

TERMS, CONDITIONS, RATES AND CHARGES

Applying to the Provision of Intrastate

COMPETITIVE

EXCHANGE AND NETWORK SERVICES

FRONTIER COMMUNICATIONS OF AMERICA, INC. (T)

in the State of

IDAHO

Continued

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Title: Director Government & External Affairs

FRONTIER COMMUNICATIONS OF AMERICA, INC.
 COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

1st Revised Check Sheet 1

Title 62 - Local Exchange Services

CHECKSHEETS

TITLE SHEET	1 st Revised	Sheet 13	1 st Revised	Sheet 37	1 st Revised
TABLE OF CONTENTS	1 st Revised		1 st Revised	Sheet 38	1 st Revised
ToC Sheet 1	1 st Revised	Sheet 15	1 st Revised	Sheet 39	1 st Revised
ToC Sheet 2	1 st Revised	Sheet 16	1 st Revised	Sheet 40	1 st Revised
ToC Sheet 3	1 st Revised	Sheet 17	1 st Revised	Sheet 41	1 st Revised
ToC Sheet 4	1 st Revised	Sheet 18	1 st Revised	Sheet 42	1 st Revised
ToC Sheet 5	1 st Revised	Sheet 19	1 st Revised	Sheet 43	1 st Revised
CHECKSHEETS	1 st Revised	Sheet 20	1 st Revised	Sheet 44	1 st Revised
Check Sheet 1	1 st Revised	Sheet 21	1 st Revised	Sheet 45	1 st Revised
Check Sheet 2	1 st Revised	Sheet 22	1 st Revised	Sheet 46	1 st Revised
Check Sheet 3	1 st Revised	Sheet 23	1 st Revised	Sheet 47	1 st Revised
Check Sheet 4	1 st Revised	Sheet 24	1 st Revised	Sheet 48	1 st Revised
Sheet 1	1 st Revised	Sheet 25	1 st Revised	Sheet 49	1 st Revised
Sheet 2	1 st Revised	Sheet 26	1 st Revised	Sheet 50	1 st Revised
Sheet 3	1 st Revised	Sheet 27	1 st Revised	Sheet 51	1 st Revised
Sheet 4	1 st Revised	Sheet 28	1 st Revised	Sheet 52	1 st Revised
Sheet 5	1 st Revised	Sheet 29	1 st Revised	Sheet 53	1 st Revised
Sheet 6	1 st Revised	Sheet 30	1 st Revised	Sheet 54	1 st Revised
Sheet 7	1 st Revised	Sheet 31	1 st Revised	Sheet 55	1 st Revised
Sheet 8	1 st Revised	Sheet 32	1 st Revised	Sheet 56	1 st Revised
Sheet 9	1 st Revised	Sheet 33	1 st Revised	Sheet 57	1 st Revised
Sheet 10	1 st Revised	Sheet 34	1 st Revised	Sheet 58	1 st Revised
Sheet 11	1 st Revised	Sheet 35	1 st Revised	Sheet 59	1 st Revised
Sheet 12	1 st Revised	Sheet 36	1 st Revised	Sheet 60	1 st Revised

Continued

Issued: October 8, 2009

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FRONTIER COMMUNICATIONS OF AMERICA, INC.
 COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

1st Revised Check Sheet 2

Title 62 - Local Exchange Services

CHECKSHEETS					
Sheet 61	1st Revised	Sheet 84	1st Revised	Sheet 108	1st Revised
Sheet 62	1st Revised	Sheet 85	1st Revised	Sheet 109	1st Revised
Sheet 63	1st Revised	Sheet 86	1st Revised	Sheet 110	1st Revised
Sheet 64	1st Revised	Sheet 87	1st Revised	Sheet 111	1st Revised
Sheet 65	1st Revised	Sheet 88	1st Revised	Sheet 112	1st Revised
Sheet 66	1st Revised	Sheet 89	1st Revised	Sheet 113	1st Revised
Sheet 67	1st Revised	Sheet 90	1st Revised	Sheet 114	1st Revised
Sheet 68	1st Revised	Sheet 91	1st Revised	Sheet 115	1st Revised
Sheet 69	1st Revised	Sheet 92	1st Revised	Sheet 116	1st Revised
Sheet 70	1st Revised	Sheet 93	1st Revised	Sheet 117	1st Revised
Sheet 71	1st Revised	Sheet 94	1st Revised	Sheet 118	1st Revised
Sheet 72	1st Revised	Sheet 95	1st Revised	Sheet 119	1st Revised
Sheet 73	1st Revised	Sheet 96	1st Revised	Sheet 120	1st Revised
Sheet 74	1st Revised	Sheet 97	1st Revised	Sheet 121	1st Revised
Sheet 75	1st Revised	Sheet 98	1st Revised	Sheet 122	1st Revised
Sheet 76	1st Revised	Sheet 99	1st Revised	Sheet 123	1st Revised
Sheet 77	1st Revised	Sheet 100	1st Revised	Sheet 124	1st Revised
Sheet 78	1st Revised	Sheet 101	1st Revised	Sheet 125	1st Revised
Sheet 79	1st Revised	Sheet 102	1st Revised	Sheet 126	1st Revised
Sheet 80	1st Revised	Sheet 103	1st Revised	Sheet 127	1st Revised
Sheet 81	1st Revised	Sheet 104	1st Revised	Sheet 128	1st Revised
Sheet 82	1st Revised	Sheet 105	1st Revised	Sheet 129	1st Revised
Sheet 83	1st Revised	Sheet 106	1st Revised	Sheet 130	1st Revised
		Sheet 107	1st Revised	Sheet 131	1st Revised

Continued

Issued: October 8, 2009

Effective: October 19, 2009

Issued by: Jack D. Phillips
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FRONTIER COMMUNICATIONS OF AMERICA, INC.
 COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

1st Revised Check Sheet 3

Title 62 - Local Exchange Services

CHECKSHEETS					
Sheet 132	1st Revised	Sheet 156	1st Revised	Sheet 180	1st Revised
Sheet 133	1st Revised	Sheet 157	1st Revised	Sheet 181	1st Revised
Sheet 134	1st Revised	Sheet 158	1st Revised	Sheet 182	1st Revised
Sheet 135	1st Revised	Sheet 159	1st Revised	Sheet 183	1st Revised
Sheet 136	1st Revised	Sheet 160	1st Revised	Sheet 184	1st Revised
Sheet 137	1st Revised	Sheet 161	1st Revised	Sheet 185	1st Revised
Sheet 138	1st Revised	Sheet 162	1st Revised	Sheet 186	1st Revised
Sheet 139	1st Revised	Sheet 163	1st Revised	Sheet 187	1st Revised
Sheet 140	1st Revised	Sheet 164	1st Revised	Sheet 188	1st Revised
Sheet 141	1st Revised	Sheet 165	1st Revised	Sheet 189	1st Revised
Sheet 142	1st Revised	Sheet 166	1st Revised	Sheet 190	1st Revised
Sheet 143	1st Revised	Sheet 167	1st Revised	Sheet 191	1st Revised
Sheet 144	1st Revised	Sheet 168	1st Revised	Sheet 192	1st Revised
Sheet 145	1st Revised	Sheet 169	1st Revised	Sheet 193	1st Revised
Sheet 146	1st Revised	Sheet 170	1st Revised	Sheet 194	1st Revised
Sheet 147	1st Revised	Sheet 171	1st Revised	Sheet 195	1st Revised
Sheet 148	1st Revised	Sheet 172	1st Revised	Sheet 196	1st Revised
Sheet 149	1st Revised	Sheet 173	1st Revised	Sheet 197	1st Revised
Sheet 150	1st Revised	Sheet 174	1st Revised	Sheet 198	1st Revised
Sheet 151	1st Revised	Sheet 175	1st Revised	Sheet 199	1st Revised
Sheet 152	1st Revised	Sheet 176	1st Revised	Sheet 200	1st Revised
Sheet 153	1st Revised	Sheet 177	1st Revised	Sheet 201	1st Revised
Sheet 154	1st Revised	Sheet 178	1st Revised	Sheet 202	1st Revised
Sheet 155	1st Revised	Sheet 179	1st Revised	Sheet 203	1st Revised

Continued

Issued: October 8, 2009

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FRONTIER COMMUNICATIONS OF AMERICA, INC.
COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

1st Revised Check Sheet 4

Title 62 - Local Exchange Services

CHECKSHEETS

Sheet 204	1st Revised				
Sheet 205	1st Revised				
Sheet 206	1st Revised				
Sheet 207	1st Revised				
Sheet 208	1st Revised				
Sheet 209	1st Revised				
Sheet 210	1st Revised				
Sheet 211	1st Revised				
Sheet 212	1st Revised				
Sheet 213	1st Revised				
Sheet 214	1st Revised				
Sheet 215	1st Revised				
Sheet 216	1st Revised				
Sheet 217	1st Revised				
Sheet 218	1st Revised				
Sheet 219	1st Revised				
Sheet 220	1st Revised				
Sheet 221	1st Revised				
Sheet 222	1st Revised				

Continued

Issued: October 8, 2009

Effective: October 19, 2009

Issued by: Jack D. Phillips
Title: Director Government & External Affairs

Title 62- Local Exchange Services

TABLE OF CONTENTS

TITLE SHEET

TABLE OF CONTENTS
CHECKSHEETS

SECTION 1 -- APPLICATION AND REFERENCE

1.	Table of Contents	1	
1.1	Application of Price List	2	(T)
1.2	Availability of Service	4	
1.3	Prices for Services Not Listed in this Price List	4	(T)
1.4	Maps		
1.5	Explanation of Price List Change Symbols	5	(T)
1.6	Explanation of Abbreviations	6	
1.7	Trademarks, Service Marks & Trade Names	7	

SECTION 2 -- GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.	Table of Contents	8	
2.1	Definitions	10	
2.2	Establishing and Furnishing Service	29	
2.2.1	Application for Service	29	
2.2.2	Obligation to Furnish Service	36	
2.2.3	Automatic Dialing and Announcement Devices (ADADS)	36	
2.2.4	Limited Communications	38	
2.2.5	Reserved for Future Use	38	
2.2.6	Reserved for Future Use	38	
2.2.7	Assigning and Changing of Telephone Numbers	38	
2.2.8	Telephone Directories, Listings, and Numbers	40	
2.2.9	Termination of Service - Company Initiated	42	
2.2.10	Temporary Suspension of Service - Customer Initiated	55	
2.2.11	Special Services	55	
2.2.12	Termination of Service - Customer Initiated	57	
2.2.13	Complaints	61	

Continued

Issued: October 8, 2009

Effective: October 19, 2009

Issued by: Jack D. Phillips
Title: Director Government & External Affairs

FRONTIER COMMUNICATIONS OF AMERICA, INC.
COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Table of Contents
1st Revised Sheet 2

Title 62- Local Exchange Services

TABLE OF CONTENTS

SECTION 2 -- GENERAL REGULATIONS - CONDITIONS OF OFFERING

(Cont'd)

2.3	Payment for Service	64
2.3.1	Customer Responsibility	64
2.3.2	Payment of Bills	64
2.3.3	Advance Payments and Deposits	65
2.3.4	Late Payment Charge	68
2.3.5	Insufficient Funds (NSF) Check Service Charge	69
2.3.6	Adjustment of Charges	70
2.3.7	Payment Plans	71
2.4	Liability of Company	73
2.4.1	Limitation of Liability	73
2.4.2	Hazardous or Inaccessible Locations	73
2.4.3	Connecting Facilities	74
2.4.4	Defacement of Premises	74
2.4.5	Maintenance and Repair	74
2.4.6	Temporary Suspension for Repairs	75
2.4.7	Force Majeure	75
2.5	Responsibilities of the Customer	76
2.5.1	Building Space and Electric Power Supply	76
2.5.2	Installation and Maintenance	76
2.5.3	Lost or Damaged Equipment	76
2.6	Special Taxes, Fees and Charges	77
2.7	Emergency Measures in Case of Disaster	79

SECTION 3 -- MISCELLANEOUS NONRECURRING CHARGES

3.	Table of Contents	80
3.1	Service Charge	81
3.2	General Service Offerings	81

SECTION 4 -- CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.	Table of Contents	82
4.1	Concurrence	83

Continued

Issued: October 8, 2009

Effective: October 19, 2009

Issued by: Jack D. Phillips
Title: Director Government & External Affairs

Title 62- Local Exchange Services

TABLE OF CONTENTS

SECTION 5 --EXCHANGE SERVICES

5.	Table of Contents	84
5.1	Exchange Areas	85
5.1.1	List of Exchange Areas and Local Calling Areas	86
5.1.2	Exchange Area Rate Groups	90
5.1.3	Classes of Service Offered in an Exchange Area	98
5.1.4	Foreign Exchange Service	99
5.2	Local Exchange Service	105
5.2.1	Measured Rate Service	109
5.2.2	Premium Flat Rate Service	113
5.2.3	Local Service Options	115
5.3	Private Branch (PBX) Trunks	127
5.3.1	Measured Rate Service	128
5.3.2	Message Rate Service	129
5.3.3	Commercial Trunks	131
5.3.4	Flat Rate Trunks	132
5.3.5	Direct-inward-dialing (DID) Service	133
5.3.6	Automatic-identification-of-outward-dialing (AIOD) Service	142
5.4	Premium Exchange Services	146
5.4.1	Extension Service	146
5.4.2	Custom Calling Services	147
5.5	Directory Services	164
5.5.1	Listing Services	164

SECTION 6 -- MESSAGE TELECOMMUNICATIONS SERVICE

6.	Table of Contents	182
6.1	Reserved for Future Use	183-188

Continued

Title 62- Local Exchange Services

TABLE OF CONTENTS

SECTION 7 -- WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)		
7.	Table of Contents	189
7.1	Reserved for Future Use	190-194
SECTION 8 -- CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SYSTEMS		
8.	Table of Contents	195
8.1	Outside Plant Facilities	196
8.2	Service Connections	198
SECTION 9 -- CENTRAL OFFICE SERVICES		
9.	Table of Contents	201
9.1	Reserved For Future Use	202
SECTION 10 -- MISCELLANEOUS SERVICE OFFERINGS		
10.	Table of Contents	203
10.1	Mileage Charges	204
10.1.1	Extension Line Service	204
10.1.2	Tie Lines	205
10.2	Screening/Restriction Services	208
10.2.1	Toll Restriction	208
10.2.2	Information Services Access Restriction	209

Continued

Issued: October 8, 2009

Effective: October 19, 2009

Issued by: Jack D. Phillips
Title: Director Government & External Affairs

FRONTIER COMMUNICATIONS OF AMERICA, INC.
COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Table of Contents
1st Revised Sheet 5

Title 62- Local Exchange Services

TABLE OF CONTENTS		
SECTION 10 -- MISCELLANEOUS SERVICE OFFERINGS(Cont'd)		
10.2.3	Blocking for 10XXX1+ and 10XXX011+	211
10.3	Caller Identification Blocking Options	213
10.3.1	Per Line Blocking	213
SECTION 11 -- RESERVED FOR FUTURE USE		
11.	Table of Contents	215
11.1	Reserved for Future Use	216
SECTION 12 -- RESERVED FOR FUTURE USE		
12.	Table of Contents	217
12.1	Reserved for Future Use	218
SECTION 13 -- RESERVED FOR FUTURE USE		
13.	Table of Contents	219
13.1	Reserved for Future Use	220
SECTION 14 -- RESERVED FOR FUTURE USE		
14.	Table of Contents	221
14.1	Reserved for Future Use	222
Continued		

Issued: October 8, 2009

Effective: October 19, 2009

Issued by: Jack D. Phillips
Title: Director Government & External Affairs

FRONTIER COMMUNICATIONS OF AMERICA, INC.
COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 1
1st Revised Sheet 1

Title 62 - Local Exchange Services

1. APPLICATION AND REFERENCE

TABLE OF CONTENTS

<u>PARAGRAPH NUMBER</u>	<u>PARAGRAPH TITLE</u>	<u>PAGE NUMBER</u>	
1.1	APPLICATION OF PRICE LIST	2	(T)
1.2	AVAILABILITY OF SERVICE	4	
1.3	PRICES FOR SERVICES NOT LISTED IN THIS PRICE LIST	4	(T)
1.4	MAPS	4	
1.5	EXPLANATION OF PRICE LIST CHANGE SYMBOLS	5	(T)
1.6	EXPLANATION OF ABBREVIATIONS	6	
1.7	TRADEMARKS, SERVICE MARKS & TRADE NAMES	7	

Continued

Issued: October 8, 2009

Effective: October 19, 2009

Issued by: Jack D. Phillips
Title: Director Government & External Affairs

1. APPLICATION AND REFERENCE

1.1 APPLICATION OF PRICE LIST

(T)

This Price List contains the regulations, terms, and conditions and charges applicable to intrastate exchange and network services and equipment furnished by Frontier Communications of America, Inc., hereinafter referred to as the Company.

(T)

(T)

A. Territory Served, Service Rendered, Rates and Rules and Regulations

The Company renders exchange telephone service, toll telephone service and private line services and channels throughout the territory served by it and its connecting companies as shown in its schedules, which include a description of the service furnished. The Company concurs with the maps filed by US West.

B. Notice of Filing

The procedure which will be followed by the Company in rendering service is shown in General Regulations - Conditions of Offering in this Price List.

(T)

No officer, employee or agent of the Company has any authority to waive, alter or amend in any respect these rates or general regulations, or any part of, or to make any agreements inconsistent with the information shown in the filed Price Lists.

(T)

The rates, and general regulations shown are subject at all times to addition, change or abolition after proceedings duly held by the Idaho Public Utilities Commission. Changes in the rates, and General Regulations shown in the Price Lists must first be approved or accepted by the Idaho Public Utilities Commission.

(T)

Continued

1. APPLICATION AND REFERENCE

1.1 APPLICATION OF PRICE LIST (Cont'd)

(T)

C. Effective Dates

1. For services established prior to the effective date shown in the Price List, the effective date will be as shown in the Price List.
2. For all new service or equipment furnished on or after the effective date shown in the Price List, the effective date will be the day following the day connected. This will include changes of address involving changes in billing periods.
3. For all service on which a change of type, class or grade of service is completed on or after the effective date shown in the Price List, the effective date will be the day following the day changed.
4. For exceptions to the effective dates, see individual sections.

(T)

(T)

(T)

Continued

1. APPLICATION AND REFERENCE

1.2 AVAILABILITY OF SERVICE

Provision of service under this Price List is subject to the availability, on a continuing basis, of the required plant and facilities, and is limited to the capacity of the Company's plant and facilities, as well as plant and facilities the Company may obtain from other carriers. Service will be furnished at the discretion of the Company, based on technical, operational, and economic factors.

(T)

1.3 PRICES FOR SERVICES NOT LISTED IN THIS PRICE LIST

The Company will endeavor to provide services requested by customers which are not included in this Price List, depending on equipment and facilities availability and economic considerations. Pricing for these services will be accomplished on an Individual Case Basis (ICB) or a customer-specific contract. The rates so developed will be available to other customers on a non-discriminatory basis.

(T)

(T)

1.4 MAPS

The Company concurs with the territory maps provided by US West in the following Price Lists on file with the Idaho Public Utilities Commission:

(T)

- US West Exchange and Network Services Tariff - Northern Idaho
- US West Basic Local Exchange Tariff - Southern Idaho

Continued

1. APPLICATION AND REFERENCE

1.5 EXPLANATION OF PRICE LIST CHANGE SYMBOLS

(T)

SYMBOL EXPLANATION

(C) To signify changed regulation, rule, condition or listing.

(D) To signify discontinued material.

(I) To signify rate increase.

(M) To signify material moved from or to another part of the Price List with no change, unless there is another Price List change symbol present.

(T)

(T)

(N) To signify new material.

(R) To signify rate reduction.

(T) To signify a change in text but no change in rate, condition, rule, or regulation.

