbound calls are originated by dialing a toll-free number which terminates at a FF800 customer line, provided a valid Personal Identification Routing Number (PIRN) is entered by the call originator. Outbound calls may be originated by dialing a toll-free number and entering a Customer-specific PIRN to receive dial tone, permitting the call originator to place a 1+ outbound call. The FF800 customer may request any combination of four digit PIRNS for their inbound FF800 service. Only one dial tone PIRN is allowed per FF800 customer. The dial tone PIRN cannot have more than two repeating digits and cannot have more than two sequential digits. The dial tone PIRN cannot match the last four digits of the customer's toll-free number.

A. Rate Structure

Frontier Flex 800 Service is a flat rated, non-distance sensitive, usage-based switched service, available twenty-four hours per day, seven days a week.

B. Usage Charges

Calls are billed in six second increments with a thirty second minimum. Any fraction of an increment is rounded up to the next whole increment.

*This service is grandfathered. Only customers of record as of 3/31/08 may have the service.

Effective: November 20, 2016

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.9 Operator Services

The use of the Company's Operator Services allows Customer to select from the special call handling or billing arrangements specified below. Call, rates, charges, and applicable service charges will be assessed to the call originator, the called party's telephone number or a third party's telephone number based upon the call type (i.e., operator dialed, collect, third party billed, or Customer dialed credit card billed, without the use of an operator's assistance) initiated by the call originator and the appropriate acknowledgment of other parties, where applicable. The following type of billing is available:

3.9.1 Operator Station

This is a service whereby the caller places a non-person-to-person call with the assistance of an operator (live or automated). When placing an operator station call, the caller is connected to a non-specified individual at the terminating end. Such calls may be billed to a credit card, the called number (collect) or a valid third party telephone number.

3.9.2 Person-to-Person

This is a service whereby the person originating the call specifies to the Company's operator a particular person to be reached, or a particular person, station, room number, department, or office to be reached through a PBX attendant. Person-to-person calls may be billed to a credit card, the called number (collect) or a valid third party telephone number.

3.9.3 Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

3.9.6 Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

(N)

(N)

Effective: November 2, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.11 Freedom Calling Version A**

Freedom Calling is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription to Frontier Communications of America, Inc. (FCA) is required to subscribe to Freedom Calling. Primary and all secondary lines must subscribe to the Freedom Calling plan offered by Frontier Communications of America, Inc. (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the Freedom Calling plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

3.11.1 Rates and Charges

Freedom Calling calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

3.11.2 Usage Charges

With the Freedom Calling option, usage is available in 300 or 600-minute domestic blocks of time (BOT). The BOT is applied at the account level. The Monthly Recurring Charge (MRC) for the 300 or 600-minute BOT for Freedom Calling can be found in the FCA's Domestic Informational Pricelist. Any usage above the allotted 300 or 600-minute blocks of time will be subject to an overage rate that can be found in the rate section of this Price List. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. Domestic calling is within the United States including Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands, Guam and Saipan only. The 300 or 600-minute BOT do not include toll free, long distance directory assistance or international termination of 1+ dialed calls. (C)

If a new customer to Freedom Calling subscribes mid-billing cycle, BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears.

Interstate usage rates are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

3.11.3 Ancillary Charges

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance, and rates can be found in the rate section of this Price List.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.12 Frontier Small Business Advantage LD, Version B

Frontier Small Business Advantage LD is a non-distance sensitive product that includes direct dial 1+ intrastate and interstate outbound service and optional (8XX) toll free inbound service. This product is only available in conjunction with the Frontier Small Business Advantage LD plan from Frontier Communications of America, Inc.'s (FCA) interstate Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the Frontier Small Business Advantage product offered by that associated LEC. A list of FCA associated LECs can be found in FCA's interstate Domestic Price List. Pre-subscription of all lines within the LEC product offering is required to subscribe to Frontier Small Business Advantage LD offered by FCA.

Customers that select this long distance product commit to a two-year term plan and are subject to rules and regulations of early termination liability in conjunction with the Frontier Small Business Advantage product. Early termination liability rules and regulations can be found in the local exchange Price List of FCA's associated LEC. If any line that is pre-subscribed to this product has pre-subscription removed at the request of customer prior to expiration of the term commitment, the customer has cancelled service and early termination penalties as defined in the local exchange Price List of FCA's associated LEC will apply. At conclusion of satisfied contract, unless otherwise changed or modified, contract will auto-renew for an additional term length equal to the original contract term period.

Customers enrolled in the Frontier Small Business Advantage LD can select an optional (8XX) inbound toll free service. Assignment of phone number(s) is at the sole discretion of FCA. This optional product is only available in conjunction with the Frontier Small Business Advantage LD *Toll Free option* from FCA's interstate Domestic Price List.