Continued

1. APPLICATION AND REFERENCE

1.6 EXPLANATION OF ABBREVIATIONS

ADAD	Automatic Dialing and Announcement Device
CO	Central Office
Cont'd	Continued
DID	Direct Inward Dialing
DSS	Digital Switched Service
ENI	Extended Network Interface
FCC	Federal Communications Commission
FCO	Foreign Central Office
FX	Foreign Exchange
IC	Interexchange Carrier
Mbps	Megabits per second
MTS	Message Telecommunications Service
OCC	Other Common Carrier
PAL	Public Access Line
PBX	Private Branch Exchange
RCC	Radio Common Carrier
SUS	Suspension of (all) Service
TIM	Tariff Information Management
TSP	Telecommunications Service Priority
USOC	Uniform Service Order Code
WATS	Wide Area Telecommunications Service

Continued

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES

Continued

Issued: October 8, 2009

Effective: October 19, 2009

Issued by: Jack D. Phillips
Title: Director Government & External Affairs

Title 62 - Local Exchange Services

1. APPLICATION AND REFERENCE

TABLE OF CONTENTS

<u>PARAGRAPH NUMBER</u>	<u>PARAGRAPH TITLE</u>	<u>PAGE NUMBER</u>
2.1	DEFINITIONS	10
2.2	ESTABLISHING AND FURNISHING SERVICE	29
2.2.1	Application for Service	29
2.2.2	Obligation to Furnish Service	36
2.2.3	Automatic Dialing and Announcement Devices (ADADs)	36
2.2.4	Limited Communications	38
2.2.5	Reserved for Future Use	38
2.2.6	Reserved for Future Use	38
2.2.7	Assigning and Changing of Telephone Numbers	38
2.2.8	Telephone Directories, Listings, and Numbers	40
2.2.9	Termination of Service - Company Initiated	42
2.2.10	Temporary Suspension of Service - Customer Initiated	55
2.2.11	Special Services	55
2.2.12	Termination of Service - Customer Initiated	57
2.2.13	Complaints	61
2.3	PAYMENT FOR SERVICE	64
2.3.1	Customer Responsibility	64
2.3.2	Payment of Bills	64
2.3.3	Advance Payments and Deposits	65
2.3.4	Late Payment Charge	68
2.3.5	Insufficient Funds (NSF) Check Service Charge	69
2.3.6	Adjustment of Charges	70
2.3.7	Payment Plans	71

Continued

Title 62 - Local Exchange Services

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

TABLE OF CONTENTS (Cont'd)

PARAGRAPH NUMBER	PARAGRAPH TITLE	PAGE NUMBER
2.4	LIABILITY OF COMPANY	73
2.4.1	Limitation of Liability	73
2.4.2	Hazardous or Inaccessible Locations	73
2.4.3	Connecting Facilities	74
2.4.4	Defacement of Premises	74
2.4.5	Maintenance and Repair	74
2.4.6	Temporary Suspension for Repairs	75
2.4.7	Force Majeure	75
2.5	RESPONSIBILITIES OF THE CUSTOMER	76
2.5.1	Building Space and Electric Power Supply	76
2.5.2	Installation and Maintenance	76
2.5.3	Lost or Damaged Equipment	76
2.6	SPECIAL TAXES, FEES AND CHARGES	77
2.7	EMERGENCY MEASURES IN CASE OF DISASTER	79

Continued

Issued: October 8, 2009

Effective: October 19, 2009

Issued by: Jack D. Phillips
Title: Director Government & External Affairs

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS

For the purpose of these Price List schedules the terms and expressions listed below shall have the meanings set forth opposite them. (T)

ACCESS LINE - Telephone service involving outside plant facilities, which enables the customer to initiate and receive telephone calls. (See Network Access Lines.)

ACOUSTICAL CONNECTION - A connecting arrangement without electrical connections that permits transmission of sound between utility-provided telephone instrument and customer-provided equipment.

ACTUAL COST - Actual cost refers to the cost of materials plus the rate per hour at the utility's construction labor rate.

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service.

AIR LINE MILE - As used in connection with air line mileage measurements in determining charges for exchange telephone service, including message unit service and message toll telephone service, means statute mile or 5,280 feet.

APPARATUS - Electrical or mechanical equipment in whole or in part provided by the utility in the provision of various services.

APPLICANT - The person making application to the utility for service.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

AREA 1 - Area 1 consists of the exchanges identified in USWEST's "Northern Idaho" Exchange and Network Services Tariff.

AREA 2 - Area 2 consists of the exchanges identified in USWEST's "Southern Idaho" Exchange and Network Services Tariff.

AUTHORIZED PROTECTIVE CONNECTING MODULE (APCM) - Denotes a protective unit designed and manufactured under the control of American Telephone and Telegraph Company's quality assurance procedures, and which unit is to be incorporated in a conforming Answering Device.

AUTOMATIC DIALING - ANNOUNCING DEVICES - Any automatic terminal equipment, which incorporates:

1. (a) Storage capabilities of numbers to be called, or
(b) A random or sequential number generated that produces numbers to be called, and
(c) An ability to dial a call, and
2. Has the capabilities of working alone, or in conjunction with other equipment of disseminating a prerecorded message to the number called.

AUXILIARY LINE - An additional network access line from the same central office to the same premises as the main network access line and associated therewith.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

BASE RATE AREA - A more closely built-up section of the exchange area in which the basic rates apply without outside plant facility charges.

BATTERY POWER - A source of electrical energy furnished for the operation of telephone equipment.

BILLABLE PREMISES WORK - All work requested by the customer and done by the Company on the customer's premises except to establish or reestablish network access through the Network Interface, so long as the Network Interface is located in the normal location.

BURIED WIRE OR CABLE - A wire or cable designed for use in underground construction and utilized in extending the utility's outside plant facilities.

BUSINESS SERVICE - Exchange service furnished to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, and individuals practicing a profession or operating a business who have no offices other than their residences and where the use of service is principally or substantially of a business, professional or occupational nature. If the directory listing denotes the character of the service to be for business use, the rates for business service will apply.

CENTRAL OFFICE - A telephone utility's switching office unit by means of which one telephone station may be connected to another.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

CENTRAL OFFICE CONNECTING FACILITIES - A facility furnished to another common carrier by the Company between the terminal location of the other common carrier and a point of connection on the Company's premises.

CIRCUIT - An outside plant facility used for the transmission of electrical energy in the furnishing of telephone and other communications service.

CLASS OF SERVICE - Business and residence.

COMMISSION - The regulatory body of the State of Idaho, namely the Idaho Public Service Commission.

COMMUNICATIONS SYSTEM - Channels and other facilities, which are capable, when not connected to exchange telecommunications service, of two-way communications.

COMPANY - The public utility named herein, Frontier Communications of America, Inc.

(T)
(T)

CONFORMANCE NUMBER - An identifying number assigned by the AT&T Company to a particular model of Conforming Answering Device incorporating an Authorized Protective Connecting Module when that model of device is in conformance with the provisions set forth by the AT&T Company in its Technical Reference for Conforming Answering Devices.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

CONFORMING ANSWERING DEVICE - A customer-provided device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The Conforming Answering Device may include remote interrogation and/or device function control. A Conforming Answering Device must incorporate an Authorized Protective Connecting Module and must bear a valid Conformance Number.

CONNECTING ARRANGEMENT - The equipment provided by the utility to accomplish the direct electrical connection of customer-provided equipment or facilities with the outside plant facilities of the utility.

CONTINUOUS PROPERTY - A property owned or leased by a customer where all portions may be served without crossing a public thoroughfare or the property of another. The property of a customer when divided by a public thoroughfare is considered to be continuous provided the customer furnishes, at his expense, a suitable underground or overhead outside plant facility connecting the property separated by the public thoroughfare.

CUSTOMER - The person in whose name service is furnished as evidenced by the signature on the application or contract for that service, or in the absence of a signed instrument, by the receipt and payment of bills regularly issued in his name regardless of the identity of the actual user of the service.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

DATE OF PRESENTATION - The date upon which a bill or notice is mailed or delivered to the customer.

DEMARCATIION POINT - The point of interconnection between the Company's telecommunications facilities and terminal equipment, protective apparatus or wiring at a premises.

DIAL TELEPHONE SERVICE - Service by means of a telephone system in which the central office equipment is of the automatic or machine-switching type and in which the customer's telephone is equipped with a dial for use in originating calls.

DIRECTORY ASSISTANCE SERVICE - Service whereby customers may request assistance in determining telephone numbers.

DIRECTORY LISTINGS - Essential information in the telephone directory whereby telephone users may ascertain the telephone number of a customer in the alphabetical section.

DISCONNECT - A discontinuance of service in which the outside plant facilities used in the service are immediately made available for use for another service.

DISTRIBUTION FACILITIES - The utility's cables, wires, and associated supporting structures and appurtenances, located in dedicated streets and utility easements, designed to service more than one property and extending from the serving central office to the points of connection with service connection.

Continued

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

EMERGENCY - A situation which exists when serious sickness, public safety, necessity or war conditions are involved.

EQUIPMENT HANDLING/CONNECTION CHARGE - A charge made for the connection, moving or changing of telephone equipment, at the request of the customers, and which is not initiated by the utility or required for the proper maintenance of the equipment or service.

EXCHANGE - A telephone system providing service within a specified area as shown on maps filed elsewhere in the Price List schedules. (T)

EXCHANGE AREA - An area shown on maps filed in Price List schedules within which the utility holds itself out to furnish exchange telephone service from one or more central offices serving that area. (T)

EXCHANGE MESSAGE - A completed telephone call between telephones in the same local service area.

EXCHANGE SERVICE - Telephone service furnished within an exchange area or local service area.

EXTENDED AREA SERVICE - Exchange service available to customers in a particular exchange or district area for communication throughout that exchange and other designated areas in accordance with the provisions of the exchange Price Lists. (T)

FACILITIES - Service or equipment that is installed or established to serve a particular purpose.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

FICTITIOUS NAME - A name or style employed by an individual or a concern to direct attention to a commodity or service or for any purpose other than the actual conduct of the business.

FIXED STATION - Is stationary radiotelephone equipment, located in a remote area, suitable for sending and receiving messages through a base station of the utility.

FLAT RATE SERVICE - Exchange service furnished at a fixed periodic charge.

FOREIGN ATTACHMENT - Equipment or facilities not owned, furnished or authorized by the utility which are attached or connected to and used with exchange telephone facilities.

FOREIGN EXCHANGE SERVICE - Exchange service furnished by means of outside plant facilities connecting a customer's telephone with a central office in an exchange area other than the exchange area in which the customer is located, or off-premises access line service in an exchange area other than that in which the customer's service or PBX service is located.

Continued

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

GENERAL SERVICE - Is furnished between any wire telephone served from an exchange or district area within the mobile service area and a mobile unit or a fixed station or between two such mobile units or between a mobile unit and a fixed station.

HARM - Harm consists of hazards to personnel, damage to utility equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to utility equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

INDIVIDUAL LINE SERVICE - Network access line service furnished by means of a central office line or circuit assigned for use for one primary telephone only.

INDUCTIVE CONNECTION - Electromagnetic coupling between customer-provided equipment and utility equipment by means of mutual inductance between an inductor in the utility equipment and a customer-provided inductor external to the utility equipment.

INTERCONNECTION - The method by which network access lines facilities of a utility are arranged to transmit to or receive information from customer provided equipment.

INTERFACE - The point of interconnection between terminal equipment and telephone network access lines.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

JACK - Standard or miniature (modular) connecting device used in connection with apparatus.

JOINT USER - An individual or concern authorized by the utility and the customer to Share in the use of the customer's business telephone service.

KEY TELEPHONE ACCESS SERVICE - Exchange service furnished by means of assemblies of one or more individual or PBX station lines, including at least one key telephone set, and associated apparatus arranged for various combinations of cutoff, holding, intercommunicating, pickup and signaling within the capacity of the equipment.

KEY TELEPHONE SET - A handset telephone, used in providing key telephone service, with one or more keys in the handset base mounting.

LIFELINE TELEPHONE SERVICE - Service which provides a credit on residence network access line service monthly rates. This credit is only available to the single line serving the principal residence of low income customers meeting eligibility requirements established by the Commission. This service also provides exceptions to the deposit rule and service charges.

LOCAL NON-NETWORK ACCESS TELEPHONE SERVICE - A service furnished for the customer's own use by means of a circuit to which are permanently connected two or more telephones and which shall not be connected for exchange service.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

LOCAL SERVICE - Service or other apparatus in an exchange area for communication between telephones within that exchange.

LOCAL SERVICE AREA - An area within which are located the telephones which customers may call at exchange rates, in accordance with the provisions of the exchange Price Lists. The local service area may include the whole or part of an exchange area, or parts or all of two or more exchange areas. (T)

LOCAL USAGE - A flat rate or measured charges for the usage portion of local service to be applied in addition to the network access line.

MEASURED LOCAL USAGE CHARGES - Charges for local calls based on number of calls, duration, and distance.

MOBILE UNIT - Is a land vehicle equipped with radiotelephone equipment suitable for sending or receiving messages through a base station of the utility.

MOVABLE PREMISES - That which is not mounted on a permanent foundation.

NETWORK ACCESS LINE - An outside plant facility from the telephone company's central office to a customer's premises, which provides direct access to the local exchange and/or the toll switching networks.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

NONLISTED NUMBER - Requested by a customer whose name and telephone number are not listed in the telephone directory, but can be obtained by contacting Directory Assistance.

NONPUBLISHED NUMBER - Requested by a customer who does not desire to have his name and telephone number listed in the directory or have his number made known to other telephone users

NONRECURRING CHARGE - A one-time charge associated with certain installations, change or transfer of services, either in lieu of or in addition to recurring monthly rates.

NONRECURRING FACILITY CHARGES - Additions to plant from existing outside plant facilities to service connections.

OUTSIDE PLANT FACILITIES - The connecting facilities over which telephone service is provided a customer, and includes, but is not restricted to, open wire, aerial and underground cable and wire.

PARTY LINE SERVICE - A telephone service furnished by means of a network access line to which may be assigned two or more customers.

PERMANENT DISCONNECT - Complete termination of utility service and subsequent service will require a reconnection charge.

PERSON - Any individual, public agency, partnership, corporation, or other organization operating as a single business entity.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

POINT OF DEMARCATION - It is either the utility's protective connecting arrangement or the customer provided protective connecting arrangement, where the utility's facilities terminate on the customer's premises.

PRICE LIST SCHEDULES - The entire body of effective rates, tolls, rentals, charges, classifications, and rules, as set forth herein.

PRICE LIST SHEET - An individual sheet of the Price List schedule.

PREMISES - In multiple occupancy buildings a customer's premises are confined to that portion of building owned or leased by the customer. In single occupancy buildings or where more than one building is occupied by one firm or individual, the customer's premises includes the buildings occupied by the customer or the same continuous property and not separated by public thoroughfare or by property occupied by others.

PRIVATE BRANCH EXCHANGE (PBX) SERVICE - Exchange service furnished by means of a PBX switchboard, intercommunicating system, or mechanical equipment located on the customer's premises and telephones with communication between them and the general system by means of network access lines to the utility's central office.

PRIVATE BRANCH EXCHANGE SWITCHBOARD - Equipment located on a customer's premises by means of which access lines are interconnected for communication between the PBX stations and between such stations and the utility's central office.

RADIO TELEPHONE SERVICE - Is a communication service through a land radiotelephone station, between a wire telephone and a mobile unit, or between two mobile units, or between a wire telephone and a fixed station, or between a fixed station and a mobile unit.

(L) Material relocated from Sheet No. 26.

Continued

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

RECURRING FACILITY CHARGES - The additional charges for exchange telephone service based upon distance measurement for service furnished, where outside plant facilities are applicable, or off the premises of the primary service or in connection with foreign exchange service.

REGISTERED PROTECTIVE CIRCUITRY - Separate, identifiable and discrete electrical circuitry designed to protect the telephone network from harm which is registered in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

REGISTERED TERMINAL EQUIPMENT - Terminal equipment which is registered in accordance with the rules and regulations in Part 68, Subpart B of F.C.C. Federal Communication Commission's Rules and Regulations.

RESIDENCE SERVICE - Exchange telephone service furnished a customer at a residence or place of dwelling where the actual or obvious use is for domestic purposes.

RINGING POWER - Electrical energy furnished to a private branch exchange system or other equipment for signaling telephones connected thereto.

ROOM - Space in a building surrounded by walls or closed partitions provided the opening, if any, between the top of such walls or partitions and the ceiling is less than two feet.

Continued

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

SERVICE CONNECTION - Drop and block wiring or cable, from the point of connection with the utility's outside plant facilities to the point of connection with inside wiring to the premises served. A service connection serves only the continuous property on which it is located. An incidental segment may be located in the adjacent dedicated street or utility easement.

SET - A telephone instrument.

SIMPLE SERVICE - Non-key services for network access line business and residence services associated with flat and measured, WATS, local, extended and foreign exchange services.

SPECIAL BILL - A bill for accumulated exchange and toll service charges rendered in lieu of the requirement of a cash deposit for the re-establishment of credit before disconnection of service as provided in the Price List schedules, or a bill for accumulated exchange and toll charges rendered at such time as the amount of the unpaid charges, billed and unbilled, materially exceeds the amount of any prepared charges or any deposits made in connection with the particular service.

SPECULATIVE PROJECTS - An undertaking of a speculative nature which, in the opinion of the utility, appears to involve risk of failure.

STATION - A telephone set generally used in conjunction with PBX, key system, or multiline equipment, or may be used interchangeably with telephone set. See also telephone set.

Continued

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(T)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

STATION LINE - A term generally used to describe the serving capacity of a PBX or key system or the facility between switching equipment and a telephone set or apparatus associated with such equipment.

SUBDIVISION - Is the partitioning of a parcel of land into four or more parcels for the purpose of transfer of ownership or leasing for the express purpose of the construction of homes thereon. In locations where subdivisions must be approved by a political body, such approval is adequate proof that a subdivision exists. A mobile home court will be considered as a subdivision for the purposes of this Price List.

(T)

SUBSCRIBER - The person in whose name service is furnished as evidenced by the signature on the application or contract for that service, or in the absence of a signed instrument, but the receipt and payment of bills regularly issued in his name regardless of the identity of the actual user of the service.

SUBURBAN AREA - A suburban area is that area outside the base rate and zoned areas but within the exchange area.

SUBURBAN SERVICE - Service furnished in the suburban area.

SUPERSEDURE - The transfer of a business or residence customer's complete service, including the telephone number, from one party to another with no change in type or location of the equipment or wiring and including the responsibility for payment of outstanding charges against the service.

Continued

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

TEMPORARY DISCONNECT - A temporary discontinuation of service without complete termination of the service, made at the request of the customer or on the initiative of the utility, in which the facilities and telephone number are held available for resumption of service.

TEMPORARY SERVICE - The following categories of service are to be considered "Temporary Service":

- 1). Service to premises or enterprises the temporary nature of which can be determined in advance from the known limited duration of the contemplated operations, such as construction or exploration projects with their related housing and miscellaneous camp service facilities, summer or winter resorts, amusement or sports concerns, fairs, exhibit structures or places, and other enterprises of like limited duration.
- 2). Service for a specified short term to premises or enterprises normally permanent in nature.
- 3). Service to projects or abnormal risk or of unpredictable duration, such as mine development, oil well drilling, or lumbering operations.

TERMINATION CHARGE - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

(L) Material relocated to Sheet No. 22.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

TIE LINE - A circuit connecting two PBX systems for the purpose of interconnecting the telephones of one with those of the other without the use of trunks to the utility's central office.

TOLL MESSAGE - A completed telephone call via the established toll network.

TOUCH CALLING SERVICE - A service arrangement permitting the use of pushbutton equipped telephone sets in lieu of rotary dial equipped telephone sets to originate calls.

TRACT OR SUBDIVISION - Improved or unimproved land under a definite plan of development wherein it can be shown that there are reasonable prospects within the next three years for five or more main residential telephones.

TRADE NAME - The name or style under which an individual or concern conducts its business and by which it is generally known to the public.

TRENCHING COSTS - Cost of excavating, backfilling and compacting, and, where necessary, cost of breaking and repaving pavement and of restoring landscaping.

TRUNK LINE - A network access line from one central office to another or between PBX system and a utility central office.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

UNDERGROUND SUPPORTING STRUCTURE - Conduit, manholes, handholes and pull boxes where and as required plus trenching costs as defined in Trenching Costs above.

USAGE PRICING - A local service, which consists of a local network access charge and measured local usage charges.

UTILITY - The Public Utility named herein. See also Company.

ZONE - A portion of an exchange area shown on maps filed elsewhere in the Price List schedules.

(T)

Continued

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

These regulations are added to those pertaining to specific service items in other sections. Any change in rates or regulations approved by appropriate regulatory authority modifies the affected service terms and conditions.

An applicant for service agrees to pay all exchange, toll, and any other charges against such service made in accordance with the provisions of the Price Lists.

(T)

2.2.1 Application for Service

A. Requirements

1. Each applicant for telephone service may be required to sign an application for the service desired, on a form provided by the utility, as a condition precedent to the initial establishment of service.
2. The application form will generally set forth the following information:
 - Date and place of application.
 - Location of premises to be served.
 - Date applicant will be ready for service.
 - Purpose for which service is to be used (business or residence).
 - Address to which bills are to be mailed or delivered.
 - Whether applicant is the owner or tenant of, or agent for, the premises.
 - Service desired - class, type, and grade.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.1 Application for Service (Cont'd)

A. Requirements (Cont'd)

- Information for listing in alphabetical and classified telephone directories.
 - Such other information as the utility may reasonably require.
 - Signature of applicant.
3. The Company may accept an oral or written application from a customer for additions to or changes in the present service. These applications become contracts upon approval or establishment of the service and shall be subject at all times to the lawful rates, charges and terms and conditions of the Company.
 4. Any change in rates, charges, or regulations authorized by the legally constituted authorities will act as a modification of all contracts to that extent without further notice.
 5. Any application is merely a request for service and does not in itself bind the Company to furnish the service except under reasonable conditions as set forth in the Price List schedules, nor does it bind the applicant to take service.