3.12.1 Rate Structure

Frontier Small Business Advantage LD switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
E= Evening	5:00 PM - 11:59PM	
N= Night	12:00 AM - 7:59AM	

Effective: November 2, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.12 Frontier Small Business Advantage LD, Version B (Cont'd)****3.12.2 Usage Charges**

A single Block of Time (BOT) quantity of minutes must be ordered in conjunction with Frontier Small Business Advantage LD, in monthly increments of 300, 600, and 900 intrastate and interstate minutes, for an additional monthly recurring charge (MRC) applied at the account level. If the optional (800) toll free service is selected, those minutes will be included in the BOT minutes, and the MRC for the optional (800) toll free service is applied on a per number basis. The MRCs for the BOT and the optional toll free service can be found in the Frontier Small Business Advantage LD plan from FCA's interstate Domestic Price List. If a customer has multiple lines on the account, minutes of use will be allocated to the block of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to this plan. Any excess BOT minutes not used for any give billing month will expire and cannot be used against any other month's usage. Any usage above the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this Price List. Overage rates may vary depending upon which BOT is selected.

If a new customer to Frontier Small Business Advantage LD signs up mid-billing cycle, the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are long distance Directory Assistance and 900 calls. (C)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the Frontier Small Business Advantage product of the associated LEC, those lines are not eligible for the BOT selection offered by this product. If a customer selects an FCA product for auxiliary lines other than Frontier Small Business Advantage LD, the customer will be subject to the rates, terms and conditions of that product

Interstate rates for usage outside the BOT minutes are found in the Domestic Price List of FCA. International rates for this product are found in the International Product Guide of FCA.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.13 Frontier Digital Phone Service-2010

(C)

Frontier Digital Phone Service-2010 is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Phone Service-2010. This product is only available in conjunction with the Frontier Digital Phone Service-2010 plan from FCA's Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service-2010 local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service-2010 option.

Rates and Charges

Frontier Digital Phone Service-2010 calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night 12:00 AM Saturday through 11:59 PM on Sunday.
E= Evening	5:00 PM - 11:59PM	
N= Night	12:00 AM - 7:59AM	

Usage Charges

With the Frontier Digital Phone Service-2010 option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service-2010 long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services. Frontier Digital Phone Service-2010 is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use.

Using Frontier Digital Phone Service-2010 is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service-2010 or any other activity that would be inconsistent with normal residential voice applications and usage patterns.

Effective: July 14, 2012

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.13 Frontier Digital Phone Service-2010 (Cont'd)**

(C)

Usage Charges (Cont'd)

Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the Company remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service-2010 service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this Price List (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this Price List.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service-2010 is billed in advance and can be found in FCA's Interstate Domestic Price List. If a new customer to Frontier Digital Phone Service-2010 enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service-2010 plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this Price List. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service-2010, where available.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.14 Frontier Digital Phone Silver*+

Frontier Digital Phone Silver is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone X local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Unlimited State option.

3.14.1 Rates and Charges

Frontier Digital Phone Silver calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59
N= Night	12:00 AM - 7:59AM	PM on Sunday.

3.14.2 Usage Charges

With the Frontier Digital Phone Silver option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

*This service offering is limited to all existing subscribers at their existing locations.

+This bundle was previously called Frontier Unlimited State.

Effective: July 26, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.14 Frontier Digital Phone Silver*+ (Cont'd)****3.14.2 Usage Charges (Cont'd)**

The Frontier Digital Phone Silver service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Digital Phone Silver service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Silver service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Silver is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Silver is billed in advance. If a new customer to Frontier Unlimited State enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Silver plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this Price List. All calls are billed in one-minute increments with a minimum billing.

*This service offering is limited to all existing subscribers at their existing locations.

+This bundle was previously called Frontier Unlimited State.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.15 Frontier Business Metro

Frontier Business Metro is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required. The customer must subscribe to the Frontier Business Metro local service product offered by the associated LEC and must be the main billing number on the account in order to be eligible for the Frontier Business Metro.

3.15.1 Rate and Changes

Frontier Business Metro calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday		Saturday & Sunday
E=Evening	12:00AM -7:59AM	N=Night 12:00AM Sat-11:59 on Sunday
D=Day	8:00AM- 4:59PM	
Evening	5:00PM -11:59PM	

3.15.2 Usage Charges

Charges for direct dialed outgoing voice minutes of use are covered under the monthly recurring charge ('MRC') with the Frontier Business Metro Plan. Usage including, but not limited to, International calling, Directory Assistance Service, Operator Services, Collect or Person to Person calls, 900, 976, 700 calls, calls to access information services, and internet usage fees and surcharges are not included as part of the MRC and will be charged separately. The Plan may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application.

This service may not be used for autodialing, long distance Internet or Intranet access (including access to corporate LANs), call center and certain switching applications. The Unlimited Rate Plan is not available with PBX trunks, ground start lines or trunks, ISDN services, Centrex Service, remote call forwarding services, foreign exchange services, foreign central office services, foreign zone services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, Frontier may immediately suspend, restrict, cancel or terminate the service.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.15 Frontier Business Metro (Cont'd)

3.15.2 Usage Charges (Cont'd)

The Company reserves the right, in its sole discretion, to (1) cancel service for violation of these terms and conditions of service at any time and/or (2) bill and adjust from the initial abuse, all calls at a per minute rate. By selecting the Plan, Customer agrees to use the service in accordance with these term and conditions and to indemnify and hold Frontier, its parent, subsidiaries and affiliates, harmless from any claims resulting from use or misuse of its products and services.