(T)

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.1 Application for Service (Cont'd)

B. Cancellation

An application for service canceled by the applicant or by the utility prior to the establishment of the service applied for is subject to the following conditions:

1. Canceled by Applicant

- a. If cancellation of an application for service is requested by the applicant prior to the time service is connected, the application will be canceled by the utility and the utility will collect all charges applicable to any service actually installed at the time of the requested cancellation, or such other amounts as may be specifically provided for by written contract previously made in accordance with the Price List schedules.
- b. If cancellation of an application for service is requested by the applicant prior to the time service is connected, such cancellation will be considered as an order to discontinue service and the Company will collect all charges applicable to the connection of service. The minimum requirements of the rate schedule under which service is furnished will apply.

(T)

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.1 Application for Service (Cont'd)

B. Cancellation (Cont'd)

2. Canceled by the Company

a.If applicant refuses to comply with the requirements set forth in the Company's Price List schedules prior to the establishment of service, the Company may cancel the application, in which case any amounts collected from the applicant will be refunded.

(T)

C. Use of Service

Customer telephone service as distinguished from public, semipublic, or Public Access Line telephone service, will be furnished only:

1. In business establishments for communications by the customer, his immediate family, or by employees and representatives upon the customer's business except as the use of the service may be extended to joint users or where regular flat rate PBX or Centrex Service is provided to hospitals where patient room telephones are required or to customers who resell/share intraLATA Local Exchange Service.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.1 Application for Service (Cont'd)

C. Use of Service (Cont'd)

2. In residences, for communication by the customer, members of the immediate family, the customer's employees, and not more than four roomers, boarders, roommates, or others residing in the close circle of the customer's household. If an applicant obtains service for the use of others at a different residence, the applicant must have current residential service with the Company in the same state and must have good credit. If the applicant requests service at a different residence, where a prior subscriber still resides and where any balance for service to that prior subscriber incurred at that location is still past due and owing, a deposit amount may be based on the prior subscriber's credit history.
3. The Company reserves the right to refuse to install flat, measured or message rate customer service or to permit such service to remain on premises of a public or semipublic character when the instrument will be or is so located as to be accessible for use by the public in general or by patrons of the customer.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.1 Application for Service (Cont'd)

C. Use of Service (Cont'd)

4. A customer shall not provide switched voice or data communications between local exchange areas, including the bridging of Extended Area Service (EAS) zones, using underlying services from this Price List or the Exchange and Network Service Price List. Providers of interexchange service, that furnish service between local calling areas, must purchase services from the Access Service Tariffs or Catalog for their use in furnishing their authorized intrastate telecommunications services to end user customers. If a customer violates this regulation, and has not placed an order for necessary services from the Company's Access Service Price List for immediate installation within 14 days of notice from the Company, the Company shall immediately disconnect such service purchased from this Price List or the Exchange and Network Service Price List. (T)
(T)

5. The Company may refuse the installation of service that is not to be used within a reasonable period after installation. (T)

D. Restriction of Service

Flat, measured and message rate services will not be furnished on the same premises except as follows:

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.1 Application for Service (Cont'd)

D. Restriction of Service (Cont'd)

1. Where the flat rate service is physically arranged so it cannot be used to supplement the measured or message rate service.
2. Where the flat, measured and message rate services have entirely different local service areas.

E. Transfer of Service Between Customers

An applicant may supersede the service of a customer where an arrangement acceptable to the Company is made by the customer and the applicant to pay all outstanding charges against the service.

NONRECURRING CHARGE

	<u>USOC</u>	<u>AREA 1</u>	<u>AREA 2</u>
Supersedure of Service	N/A	\$15.00	\$15.00

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.2 OBLIGATION TO FURNISH SERVICE

1. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain, and maintain suitable rights and facilities, without unreasonable expense, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.
2. Such connections are also subject to the availability of required facilities.
3. When such connections are requested and facilities to provide the required connections at the CO normally designated to serve the premises are inadequate, facilities may be furnished from another CO to provide the requested interconnection. Under such circumstances additional monthly rates and installation charges will apply.

2.2.3 AUTOMATIC DIALING AND ANNOUNCEMENT DEVICE (ADAD)

An ADAD dials telephone numbers it has been programmed to dial and plays a recorded message when a call is answered. ADADs may be connected to the telephone network in accordance with the following provisions:

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.3 AUTOMATIC DIALING AND ANNOUNCEMENT DEVICE (ADAD) (Cont'd)

1. The ADAD must automatically disengage the called party's line when the called party hangs up its receiver, except for use in security and alarm systems or other systems in which the called party has previously agreed to receive the ADADs call and has consented to its line being engaged in this manner.
2. ADADs are prohibited from making unsolicited calls before 9:00 a.m. or after 9:00 p.m., except in emergencies.
3. ADADs are prohibited from calling public safety numbers such as police, fire and emergency services.
4. ADADs are prohibited from calling nonlisted, nonpublished or inward WATS (800 or 888) numbers.
5. ADADs are prohibited from calling more than one number held by a given called party.
6. ADADs must be connected to an individual measured or message business rate access line unless the use of the ADAD comes exclusively within the exceptions in 1. above.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.3 AUTOMATIC DIALING AND ANNOUNCEMENT DEVICE (ADAD) (Cont'd)

7. The Idaho Public Utilities Commission has established the specific terms and conditions for the connection of ADADs to the telephone network by Commission Order No. 19793. Compliance with these terms and conditions is the responsibility of the customer. A determination by the Idaho Public Utilities Commission that a customer is using or operating an ADAD in violation of these terms and conditions may result in termination of the customer's access line service.

2.2.4 LIMITED COMMUNICATIONS

The Company reserves the right to limit use of communication services when emergency conditions cause a shortage of facilities.

2.2.5 RESERVED FOR FUTURE USE

2.2.6 RESERVED FOR FUTURE USE

2.2.7 ASSIGNING AND CHANGING OF TELEPHONE NUMBERS

1. The customer has no property right in the telephone number nor any right to continuance of service through any particular CO, and the Company may change the telephone number or CO designation of a customer whenever it considers it desirable in the conduct of its business.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.7 ASSIGNING AND CHANGING OF TELEPHONE NUMBERS
(Cont'd)

2. In any case where existing service is continued for a new customer, the telephone number may be retained by the new subscriber only if the former customer consents and properly notifies the Company. Also, arrangements acceptable to the Company are made to pay all outstanding charges against the service.

3. The following nonrecurring charge applies to change a telephone number of a CO line or trunk at the customer's request. No charge applies to change the telephone number due to annoyance calls, or Company initiated number changes.

	NONRECURRING CHARGE		
	<u>USOC</u>	<u>AREA 1</u>	<u>AREA 2</u>
Per Telephone Number Changed - Business	N/A	\$15.00	\$25.50

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.8 TELEPHONE DIRECTORIES, LISTINGS, AND NUMBERS

A. Distribution of Directories

The Company will distribute to its customers without charge such directory information as, in its opinion, is generally necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

B. Liability

The Company's liability arising from errors in or omissions of directory listings shall be limited to and satisfied by a refund not exceeding the amount of the local service charges for the customer's service affected during the period covered by the directory in which the error or omission occurs.

The Company, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of the publication of such listings in its directories, nor will the Company be a party to controversies arising between customers or others as a result of such publication.

C. Telephone Numbers

The customer has no property right in the telephone number nor any right to continuance of service through any particular central office, and the Company may change the telephone number or central office designation of a customer whenever it considers it desirable in the conduct of its business.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.8 TELEPHONE DIRECTORIES, LISTINGS, AND NUMBERS (Cont'd)

D. Nonpublished Telephone Numbers

A customer may request that the telephone number of his service not be published in the Company's directories. If the customer shall make such a request, the Company will take reasonable precautions not to publish the number in any of its publicly distributed directories and, except when required by law, not to disclose the number to any person other than representatives of law enforcement agencies, its own employees or representatives, or those of other telephone companies, or other telephone customers who are billed for calls placed from nonpublished numbers.

The customer releases, indemnities and holds harmless the Company from any and all loss claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other person, caused or claimed to have been caused directly or indirectly by the publication of such number or the disclosure or nondisclosure of said number to any persons.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons for Termination

The Company may terminate service to a customer without his/her permission, but only after adequate notice has been given in accordance with these rules, due to:

1. Non payment of a delinquent account.
2. Failure to make a security deposit or obtain a guarantee when one is required.
3. Use of foul or profane language over the lines of the Company.
4. Abuse of Service
 - a. Use of service that interferes with another customer s service or that is used for any purpose other than communication.
 - b. Directory Assistance to obtain a subscriber s listed name, address or telephone number for any purpose other than to facilitate the making of a telephone call shall constitute abuse of the service.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

A. Reasons for Termination (Cont'd)

5. The impersonation of another with fraudulent intent. Abuse or fraudulent use of service includes the use of service or facilities of the Company to transmit a message or to locate a person otherwise to give or obtain information, without payment of a message toll charge.
6. The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Company receives other evidence that such service is being or will be so used.
7. Any other violation of the regulations of the Company, the Company may, without notice, either suspend service or terminate the service without suspension.
8. Service will be denied and/or disconnected when it reasonably appears to the Company that a customer has employed subterfuge to obtain service. Subterfuge shall include, but shall not be limited to, the establishment of service by an applicant or a responsible party, who is acting alone or with others, to establish telephone service, which materially benefits a person or entity who has

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

A. Reasons for Termination (Cont'd)

8. (Cont'd)

previously failed to pay an amount due for similar utility service. Service disconnected as a direct result of subterfuge will be reinstated only upon payment of sums due to the Company, in addition to all charges applicable for obtaining new service.

B. Notice Necessary Prior to Termination

When any of the above conditions exist, the Company may discontinue the customer's service (either temporary denial or complete disconnection). The following steps should be taken prior to termination:

1. Mail a written notice to the customer at least seven days before termination.

If service is not terminated within five working days of the proposed termination date, and the matter is not involved in a pending Commission complaint, or other arrangements have not been agreed upon, then the Company will again make a diligent attempt to contact the customer concerning the proposed termination of service.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

B. Notice Necessary Prior to Termination (Cont'd)

1. (Cont'd)

The attempt may be in person or by telephone. Service will not be terminated for (at least) twenty-four hours after giving this notice or making a sincere effort to give notice.

2. The seven-day written notice shall not apply if:

a. The customer pays with an insufficient funds check.

b. Fails to comply with payment arrangements described in 2.3.2.B.7 In these cases, the Company shall make diligent attempt to contact the customer, either in person or by telephone, to tell of the proposed action, and service will not be terminated until at least twenty-four hours after giving this notice or after making a diligent attempt to give notice.

c. The customer has unexplained, excessive increases in the amounts of the bill due and the risk of loss is evident.

The Company will not make this determination without first contacting the customer to seek and explanation concerning the bill and the customer's ability to pay for that bill unless:

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

B. Notice Necessary Prior to Termination (Cont'd)

2. c. (Cont'd)

- It makes a good faith attempt to contact the customer, but is unable to do so, and

- The amount of security held, the customer's past ability to pay, past payment history, and length of service, and the amount accrued all indicate that it is unlikely that the Company will be able to recover the amounts of past and expected bills for the coming seven-day period.

In such cases the Company may terminate service not less than three days (excluding days on which there is no mail delivery) after mailing the notice unless the customer has been contacted by telephone or in person, in which case, the Company may terminate service not less than one day after the day of contact if neither suitable explanation nor suitable assurances of payment can be given. All notices of proposed termination will state:

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

B. Notice Necessary Prior to Termination (Cont'd)

2. c. (Cont'd)

- The reason(s) for termination, citing these rules, and date for termination.
- Actions, which the customer may take to avoid termination.
- That a physician's certificate (or other notice as stated in D. following) to the existence of a medical emergency may delay termination.
- That an informal or formal complaint concerning the termination may be filed with Idaho Public Utilities Commission.
- That service will not be terminated prior to the resolution of the filed complaint (if the Commission shall set the date of termination).

On the business day prior to actual termination, a representative of the Company shall diligently attempt to contact the customer affected, either in person or by telephone, to apprise him/her of the proposed action and steps to take to avoid or delay termination. This oral notice will contain the same information required for written notice. The Company shall maintain clear, written records of the oral notices, showing dates and Company employees giving the notices.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

C. Grounds for Termination of Service - Without Prior Notice

The Company may also terminate service without notice as specified in B.2 only:

- If a condition immediately dangerous or hazardous to life, physical safety, or property exists;
- Upon order by any court, the Commission, or any other duly authorized public authority; or
- If service was obtained fraudulently or without the authorization of the Company.

The Company may terminate service if it has tried diligently to meet notice requirements of these rules, but has been unsuccessful in its attempts to contact the customer affected.

D. Medical Emergency/Medical Facilities

1. The Company will postpone termination of service to a residential customer for thirty days from the date of a certificate by a licensed physician or public health official with medical training which states:

- That termination of service will aggravate an existing medical emergency for the customer;
- Member of his/her family; or

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

D. Medical Emergency/Medical Facilities (Cont'd)

1. (Cont'd)

- Another permanent resident on the premises where service is rendered.

This postponement may be limited to a single thirty-day period.

This notice or certificate of medical emergency must be in writing and show clearly the name of the person whose illness would be aggravated by termination, the nature of the medical emergency, and the name, title, and signature of the person giving notice of or certifying the medical emergency.

2. Where service is provided to a medical care facility, including a hospital, medical clinic with resident patients, or nursing home, notice of pending termination shall be provided to the Commission as well as to the customer.

Upon request from the Commission or its Staff, a delay in termination of no less than five business days from the date of notice shall be allowed so that the Commission may take whatever steps are necessary to protect the interests of resident patients.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

E. Insufficient Grounds for Termination

No customer will be given notice of termination nor will service be terminated if:

- The customer's unpaid bill cited as grounds for termination is less than \$25.00 or two months charge for service, whichever is less;
- The unpaid bill cited as grounds for termination is for telephone service for any other class of service; or
- An unpaid bill results from the purchase of services of telephone directory advertising or of merchandise not essential to the provision of telephone service.

F. Other Restrictions on Termination

1. Unless the customer affected has given consent, in writing, service will not be terminated in any of the following circumstances:
 - Any Friday, after twelve noon.
 - On any Saturday or Sunday.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

F. Other Restrictions on Termination (Cont'd)

1. (Cont'd)

- On any legal holiday that is recognized by the State of Idaho or, after twelve-noon on any day before the legal holiday.
- At any time when the Company's business office is not open for business.

2. Services may be terminated only between the hours of 8:00 A.M. and 4:00 P.M.

3. At the business office, Company personnel will have the authority to reconnect service if:

- Conditions used as grounds for termination are corrected; and
- Any re-connection charges as specified by the Company's Price Lists are paid.

4. If service is provided to a residence, and the account is in the name of one who does not reside there, the Company, prior to termination, will give the person(s) receiving service-notice, a reasonable opportunity to negotiate directly with the Company and to purchase service in their own name.

(T)

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

F. Other Restrictions on Termination (Cont'd)

5. No termination may be made while a complaint filed in relation to 2.2.15.B is pending before the Idaho Public Utilities Commission.

G. Exemptions

If hardships result from the application of any of these rules, or if unusual difficulty is involved in immediately complying with any of these rules, application may be made to the Idaho Public Utilities Commission for permanent or temporary exemption from its provision. The application shall be supported by full and complete jurisdiction for exemption.

H. Notices

1. To the Customer or Applicant

Any notice the Company may give to an applicant or a customer may be given to the customer or authorized representative orally or by written notice. This may be delivered at the customer's address, as noted on Company records, or properly deposited in any United States Post Office, in the territory serviced by the Company, with postage prepaid. If mailed, the notice must be addressed to the customer at the address specified in the customer's application for service, or at any other address given by the customer to the Company.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd) H. Notices

2. To the Company

Any notice from any customer to the Company may be given orally by the customer or authorized representative at the Company's local Business Office where service is rendered to the customer, or written notice properly addressed and mailed to the Company.

I. Toll Denial

When a customer fails to pay undisputed outstanding charges billed by the Company for MTS calls, including MTS provided by the Company and interexchange carriers (e.g., 0+, 1+, 0-, 10XXX), all MTS service may be denied (Full Toll Denial), where Company facilities are capable of providing Full Toll Denial.

J. Nonrecurring Charge for Restoral of Service

1. A surcharge will be made and collected by the Company prior to the restoral of service where service has been temporarily discontinued for any of the following reasons:

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

J. Nonrecurring Charge for Restoral of Service (Cont'd)

1. (Cont'd)

- To protect the Company against fraud.
- For failure of the customer to comply with the Company's Rules and Regulations after service has been established.
- For any other reason for which the customer is responsible, except a change in class, type, or grade of service, or location of facilities.

When a service has been permanently disconnected the service charge does not apply.

Each line restored	NONRECURRING CHARGE		
	USOC	AREA 1	AREA 2
Business	N/A	\$52.00	\$10.00
Residence	N/A	20.00	10.00

2. Where Full Toll Denial (see 2.2.9.I) has been applied to a customer's account, and the customer's main line service remains connected, MTS will be reestablished only upon the payment of all outstanding MTS charges.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.10 TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED

A. Suspension of Service

1. Charges noted below apply to exchange service and facilities.
2. The charge applies only to establish the temporary suspension, not to discontinue it.
3. The full month rate for Exchange Service will apply during the period this service is subscribed to.
4. The following charge applies to establish temporary suspension of incoming calls and/or temporary referral of calls.

Each exchange access line	NONRECURRING CHARGE		
	USOC	AREA1	AREA 2
Business	N/A	\$51.00	\$25.00
Residence	N/A	40.00	25.00

2.2.11 SPECIAL SERVICES

A. RESERVED FOR FUTURE USE

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.11 SPECIAL SERVICES (Cont'd)

B. Marinas

A Marina operator will be required to provide cable supporting structures that meet standards determined by the Company for facilities on new docks or any additional cable reinforcement to protect the company's equipment and employees.

C. Special Promotions

From time to time, the Company may offer services at a reduced rate, free of charge or offer other incentives, including gift certificates and coupons for promotional, market research or rate experimentation purposes. These offerings may be limited to certain dates, times and locations. Such offerings will not be less than one day nor more than 12 months.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.11 SPECIAL SERVICES (Cont'd)

D. General

Where equipment, facilities, or service arrangements are requested which are not provided for in the Company's applicable Price Lists, monthly rates and one-time charges such as installation, nonrecurring and construction charges will apply on a case by case basis. (T)

2.2.12 TERMINATION OF SERVICE - CUSTOMER INITIATED

Charges for Termination

Minimum charges for business service apply when the entire service is discontinued within one calendar month of the service establishment date. The minimum charge will consist of the monthly business rate.

A. Termination Liability/Waiver Policy

Services provided via service agreements may be subject to the Termination Liability/Waiver Policy. This policy applies only to services that specifically reference this Termination Liability/Waiver Policy in their respective section of this Price List. (T)
(T)

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.12 TERMINATION OF SERVICE - CUSTOMER INITIATED (Cont'd)

Charges for Termination (Cont'd)

A. Termination Liability/Waiver Policy (Cont'd)

1. Definitions

Minimum Billing Level

When services are provided under a service agreement, a Minimum Billing Level will be established for use in calculating discontinuance charges. The minimum Billing Level is 100% percent of the total monthly rates for the service provided under the customer s service agreement, unless otherwise specified.

Minimum Service Period

When services are provided under a service agreement, a Minimum Service Period may be established. This would be the period of time that the 100% factor of the Termination Liability Charge would apply.

2. Complete Disconnect

If the customer chooses to completely discontinue service, at any time during the term of the agreement, a termination charge will apply, unless the customer

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.12 TERMINATION OF SERVICE - CUSTOMER INITIATED (Cont'd)

Charges for Termination (Cont'd)

2. Complete Disconnect (Cont'd)

satisfies the conditions specified in the Waiver Policy. The termination charge is 100% of the Minimum Service Period, if applicable, and 15% of the Minimum Billing Level for the remaining term of the agreement.

For example, if the customer discontinues service after 17 months of a 3-year (36 month) agreement, the termination charge will be the Minimum Billing Level for the service multiplied by 15% of the Minimum Billing Level multiplied by 19 months.

3. Partial Disconnect

If the customer discontinues a portion of their service, and that causes the customer's monthly billing level to fall below the Minimum Billing Level of the agreement, a termination charge will apply to the portion of the service agreement that is below the Minimum Billing Level.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.12 TERMINATION OF SERVICE - CUSTOMER INITIATED (Cont'd)

Charges for Termination (Cont'd)

4. Waiver Policy

A termination charge will be waived when the customer discontinues their contracted service(s), provided all of the following conditions are met:

- The customer signs a new service agreement for any other Company provided service(s);
- Both the existing and the new services are provided solely by the Company;
- The order to discontinue the existing service(s) and the order to establish the new service(s) are received by the Company at the same time;
- The new service(s) installation must be completed within thirty calendar days of the disconnection of the old service(s), unless the installation delay is caused by the Company;
- The total value of the new service agreement(s), excluding any special construction charges and any other nonrecurring charges, is equal to or greater than 115% of the remaining value of the existing agreement(s);
- A new minimum service period goes into effect when the new service agreement term begins;

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.12 TERMINATION OF SERVICE - CUSTOMER INITIATED (Cont'd)

Charges for Termination (Cont'd)

4. Waiver Policy (Cont'd)

- The customer agrees to pay any previously billed, but unpaid recurring, and any outstanding nonrecurring charges. The charges cannot be included as part of the new service agreement;
- All applicable nonrecurring charges will be assessed for the new contracted service(s).

2.2.13 COMPLAINTS

A. Complaint Procedure for Service Deposit and Termination Practices

A customer may complain within one year to the Company about any deposit or guarantee required as a condition of service or about any termination notice and may request a conference. These complaints may be made in person or in writing. In making a complaint or request for conference, the customer shall state his/her name, service address, telephone number and the general nature of the complaint.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.13 COMPLAINTS (Cont'd)

A. Complaint Procedure for Service Deposit and Termination Practices (Cont'd)

Upon receiving a complaint or a request for conference, the Company shall promptly, thoroughly and completely investigate the complaint, confer with the customer when requested, and notify the customer in writing, if requested, of the results of its proposed disposition of the complaint after having made a good faith attempt to resolve the complaint. The written notification shall advise the customer that he/she may request a review by the Idaho Public Utilities Commission of the proposed disposition and that a copy of a request for review must also be sent to the Company.

B. Review

If a customer is dissatisfied with the Company's proposed disposition of the complaint, he/she may request the Idaho Public Utilities Commission in to review informally the disputed issue and the Company's proposed disposition of it. These requests shall certify that the customer has also sent a copy of the request for review to the Company.

The Idaho Public Utilities Commission will process these requests as informal complaints pursuant to their Rules of Practice and Procedure. Telephone service shall not be terminated in connection with the subject matter of the

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.13 COMPLAINTS (Cont'd)

B. Review (Cont'd)

complaint while the complaint is pending before the Commission so long as the customer pays all undisputed bills including current telephone bills. Upon request by the Commission, the parties and a representative of the Commission will be required to meet and confer at the place designated by the Commission.

C. Record of Complaints

Each Company will keep a record of written complaints and requests for conferences pursuant to the Regulations above. These records shall be retained for a minimum period of one year at the office of the Company where the complaint was received or a conference was held. These written records are to be readily available upon request by the complaining customer, agent possessing written authorization, or the Commission. The Company will, at the Commission's request, submit a report to the Commission which will state and classify the number of complaints made to the Company pursuant to the Regulation above, the general subject matter of the complaints, how they were received, how the customers were notified, and whether a Commission review was conducted.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.1 Customer Responsibility

The customer is responsible for payment of all charges for facilities and service furnished the customer, including charges for services originated, or charges accepted, as such facilities.

2.3.2 Payment of Bills

Customer bills for telephone service are due when they are rendered. A customer is in default unless payment is made on or before the due date specified on the bill. All delinquent bills for which payment has not been received within five (5) days shall be subject to the provisions of the Company's termination procedures.

1. All payments shall be made at or mailed to the office of the Company or to the Company's duly authorized representative.
2. Failure to receive bills or notices which have been properly placed in the United States mail shall not prevent such bills from becoming delinquent nor relieve the customer of his obligations therein.
3. Unless otherwise specified in this Price List, all charges for exchange service, equipment and facilities, exclusive of charge for local messages in excess of the monthly allowance and toll messages, are payable monthly in advance. Charges

(T)

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.2 Payment of Bills (Cont'd)

3. (Cont'd)

for local messages in excess of the monthly allowance and toll messages are payable monthly except that the utility reserves the right to require payment of such charges at more frequent intervals.

4. In the event that payment from a customer is less than the total amount of all charges owing to the utility and the customer does not specifically designate the manner in which he wishes to apply said payment, then the utility may apply all or any part of the payments received to such accounts or indebtedness in any manner that the utility desires.

2.3.3 Advance Payments and Deposits

A. Advance Payments

1. An applicant for telephone service may be required to pay in advance at the time application for service is made, the service connection charges applicable, together with at least one month's charges for the services, equipment, and facilities applied for, and where necessary, in the opinion of the Company, the estimated amount of construction and installation charges.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.3 Advance Payments and Deposits (Cont'd)

B. Deposits (Cont'd)

1. The Company adopts by reference The Telephone Customer Relations Rules , codified at IDAPA 31.41.01000 et seq, by the Idaho Public Utilities Commission and all amendments to those rules which may be hereafter adopted by the Idaho Public Utilities Commission.
2. When the Company deems it necessary, in protecting its earned revenues, an applicant for service or a present customer may be required to make and keep intact a deposit in such amount as may be required from time to time by the Company as a guarantee of the payment charges for services. The fact that a deposit has been made shall in no way relieve the applicant of customer from complying with the regulations of the Company as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company for services rendered.
3. Copies of these Rules and Regulations are on file in every business office and are available for public inspection.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.3 Advance Payments and Deposits (Cont'd)

B. Deposits (Cont'd)

4. Residential Service

- a. The deposit will be returned to the customer in 12 months or less if the account of the customer has not been subject to temporary denial of service for nonpayment.
- b. The deposit may be monitored for as long as the deposit is required and may be increased when toll usage in a one-month period exceeds by \$50.00 or more the portion of the customer's deposit covering one month's toll usage. This portion equals one-half the deposit less the customer's non-toll monthly obligations. The Company may discontinue or refuse service to a customer for failure or refusal to pay an additional deposit which may be required.

5. Non-Residential Service

- a. The deposit will be returned to the customer within 18 months after the customer has established good credit.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.3 Advance Payments and Deposits (Cont'd)

B. Deposits (Cont'd)

5. Non-Residential Service (Cont'd)

b. If, however, the average charges for basic exchange and toll service exceed \$100 per month, the Company may retain the deposit longer than 18 months.

6. Interest will be payable on all deposits at the rate determined by the IPUC pursuant to Commission rule IDAPA 31.41.01106. Interest will accrue from the date of the deposit until the date of refund or application to the customer's telephone bill.

2.3.4 Late Payment Charge

1. A Late Payment Charge of 1.5 percent applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The 1.5 percent charge is applied to the total unpaid amount carried forward. The Late Payment Charge is included

2. Minimum Charge

The Late Payment Charge will not apply if it is less than 50 cents.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.5 Insufficient Fund (NSF) Check Service Charge

1. If a check for payment of a purchase or a bill for telephone service is returned to the utility by the bank, for any reason, the check charge (per check), will be added to the amount due.
2. If telephone service is disconnected for nonpayment as a result of a returned check, in addition to the amount of the check the reconnection charge and the check charge, as shown in the applicable schedule, will apply. A deposit may also be required. All charges must be paid before service will be reconnected.
3. If a check received as a deposit or advance payment to establish service is returned, establishment of service will be denied until the amount of the returned check and the check charge is paid, or, if already connected, will be discontinued until the charges and amounts are paid.
4. Should a check for payment of a discontinued account be returned, the amount of the check and the check charge must be paid. No new service will be established until the amount and charge is paid.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.6 Adjustment Of Charges

A. Interruptions

1. For the purpose of applying this provision, the word interruption shall mean the inability to complete calls either incoming or outgoing or both. Interruption does not include and no credit allowance shall be given for service difficulties such as slow dial tone, busy circuits or other network and/or switching capacity shortages.
2. The credit allowance will not apply where service is interrupted by the negligence or willful act of the customer or the failure of facilities provided by the customer, or where the Company, pursuant to the terms of the Price List, suspends or terminates services because of unlawful or improper use of the facilities or service or any other reason covered by the Price List.
3. No credit allowance shall be made for interruptions due to electric power failure where, by the provision of this Price List, the customer is responsible for providing electric power.

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Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.6 Adjustment Of Charges (Cont'd)

A. Interruptions (Cont'd)

4. When service is interrupted for a period of at least 24 hours after notice by the customer to the Company, a credit allowance equal to 1/30 of the Price List monthly rate for all services and facilities furnished by the Company rendered useless shall apply for each 24 hours, or major fraction thereof, during which the interruption continues after notice to the Company. Credit allowances in any billing period shall not exceed the total charges for that period for the services and facilities, which were rendered useless. (T)
5. Credit allowance for interruptions of message rate service will not affect the number of local messages or message units to which the customer is entitled during a given billing period.

2.3.7 Payment Plans

Rates for service and facilities continue monthly and are payable as specified in this Price List except as modified by the following: (T)

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.7 Payment Plans (Cont'd)

A. Installment Billing

1. Installment billing except as otherwise provided in this document is provided, at no extra charge, to assist our customers in obtaining adequate and up-to-date telephone service.
2. Installment billing provides for billing one time charges in monthly installments where a need for it is indicated. The monthly installments normally begin with the first bill rendered after completion of the arrangements between the Company and the customer.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF COMPANY

2.4.1 Limitation of Liability

- A. Except in case of actionable negligence, the liability of the utility for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in any of the services or facilities furnished by the utility (including exchange, toll, private line, supplemental equipment, directory and all other service) shall in no event exceed an amount equal to the pro rata charges to the customer for the period during which the services or facilities are affected by the mistake, omission, interruption, delay, error, or defect provided; however, that where any mistake, omission, interruption, delay, error, or defect in any one service or facility affects or diminishes the value of any other service, said liability shall include such diminution, but in no event shall the liability exceed the total amount of charges to the customer for all services or facilities for the period affected by the mistake, omission, interruption, delay, error, or defect.

The utility shall not be liable for errors in transmitting, receiving or delivering oral messages by telephone over the lines of the utility and connecting telephone utilities.

2.4.2 Hazardous or Inaccessible Locations

In areas the Company considers hazardous or inaccessible to its employees, the customer may be required to furnish, install, and maintain the facilities or equipment.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF COMPANY (Cont'd)

2.4.3 Connecting Facilities

When suitable arrangements can be made, outside plant facilities of other utilities may be used in establishing connections to points not reached by this Company's outside plant facilities. In establishing connections with the facilities of other Companies, this Company is not responsible or liable for any action of the connecting Company.

2.4.4 Defacement of Premises

The Company shall exercise due care in connection with all work done on customer's premises. No liability shall attach to the Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Company's facilities on such premises or by the installation or removal thereof, unless such defacement or damage is the result of the negligence of the Company.

2.4.5 Maintenance and Repair

All ordinary expense of maintenance and repair in connection with facilities and services provided by the Company is borne by the Company unless otherwise specified in this Price List. In case of damage to or destruction of any of the Company's facilities or accessories due to the negligence or willful act of the customer and not due to ordinary wear and tear, the customer will be held responsible for the cost of restoring the facility to its original condition, or of replacing the facility destroyed.

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Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF COMPANY (Cont'd)

2.4.6 Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making necessary repairs or changes in its system. When such suspension or interruption of service for an appreciable period is necessary, the Company will give the customers who may be affected reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and, if practicable, at such times as will cause the least inconvenience to the customers. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of conversations on customer's service.

2.4.7 Force Majeure

The Company shall not be liable for any failure of performance due to causes beyond its control, including, without limitation to, acts of God, fires, floods, or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppages or other labor difficulties, and any order, regulation or other action of any governing authority or agency thereof.

2.4.8 The included Exculpatory Language does not constitute a determination by the Commission that a Limitation of Liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognized that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

(N)

(N)

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF THE CUSTOMER

2.5.1 Building Space and Electric Power Supply

When Company equipment installed on the customer s premises requires power for its operation, the customer is required to provide such power.

2.5.2 Installation and Maintenance

Installation and maintenance beyond the Company s protected network facilities will be the responsibility of the customer and others requesting such work.

2.5.3 Lost or Damaged Equipment

1. In case of damage to, or destruction of any of the Company s instruments or accessories due to the negligence or willful act of the customer and not due to ordinary wear and tear, the customer will be held responsible for the cost of restoring the equipment to its original condition, or of replacing the equipment destroyed.
2. The customer is required to reimburse the Company for loss, through theft, of equipment or apparatus furnished to him.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES, CHARGES

1. Insofar as practicable, any sales, use, privilege, excise, franchise or occupation tax, costs or furnishing service without charge or similar taxes or impositions now or hereafter levied by the Federal, State, or Local government or any political subdivision or taxing authority thereof may be billed by the Company to its exchange customers on a pro rata basis in the areas wherein such taxes impositions or other charges shall be levied against the Company.

A. Universal Service Fund Surcharge

1. Description

- a. Universal Service Fund is established to maintain the universal availability of local exchange service at reasonable rates and to promote the availability of long distance services at reasonably comparable rates throughout the state. Universal Service Fund surcharges are assessed on all local exchange access lines and long distance services.
- b. In compliance with IPUC No. 26148, a monthly surcharge rate is assessed on each residence and business exchange access line and to all MTS calls. The surcharge contributions towards funding for the Idaho Universal Service Fund.

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES, CHARGES (Cont'd)

A. Universal Service Fund Surcharge (Cont'd)

2. Charge (Cont'd)

The surcharge rate remains effective until otherwise modified, changed, or canceled by the IPUC.

Per exchange access line	Monthly Surcharge Rate
	Current
- Business	\$0.14
- Residence[1]	\$0.06
Message Telecommunications Service	[2]

[1] Excludes Idaho Telephone Assistance Program

[2] MTS Rates include the Universal Service Fund Surcharge

Continued

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.7 EMERGENCY MEASURES IN CASE OF DISASTER

In the event of a disaster caused by enemy attack, by riot, insurrection, or other civil disaster, by fire, flood, storm, earthquake or other natural causes, the Company shall take emergency measures with its service as shall be ordered or directed by the Idaho Public Utilities Commission. In the absence of an order or direction by the Commission, the Company may take whatever emergency measures as it may within its discretion deem necessary in the public interest for the preservation of the service and maintenance of service to all essential users. In the event that emergency measures are initiated by the Company in the absence of an order or direction by the Commission, the Company shall, wherever practicable, notify the Commission in advance of the action which it proposes to take. Any action thus proposed by the Company shall be subject to review by the Commission. Should conditions make advance notification impracticable, the Company shall notify the Commission of the emergency action which it has taken as soon as possible thereafter.

As restoration becomes possible of any service which has been discontinued pursuant to any of the emergency measures taken under this regulation, the priority of such restoration shall be determined by the Company as it may, within its discretion, deem necessary in the public interest or as ordered or directed by the Idaho Public Utilities Commission.

All services furnished by the Company except those covered by the rules for Telecommunications Service Priority (TSP) will be subject to this regulation and the Company shall in no event be liable for any damage resulting from measures taken under this regulation except in the case of willful misconduct.

Continued

Title 62 - Local Exchange Services

3. MISCELLANEOUS NONRECURRING CHARGES

TABLE OF CONTENTS

<u>PARAGRAPH NUMBER</u>	<u>PARAGRAPH TITLE</u>	<u>PAGE NUMBER</u>
3.1	SERVICE CHARGES	81
3.2	GENERAL SERVICE OFFERINGS	81

Continued

Issued: October 8, 2009

Effective: October 19, 2009

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Title: Director Government & External Affairs

Title 62 - Local Exchange Services

3. MISCELLANEOUS NONRECURRING CHARGES

3.1 SERVICE CHARGES

A charge based on estimated cost applies to customer requested arrangements of existing network facilities located on the customer's premises.

3.2 GENERAL SERVICE OFFERINGS

3.2.1 Consolidated Billing

Charges noted below apply to exchange service and facilities.

Nonrecurring Charge	Area 1	Area 2
- Applicable only to the telephone with which a line(s) or circuit(s) is consolidated	\$0.00	\$15.00
- Applicable to each telephone or circuit number deconsolidated	\$0.00	\$15.00

Continued

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FRONTIER COMMUNICATIONS OF AMERICA, INC.
COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 4
1st Revised Sheet 82

Title 62 - Local Exchange Services

4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

TABLE OF CONTENTS

<u>PARAGRAPH NUMBER</u>	<u>PARAGRAPH TITLE</u>	<u>PAGE NUMBER</u>
4.1	GENERAL	83

Continued

Issued: October 8, 2009

Effective: October 19, 2009

Issued by: Jack D. Phillips
Title: Director Government & External Affairs

4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.1 General

Construction charges and special charges, except as otherwise defined in this Price List, will be determined on a case by case basis.

(T)

Continued

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Title: Director Government & External Affairs

Title 62 - Local Exchange Services

5. EXCHANGE SERVICES

TABLE OF CONTENTS

<u>PARAGRAPH NUMBER</u>	<u>PARAGRAPH TITLE</u>	<u>PAGE NUMBER</u>
5.1	EXCHANGE AREAS	85
5.1.1	List of Exchange Areas and Local Calling Areas	86
5.1.2	Exchange Area Rate Groups	90
5.1.3	Classes of Service Offered in an Exchange Area	98
5.1.4	Foreign Exchange Service	99
5.2	LOCAL EXCHANGE SERVICE	105
5.2.1	Measured Rate Service	109
5.2.2	Premium Flat Rate Service	113
5.2.3	Local Service Options	115
5.3	PRIVATE BRANCH (PBX) TRUNKS	127
5.3.1	Measured Rate Service	128
5.3.2	Message Rate Service	129
5.3.3	Commercial Trunks	131
5.3.4	Flat Rate Trunks	132
5.3.5	Direct-Inward-Dialing (DID) Service	133
5.3.6	Automatic-Identification-of-Outward-Dialing (AIOD) Service	142
5.4	PREMIUM EXCHANGE SERVICES	146
5.4.1	Extension Service	146
5.4.2	Custom Calling Services	147
5.5	DIRECTORY SERVICES	164
5.5.1	Listing Services	164

Continued

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

A. Description

1. Premium flat rate lines, basic measured lines, and trunk lines are provided within exchange boundaries. The exchange access line is provided from the Company's central office facilities to the customer's location. The central office serving the customer's location is designated by the Company. Through these exchange access lines, the customer has access to the local calling area of the exchange and to long distance calling on the Message Toll Network.
2. Local calling refers to calls placed to telephone numbers where message toll charges do not apply.
3. Exchange areas may contain a base rate and a suburban area. They are defined as follows:

Base Rate Area

The area within an exchange that contains the most compact development. The exchange boundary and the base rate area boundary may be one and the same.

Suburban Area

The area of an exchange outside the base rate area but within the exchange boundary. Suburban service is limited to four main stations per circuit. They are provided to these areas without additional mileage charges.

4. Services in this Price List are offered as regulated services to customers who subscribe to 5 or fewer lines pursuant to Title 61, Idaho Code.

(T)

Continued

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 List of Exchange Areas and Local Calling Areas

A. Extended Service is when an exchange has local calling throughout that exchange area plus any other exchanges specified below. Rates for extended service as shown in this section means service without an additional charge between exchanges.