The Terms and Conditions may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

Customer account usage and calling patterns may be reviewed periodically at the discretion of the Company. Depending on the evaluation results, Customers whose use constitutes, in the Company's sole discretion, violation of this policy will be notified in writing that their Frontier Business Unlimited Plan may be terminated and/or Frontier may adjust the charges to a higher priced per minute usage plan as a result of prohibited use/abuse. Frontier reserves the right, in the event of prohibited use, abuse, or fraud, to terminate service immediately without notice or exigent circumstances.

If a new customer to Frontier Business Metro signs up mid-billing cycle, the MRC will be prorated. Usage will be billed in arrears.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line, the Frontier Unlimited Bundle will automatically be removed from the line and thus the customers account.

3.15.3 Rates and Charges

Monthly Recurring Charge	\$17.00	(I)
Rates for non-eligible calls		
Day	\$.05	
Evening	\$.05	
Night/Weekend	\$.05	

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.16 Frontier Digital Phone Unlimited State-2010

(C)

Frontier Digital Phone Unlimited State-2010-2010 is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Unlimited State-2010 local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Unlimited State-2010 option.

13.16.1 Rates and Charges

Frontier Digital Phone Unlimited State-2010 calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday	Saturday & Sunday
E= Evening	N = Night
D= Day	12:00AM Saturday through
E= Evening	11:59 PM on Sunday.

13.16.2 Usage Charges

With the Frontier Digital Phone Unlimited State-2010 option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Effective: July 26, 2011

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.16 Frontier Digital Phone Unlimited State-2010 (Cont'd)**

(C)

3.16.2 Usage Charges (Cont'd)

The Frontier Digital Phone Unlimited State-2010 service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Digital Phone Unlimited State-2010 service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Unlimited State-2010 service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Unlimited State is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Unlimited State plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this Price List. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited State-2010, where available.

Effective: July 14, 2012

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.16 Frontier Digital Phone Unlimited State-2010 (Cont'd)

(C)

2.16.3 Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Unlimited State-2010 is billed in advance. If a new customer to Frontier Digital Phone Unlimited State-2010 enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one-year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one-year period, a termination fee of \$200.00 applies.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.17 Frontier Digital Phone Essentials

Frontier Digital Phone Essentials a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Phone Essentials. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options.

Frontier Digital Phone Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

3.17.1 Usage Charges

With the Frontier Digital Phone Essentials, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The monthly MRC is found in the Frontier Communication of America Domestic Price List. Any intrastate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately.

International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

(N)

(N)

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.18 Frontier Digital Phone Unlimited Service

(N)

Frontier Digital Phone Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Unlimited Service or the Digital Phone Unlimited Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Unlimited Service option.

3.18.1 Rates and Charges

Frontier Digital Phone Unlimited Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night 12:00 AM Saturday through 11:59 PM on Sunday.
E= Evening	5:00 PM - 11:59PM	
N= Night	12:00 AM - 7:59AM	

3.18.2 Usage Charges

With the Frontier Digital Phone Unlimited Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Unlimited Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

(N)

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.18 Frontier Digital Phone Unlimited Service (Cont'd)****3.18.2 Usage Charges (Cont'd)**

Frontier Digital Phone Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Unlimited Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Unlimited Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited Service, where available.

(N)

(N)

Effective: August 20, 2013

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.19 Business Cents****3.19.1 Interstate**

Business Cents is a long distance service, which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute set forth in Section 3 based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

There is a monthly minimum usage level (MMUL) the plan, as set forth in Section 3. The MMUL is at the account level. Beginning with the customer's second invoice, the customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. There is a monthly recurring charge for Business Cents service, which is set forth below. The monthly recurring charge is not calculated as part of the monthly minimum usage level.

3.19.2 Intrastate

Business Cents is a long distance service, which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute set forth in Section 3 based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next

(N)

(N)

Effective: January 24, 2016

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.20 Residential Simple Rate Plan

Residential Simple Rate Plan is available to residential customers who subscribe to this plan or who default to this plan.

3.20.1 Usage Charges

All calls are billed in one-minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

All international calls are rated at the residential 1+ international service as provided in the Company's International Price List.

3.21 Frontier Basic Long Distance Service

Frontier Basic Long Distance Service is the basic long distance service offered to residential and business customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

(T)

Effective: September 20, 2015

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.22 OneVoice Nationwide**

OneVoice Nationwide is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the Frontier ILEC Companies Price Catalog.

3.22.1 Usage Charges

OneVoice Nationwide long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and excludes toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data calls are billed in full minute increments. Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- OneVoice Nationwide service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

3.22.2 Monthly Charges

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in the Frontier Communications of America, Inc., Domestic Price List.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

(N)

(N)

Effective: January 24, 2016

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.23 OneVoice 100

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. The plan is available online(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA), is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week. A monthly recurring charge for the plan can be found in the Frontier Communications of America, Inc., Domestic Price List.

3.23.1 Usage Charges

With the One Voice 100, usage is available in a 100-minute block of time (BOT). The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this Price List. Overage calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full minute increment. Unused minutes will not roll over to the next month.

Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified in this Price List. These calls will be billed in full minute increments.