B. Area 1 (US WEST's Northern Idaho exchanges)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA</u>
Cottonwood	Cottonwood and Grangeville
Craigmont	Craigmont and Nez Perce
Grangeville	Grangeville and Cottonwood
Kamiah	Kamiah Kooskia and Nez Perce
Kooskia	Kooskia and Kamiah
Lapwai	Lapwai, Clarkston, WA Lenore and Lewiston
Lewiston	Lewiston; Ssotin WA, Clarkston, WA Lapwai, Lenore and Anatone
Nez Perce	Nez Perce, Craigmont and Kamiah

Continued

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 List of Exchange Areas and Local Calling Areas (Cont'd)

C. Area 2 (US WEST's Southern Idaho exchanges)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA</u>
Arco	Arco and Mackay
Ashton	Ashton and St. Anthony
Bancroft	Bancroft, Grace and Soda Springs
Blackfoot	Blackfoot, Shelley and Springfield (GTE of the Northwest)
Bliss	Bliss, Gooding and Hagerman
Boise	Boise, Kuna, Meridian and Star
Buhl	Buhl and Castleford
Burley	Burley, Oakley and Minidoka, Norland, Paul and Rupert (Project Mutual Telephone Cooperative Association, Inc.)
Caldwell	Caldwell, Marsing (GTE of the Northwest), Middleton and Nampa
Castleford	Castleford and Buhl
Dietrich	Dietrich and Shoshone
Downey	Downey, Lava Hot Springs, McCammon, and Pocatello
Eden - Hazelton	Eden-Hazelton, Kimberly, Murtaugh and Twin Falls
Emmett	Enunett and Sweet (GTE of the Northwest)
Glenns Ferry	Glenns Ferry and Mountain Home
Gooding	Gooding, Bliss, Hagerman and Wendell
Grace	Grace, Bancroft and Soda Springs -
Hagerman	Hagerman, Bliss, Goodiig and Wendell
Hailey	Hailey and Ketchum
Idaho Falls	Idaho Falls, Rigby, Ririe, Roberts and Shelley
Jerome	Jerome and Wendell
Ketchum	Ketchum and Hailey

Continued

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 List of Exchange Areas and Local Calling Areas (Cont'd)

C. Area 2 (US WEST's Southern Idaho exchanges)(Cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA</u>
Kimberly	Kimberly, Eden-Hazelton, Murtaugh and Twin Falls
Kuna	Kuna, Boise, Melba, Meridian, and Nampa
Lava Hot Springs	Lava Hot Springs, Downey, McCammon, and Pocatello
Mackay	Mackay and Arco
Malad	Malad and Holbrook (Albion Telephone Company)
McCammon	McCammon, Downey, Lava Hot Springs, and Pocatello
Melba	Melba, Kuna and Nampa
Meridian	Meridian, Boise, Kuna, Nampa and Star
Middleton	Middleton, Caldwell, Nampa and Star
Montpelier	Montpelier and Paris
Mountain Home	Mountain Home and Glens Ferry
Murtaugh	Murtaugh, Eden-Hazelton, Kimberly and Twin Falls
Nampa	Nampa, Caldwell, Kuna, Melba, Meridian, Middleton and Star
New Plymouth	New Plymouth, Payette and Fruitland (Farmers Mutual Telephone Company)
NuAcres	NuAcres, Nyssa, Vale and Ontario, Oregon (Malheur Home Telephone Company), and Fruitland (Farmers Mutual Telephone Company)
Oakley	Oakley and Burley
Paris	Paris, Montpelier and Garden City, Utah
Payette	Payette, New Plymouth, Fruitland (Farmers Mutual Telephone Company), Ontario and Oregon Slope, Oregon (Malheur Home Telephone Company)

Continued

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 List of Exchange Areas and Local Calling Areas (Cont'd)

C. Area 2 (US WEST's Southern Idaho exchanges) (Cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA</u>
Pocatello	Pocatello, Downey, Lava Hot Springs, and
Rexburg	Rexburg Rexburg, Rigby, Ririe and St.
Rigby	Rigby, Idaho Falls, Rexburg, Ririe and Roberts
Ririe	Ririe, Idaho Falls, Rexburg and Rigby
Roberts	Roberts, Idaho Falls and Rigby
St. Anthony	St. Anthony, Ashton and Rexburg
Shelley	Shelley, Blackfoot and Idaho Falls
Shoshone	Shoshone and Dietrich
Soda Springs	Soda Springs, Bancroft and Grace
Star	Star, Boise, Meridian, Middleton and Nampa
Twin Falls	Twin Falls, Eden-Hazelton, Kimberly and Murtaugh
Weiser	Weiser, Oregon Slope, Oregon (Malheur Home Telephone Company)
Wendell	Wendell, Gooding, Hagerman and Jerome

Continued

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.2 Exchange Area Rate Groups

1. Exchange Access Line facilities are connected or rearranged according to the rates specified in this section.
2. The rates for exchange service vary according to the number of exchange access lines that can be called on a local basis. The exchange access line availability determines the rate group in which an exchange is placed. Those cities which have a smaller exchange access line availability base are classified in a lower rate group than those with a larger exchange access line calling availability.

3. Exchange Area Rate Groups

<u>RATE GROUP</u>	AREA 1 ACCESS <u>RATE GROUP</u>	AREA 2	EXCHANGE <u>LINE AVAILABILITY</u>
1	1		0 - 5,000
2			5,001 - 25,000
	2		5,001 - 30,000
	3		Over 30,000

Continued

Title 62 - Local Exchange Services

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.2 Exchange Area Rate Groups (Cont'd)

4. Rate Groups (Cont'd)

(a) Area 1 (Cont'd)

<u>EXCHANGE AREA</u>	<u>RATE GROUP</u>
Cottonwood	1
Craigmont	1
Grangeville	1
Kamiah	1
Kooskia	1
Lapwai	2
Lewiston	2
Nez Perce	1

(b) Area 2

<u>EXCHANGE AREA</u>	<u>RATE GROUP</u>
Afton, Wyoming	1
American Falls	1
- Arco	
- Arco Main	1

Continued

Title 62 - Local Exchange Services

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.2 Exchange Area Rate Groups (Cont'd)

4. Rate Groups (Cont'd)

(b) Area 2 (Cont'd)

<u>EXCHANGE AREA</u>	<u>RATE GROUP</u>
- Howe	1
- Moore (BRA) [1]	1
- Ashton	1
- Bancroft	1
- Blackfoot [2]	
- Blackfoot Main	2
- Riverside	2
Bliss	1
Boise [2]	
- Boise Main	3
- Boise Northwest	3
- Boise West	3
- Boise So. West	3
- Eagle	3
Buhl	1
Burley	
- Burley Main	2
- Declo (BRA)	2

Continued

Title 62 - Local Exchange Services

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.2 Exchange Area Rate Groups (Cont'd)

4. Rate Groups (Cont'd)

(b) Area 2 (Cont'd)

<u>EXCHANGE AREA</u>	<u>RATE GROUP</u>
Caldwell	
- Caldwell	3
- Greenleaf (BRA)	3
- Notus (BRA)	3
Castleford	1
Council	1
Dietrich	1
Downey	3
Driggs	
- Driggs Main	1
- Tetonla (BRA)	1
- Victor (BRA)	1
Eden - Hazelton	2
Emmett	2
Glenns Ferry	2
Gooding	2
Grace	
- Grace Main	1
- Thatcher	1
Hagerman	2

Continued

Title 62 - Local Exchange Services

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.2 Exchange Area Rate Groups (Cont'd)

4. Rate Groups (Cont'd)

(b) Area 2 (Cont'd)

<u>EXCHANGE AREA</u>	<u>RATE GROUP</u>
Hailey	
- Hailey Main	2
- Bellevue (BRA)	2
Idaho City	1
Idaho Falls	
- Idaho Falls Main	3
- Ucon (BRA)	3
Island Park	1
Jerome	2
Ketchum	2
Kimberly	
- Kimberly Main	2
- Hansen (BRA)	2
Kuna	3
Lava Hot Springs	3
McCammon	
- McCammon Main	3
- Arimo (BRA)	3
Mackay	1
Malad	1
Melba	2
Meridian	3
Middleton	3

Continued

Title 62 - Local Exchange Services

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.2 Exchange Area Rate Groups (Cont'd)

4. Rate Groups (Cont'd)

(b) Area 2 (Cont'd)

<u>EXCHANGE AREA</u>	<u>RATE GROUP</u>
Montpelier	
- Montpelier Main	1
- Bennington (BRA)	1
- Dingle (BRA)	1
- Georgetown (BRA)	1
Mountain Home	
- Mountain Home Main	2
- Mountain Home South	2
Murtaugh	2
Nampa	3
New Plymouth	2
Nyssa, Oregon (New Acres, ID)	2
Oakley	2
Oxbow	1
Paris	
- Paris Main	1
- Bloomington (BRA)	1
- St. Charles (BRA)	1

Continued

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.2 Exchange Area Rate Groups (Cont'd)

4. Rate Groups (Cont'd)

(b) Area 2 (Cont'd)

<u>EXCHANGE AREA</u>	<u>RATE GROUP</u>
Payette	2
Pocatello	
- Pocatello Main	3
- Pocatello North	3
- Inkom (BRA)	3
- Fort Hall (BRA)	3
Preston	
- Preston	1
- Clifton (BRA)	1
- Dayton (BRA)	1
- Franklin (BRA)	1
- Weston (BRA)	1
Rexburg	
- Rexburg	2
- Sugar City (BRA)	2

Continued

Title 62 - Local Exchange Services

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.2 Exchange Area Rate Groups (Cont'd)

4. Rate Groups (Cont'd)

(b) Area 2 (Cont'd)

<u>EXCHANGE AREA</u>	<u>RATE GROUP</u>
Rigby	
- Rigby Main	3
- Lewisville - Menan (BRA)	3
Ririe	3
Roberts	3
St. Anthony	
- St. Anthony Main	2
- Newdale (BRA)	2
- Parker (BRA)	2
- Teton (BRA)	2
Shelley	
- Shelley (BRA)	3
- Firth (BRA)	3
Shoshone	1
Soda Springs	1
Stanley	1
Star	3
Twin Fal Is	2
Weiser	1
Wendell	2

Continued

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.3 Classes of Service Offered in an Exchange Area

1. The Company makes service available within the base rate area and suburban area to customers with 5 or fewer lines, under its effective rate schedules, as follows.

- a. Class of Service

- Business
- Residence

- b. Type of Service

- Flat Rate Service
- Message Rate Service
- Measured Rate Service

- c. Grade of Service

<u>Service</u>	<u>Area Applicable</u>
-Individual Line	Base Rate Area (BRA) and Suburban Area (SA)
-Suburban	SA
-Hunting of Key Line	BRA and SA
-Trunks	
* Commercial	BRA and SA
* Hotel	BRA and SA

Continued

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 Foreign Exchange Service

A. Description

Foreign Exchange Service is a service furnished within a LATA (Local Area and Transport Area) from an exchange other than the exchange from which the customer would normally be served.

B. Definitions

Local Access and Transport Area (LATA) - A geographic area established by the Company for the provision and administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Exchange - As used in this Price List means the exchange in which the main access line is located. (T)

Foreign Exchange - As used in this Price List means the exchange from which the service is rendered. (T)

C. Terms and Conditions

1. Rates for local service includes service without additional charge to all access lines receiving service from the exchange from which the foreign exchange service is furnished.

Continued

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 Foreign Exchange Service (Cont'd)

C. Terms and Conditions (Cont'd)

2. The interexchange rates applicable in connection with toll service over foreign exchange lines will be as shown in the interexchange Price List provisions of the foreign exchange. (T)
3. Additional listings and lines of information will be furnished to foreign exchange customers in local or foreign directories and the rates in effect for the directory containing the additional listing or line of information will apply.
4. Except as provided, services furnished in the local exchange will be available in connection with foreign exchange service at rates shown in the Price List provisions of the local exchange. (T)
5. Except as provided, foreign exchange service will be furnished subject to the same conditions as those applicable in connection with local residence service regarding the use of the service by anyone other than the customer or members of the customer's household.
6. Foreign exchange service will not be provided for public or semipublic use.

Continued

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 Foreign Exchange Service (Cont'd)

C. Terms and Conditions (Cont'd)

7. Foreign exchange mileage rates for service furnished in a contiguous exchange as shown under D.1. following are applicable to the air-line distance between the customer's main access line and the nearest point on the common boundary of the foreign and local exchange areas.
8. Foreign exchange mileage rates for business service furnished in non-contiguous exchanges as shown under D.1. following, are applicable to the interexchange mileage measured between the rate centers of the foreign and local exchanges.
9. A suburban exchange access line shall not be located within the base rate area.
10. A Foreign Exchange line may be utilized with customer-provided terminal equipment, protective circuitry, PBX and key telephone systems which are connected to the exchange telephone service associated with such lines.
11. Where foreign exchange service furnished under D, following, is provided by means of a circuit crossing the exchange area boundary, the following applies:
 - a. Where extensions of plant are required in the foreign or local exchange they will be made on a case by case basis.

Continued

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 Foreign Exchange Service (Cont'd)

C. Terms and Conditions (Cont'd)

12. Foreign exchange service over any route is available under the conditions, rates and charges specified in this section, when facilities and operating conditions permit.

13. When the Company establishes a new central office or revises a central office or exchange boundary, additions or increases in mileage increments are not applicable to existing customers as long as these services are retained without change by the same customer at the same premises.

D. Rates and Charges

1. Business Foreign Exchange

a. The following charge applies in Area 1 to each one-half mile or fraction thereof for each business premium flat rate or PBX exchange access line. Rates and charges for the associated access line also apply.

Area 1 Rates	Monthly Rates			
	Nonrecurring <u>Charges</u>	1st <u>Mile</u>	2nd <u>Mile</u>	>2 <u>Miles</u>
Contiguous Exchanges	\$25.00	\$3.00	\$6.00	\$9.00
Non-Contiguous Exchanges	Nonrecurring <u>Charges</u> \$25.00	<u>Each Mile or Fraction</u> \$6.00		

Continued

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 Foreign Exchange Service (Cont'd)

D. Rates and Charges (Cont'd)

2. Residence Foreign Exchange

The following rates and charges apply to residence service furnished in contiguous exchanges for each one-quarter mile or fraction thereof in Area 1.

	Nonrecurring Charge	Monthly Rate	
		1st ½ Mile	> ½ Mile
Per Individual Exchange Access Line	\$25.00	\$1.50	\$1.50

Continued

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 Foreign Exchange Service (Cont'd)

D. Rates and Charges (Cont'd)

3. Off-Premises Extension Station Lines and PBX Station Lines Foreign Exchange Service

Where foreign exchange service is offered in D.1 and D.2 preceding, an off-premises extension line or private branch exchange station line from a main station line in the exchange from which foreign exchange service is offered, may be furnished in the contiguous exchange at the following rates:

Area 1 Rates	Monthly Rates
a. Each one-quarter mile or fraction thereof, air-line measurement, from the extension station line or private branch exchange station line to the nearest point on the common exchange boundary.	\$1.50
b. Each one-quarter mile or fraction thereof, air-line measurement, from the nearest point on the common exchange boundary to the main station line.	\$1.25
c. The total mileage charge is the sum of the charges determined above.	

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

1. Premium flat rate or basic measured hunting or key line business and residence service and private branch exchange service is available in the suburban area under rates for the applicable service in the base rate area.
2. Miscellaneous service rates are determined on a case by case basis.
3. Telephone is furnished for the use of the customer, the customer's family, and persons residing in the home, or employees or representatives. The service may also be extended to Joint Users.
4. Application of Business and Residence Rates
 - a. The application of business or residence rates to private or public telephone service is governed by the actual or obvious use made of the service by the customer. If residence service is found to be used largely or principally for business purposes, the Company will provide business service, except in cases where the customer will thereafter use the service for domestic or social requirements.
 - b. If it is found that the customer is permitting public use of service furnished for private use, the Company will provide Public, Semipublic, or Public Access Line Service. If the customer consents to the relocation of the facilities so they are inaccessible to the public or permits no further public use after attention has been called to the matter, a change will not be required. Where a change is required, no charge will be made for the relocation of the telephone instrument.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

4. Application of Business and Residence Rate (Cont'd)

- c. If it is found that the customer is sharing the use of business service with an individual, other than an employee, member or officer of the customer's concern, or with another concern not of record as a joint user, the Company will require the customer to take Joint User Service. Joint User Service will not be required if the customer permits no further use of the service, or where the joint user vacates the customer's premises or becomes a customer to business service in the same exchange.
- d. Business Service is a class of exchange service furnished to individuals in business, in firms, partnerships, corporations, agencies shops, etc. Hotels receiving premium flat rate line or private branch exchange service require business service, as do individuals practicing a profession or operating a business and having no offices other than their residences.
 - (1) Business rates apply in colleges, clubs, lodges, schools, libraries, churches, apartment buildings, hospitals, fire stations and private and public institutions. They also apply at locations for the convenience in administration of federal, state or other governments, where the service is not subject to semipublic or public use.
 - (2) Business rates apply in boarding or rooming houses with more than five rooms available for rent. The application of business rates to telephone service is governed by the actual or obvious use made of the service.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

4. Application of Business and Residence Rate (Cont'd)

d. (Cont'd)

(3) Any location where the directory listing of "office" is provided, is subject to business rates. Business rates apply where any title indicating a trade occupation, or profession is listed.

(4) Business rates apply in any situation where the use of the service is more for commercial or occupational reasons than for domestic or social reasons. Indications of this are regular advertising, including the telephone number in newspapers and printing the telephone number on handbills, circulars or business cards.

e. Residence Service is a class of service furnished to a residence or place of dwelling where the use is primarily social or domestic. Residence service is installed in residential premises such as private homes, residential apartments in hotels or apartment houses and in boarding/rooming houses. Residence service would apply to the owners' or managers' quarters of rooming or boarding houses with more than 5 rooms to rent. It may be provided in tenants' rooms for the use of the individuals renting the quarters. A residence listing is provided in these cases.

(1) In the case of residence locations of professional customers, i.e. clergy, professors, military or naval officers and nurses, designations of title may be furnished in connection with residence service.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

4. Application of Business and Residence Rate (Cont'd)

e. (Cont'd)

(2) The application of residence service rates to telephone service is governed by the actual use made of the service.

5. Flat rate or message rate services, except for Public Access Line Service, are not installed on premises of a public or semipublic character in a location where the telephone would be accessible for use by the patrons of the customer or by the public in general.
6. Except where foreign exchange or hotel PBX service is involved, business flat rate and business message rate services will not be furnished to an applicant or customer on a single premises.
7. Residence flat rate and residence measured rate services may be furnished to the same customer on the same premises.
8. Loop Diversity and/or Avoidance are available on an individual case basis.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

9. Change Charges

Charges noted below apply to exchange service and facilities.

<u>NONRECURRING CHARGE</u>	<u>AREA 1</u>	<u>AREA 2</u>
- Change of class, type or grade of service, each exchange access line[1]	\$20.00	\$13.50
- Other changes of an exchange access line[2]	\$20.00	\$25.50

5.2.1 Measured Rate Service

A. Description

1. Basic Measured Service is a one-party/individual service for which a separate charge is made for each outgoing local message in addition to the monthly charge for the line. In residence service, the usage charge only applies when the usage allowance is exceeded.
2. Budget Measured Residence Service is a one-party/individual service for which a separate charge is made for each outgoing local message in addition to the monthly charge for the line. The usage charge applies to each outgoing local message.

[1] Does not apply to residence service.

[2] Included in this category are changes in line hunting arrangements, changes from residence to business or visa versa not involving PBX service, and other miscellaneous changes or rearrangements of an exchange access line.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 Measured Rate Service (Cont'd)

B. Terms and Conditions

1. Measured Service is offered in exchanges where operating conditions and facilities permit.
2. Business Premium Flat and Business Measured Services will not be furnished at the same time to a customer in the same exchange on the same premises.
3. The monthly rates for Measured Service are in addition to other applicable rates.
4. Measured Service is not available in connection with Foreign Exchange Service.
5. Measured Service is not available to residence customers in connection with Key Telephone Service.
6. A separate bill will be rendered per each residence Basic Measured and Budget Measured Service.

C. Rates and Charges

1. Measured Service Usage Charges

- a. In Area 1 only, Basic Measured Service customers receive a \$3.00 allowance for outgoing local calls. Budget Measured Service customers will receive no allowance.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 Measured Rate Service (Cont'd)

C. Rates and Charges (Cont'd)

1. Measured Service Usage Charges (Cont'd)

a. (Cont'd)

On outgoing local calls billed to a calling card, special billing number, collect, or to a third number, an additional charge, specified in 5.5.2, will be applied. These calls are not included in the \$3.00 allowance.

b. Usage Rates

	<u>Area 1</u>		<u>Area 2</u>	
	1st	Add'l	1st	Add'l
	<u>Min</u>	<u>Min</u>	<u>Min</u>	<u>Min</u>
Local Calls placed within the same central office district (intraexchange calls)	\$0.04	\$0.01	\$0.02	\$0.02
		5		
Local calls placed to other central office districts (interexchange calls)	\$0.04	\$0.01	\$0.03	\$0.03
		5		

c. In Area 1, a 35% discount applies to outgoing local calls placed between 5 p.m. and 8 a.m. weekdays, all day Saturday, Sunday and holidays.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 Measured Rate Service (Cont'd)

C. Rates and Charges (Cont'd)

1. Measured Service Usage Charges (Cont'd)

d. In Area 2, a 25% discount applies Sunday through Friday from 5:00 p.m. to 11:00 p.m.; a 50% discount applies Saturday from 8:00 a.m. to 11:00 p.m., a 50% discount applies Sunday from 8:00 a.m. to 11:00 p.m. and a 50% discount applies all nights from 11:00 p.m. to 8:00 a.m.

2. Measured Service Access Lines Rates and Charges

The following are the individual grade of service rates and charges.

AREA 1		Nonrecurring Charge	Monthly Rate	
Each Exchange Access Line - Business	USOC		Group 1	Group2
-		\$43.00	\$14.99	\$16.84
-		\$43.00	\$14.99	\$16.84
Residence				
- Basic Measured		\$27.00	\$6.72	\$7.22
- Budget Measured		\$27.00	\$4.72	\$5.22

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 Measured Rate Service (Cont'd)

C. Rates and Charges (Cont'd)

AREA 2			MONTHLY		
Business- Each Exchange Access Line	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Rate Group 1</u>	<u>Rate Group 2</u>	<u>Rate Group 3</u>
- Individual line	LMB	\$52.00	\$13.15	\$14.38	\$15.69
- Additional individual line	ALM	52.00	13.15	14.38	15.69
Residence- Each Exchange Access Line					
- Individual line	LW1	\$30.00	\$5.19	\$5.64	\$6.13
- Additional individual line	AKN	30.00	5.19	5.64	6.13

5.2.2 Premium Flat Rate Service

A. Description

Premium Flat Rate Service is a one-party/individual service for which a fixed charge is made regardless of the number of local messages completed.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 Premium Flat Rate Service (Cont'd)

B. Rates and Charges

1. Premium Flat Access Line Rates and Charges

AREA 1	Non Recurring	Rate	Rate		
Business	<u>Charge</u>	<u>Group 1</u>	<u>Group 2</u>		
-	\$43.00	\$21.49	\$24.49		
- Premium Flat/Basic	43.00	6.45	8.25		
911					
-	43.00	25.79	29.24		
Residence					
-Premium Flat	27.00	8.47	9.97		
AREA 2		MONTHLY			
Business- Each Exchange Access Line	<u>USOC</u>	Nonrecurring <u>Charge</u>	Rate <u>Group 1</u>	Rate <u>Group 2</u>	Rate <u>Group 3</u>
- Individual line	1FB	\$52.00	\$26.02	\$28.49	\$31.10
- Additional individual line	AFK	52.00	26.02	28.49	31.10
- 911 Individual access line	91L	52.00	13.15	14.38	15.69

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 Premium Flat Rate Service (Cont'd)

B. Rates and Charges (Cont'd)

1. Premium Flat Access Line Rates and Charges (Cont'd)

AREA 2		MONTHLY				
Residence- Each Exchange Access Line	<u>USOC</u>	Nonrecurring <u>Charge</u>	<u>Rate</u> <u>Group 1</u>	<u>Rate</u> <u>Group 2</u>	<u>Rate</u> <u>Group 3</u>	
- Individual line	1FR	\$30.00	\$10.11	\$11.01	\$12.00	
- Additional individual line	AFH	30.00	10.11	11.01	12.00	

5.2.3 Local Service Options

A. Central Office Hunting Arrangements

1. Hunting Arrangements are provided in all Company central offices. This service is offered subject to the capabilities of the central office providing the hunting arrangement. This section applies to Simple and Complex Services including Key Lines, PBX Trunks, Data Lines, WATS Lines, FEX Lines and FEX Trunks.
2. Hunting arrangements are offered in two categories:
 - (a) Series Completion Service
 - (b) Multiline Hunt Service
3. The hunting arrangements available in any given central office will depend on the type of central office equipment provided.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3 Local Service Options

A. Central Office Hunting Arrangements (Cont'd)

4. The limitations on hunting arrangements will vary by the type of central office offering the service.
5. Hunting Arrangements are not available on multiparty lines.
6. The Custom Calling feature Call Forwarding will override the hunting arrangement provided.
7. If the customer converts from a Series Completion Service to Multiline Hunt Service, the nonrecurring charges for a Multiline Hunt Service apply.
8. Hunting arrangements as specified in this section do not apply to PBX trunk groups with Direct-Inward-Dialing (DID) Service.
9. Hunting arrangements will affect the operation or availability of some other optional features on the hunting lines. The features most often affected include forms of Call Forwarding, Call Waiting, Call Transfer, Speed Calling and others, depending on the service configuration.
10. Series Completion Service cannot be added to Multiline Hunt Service.
11. There will be no charge to change hunting arrangements due to the removal of lines from a hunt group.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3 Local Service Options (Cont'd)

A. Central Office Hunting Arrangements (Cont'd)

12. Series Completion Service

a. Description

Series completion permits calls to a busy telephone number to be routed to another telephone number in the same switching office. More than two numbers may be linked to form a series completion list. More than one telephone number can be routed to the same telephone number.

Series completion is a form of line hunting where a call is routed to an idle telephone number in a prearranged group when the called telephone number is busy. In no case does the hunting occur over more than 16 telephone numbers. The hunting sequence can be accomplished as follows:

(1) Number Hunting

The hunt always starts with the called telephone number and ends with the last telephone number in the prearranged group, completing the call to the first idle telephone number encountered. Unless the first telephone number in the group is called, only a portion of the group can be tested. The prearranged sequence can be either consecutive or nonconsecutive.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3 Local Service Options (Cont'd)

A. Central Office Hunting Arrangements (Cont'd)

12. Series Completion Service (Cont'd)

a. Description (Cont'd)

(2) Circular Hunting

The hunt starts with the called telephone number and proceeds in a prearranged order to test all numbers in the group. The call will be completed to the first idle line. This arrangement is accomplished by routing the last number in the group back to the first number. No additional charge applies other than the Series Completion charge per line.

(3) Line Make Busy

This feature provides a method for making lines appear busy to the serving central office. The feature is activated by operation of dedicated keys at the customer's premises, which in turn provides a busy appearance to the central office for predetermined lines or groups of lines. The line remains in the busy state until the associated key is depressed (deactivated). A line may be associated with only one key. Originating service is not affected by key operation.

The caller does not receive busy tone unless all numbers which have been hunted are found busy.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3 Local Service Options (Cont'd)

A. Central Office Hunting Arrangements (Cont'd)

13. Multiline Hunt Service

a. Description

Multiline hunt service permits calls to a busy telephone number to be routed to other specified lines that do not require a telephone number. Hunting is done sequentially by terminal within the group. A line is associated with each terminal in the group. One begin-hunt telephone number must be assigned to the first line within a group of sequentially ordered lines that form a multiline hunt group. Telephone numbers may be assigned to other lines within a multiline hunt group and could effectively provide subgroups of lines to be hunted. Telephone numbers can be assigned to the hunting lines in any sequence.

Multiline hunting service provides a hunting sequence that attempts to complete a call to the line associated with the dialed telephone number. If the initial line is found busy, only the lines following the requested line within the hunt group are subsequently examined for an idle state. Busy tone is not sent to the caller unless all remaining lines in the hunt group list have been found busy. The call will be completed to the first idle line.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3 Local Service Options (Cont'd)

A. Central Office Hunting Arrangements (Cont'd)

13. Multiline Hunt Service (Cont'd)

a. Description (Cont'd)

Multiline hunt groups (MHLG) can be assigned two types of telephone numbers (TNs); begin-hunt and nonhunting TNs. The begin-hunt TN has the multiline hunt feature and, when called, starts the hunting sequence associated with the hunt group. An MLHG must have at least one begin-hunt TN but can have essentially one per line in the group. Nonhunting TNs can be assigned to lines within an MLHG; these lines do not have the multiline feature. Incoming calls are terminated directly to the individual lines.

(1) Regular Hunting

Regular hunting starts when a begin-hunt telephone number is called in a multiline group. Hunting proceeds in ascending order through each subsequent terminal (line) in the group until an idle terminal is reached or the last (highest numbered) terminal in the group is reached. A preferential hunt list can be added to any terminal in a regular hunt group that has a begin-hunt telephone number. Circular hunting can be added to any regular hunt group.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3 Local Service Options (Cont'd)

A. Central Office Hunting Arrangements (Cont'd)

13. Multiline Hunt Service (Cont'd)

a. Description (Cont'd)

(1) Regular Hunting (Cont'd)

Once a multiline hunt group with regular hunting is subscribed to, the following features are available.

(2) Circular Hunting

Circular hunting is provided optionally with regular hunting or preferential hunting groups. Circular hunting occurs in these groups as follows.

- (a) Circular hunting for regular hunting groups: When the hunt for an idle terminal (line) commences beyond the first terminal in the hunt group and finds all higher numbered terminals busy, the hunt returns to the first terminal in the group. The hunt ends with the terminal number preceding the terminal where the hunt in the group initially began.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3 Local Service Options (Cont'd)

A. Central Office Hunting Arrangements (Cont'd)

13. Multiline Hunt Service (Cont'd)

a. Description (Cont'd)

(2) Circular Hunting (Cont'd)

(b) Circular hunting for preferential hunting groups: If an incoming call is to a terminal with a preferential list, circular hunting starts with the last terminal in the preferential list. The hunt continues in ascending order to the last terminal in the group, returns to the first terminal, and continues in ascending order ending at the terminal preceding the terminal where the circular hunt began.

This feature allows all lines within a multiline hunt group to be tested for busy regardless of the point of entry into the group before returning busy tone.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3 Local Service Options (Cont'd)

A. Central Office Hunting Arrangements (Cont'd)

13. Multiline Hunt Service (Cont'd)

a. Description (Cont'd)

(3) Stop Hunt

The Stop Hunt feature is available to customers who have the Multiline Hunting Feature.

Stop Hunt allows the customer to stop the hunt of specific lines in an MLH group by the operation of a key, (not valid for multiline no hunting groups). When a hunt through a group of lines for an idle line is initiated, the hunt will proceed until it reaches a terminal associated with an active stop hunt key. There it stops. A customer may have more than one stop hunt key, but only the stop hunt terminal number associated with the last-operated key is effective (active). MLHG, which has regular hunt without circular hunting, and the hunt starts after the stop hunt terminal, will not be affected by the activation of a stop hunt key.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3 Local Service Options (Cont'd)

A. Central Office Hunting Arrangements (Cont'd)

13. Multiline Hunt Service (Cont'd)

a. Description (Cont'd)

(4) Make-Busy

This feature provides a method for making lines appear busy to the serving central office. The feature is activated by operation of dedicated keys at the customer's premises which in turn provides a busy appearance to the central office for pre-determined lines or groups of lines.

(a) Line Make-Busy

Line Make-Busy (LMB) enables a single line in a multiline group to be taken out of service by a key located at the customer's premises. At the time the key is depressed (activated), the line associated with the key is made busy. The line remains in the busy state until the associated key is depressed (deactivated). A line may be associated with only one key. Originating service is not affected by key operation.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3 Local Service Options (Cont'd)

A. Central Office Hunting Arrangements (Cont'd)

13. Multiline Hunt Service (Cont'd)

a. Description (Cont'd)

(4) Make-Busy

(b) Terminal Make-Busy

Terminal Make-Busy (MB) is available only to multiline groups. MB functions as individual make-busy keys and allows a terminal or group of terminals to appear busy to incoming calls but originating service is not affected. One to 20 terminals can be assigned to the same MB key.

(c) Group Make-Busy

Group Make-Busy (GMB, causes all lines in a Multiline Hunt Group to appear busy to incoming calls. When a GMB key is operated, no search for an idle line is conducted and the incoming call is given busy treatment. Busy treatment could return busy tone or if the group has Call Forwarding Busy Line (CFBL), the incoming call will be routed to the call forwarding TN.

Continued

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3 Local Service Options (Cont'd)

B. Rates and Charges (Cont'd)

AREA 1

	<u>USOC</u>	<u>NONRECURR CHARGE</u>	<u>MONTHLY RATE</u>
Series Completion, per each TN hunted to Optional Features for Series Completion	HSO	\$20.00	N/A
- Make Busy, per Line [1]	EHD	\$45.00	\$1.25
Regular Hunting			
- Per Group [2]	HSHPG	\$20.00	N/A
- Per terminal in the group [2]	HSHTP	\$20.00	N/A
Optional Features for Regular Hunting			
- Per begin-hunt TN[3]	HSGPH	N/A	N/A
- Per non-hunt TN	HSGPN	N/A	N/A
- Circular Hunting, per group	EH6	\$25.00	N/A
- Make Busy			
- Perline/terminal[1]	EHD	\$45.00	\$1.25
- Per Group[1]	EHC	\$45.00	\$1.25
- Stop Hunt[1]	P89	\$45.00	\$5.40

[1] In addition, a key and/or lamp will also be required at the customer's premises.

[2] Nonrecurring charge only applies to changes in line hunting arrangements.

[3] At least one begin-hunt telephone number is required for each Multi-Line Hunt Group.

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS

A. Description

A. PBX trunk is a telephone circuit between a private branch exchange or order receiving equipment and a Company central office. The following services are available to business customers who subscribe to 5 or fewer lines pursuant to Title 61, Idaho Code.

B. Terms and Conditions

1. The Company will furnish PBX trunks sufficient to meet traffic demands. PBX service is not provided on a one-way basis. Therefore, in-only, out-only, or two-way trunks must be used in combinations which provide for two-way service for the PBX system.
2. Loop diversity and/or Avoidance are available on an ICB basis.

C. Change Charges

Charges noted below apply to exchange service and facilities.

<u>NONRECURRING CHARGE</u>	<u>AREA 1</u>	<u>AREA 2</u>
Change of class, type or grade of service, each exchange access line[1]	\$20.00	N/A
Other changes of a PBX trunk or an exchange access line[2]	20.00	41.00

[1] Does not apply to residence service.

[2] Included in this category are changes in line hunting arrangements and other miscellaneous changes or rearrangements of an exchange access line.

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.1 Measured Rate Service

A. Measured rate trunks are provided at a monthly recurring rate plus a usage charge for each minute or fraction of a minute the service is used.

B. Usage charges in Section 5.2.1 apply in addition to the monthly charges.

Business-Measure Rate Trunks	USOC	AREA 2			
		Nonrecurring Charge	Group 1	Group 2	Group 3
-	TV1	\$117.50	\$13.15	\$14.38	\$15.69
-	TVW	117.50	13.15	14.38	15.69
-	TV4	117.50	13.15	14.38	15.69
-	TTT	117.50	13.15	14.38	15.69
-	TDV	117.50	21.15	22.38	23.69

[1] Monthly rate includes rate for Hunting Service (USOC HTG)

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.2 Message Rate Service

A. Description

Message Rate Service is a service which applies to trunks for which a fixed monthly fee is charged for each outgoing local message up to a stipulated number. A separate charge is made for each outgoing local message completed beyond the limit stipulated.

Toll Access Lines are exchange access lines provided in connection with business service and are restricted to outward toll service placed from the Private Branch Exchange serving the customer.

B. Rates and Charges

1. Message Rate	<u>AREA 1</u>	<u>AREA 2</u>
Each outgoing local call	\$0.10	\$0.096

2. AREA 1

Message Service Access Line	Nonrecurring <u>Charge</u>	Monthly Rate	
		<u>Group 1</u>	<u>Group 2</u>
Hotel Trunk, each [1,2]	\$43.00	\$20.69	\$20.69
Toll Access,each [1,3]	\$43.00	\$20.69	\$20.69

[1] One-party/individual grade of service.

[2] If commercial trunks are used, no outgoing local message rate applies and trunks sufficient to meet demands will be furnished by the Company.

[3] Restricted to outward toll access - no local calls.

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.2 Message Rate Service (Cont'd)

AREA 2

Business- Message Rate Trunks	<u>USOC</u>	Nonrecurring <u>Charge</u>	Monthly Rate		
			<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
-	TMB	\$117.50	\$13.15	\$14.38	\$15.69
-	TM2	117.50	13.15	14.38	15.69
-	TMN	117.50	13.15	14.38	15.69
-	TMU	117.50	13.15	14.38	15.69
-	TZZ	117.50	21.15	22.38	23.69

[1] Monthly rate includes rate for Hunting Service (USOC HTG)

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.3 Commercial Trunks

A. Terms and Conditions

The two-way, four-wire trunk includes E&M signaling, DID Service and hunting. This service is not available to Joint User service customers.

B. Rates and Charges

AREA 1	Nonrecurring <u>Charge</u>	Current Rate Per <u>Group 1</u> <u>Group 2</u>	
Commercial Trunk, each [1]	\$43.00	\$38.74	\$45.19
Two-way, four-wire trunk w/E&M signaling, DID and hunting services[1,2]	\$43.00	\$62.00	\$62.00

[1] One-party/individual grade of service.

[2] Requires a DID trunk circuit termination.

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.4 Flat Rate Trunks

Business- Flat Rate Trunks - 2-Way	USOC	Nonrecurring Charge	AREA 2 Monthly Rate		
			Group 1	Group 2	Group 3
-	TFB	\$117.50	\$31.6 1	\$34.08	\$36.69
-	THHCX	117.50	62.00	62.00	62.00
-	TFU	117.50	31.61	34.08	36.69
-	TFN	117.50	31.61	34.08	36.69
-	D4D	117.50	25.82	28.29	30.90
-	TDD	117.50	39.61	42.08	44.69

[1] Requires a DID trunk circuit termination.

[2] Monthly rate includes rate for Hunting Service (USOC HTG).

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.5 Direct-Inward-Dialing (DID) Service

A. Description

DID Service provides the customer a means of sending digits from the central office to a switched services vehicle located on the customer's premises.

B. Terms and Conditions

1. DID Service is available from central offices where equipment and operating conditions permit. The service provides PBX station users the ability to receive calls from outside the PBX without the assistance of the attendant. Customers will be required to maintain an adequate number of trunks with DID Service in order to prevent network degradation.
2. In addition to the above charges and rates, appropriate nonrecurring charges are applicable to the establishment or rearrangement of trunks and stations in connection with providing DID service.
3. Trunks with DID Service are equipped for one-way inward service only and all trunks in a group serving DID station lines must be equipped for DID Service. Trunks serving non-DID station lines and trunks used for outward service from all station lines do not need to be equipped for DID Service.

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.5 Direct-Inward-Dialing (DID) Service (Cont'd)

B. Terms and Conditions (Cont'd)

4. When facilities aren't available at the central office which provides the main listed number service, DID Service may be provided from a different central office. When a trunk group with DID Service is served from a central office other than the central office which provides the main listed number service, mileage rates from 5.1.4 are applicable.
5. The assignment of telephone numbers and the sequence of the numbers assigned to a DID Service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers, Rates and Charges in C. following are applicable for each unused number in the block of telephone numbers assigned.
6. DID Service in connection with customer-provided switching equipment is furnished at rates and charges shown below.
7. Listings for DID Service telephone numbers will be provided, subject to the Charges, Rates and Condition for business additional listings, 5.7.1.
8. Calls to reserve telephone numbers will be routed to the PBX for handling.

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.5 Direct-Inward-Dialing (DID) Service (Cont'd)

B. Terms and Conditions (Cont'd)

9. DID Service is not compatible with some PBX vehicles.

10. When a central office, other than an ESS central office, is not equipped to provide DID Service, the Company may provide the service at charges per trunk with DID Service equal to the pro rata cost to equip the central office. These charges apply in addition to the charges and rates below.

11. DID Service is only offered with switching vehicles which are located on customer premises.

12. When DID and AIOD services are provided to a customer, the numbers for both services must be within the same prefix. Where the same telephone number can be used for both AIOD and DID Service only one telephone number charge will apply as shown in the AIOD section.

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.5 Direct-Inward-Dialing (DID) Service (Cont'd)

B. Terms and Conditions (Cont'd)

13. DID Trunk Queuing is available as an optional feature for DID Service.

a. DID Trunk Queuing is an arrangement whereby incoming calls that are placed to station lines within a DID system can be held in queue if all trunks between the central office (CO) switch and the customer's PBX are busy. Calls in queue will be held in their order of arrival until a trunk becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.

b. Optional Features associated with DID Trunk Queuing are as follows:

Delay Announcement

This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the customer's choice, ringing, silence or music will be returned after each announcement.

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.5 Direct-Inward-Dialing (DID) Service (Cont'd)

B. Terms and Conditions (Cont'd)

13. (Cont'd)

b. (Cont'd)

Music on Queue

This option allows for customer provided music to be played to customers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.

c. Terms and conditions for trunk queuing are as follows:

- (1) DID Trunk Queuing and its associated options will only be provided where adequate and suitable CO facilities exists.
- (2) The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle to volume of incoming calls.
- (3) The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all trunks are busy, must have two queue slots in the queue group.

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.5 Direct-Inward-Dialing (DID) Service (Cont'd)

B. Terms and Conditions (Cont'd)

13. (Cont'd)

c. (Cont'd)

(4) The music on queue option requires a Voice Grade Private Line Circuit between the serving central office and a customer provided music source at the customer's premises.

(5) The customer must specify the length of time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.

14. DID Two-Way Call Transfer is an optional DID feature which allows the user of a two-way trunk with DID Service, to transfer any incoming call to another line or trunk outside of the system and then leave the connection without disconnecting the call.

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.5 Direct-Inward-Dialing (DID) Service (Cont'd)

C. Rates and Charges

1. Area 1 DID Service

	<u>USOC</u>	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>
-	NDT	\$15.00	\$14.00
-	NAY	\$50.00	\$50.00
-	ND2	\$50.00	\$50.00
-	NDN	\$5.00	\$1.00
-		\$5.00	\$1.00
	NDN RN		

[1] In addition, a Two-Way Four-Wire trunk is required.

[2] In addition, a Digital Switched Service Trunk is required.

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.5 Direct-Inward-Dialing (DID) Service (Cont'd)

C. Rates and Charges (Cont'd)

1. Area 1 DID Service (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Queuing			
- Per DID station number equipped	UQQ	\$2.50	\$0.25
- Per Queue Group	UQQPQ	175.00	-----
- Per Queue Slot in Group	UQQPQ	100.00	-----
- Changes in Quantity of Queue Group, Per Group	REAE9	ICB	ICB
Delay Announcement	N/A	ICB	ICB
Music on Queue	N/A	Res - \$ 7.00	
DID 2-Way Call Transfer, each 2-Way Trunk Equipped	3CW	Bus - \$11.00	\$13.00

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.5 Direct-Inward-Dialing (DID) Service (Cont'd)

C. Rates and Charges (Cont'd)

2. Area 2 DID Service

	<u>USOC</u>	NON RECURRIN G <u>CHARGE</u>	<u>MONTHLY RATE</u>
1.			
-	NDT	\$50.00	\$50.00
-	NAY	50.00	50.00
2.			
-	NHN	1.00	0.15
-	NGS	20.00	3.00
-	REAG	50.00	-----
-	M REAGN	50.00	-----

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.6 Automatic-Identification-of-Outward-Dialing (AIOD) Service

A. Description

The AIOD Service provides the customer a means of identifying toll charges on each station line of a switched services vehicle located on the customer's premises.