3.24 Frontier Long Distance Business Plan

3.24.1 General

Frontier Long Distance Business Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1 +business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of a minute will be rounded up to the next whole increment. There is a monthly recurring charge that is in the interstate domestic price list.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.25 Frontier Commercial Voice Unlimited ¹ – Grandfathered as of December 20, 2017 (C)

3.25.1 General

Frontier Commercial Voice Unlimited is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) (Frontier Online and LD) is required to subscribe to the Frontier Commercial Voice Unlimited. This product is only available in conjunction with the Frontier Commercial Voice Unlimited plan from the Frontier ILEC Companies Tariff.

Frontier Commercial Voice Unlimited calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday	Saturday & Sunday
E=Evening 12:00AM-7:59AM	N=Night 12:00AM Sat-11:59 on Sunday
D=Day 8:00AM-4:59PM	
Evening 5:00PM-11:59PM	

3.25.2 Usage Charges

Frontier Commercial Voice Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- Frontier Commercial Voice Unlimited service with charges for local and long distance calling. Frontier Commercial Voice Unlimited is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

¹ This service offering is limited to existing subscribers.

Effective: December 20, 2017

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.25 Frontier Commercial Voice Unlimited ¹ – Grandfathered as of December 20, 2017

(C)

3.25.3 Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Commercial Voice Unlimited can be found in Frontier Communications of America Price Guide.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

¹ This service offering is limited to existing subscribers.

(N)

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)**3.26 Frontier Residential Unlimited Voice Service****3.26.1 General**

Frontier Residential Unlimited Voice Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Residential Unlimited Voice Service or Frontier Unlimited Voice and Feature Bundle in the local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Residential Unlimited Voice Service option. (C)

3.26.2 Usage Charges

With the Frontier Residential Unlimited Voice Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Frontier Residential Unlimited Voice Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long-distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Residential Unlimited Voice Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Residential Unlimited Voice Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Residential Unlimited Voice Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

Effective: September 20, 2020

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.26 Frontier Residential Unlimited Voice Service (Cont'd)

(N)

3.26.2 Usage Charges (Cont'd)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Residential Unlimited Voice Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

There will be no individual call detail on the invoice for usage associated with the unlimited direct dialed calls included in this plan. If the customer changes the Long Distance pre-subscription on the main line, the Frontier Residential Unlimited Voice Service plan option will automatically be removed from the main line and thus the customer's account.

3.26.3 Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Residential Unlimited Voice Service is billed in advance and can be found in FCA Interstate Domestic Price List. If a new customer to Frontier Residential Unlimited Voice Service enrolls mid-billing cycle, the MRC will be prorated.

(N)

Effective: July 10, 2017

SECTION 4 - RATES

4.1 General

Each Customer is charged individually for each call placed through the Company. Customers are billed based on their use of the Company's long distance service.

4.1.1 Late Payment Charge

(T)

Residential Customers - A Late Payment Charge of 1.5% or \$9.00, (whichever is greater) will be applied to a customer's bill on any past due balances beginning 30 days from the mailing date of the bill.

(T)(I)

Business Customers - A Late Payment Charge of 1.5% plus \$9.00 will be applied to a customer's bill on any past due balances beginning 30 days from the mailing date of the bill.

(T)(I)

4.1.2 Return Check Charges

A fee of \$15.00, or five percent of the amount of the check, whichever is greater, will be charged for each check returned for insufficient funds.

4.1.3 Reconnection Charge

A reconnection fee of \$25.00 per occurrence is charged when service is re-established for Customers who have been disconnected for nonpayment.

4.1.4 Pay Telephone Surcharge

Per Call	\$0.47
----------	--------

SECTION 4 - RATES (Cont'd)**4.2 Exemptions and Special Rates****4.2.1 Discounts for Hearing Impaired Customers**

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. Discounts do not apply to surcharges or per call add-on charges for operator services when the call is placed by a method that would normally incur the surcharge.

- A. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period.
- B. The credit to be given on a subsequent bill for such calls placed by TDDs with the assistance of the relay center will be equal to 50% of the rate for the applicable rate period. If either party is both hearing and visually impaired, the call shall be discounted at 60% of the applicable rate.

4.2.2 Telecommunications Relay System

TDD users may communicate with non-TDD users through the statewide Telecommunications Relay System (TRS). Customers who access the TRS system are eligible for discounts as specified in Section 4.2.1B above.

Effective: March 1, 2023

SECTION 4 - RATES (Cont'd)

4.3 Directory Assistance

4.3.1	Directory Assistance		(C)
	Directory Assistance, per call	*	
4.3.2	Directory Assistance Call Completion (DACC)		
	Per Completed Call	*	(C)
	Rate Per Minute	*	(C)

* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>. (N)

Effective: July 26, 2011

SECTION 4 - RATES (Cont'd)**4.4 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Usage Guarantee multiplied times the number of months remaining in the term. The early termination penalty will apply when the Customer disconnects their entire Account or when the Customer renegotiates a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the new location. The early termination charge will not apply when the Customer selects the term plan for higher commitment level and/or longer term.

4.5 Volume Commitment

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer contribute towards meeting the monthly volume commitment. In addition, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the volume commitment. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the volume commitment in any billing period, a shortfall charge will be applied which is equal to the difference between the volume commitment and the actual contributory billing for that billing Period.