B. Terms and Conditions

1. AIOD Service is available from central offices where equipment and operating conditions and availability of facilities permit. AIOD Service provides central office equipment for identification and billing of outgoing toll calls by seven digit station numbers.
2. In addition to the above charges and rates, appropriate nonrecurring charges are applicable to the establishment or rearrangement of trunks and stations in connection with providing AIOD Service.
3. All trunks in a trunk group serving AIOD station lines must be equipped for AIOD Service. Trunks serving non-AIOD station lines and trunks used for inward service to all station lines do not need to be equipped for AIOD Service. AIOD trunks must be equipped for one-way outward service when the AIOD prefix is different than the Listed Directory Number prefix. When AIOD is requested from more than one central office, each central office shall be considered a separate service.

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.6 Automatic-Identification-of-Outward-Dialing (AIOD) Service (Cont'd)

B. Terms and Conditions (Cont'd)

4. AIOD Service in connection with customer-provided switching equipment is furnished as shown in C. following. The operational characteristics of the signals from customer-provided equipment must conform to the standards set for Company-provided equipment. The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
5. AIOD Service will be available only to customers being served within the same wiring center (central office) as provides the main listed number. Inter-office AIOD Service will not be available.
6. The assignment of telephone numbers and the sequence of the numbers assigned to an AIOD Service is made at the discretion of the Company. All AIOD numbers must be within the same prefix. When the equipment configuration requires the assignment of blocks of telephone numbers, the rates and charges following are applicable for each unused number in the block of telephone numbers assigned.

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.6 Automatic-Identification-of-Outward-Dialing (AIOD) Service (Cont'd)

B. Terms and Conditions (Cont'd)

7. When DID and AIOD are provided to a customer, the numbers for both services must be within the same prefix. Where the same telephone number can be used for both AIOD Service and DID Service only one telephone number charge will apply as shown in this section.
8. AIOD is not compatible with some PBX vehicles.
9. When a central office, other than an ESS central office, is not equipped to provide AIOD Service, the Company may provide the service at charges per AIOD trunk equal to the pro rata cost to equip the central office. These charges apply in addition to the rates and charges following.
10. AIOD is only offered with switching vehicles which are located on customer premises.

Continued

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH (PBX) TRUNKS (Cont'd)

5.3.6 Automatic-Identification-of-Outward-Dialing (AIOD) Service
 (Cont'd)

C. Rates and Charges

AREA 1

	<u>USOC</u>	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY RATE</u>
1. AIOD Service			
- CO Trunk Termination, each	PLK	\$15.00	\$22.00
- Data Channel from customer's premises to service CO(s), required in connection with AIOD Service	N/A	[1]	[1]
- AIOD Telephone Number Used, each	NEN	\$5.00	\$1.00
- AIOD Telephone Number reserved for future use, each	NENRN	\$5.00	\$1.00
- AIOD/DID Telephone Number used, each	NFN	\$5.00	\$1.00
2. AIOD/DID Telephone - Number reserved for future use, each	NFNRN	\$5.00	\$1.00
3. Guide Number - only required when Listed Directory Number prefix is different than AIOD prefix, per AIOD Service	NFO	\$5.00	\$5.00

[1] Charges, rates and conditions, for Series 3000 channel facilities determined on a case by case basis.

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.1 Extension Service

A. Description

Extension Service provides the capability of originating or receiving calls from locations equipped with telephone sets in addition to the location of the main station. Each extension will be terminated on a telephone set, a key, or a jack at the option of the customer.

Rates and charges for simple business and intrastate WATS off-premises extension service are payable for each such additional equipment location.

B. Terms and Conditions

1. Extension Service may be provided at locations other than the building where the primary station is located. In these cases, the rates for Terminal Loops are on a case by case basis.
2. Extension Service will be furnished on a premises of a different customer only when the occupant of the premises on which the service is to be located is a customer to exchange telephone service. This condition is not required when extensions of business service are to be located at a residence which is occupied by the individual who is the customer to the business service or a partner in the firm, or an employee who is required by the business to occupy the residence.

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 Extension Service (Cont'd)

Extension Service will be installed in a second residence premises of the same customer on continuous property without the requirements for separate telephone service.

C. Rates and Charges

	USOC	<u>Monthly</u> <u>Rate</u>
Each measured rate extended line terminating at a separate premises	EXL	N/A
Each flat rate extended line terminating at a separate premises	EXL	N/A

5.4.2 Custom Calling Services

A. Description

Custom Calling Services provide special calling features to residence and business individual line service. The term is used to describe standard offerings provided in central offices where facilities and operating conditions permit. These features are Call Forwarding-Variable, Call Forwarding-Don't Answer, Call Forwarding-Busy Line, Call Forwarding-Busy Line/Don't Answer, Call Waiting, Speed Calling, Three Way Calling, Abbreviated Access, Call

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.2 Custom Calling Services (Cont'd)

A. Description (Cont'd)

Transfer, Hot Line, and Warm Line. Some of the features may be subscribed to in a combination of several on the same line in a "package" rate. The number of features available is dependent upon the central office providing the service.

B. Definitions

Abbreviated Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one-digit or Abbreviated Access, two-digit.

The customer shares a speed call list with their Abbreviated Access provider and the provider controls the speed call list and informs clients of the digits(s) to dial to reach the predetermined telephone number.

Call Forwarding Variable

A function which allows incoming calls to be transferred to another telephone number. The number the calls are transferred to may be changed as required by the customer.

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.2 Custom Calling Services (Cont'd)

B. Definitions (Cont'd)

Call Forwarding-Don't Answer

Allows a customer to have an incoming call transferred to another number in the same central office if the customer does not answer after a preset number of ringing cycles.

Call Forwarding-Busy Line (External)

Allows a customer to have incoming calls transferred to another predetermined number outside the customer's system when the called number is busy. The customer's system is service for which the customer is billed at that location.

Call Forwarding-Busy Line (Overflow)

Allows a customer to have incoming calls transferred to another predetermined number if the called number is busy.

Call Forwarding-Busy Line (External)/Don't Answer

Allows a customer to have incoming calls transferred to another predetermined number outside the customer's system when the called number is busy or to any number, if the customer does not answer after a preset number of rings (where available).

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.2 Custom Calling Services (Cont'd)

B. Definitions (Cont'd)

Call Forwarding-Busy Line (Overflow)/Don't Answer

Allows a customer to have incoming calls transferred to another predetermined number if the called number is busy or if the customer does not answer after a preset number of rings.

Call Transfer

Enables a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

Call Waiting

A function that provides a tone to the party using the telephone to indicate another call is waiting on the line. Successive transfers between calling parties can be accomplished through switchhook operation.

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.2 Custom Calling Services (Cont'd)

B. Definitions (Cont'd)

Call Waiting Identification

A function that provides a tone to the party using the telephone to indicate another call is waiting on the line and allows the called party to receive information on a call that is waiting. The customer must subscribe to Caller Identification - Number and/or Name and Number. Customers changing from Call Waiting to Call Waiting Identification (N2W) will not incur a nonrecurring charge.

Caller Identification - Name and Number

Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and only obligation shall be to reasonably correct errors in names when notified in writing of such errors.

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.2 Custom Calling Services (Cont'd)

B. Definitions (Cont'd)

Caller Identification - Name and Number

Caller Identification customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (USOC:AYK) by pressing *77 (1177 on rotary phones). The code to deactivate is *87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to residence subscribers of Caller Identification and to business subscribers where technically feasible.

Caller Identification - Number

Allows for the automatic delivery of a calling party's telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The number is displayed on customer provided equipment.

Caller Identification customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (USOC:AYK) by pressing *77 (1177 on rotary phones). The code to deactivate is *87 (1187 on rotary phones). While the

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.2 Custom Calling Services (Cont'd)

B. Definitions (Cont'd)

Caller Identification - Number (Cont'd)

feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to residence subscribers of Caller Identification and to business subscribers where technically feasible.

Continuous Redial

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

Hot Line Service

Allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined telephone number.

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.2 Custom Calling Services (Cont'd)

B. Definitions (Cont'd)

Priority Call

Allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at his/her location, when calls are received from callers' telephone numbers on that list.

Selective Call Forwarding

Allows a customer to specify a special list of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Speed Calling

A function that allows a customer to assign and dial abbreviated codes to frequently called numbers.

Three Way Calling

A feature providing the capability to add a third party to an existing conversation.

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.2 Custom Calling Services (Cont'd)

B. Definitions (Cont'd)

Warm Line Service

Allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.

C. Terms and Conditions

1. Where a customer with existing features increases the number of features to three or four on a line, the "three features" or "four features" combination rate applies respectively.
2. The Call Forwarding-Variable can be provided on PBX trunks and Complex Business Lines under the following conditions:

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.2 Custom Calling Services (Cont'd)

C. Terms and Conditions (Cont'd)

2. (Cont'd)

- a. For those PBX systems and Complex Business systems utilizing a Multi-line hunt group, only one call in progress is permitted at one time and only the lead number can be forwarded. Since any station on the system that has access to the central office line can change or remove the activation of Call Forwarding, the customer has full control over this function.
- b. For those PBX systems or Complex Business systems utilizing a Series hunt group, the Call Forwarding feature is associated with a specific telephone number. This means the station activating the feature must access the line associated with the specific number of the line to be affected. The customer has full control over each line selected for the Call Forwarding feature.
3. Any customer using a Measured Service type of line will incur a usage charge on any call using the Call Forwarding features.

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.2 Custom Calling Services (Cont'd)

C. Terms and Conditions (Cont'd)

4. Call Forwarding-Busy Line is provided under the following conditions:
 - a. The forwarded call must overflow to a number in the same central office.
 - b. Call Forwarding-Busy Line provides the capability to overflow from one hunt group to another.
5. Due to technological limitations, customers who subscribe to Abbreviated Access, one-digit, may not purchase an additional Abbreviated Access, one-digit, or Speed Calling, 8-number. Customers who subscribe to Abbreviated Access, two-digit, may not purchase an additional Abbreviated Access, two-digit, or Speed Calling, 30-number.
6. Control of the number assignment on the shared speed call list associated with Abbreviated Access resides with the provider. The provider must have an access line in the same central office as their client for the purpose of controlling the speed call list. The access line will be restricted from dialing any toll calls billable to the end user.

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.2 Custom Calling Services (Cont'd)

C. Terms and Conditions (Cont'd)

7. Due to technical limitations customers who subscribe to Speed Calling 8-number and Call Transfer will only have 6-number capacity available for their use.
8. The connection to the predetermined number associated with Hot Line Service cannot be changed except through the issuance of a service order.
9. A line equipped with Hot Line Service is totally dedicated to operate in the manner outlined herein. There is no ability to operate the line in any other manner. For example, calls to 911 or other emergency numbers cannot be placed from a line equipped with Hot Line Service.
10. A line equipped with Hot Line Service can be used for incoming calls, but cannot initiate outgoing calls except to the predetermined number.
11. Where technology permits, the connection to the predetermined number associated with Warm Line Service is controlled by the customer and may be changed by dialing an access code and the new number. In other instances, the connection to the predetermined number cannot be changed except through the issuance of a service order.

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.2 Custom Calling Services (Cont'd)

C. Terms and Conditions (Cont'd)

12. With Warm Line Service, the timing delay period before automatic dialing begins is specified at the time the Service is ordered and cannot be changed except through the issuance of a new service order.

13. Once automatic dialing begins on lines equipped with Warm Line Service, calls to other numbers cannot be made. For example, dialing of 911 or other emergency numbers must begin before the time delay period ends.

D. Rates and Charges

Rates and charges in this section apply to Area 1 only. Rates and charges for Area 2 are found the Frontier Communications of America, Inc., Title 62 Price List.

(T)
(T)

<u>Nonrecurring Charge</u>	<u>USOC</u>	<u>CHARGE</u>
Per customer request to establish or change one or more custom calling features		
Residence		\$ 7.00
Business[1]		11.00

[1] For Business Custom Calling Services packages, the nonrecurring charge will not apply to discontinue one or more features in a package when the remaining feature(s) stay the same.

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES(Cont'd)

5.4.2 Custom Calling Services (Cont'd)

D. Rates and Charges (Cont'd)

AREA 1	<u>USOC</u>	MONTHLY RATE	
		<u>RES</u>	<u>BUS</u>
<u>Monthly Rate - Business</u>			
Abbreviated Access, one-digit			
- Each shared speed call list	EV5	----	\$ 20.00
- Each line arranged	EV4	\$0.50	0.50
Abbreviated Access, two-digit			
- Each shared speed call list	EV9	----	30.00
- Each line arranged	EV8	0.50	0.50
Call Forwarding			
- Busy Line (external)	EVB	----	1.00
- Busy Line (overflow)	EVO	0.35	4.00
- Busy Line (external)/Don't	EVF	----	2.50
Answer			
- Busy Line (overflow)/Don't	EVK	1.35	5.50
Answer			
- Don't Answer	EVD	1.10	2.00
- Variable	ESM	3.00	3.50

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES(Cont'd)

5.4.2 Custom Calling Services (Cont'd)

D. Rates and Charges (Cont'd)

<u>MONTHLY RATE</u>	<u>USOC</u>	<u>RES</u>	<u>BUS</u>
<u>Business</u>			
Call Rejection	NSY	4.50	4.50
Discounted	NLRXO	2.25	----
Call Transfer	EO3	6.00	6.00
Call Waiting	ESX, N2W	4.15	4.00
Caller Identification - Name and Number	NNK	5.95	7.95
Caller Identification - Number	NSD	5.50	7.50
Continuous Redial	NSS	3.50	3.50
Discounted	NLRXL	1.75	----
Hot Line	HLA	2.00	2.00
Priority Call	NSK	3.50	3.50
Discounted	NLRXN	1.75	----
Selective Call Forwarding	NCE	3.50	3.50
Discounted	NLRXN	1.75	----
Speed Calling, 8-number capacity	ESL	2.00	3.00
Discounted	NLRXW	1.00	----
Speed Calling, 30-number capacity	ESF	3.00	5.55
Three-Way Calling	ESC	3.50	3.50
Discounted	NLRXR	1.75	----
Warm Line	WLS	2.50	2.50

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.2 Custom Calling Services (Cont'd)

D. Rates and Charges (Cont'd) -- Area 1

Three Feature Packages -- Business Use

	<u>USOC</u>	<u>BUSINESS MONTHLY RATE</u>
- 8 number Speed Calling, Call Waiting, Call Forwarding on the same line	ESA	\$ 8.85
- 8 number Speed Calling, Call Forwarding, Three-Way Calling on the same line	ESR	8.15
- 8 number Speed Calling, Call Waiting, Three-Way Calling on the same line	ET8	8.15
- 30 number Speed Calling, Call Forwarding, Three-Way Calling on the same line	ESB	10.85
- 30 number Speed Calling, Call Waiting, Call Forwarding on the same line	ESG	11.55
- 30 number Speed Calling, Call Waiting, Three-Way Calling on the same line	ET3	10.85
- Three-Way Calling, Call Waiting, Call Forwarding on the same line	ETC	8.85

Continued

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.2 Custom Calling Services (Cont'd)

D. Rates and Charges (Cont'd)

	Four Feature Packages -- Area 1	
		BUSINESS MONTHLY
	<u>USOC</u>	<u>RATE</u>
Call Forwarding-Variable, Call Waiting, Three-Way Calling, or Speed Calling on the same line		
- 8 number Speed Calling	ES3	\$11.60
- 30 number Speed Calling	ES5	\$14.35
Custom Calling Services		<u>CHARGE</u>
- Call Trace, per activation		
- Business		\$1.00
- Residence		\$1.00

Continued

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Title: Director Government & External Affairs

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES

5.5.1 Listing Services

A. Description

This section applies to listings in the alphabetical section of telephone directories or Directory Assistance records in all exchanges. These listings provide information to identify a customer's telephone numbers. They are intended only as an aid to the use of telephone service.

B. Definitions

The following definitions refer to both business and residence service unless qualified.

Additional Listing

A listing provided in addition to the primary or main listing on a telephone service. Examples of additional listings are the name of another individual, in addition to the person listed in the main listing of a residence, dual name listing, or the name of an employee of a business, or another name by which a business is known.

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

B. Definitions (Cont'd)

Caption Listing

A listing arrangement consisting of a heading of first listing followed by other listings indented beneath it. Such listings may include, but are not limited to the following:

- Departments or divisions of a business
- Different locations, offices or branches of a business
- Second residence
- Employees or officers of a firm
- Members of a household
- Residence listing beneath a business listing when both services carry the same personal name
- Business listing indented beneath a residence listing when both services carry the same personal name

Designation

The portion of a directory listing showing an occupation, a professional or religious title or degree, military title or branch of service, affiliation with a professional organization or describing the general character of a customer's business. Words describing products are acceptable only for business listings. All designations must be acceptable to the Company.

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

B. Definitions (Cont'd)

Directory Listing

Essential information in the telephone directory or Directory Assistance records that allows telephone users to determine the telephone number of a listed customer. Each primary business service or joint user service is entitled to a listing appearance in the alphabetical and classified sections of the directory at no additional charge. The listings must appear the same way in both places.

Dual Name Listing

A single residence listing provided for two persons who may or may not share the same surname, but who share the same service, and reside at the same address.

Information Lines

Additional material included with a primary, additional or reference listing that is necessary for the proper routing of telephone traffic. The primary or additional listing consists of the name, a designation or title if appropriate, address (unless omitted) and telephone number. Any information in addition to this is considered an information line.

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

B. Definitions (Cont'd)

Non-Published Telephone Service

An arrangement at the customer's request whereby a customer's telephone number does not appear in either the telephone directory or the Directory Assistance records.

Non-Listed Telephone Service

An arrangement at the customer's request in which a customer's telephone number appears on Directory Assistance records but is omitted from the telephone directory.

Primary Listing

A listing provided without additional charge in connection with each service arrangement shown below:

Each primary station. There is one primary line in connection with two or more lines furnished on an auxiliary (hunting) basis. The group of lines will be identified only by one number in the group. That number is used for primary service or joint user service listings.

Each private branch exchange system and each PBX trunk number out of sequence and not arranged for rotary hunting.

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

B. Definitions (Cont'd)

Reference Listing

A listing including additional telephone numbers of the same or another customer to be called in the event there is no answer from the customer's telephone number. In case the reference listing telephone number is that of another customer, application or agreement for the listing may be required from both customers. Names of individuals are not acceptable in connection with reference listings.

Trade Names

The name or style under which a concern conducts its business with the general public. Use of such a name in a directory listing is allowed when the customer owns the name or is authorized to use the name by the owner and is conducting business under that name.

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

C. Non-Published Telephone Numbers

1. A customer's assigned telephone number(s) may be omitted from the Company's directories or other Company records containing such information available to the general public, when the omission is requested by the customer.
2. Non-published information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and/or bill their clients, or, to telephone customers who are billed for calls placed to or from non-published numbers and to entities which collect for the billed services. When ordering non-published service, customers will be advised that the non-published information may be released as described herein.
3. The customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability whether suffered, made, instituted or asserted by the customer or by any other person, caused or claimed to have been caused, directly or indirectly by the publication of such number or the disclosure or non-disclosure of said number to any persons.

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

D. Non-Listed Telephone Numbers

1. A customer's assigned telephone number(s) may be published only in the Company records containing such information available to the general public. If the customer makes a request, the Company will take reasonable precautions not to publish the number in its publicly distributed directories.
2. The customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or the action or any liability, whether suffered, made, instituted or asserted by the customer or by any other person, caused or claimed to have been caused, directly or indirectly by the publication of such number in its publicly distributed directories.

E. Terms and Conditions

1. A primary or additional listing consists of a name, address and telephone number.
 - a. The address may be omitted from the listing.
 - b. A Post Office Box number and Post Office Branch may be listed in lieu of the address or address omission.

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

E. Terms and Conditions (Cont'd)

1. (Cont'd)

c. If the address is included, it may be the address of the premises where the following equipment is located.

- Primary Station
- Extension Station
- PBX Switchboard
- PBX Station

d. The address in a listing may include one of the following:

- The street name and number.
- The name of a building.
- The customer's choice of street name and number when a building has more than one entrance and different addresses are assigned to each.
- A corner address.
- A community or locality name where no street number is available.
- A community name in addition to a street number when the community is in a different post office district than the exchange.
- A route number, including box number, if necessary for the proper identification of the customer's service. A post office name may be included if the route number is served from a different post office than the exchange is.