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service

4.6.1 HomeSaver

The following per minute rate ranges apply to all calls under HomeSaver:

Business Hours: \$0.2500
Off Hours: \$0.1000

4.6.2 Clear Value

(D)

The following per minute rates are applicable to Clear Value and 800 calls, for each month-to-month and term plan option, as indicated below:

A. Switched Access Option

	<u>Month-to-Month</u>	<u>Term Plan I</u>	<u>Term Plan II</u>	<u>TermPlanIII</u>
Business Hour Rate	\$0.1385/min.	\$0.1200/min.	\$0.1177/min.	\$0.1215/min.
Off Hour Rate	\$0.1385/min.	\$0.1200/min.	\$0.1177/min.	\$0.1215/min.
Length of Term:	None	One year	One year	One year
Minimum Monthly:	None	\$100.00/month	\$750.00/month	\$2,000/month
Usage Level Commitment				

	<u>Term Plan IV</u>	<u>Term Plan V</u>	<u>Term Plan VI</u>	<u>TermPlanVII</u>
Business Hour Rate	\$0.1131/min.	\$0.1131/min.	\$0.1131/min.	\$0.1191/min.
Off Hour Rate	\$0.1131/min.	\$0.1131/min.	\$0.1131/min.	\$0.1191/min.
Length of Term:	One year	One year	One year	One year
Minimum Monthly:	\$5,000/month \$25,000/month	\$10,000/month	\$20,000/month	
Usage Level Commitment				

Additional Per Minute Discount for Two Year Commitment Versus One Year Commitment:
\$0.0025/minute

Additional Per Minute Discount for Three Year Commitment Versus One Year Commitment: \$0.0050/minute

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service, (Cont'd)

4.6.2 Clear Value (Cont'd)

B. Dedicated Access Option

	<u>Term Plan II</u>	<u>Term Plan III</u>	<u>Term Plan IV</u>
Business Hour Rate	\$0.1125/min.	\$0.1100/min.	\$0.1075/min.
Off Hour Rate	\$0.1125/min.	\$0.1100/min.	\$0.1075/min.
Length of Term:	One year	One year	One year
Minimum Monthly:	\$750/month	\$2,000/month	\$5,000/month
Usage Level Commitment			

	<u>Term Plan V</u>	<u>Term Plan VI</u>
Business Hour Rate	\$0.1050/min.	\$0.1025/minute
Off Hour Rate	\$0.1050/min.	\$0.1025/minute
Length of Term:	One year	One year
Minimum Monthly:	\$10,000/month	\$20,000/month
Usage Level Commitment		

Additional Per Minute Discount for Two Year Commitment Versus One Year Commitment:
\$0.0025/minute

Additional Per Minute Discount for Three Year Commitment Versus One Year
Commitment: \$0.0050/minute

Clear Value Multipointsm 800 option calls will be charged at the following per minute rates:

Business Hours:	\$0.1900
Off Hours:	\$0.1900

Effective: November 2, 2011

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.2 Clear Value (Cont'd)

- C. The following per minute rates are applicable to Clear Value customers during their rate periods when their long distance calls are made through either Access or Spectrum.

Business Hour Rate*	\$0.2200
Off Hour Rate*	\$0.2200

- * A \$0.89 surcharge per call will be applied to all Clear Value calls made through either Access or Spectrum. An additional \$1.20 per call surcharge will be applied to all Clear Value calls made through either Access or Spectrum requiring manual intervention.

(D)

(D)

Effective: November 2, 2011

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.3 Frontier Home Connections 1+

The following per minute rates are applicable to all Home Connections 1+ calls:

Day: \$0.2600
 Evening/Night/Weekend: \$0.1100

A \$3.00 minimum usage charge applies per month.

4.6.4 Frontier Common Sense

The following per minute rates are applicable to all Frontier Common Sense switched, dedicated and travel calls as specified below:

Option I

Peak Rates

Off Peak Rates

Switched Outbound	\$0.1550	\$0.1390
Switched Inbound	\$0.1550	\$0.1390

(D)

Option II

Switched Outbound	\$0.1500	\$0.1350
Switched Inbound	\$0.1500	\$0.1350

(D)

Option III

Switched Outbound	\$0.1450	\$0.1300
Switched Inbound	\$0.1450	\$0.1300

(D)

Dedicated Outbound	\$0.1080	\$0.0980
Dedicated Inbound	\$0.1100	\$0.0990

(D)

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.4 Frontier Common Sense (Cont'd)

A. Term Plan Discount Credits:

<u>Monthly Usage Level</u>	<u>1 Year Term Discount Credit</u>	<u>2 Year Term Discount Credit</u>	<u>3 Year Term Discount Credit</u>
Option I	0%	2%	4%
Option II	0%	2%	4%
Option III-Switched	0%	2%	4%
Option III-Dedicated	0%	2%	4%

Minimum Monthly Usage Charge (MMUC)

Option I	- \$100
Option II	- \$1,000
Option III	- \$3,500

4.6.5 Frontier One

The following per minute rate is applicable to all Frontier One calls:

Day/Evening/Night/Weekend
Including Carrier recognized holidays
\$0.1800/minute

Effective: July 26, 2011

SECTION 4 - RATES (Cont'd)**4.6 Direct Dial Service (Cont'd)****4.6.6 Frontier Independence****A. Switched Access Option**

The following per minute rates are applicable to all Independence 1+, 101XXXX and 8xx calls, for each month-to-month and term plan option, as indicated below:

Month-to-Month (MMUL) \$0	\$0.1154/minute
------------------------------	-----------------

1 Year Term (MMUL) \$25	\$0.1062/minute
----------------------------	-----------------

1 Year Term (MMUL) \$200	\$0.1062/minute
-----------------------------	-----------------

1 Year Term (MMUL)\$1,000	\$0.1016/minute
------------------------------	-----------------

1 Year Term (MMUL)\$3,000	\$0.1016/minute
------------------------------	-----------------

1 Year Term (MMUL)\$5,000	\$0.1016/minute
------------------------------	-----------------

Additional per minute discount for two year commitment versus one year commitment:	\$0.0025/minute.
--	------------------

Additional per minute discount for three year commitment versus one year commitment:	\$0.0050/minute.
--	------------------

Effective: July 26, 2011

SECTION 4 - RATES (Cont'd)**4.6 Direct Dial Service (Cont'd)****4.6.6 Frontier Independence****B. Multipoint 8xx**

The following per minute rates are applicable to all Independence Multipoint 8XX calls*:

Validated	\$0.1650/minute
Non-validated	\$0.1550/minute

C. Dedicated Access Option

The following per minute rates are applicable to all Independence 1+, 101XXXX and 8XX calls for each term plan indicated below:

1 Year Term (MMUL)\$1,000, \$5,000, \$15,000 or \$30,000	\$0.0700/minute
2 Year Term (MMUL)\$1,000, \$5,000, \$15,000 or \$30,000	\$0.0700/minute
3 Year Term (MMUL)\$1,000, \$5,000, \$15,000 or \$30,000	\$0.0700/minute

* May be available in conjunction with existing Carrier products.

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.7 Signature

The following per minute rates are applicable to all Signature switched and dedicated inbound (8XX) and outbound calls:

Switched	
Inbound & Outbound	\$0.1150
Dedicated	
Inbound & Outbound	\$0.0775

A. Term Plan Discounts

1. Switched

<u>MMUC</u>	<u>Month-to-Month And 1 Year Term Discount</u>	<u>2 Year Term Discount</u>	<u>3 Year Term Discount</u>
\$1,500	8.00%	9.00%	10.00%
\$3,000	12.00%	13.00%	14.00%
\$5,000	13.00%	14.50%	16.00%
\$7,500	15.00%	15.50%	18.00%
\$10,000	15.00%	15.50%	18.00%

Effective: July 26, 2011

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.7 Signature (Cont'd)

A. Term Plan Discounts (Cont'd)

2. Dedicated

<u>MMUC</u>	Month-to-Month And 1 Year Term <u>Discount</u>	2 Year Term <u>Discount</u>	3 Year Term <u>Discount</u>
\$1,500	19.00%	20.00%	21.00%
\$3,000	20.00%	21.00%	22.00%
\$5,000	21.00%	22.00%	23.00%
\$7,500	22.00%	23.00%	24.00%
\$10,000	23.00%	24.00%	25.00%
\$15,000	24.00%	25.00%	26.00%
\$25,000	25.00%	26.00%	27.00%
\$35,000	26.00%	27.00%	28.00%
\$50,000	27.00%	28.00%	29.00%

Effective: November 2, 2011

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.8 EZ Plan

The following per minute rates are applicable to all EZ Plan inbound and outbound calls:

	<u>MMUL</u>	<u>Rate Per Minute</u>
Month-to-Month	\$10	\$0.1067
15 Month Term	\$100	\$0.1057
	\$500	\$0.1044
	\$1,000	\$0.1021
	\$1,500	\$0.1011
30 Month Term	\$100	\$0.1057
	\$500	\$0.1044
	\$1,000	\$0.1021
	\$1,500	\$0.1011

(D)

(D)

Effective: March 1, 2023

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.9 Frontier Exact Rate

	<u>InterLATA</u>	<u>IntraLATA</u>
Outbound/Inbound Per Minute Rate	\$0.0800	\$0.0800

4.6.10 Frontier Hometown Saver

The following per minute rates are applicable to Frontier Hometown Saver calls:

	<u>Per Minute Rate</u>
Monday through Saturday	\$0.10
Sunday and Holidays*	\$0.06

* New Years Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day

Monthly Rate

\$4.49

(I)

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.11 Frontier Voice Virtual Private Network

The following per minute rates apply to all Frontier Voice VPN switched and dedicated calls as specified below:

	<u>Rate Per Minute</u>
Dedicated to Dedicated	\$0.0300
Dedicated to switched	\$0.0680
Switched to Dedicated	\$0.0680
Switched to Switched	\$0.1165
Remote Access to Switched*	\$0.1165
Remote Access to Dedicated*	\$0.0680
8xx to Dedicated	\$0.0680
8xx to Switched	\$0.1105

A. Discounts

1. Volume Discounts

One, Two & Three Year Term Plans (excludes 8xx):

<u>MMUL</u>	<u>Percent Discount</u>
\$0 - \$24,999	0.0%
\$25,000 - \$49,999	4.5%
\$50,000 - \$74,999	5.0%
\$75,000 - \$99,999	7.0%
\$100,000 +	9.0%

Effective: July 26, 2011

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.11 Frontier Voice Virtual Private Network (Cont'd)

A. Discounts (Cont'd)

2. Term Plan

<u>Term Plan</u>	<u>Percent Discount</u>
One Year	0.0%
Two Year	9.0%
Three Year	12.0%

The above discounts and service are only available for Customer or Customer controlled affiliate locations for which the Customer has assumed full payment responsibility.

* There is a \$0.25 per call surcharge applicable to all Remote Access calls.

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.11 Frontier Voice Virtual Private Network (Cont'd)

B. Ancillary Charges

The following Recurring/Non-recurring charges are applicable to Frontier Voice VPN:

1.	Setup Charge:	<u>Non-recurring Charge</u>				
a.	1 Year Term Plan	\$10,000.00				
b.	2 & 3 Year Term Plan	No Charge				
2.	A Switched Access Line Group charge applies to each Frontier Voice VPN location with switched access.					
	Per Location	<u>Non-recurring Charge</u> \$100.00				
		Non-recurring Charge				
3.	Personal Codes Per Account	<table border="0" style="margin-left: auto; margin-right: auto;"> <tr> <td style="text-align: center;"><u>Monthly Recurring Charge</u></td> <td style="text-align: center;"><u>Non-recurring Charge</u></td> </tr> <tr> <td style="text-align: center;">\$40.00</td> <td style="text-align: center;">\$ 0.00</td> </tr> </table>	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>	\$40.00	\$ 0.00
<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>					
\$40.00	\$ 0.00					
4.	Remote Access Per 8xx	<table border="0" style="margin-left: auto; margin-right: auto;"> <tr> <td style="text-align: center;"><u>Monthly Recurring Charge</u></td> <td style="text-align: center;"><u>Non-recurring Charge</u></td> </tr> <tr> <td style="text-align: center;">\$2.00</td> <td style="text-align: center;">\$0.00</td> </tr> </table>	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>	\$2.00	\$0.00
<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>					
\$2.00	\$0.00					
5.	Switched Overflow	<table border="0" style="margin-left: auto; margin-right: auto;"> <tr> <td style="text-align: center;"><u>Monthly Recurring Charge</u></td> <td style="text-align: center;"><u>Non-recurring Charge</u></td> </tr> <tr> <td style="text-align: center;">\$0.00</td> <td style="text-align: center;">\$50.00</td> </tr> </table>	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>	\$0.00	\$50.00
<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>					
\$0.00	\$50.00					

Effective: July 26, 2011

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.12 Frontier Simple 7

A. Per Minute Charges

Per Minute

Outbound (1+)	\$0.0700
Inbound (8xx)	\$0.0750

B. Per Call Surcharge

A \$1.20 per call surcharge will be applied to all calls requiring manual intervention.

Effective: November 2, 2011

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.13 InterState 4.9

A. Per Minute Charges

1. Outbound (1+)

Rate Per Minute

Day	\$0.099
Evening	\$0.099
Night/Weekend	\$0.099

2. Inbound (8xx)

Day	\$0.099
Evening	\$0.099
Night/Weekend	\$0.099

B. Monthly Recurring Charges

Per Account \$ 5.99

* Intrastate, interstate and international usage excluding taxes and surcharges apply towards \$30.00 minimum usage.

(D)
(D)

Effective: July 26, 2011

SECTION 4 - RATES (Cont'd)**4.6 Direct Dial Service (Cont'd)****4.6.14 Frontier VIP (Cont'd)****A. VIP Standard - Dedicated Term Plan Discounts**

1. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0953

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

2. InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0953

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.14 Frontier VIP (Cont'd)

A. VIP Standard - Dedicated Term Plan Discounts (Cont'd)

3. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0953

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

4. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0953

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.14 Frontier VIP (Cont'd)

B. VIP Plus - Dedicated Term Plan Discounts

1. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0953

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

2. InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0953

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.14 Frontier VIP (Cont'd)

B. VIP Plus - Dedicated Term Plan Discounts (Cont'd)

3. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0953

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

4. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0953

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

Effective: July 26, 2011

SECTION 4 - RATES (Cont'd)**4.6 Direct Dial Service (Cont'd)****4.6.14 Frontier VIP (Cont'd)****C. VIP Standard - Switched Term Plan Discounts**

1. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.1250

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

2. InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.1250

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

Effective: July 26, 2011

SECTION 4 - RATES (Cont'd)**4.6 Direct Dial Service (Cont'd)****4.6.14 Frontier VIP (Cont'd)****C. VIP Standard - Switched Term Plan Discounts (Cont'd)****3. IntraLATA - 1+ Outbound**

* Base Rate (Month-to-Month and Term): \$0.1250

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

4. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.1250

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

Effective: July 26, 2011

SECTION 4 - RATES (Cont'd)**4.6 Direct Dial Service (Cont'd)****4.6.14 Frontier VIP (Cont'd)****D. VIP Plus - Switched Term Plan Discounts**

1. InterLATA - 1+ Outbound

\$0.1250

* Base Rate (Month-to-Month and Term):

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

2. InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.1250

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

SECTION 4 - RATES (Cont'd)

4.6 Direct Dial Service (Cont'd)

4.6.14 Frontier VIP (Cont'd)

D. VIP Plus - Switched Term Plan Discounts (Cont'd)

3. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.1250

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

4. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.1250

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

Effective: July 26, 2011

SECTION 4 - RATES (Cont'd)**4.6 Direct Dial Service (Cont'd)****4.6.15 FrontierWorks LD ***

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
Free -100	\$0.1300	\$0.1300
BOT-250	\$0.1200	\$0.1200
BOT-500	\$0.1200	\$0.1200
BOT-1000	\$0.1200	\$0.1200

* This service is limited to existing customers at their existing locations.

SECTION 4 - RATES (Cont'd)

4.7 Toll Free (i.e. 800/888) Service

4.7.1 Multipointsm 800

The following per minute rates apply to Multipointsm 800 calls:

<u>Business Hour</u> <u>Mileage</u>	<u>Rate</u>	<u>Off Hour</u> <u>Mileage</u>	<u>Rate</u>
0-150	\$0.2335	0-150	\$0.1935
151+	\$0.2335	151+	\$0.1935

4.7.2 Simple Connect 8xx

The following per minute rates are applicable to all Simple Connect 8xx calls:

Business Hours:	\$0.2400
Off Hours:	\$0.1900

4.7.3 Frontier Flex 800*

- A. The following per minute rates are applicable to calls made using Frontier Flex 800:

Rate Per Minute

\$0.17

- B. A \$1.20 per call surcharge will be applied to all calls requiring manual intervention.

(D)
(D)

*This service is grandfathered. Only customers of record as of 3/31/08 may have the service.

Effective: March 1, 2023

SECTION 4 - RATES (Cont'd)

4.8 Operator Services

4.8.1 InterLATA

Per Minute Rate: * (C)

4.8.2 IntraLATA

Per Minute Rate: * (C)

4.8.3 Service Charge

A per-call service charge applies in addition to the per minute usage rates when applicable. The service charge applies in all rate periods.

	<u>Per Call</u>		
	<u>IntraLATA</u>	<u>InterLATA</u>	
Operator Station to Station	*	*	(C)
Collect	*	*	
Third Party Billed	*	*	
Person to Person	*	*	(C)

* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>. (N)

SECTION 4 - RATES (Cont'd)

4.9 Freedom Calling Version A

OVERAGE RATE PER MINUTE		
BOT Block of Time Minutes	IntraLATA	InterLATA/ IntraState
300	\$0.1400	\$0.1400
600	\$0.1300	\$0.1300

4.10 Frontier Small Business Advantage LD, Version B

4.10.1 Usage Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
BOT- 300	\$0.1400	\$0.1400
BOT- 600	\$0.1300	\$0.1300
BOT- 900	\$0.1200	\$0.1200

4.10.2 Ancillary charges

An additional surcharge will be assessed on all calls placed for intrastate Directory Assistance.

4.11 Frontier Digital Phone Service-2010 – Grandfathered as of July 14, 2012 (C)

4.11.1 Rates for Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

SECTION 4 - RATES (Cont'd)

4.12 Frontier Digital Phone Silver - Grandfathered

4.12.1 Intrastate Rate

Monthly

\$20.00

(I)

4.12.2 Rates For Additional Phone Lines

Rate Per Minute

Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

4.13 Frontier Business Metro

1.13.1 Monthly Recurring Charge

\$15.00

Rates for non-eligible calls

Day	\$.05
Evening	\$.05
Night/Weekend	\$.05

4.14 Frontier Unlimited State – Grandfathered as of July 14, 2012

Monthly

Intrastate Rate \$26.00

(I)

Additional Phone Lines

Rate Per Minute

Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

Effective: August 20, 2013

SECTION 4 - RATES (Cont'd)

4.15 Frontier Digital Phone Essentials

4.15.1 Rates and Charges	<u>Rate Per Minute</u>
Overage Rate	\$.10
Canadian Rate	\$.05

4.16 Frontier Digital Phone Unlimited Service

4.16.1 Rates and Charges	<u>Rate Per Minute</u>
Canadian Rate	\$.05

4.17 Business Cents

4.17.1 <u>Rates and Charges</u>		
<u>Interstate</u>	<u>Monthly Charge</u>	<u>Rate Per Minute</u>
1+	\$4.99	\$.040
Toll Free	\$2.99	\$.045
A minimum usage level of \$25.00 per month is required.		
<u>Intrastate</u>		
1+		\$.040
Toll Free		\$.045

(N)
|
(N)

SECTION 4 - RATES (Cont'd)

4.18 Residential Simple Rate Plan

4.18.1 Rates and Charges

Rate Per
Minute

Outbound (1+) - \$0.10

4.19 Frontier Basic Long Distance Service

4.19.1 Rates and Charges

Rate Per
Minute

Outbound (1+) Intrastate \$0.40

4.20 OneVoice Nationwide

4.20.1 Rates and Charges

Rate Per
Minute

Data Calls per minute \$0.10

4.21 OneVoice 100

4.21.1 Rates and Charges

Rate Per
Minute

Overage Charges per minute (over 100 min) \$.05

Data Calls per minute \$0.10

4.22 Frontier Long Distance Business Plan

4.22.1 Rates and Charges

Rate Per
Minute

Outbound (1+) Interstate \$0.07

Canadian Calls \$0.07

(N)

(N)