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

E. Terms and Conditions (Cont'd)

e. The name used in the listing will be one of the following:

- (1) The name of the person living at a residence.
- (2) A residence customer with the same surname, telephone number and address (unless omission requested) has the option of one of the following examples as their listing: Smith, Mary T. or Smith, Mary T. Mrs. John C.; or Smith, M. T. or Smith, M.T. Mrs. John C.
- (3) The name under which a customer is conducting business.
- (4) The name of another business conducted at the same address by the customer.
- (5) Department or branches of a business.
- (6) The owner or owners of a business.
- (7) Employees or offices of a firm.
- (8) The name of an individual who occupies rooms let for living quarters in hotels and motels, rooming houses, apartment houses, etc., at a premises at which the customer is furnished hotel or private branch exchange service.

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

E. Terms and Conditions (Cont'd)

e. (Cont'd)

(9) A rearrangement of a name or an appearance of a name using a different spelling

(10) A nickname

f. For business and residence listings, designations or titles acceptable to the Company may be used.

g. An additional listing involving the name of a member of a firm, or an officer of a corporation, or the name of an employee, or a department or branch of the same business, or a trade name, shall include a reference to the name of the firm, company or corporation subscribing to the telephone service and may include the same business designation as the primary service listing or a designation descriptive of connection with the firm.

h. A telephone number is included with each primary, additional or reference listing.

i. For primary listings the telephone number used for PBX service is the one assigned to the primary station. The number used for other services is the one assigned to the primary or auxiliary station.

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

E. Terms and Conditions (Cont'd)

j. For additional listings, the telephone number will be the same as that shown in the main listing except:

(1) Listings for trunks to be used after business hours may show the telephone number of a separate trunk or group of trunks.

(2) In PBX systems where separate trunks or groups of trunks are used, the telephone number of the separate trunk of trunk group may be used.

(3) The telephone number of an auxiliary line may be shown for an additional listing.

(4) Direct Inward Dialing telephone numbers for Custom PBX services may be used.

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

E. Terms and Conditions (Cont'd)

- k. For reference listings, telephone numbers of lines in a hunting group are not to be used.
 - 1. Dual name listings may be provided for two customers subscribing to residence service who may or may not share to same surname but who share the same service and reside at the same address. Appropriate rates and charges are applicable to changes associated with dual name listings.
 - 2. Telephone numbers of public telephones will not be listed in the telephone directory.
- 3. All applications for additional listings and lines of information shall be made by the customer or authorized agent.
 - 3. Where additional listings are provided in conjunction with initial or subsequent installations of exchange service facilities, charges begin with the day when charges for the associated service are effective. When additional listings are provided other than in conjunction with exchange facilities, the charges begin with the day following their entry into the Directory Assistance records. When additional listings are

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

E. Terms and Conditions (Cont'd)

k. (Cont'd)

4. (Cont'd)

included in the directory, they may not be discontinued until the end of the directory period unless the listed party or concern vacates the customer's premises or subscribes for service of the same class as furnished the customer or unless the customer's service is discontinued - or in the case of a guest listing, the listed party vacates the customer's premises or becomes a customer to residence service in his/her own name in the same exchange.

4. An additional listing of an amateur radio station located in a customer's residence may be permitted. The station must be operated under the authority of the Federal Communications Commission, only call letters assigned by the Federal Communications Commission, preceded by the words "Radio Amateur" may be included in the listing.

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

F. Rates and Charges

1. Additional listings may be provided to public agencies without charge where, in the Company's opinion, directory service to the public would be improved.
2. No charge applies of listing change is due to annoyance calls.
3. No charge applies to change an existing listing for the same customer on residence service.
4. No charge applies to remove or add an address to a customer's listing on residence service.
5. The rates for Non-published or Non-listed Telephone Number Service do not apply:
 - a. To foreign exchange service where the customer is also furnished exchange service from the local exchange.
 - b. To additional service furnished to the same customer at the same address when the primary listing is published.
 - c. On services where the Company's Price List requires that no listing will be provided.

(T)

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

F. Rates and Charges (Cont'd)

5. (Cont'd)

- d. Where the customer has other service listed in the same name in the directory for the exchange where the customer is located, provided that both services are of the same class.
- e. Where a customer living in a hotel, apartment house, boarding house, or club is listed under the number of the service furnished the hotel, apartment house, boarding house, or club.
- f. Where service is installed for a temporary period.
- g. To interexchange receiving service.
- h. On data services where no voice use is contemplated.

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

F. Rates and Charges (Cont'd)

6. Foreign Listings

- a. Additional listings may be furnished at the request of customers in the alphabetical list of an exchange other than the one where they would normally be shown.

AREA 1	<u>USOC</u>	NONRECURRING <u>CHARGE</u>	MONTHLY <u>RATE</u>
Foreign Listings			
- Business	CLT	\$5.00	\$2.00
- Residence	FAL	\$5.00	\$1.50
-Residence - Discounted[1]	NLYXB	N/A	\$0.75

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

F. Rates and Charges (Cont'd)

7. Additional Listings

AREA 1

	<u>USOC</u>	<u>NON RECURRING CHARGE</u>	<u>MONTHLY RATE</u>
Business Service Listings			
- Each listing for an Individ., firm, Corp., Assn., or concern regularly subscribing to exchange business service or a customer of a Radio Common Carrier radio-telephone service system connected to the exchange and Company's message toll network.	CLT	\$5.00	\$2.00
- Each listing for an Individ., firm, Corp., Assn., or concern not subscribing to exchange business service but represented by a customer	CLT	\$5.00	\$2.00

Continued

5. EXCHANGE SERVICES

5.5 DIRECTORY SERVICES (Cont'd)

5.5.1 Listing Services (Cont'd)

F. Rates and Charges (Cont'd)

7. Additional Listings (cont'd)

AREA 2	<u>USOC</u>	NON RECURRING <u>CHARGE</u>	MONTHLY <u>RATE</u>
- Change in Primary Listings			
Business	N/A	\$20.00	----
Residence	N/A	8.00	----
- Nonpublished service, each telephone number			
Business	NPU	\$20.00	\$4.00
Residence	NPU	8.00	4.00
- Nonlisted service, each nonlisted listing			
Business	NLT	\$20.00	\$2.50
Residence	NLT	8.00	2.50

Continued

FRONTIER COMMUNICATIONS OF AMERICA, INC.
COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 6
Original Sheet 182

Title 61 - Local Exchange Services

6. RESERVED FOR FUTURE USE

Continued

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COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 6
Original Sheet 183

Title 61 - Local Exchange Services

6. RESERVED FOR FUTURE USE

Continued

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FRONTIER COMMUNICATIONS OF AMERICA, INC.
COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 6
1st Revised Sheet 184

Title 62-Local Exchange Service

6. RESERVED FOR FUTURE USE

Continued

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FRONTIER COMMUNICATIONS OF AMERICA, INC.
COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 6
1st Revised Sheet 185

Title 62-Local Exchange Service

6. RESERVED FOR FUTURE USE

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COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 6
1st Revised Sheet 186

Title 62-Local Exchange Service

6. RESERVED FOR FUTURE USE

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FRONTIER COMMUNICATIONS OF AMERICA, INC.
COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 6
1st Revised Sheet 187

Title 62-Local Exchange Service

6. RESERVED FOR FUTURE USE

Continued

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COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 6
1st Revised Sheet 188

Title 62-Local Exchange Service

6. RESERVED FOR FUTURE USE

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FRONTIER COMMUNICATIONS OF AMERICA, INC.
COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 7
1st Revised Sheet 189

Title 62-Local Exchange Service

7. RESERVED FOR FUTURE USE

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COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 7
1st Revised Sheet 190

Title 62-Local Exchange Service

7. RESERVED FOR FUTURE USE

Continued

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FRONTIER COMMUNICATIONS OF AMERICA, INC.
COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 7
1st Revised Sheet 191

Title 62-Local Exchange Service

7. RESERVED FOR FUTURE USE

Continued

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COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 7
1st Revised Sheet 192

Title 62-Local Exchange Service

7. RESERVED FOR FUTURE USE

Continued

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COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 7
1st Revised Sheet 193

Title 62-Local Exchange Service

7. RESERVED FOR FUTURE USE

Continued

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COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 7
1st Revised Sheet 194

Title 62-Local Exchange Service

7. RESERVED FOR FUTURE USE

Continued

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Title 62-Local Exchange Service

8. CONNECTIONS OF PREMISES EQUIPMENT TO
TELECOMMUNICATIONS SYSTEMS

TABLE OF CONTENTS

<u>PARAGRAPH NUMBER</u>	<u>PARAGRAPH TITLE</u>	<u>PAGE NUMBER</u>
8.1	OUTSIDE PLANT FACILITIES	196
8.2	SERVICE CONNECTIONS	198

Continued

Issued: October 8, 2009

Effective: October 19, 2009

Issued by: Jack D. Phillips
Title: Director Government & External Affairs

8. CONNECTIONS OF PREMISES EQUIPMENT TO
TELECOMMUNICATIONS SYSTEMS

8.1 OUTSIDE PLANT FACILITIES

A. General

1. Except as otherwise provided in these rules, the Company will, at its own expense, furnish, install and maintain all facilities necessary to service applicants or customers in accordance with its lawful rates, rules and current construction standards.
2. Pole line and buried wire extensions necessary to furnish telephone service will be made by the Company in accordance with the Price List schedules, provided dedicated streets are available, or acceptable easements can be obtained without additional charge or condemnation. Outside plant facility charges are computed in accordance with the regular rates set forth in the Price List schedules and the payment of such charges gives the customer no ownership or control of the extension. (T)
3. Except as otherwise provided, the Company may permit the customer to furnish the outside plant facilities in accordance with the construction standards of the Company in lieu of outside plant facility charges, but in all such cases the ownership of the facilities shall be vested in the Company. (T)
4. Contracts for the telephone service where outside plant facilities at filed charges is necessary may be required by the Company as a condition incident to the establishment of service, for a period not to exceed three years.
5. The Company will determine the specific type of construction and route to be used in each particular case.

Continued

Title 62-Local Exchange Service

8. CONNECTIONS OF PREMISES EQUIPMENT TO
TELECOMMUNICATIONS SYSTEMS

8.1 OUTSIDE PLANT FACILITIES (Cont'd)

B. Facilities to the Property of an Applicant or Customer (Other than Service Connections)

1. In areas where the Company desires to maintain underground rather than aerial facilities for its operating convenience, the Company will, at no additional expense, construct the necessary underground facilities for service connections in accordance with its established construction standards.
2. In all other cases (including facilities within subdivisions where under agreement with tract owners or promoters, the Company has installed service by means of underground facilities), if the applicant or customer requests underground construction he will be required to pay the difference between the cost of providing underground facilities and the estimated cost of constructing equivalent aerial facilities. In lieu of all or part of such payment the applicant or customer may furnish such materials or perform such work as may be mutually agreed between the Company and the applicant or customer. Upon acceptance by the Company, ownership of any materials so furnished shall vest in the Company.

Continued

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8. CONNECTIONS OF PREMISES EQUIPMENT TO
TELECOMMUNICATIONS SYSTEMS

8.2 SERVICE CONNECTIONS

A. New Underground Service Connections

When applicant or customer, including subdivider or developer, either requests or is lawfully required to provide underground facilities, the Company will furnish such service under the following conditions with respect to underground service connections.

1. To property of applicant or customer, including subdivider or developer.

a. Tracts or Subdivisions

The Company will construct underground service connections without charge where right of way can, in the Company's judgment, be reasonably obtained, and where soil conditions and topography are such that trenching costs will not materially exceed the Company's average trenching costs. Where right of way or trenching costs are materially excessive, the subdivider or developer will pay the difference between that actual cost and average right of way and/or trenching costs.

b. All Other Cases

In all cases other than those referenced above, if the applicant or customer requests underground construction he will be required to pay the difference between the cost of providing an underground service connection and the

Continued

8. CONNECTIONS OF PREMISES EQUIPMENT TO
TELECOMMUNICATIONS SYSTEMS

8.2 SERVICE CONNECTIONS (Cont'd)

A. New Underground Service Connections (Cont'd)

1. (Cont'd)

b. (Cont'd)

estimated cost of constructing the aerial equivalent. In lieu of all or part of such payment, the applicant or customer may furnish such materials or perform such work as may be mutually agreed between the Company and the applicant or customer. Upon acceptance by the Company, ownership of any material so furnished shall vest in the Company.

2. On Property of an Applicant or Customer, Including Subdivider or Developer

a. Where the Company determines that conduit is to be used for the service connection, the applicant or customer will furnish, install and maintain at his expense the required conduit in accordance with the Company's specifications, or

b. Where the Company determines that buried wire or buried cable is to be Used for the service connection, the applicant or customer will provide or pay the cost of the underground supporting structure, and

Continued

Title 62-Local Exchange Service

8. CONNECTIONS OF PREMISES EQUIPMENT TO
TELECOMMUNICATIONS SYSTEMS

8.2 SERVICE CONNECTIONS (Cont'd)

A. New Underground Service Connections (Cont'd)

2. (Cont'd)

c. In either a. or b. above, the Company will at its expense furnish, install and maintain the service connection wire or cable.

B. Interior Wiring

1. The interior wiring in buildings to provide telephone service to the occupants will be furnished, installed and maintained by the customer. The owner of a building under construction will furnish and install interior wiring which conforms with the specifications of the Company, the Company will connect its facilities at the point of demarcation.

Continued

Issued: October 8, 2009

Effective: October 19, 2009

Title 62-Local Exchange Service

9. CENTRAL OFFICE SERVICES

TABLE OF CONTENTS

<u>PARAGRAPH</u> <u>NUMBER</u>	<u>PARAGRAPH</u> <u>TITLE</u>	<u>PAGE</u> <u>NUMBER</u>
9.1	RESERVED FOR FUTURE USE	202

Continued

Issued: October 8, 2009

Effective: October 19, 2009

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Title: Director Government & External Affairs

9. CENTRAL OFFICE SERVICES

9.1 RESERVED FOR FUTURE USE

Continued

Issued: October 8, 2009

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Title: Director Government & External Affairs

Title 62- Local Exchange Services

10. MISCELLANEOUS SERVICE OFFERINGS

TABLE OF CONTENTS

<u>PARAGRAPH NUMBER</u>	<u>PARAGRAPH TITLE</u>	<u>PAGE NUMBER</u>
10.1	MILEAGE CHARGES	204
10.1.1	Extension Line Service	204
10.1.2	Tie Lines	205
10.2	SCREENING/RESTRICTION SERVICES	208
10.2.1	Toll Restriction	208
10.2.2	Information Services Access Restriction	209
10.2.3	Blocking for 10XXX1+ and 10XXX011+	211
10.3	CALLER IDENTIFICATION BLOCKING OPTIONS	213
10.3.1	Per Line Blocking	213

Continued

Issued: October 8, 2009

Effective: October 19, 2009

Issued by: Jack D. Phillips
Title: Director Government & External Affairs

10. MISCELLANEOUS SERVICE OFFERINGS

10.1 Mileage Charges

10.1.1 Extension Line Service

A. Off-Premises Extension Lines

Extension lines will be installed outside the building in which the main line termination is located, if facilities and operating conditions permit, as shown below.

1. Same Customer

An off-premises extension line will be installed on premises of the customer.

2. Different Customers

An off-premises extension line will be installed on a premises of a party other than the customer to the off-premises line service only when the occupant of the premises on which the line is to be installed is a customer to premium flat rate, basic measured, or private branch exchange system service.

Continued

10. MISCELLANEOUS SERVICE OFFERINGS

10.1 Mileage Charges (Cont'd)

10.1.2 Tie Lines

A. Description

Tie lines are applicable within an exchange and within a LATA (Local Access and Transport Area) between Private Branch Exchange Systems.

B. Terms and Conditions

1. Terminal Loop Rates apply in addition to the rates shown in this Price List section except where all terminals are in the same building.
2. Tie lines (except those to subsidiary private branch exchanges or switching equipment) may be equipped to prevent connection with exchange access lines and with stations off the premises on which the switchboards and attendant's equipments are located.
3. The rates provide for the furnishing of two-point connections as follows:
 - a. Connection between any two PBX station lines connected to the switchboard answering positions or attendant's equipment in which the tie line terminates.

(T)

Continued

10. MISCELLANEOUS SERVICE OFFERINGS

10.1 Mileage Charges (Cont'd)

10.1.2 Tie Lines (Cont'd)

B. Terms and Conditions (Cont'd)

3. (Cont'd)

- b. Connection of a single tie line (at either but not both ends simultaneously) to a PBX exchange access line or where facilities and operating conditions permit, to an interexchange private line.

Continued

Title 62- Local Exchange Services

10. MISCELLANEOUS SERVICE OFFERINGS

10.1 Mileage Charges (Cont'd)

10.1.2 Tie Lines (Cont'd)

C. Rates and Charges

Current Rate

Different Building	USOC	Nonrecurring	Monthly
Each tie line, same customer	1LTBH	[1]	\$2.85
Each tie line, same customer	1LTDH	[1]	\$11.25

Monthly Rate

Different Building	USOC	Nonrecurring	Monthly
Each tie line, same customer	1LTBH	[1]	\$
Each tie line, same customer	1LTDH	[1]	\$

[1] A Nonrecurring Charge from Section 5 also applies.

Continued

Title 62- Local Exchange Services

10. MISCELLANEOUS SERVICE OFFERINGS	
10.2 Screening/Restriction Services	
10.2.1 Toll Restriction	
A. Description	
	Toll Restriction prevents access to the toll network, including access to 900 type toll services. Local Directory Assistance calls are not allowed. When customers dial "0" or "1" from a restricted line the call will be diverted to a Company provided intercept announcement.
	B. Terms and Conditions
	1. Toll Restriction is offered only where exchange service is furnished from No. 1/1A ESS, No. 2/2B ESS or No. 3 ESS Central Offices.
	2. This service is available only on local individual residence and busines lines and PBX Trunks. This service is provided only where facilities and operating conditions permit.
	3. Provision of Toll Restriction Service does not alleviate customer's responsibility for completed toll calls.
Continued	

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Title: Director Government & External Affairs

10. MISCELLANEOUS SERVICE OFFERINGS

10.2 Screening/Restriction Services (Cont'd)

10.2.1 Toll Restriction (Cont'd)

C. Rates and Charges

Rates and charges for this service are in addition to the rates and charges for the class, type and grade of service furnished.

Current Rate	USOC	Non-recurring	Monthly
Toll Restriction, each individual line or PBX Trunk equipped	KXT	\$24.00	\$2.00

10.2.2 Information Services Access Restriction

A. Description

Information Service Access Restriction prevents calls made from individual residence and business access lines from reaching information services (for example, those reached by dialing 900 or 976).

B. Terms and Conditions

1. Information Services Access Restriction is offered only where central office facilities permit.

Continued

10. MISCELLANEOUS SERVICE OFFERINGS

10.2 Screening/Restriction Services (Cont'd)

10.2.2 Information Services Access Restriction (Cont'd)

B. Terms and Conditions (Cont'd)

2. Information Services Access Restriction is only available on directly dialed calls.
3. No charge applies to remove Information Services Access Restriction.

C. Charges

Information Services Access Restriction, each line

Nonrecurring Charge	USOC	Charge
- Initial Installation	RTVX9	N/A
- Subsequent installation on same line for the same service	RTVX9	\$16.50

Continued

10. MISCELLANEOUS SERVICE OFFERINGS

10.2 Screening/Restriction Services (Cont'd)

10.2.3 Blocking for 10XXX1+/10XXX011

A. Description

This service prevents 10XXX1+ and 10XXX011+ calls from being completed. Blocked calls will be routed to an announcement.

B. Terms and Conditions

1. This service is offered subject to the availability of existing central office facilities.
2. In the absence of product malfunction, the provision of 10XXX1+/10XXX011+ Blocking does not alleviate the customer responsibility for completed toll calls.
3. Other Toll Restriction type services are available to customers subscribing to 10XXX1+/10XXX011+ Blocking.

Continued

10. MISCELLANEOUS SERVICE OFFERINGS

10.2 Screening/Restriction Services (Cont'd)

10.2.3 Blocking for 10XXX1+/10XXX011

C. Rates and Charges

	USOC	Non Recurring	Monthly Rate
Per line, trunk, or NAF arranged	RTVXY	\$4.00	\$0.10
Per line, trunk, or NAF arranged	RTVXY	\$0.00	\$0.00

Continued

10. MISCELLANEOUS SERVICE OFFERINGS

10.3 Caller Identification Blocking Options

10.3.1 Per Line Blocking

A. Description

Caller Identification Blocking - Per Line provides a permanent private indicator on a customer's line. Once blocking is established on the customer's line, the private status can be deactivated by the customer by dialing a code, *82 or 1182 on rotary phones, before each call, to change the indicator from private to public. This one call unblock allows the name and number to be sent for that one call only.

If a line is equipped with Caller Identification Blocking - Per Line, the name and number of that line will not be delivered to any subscriber of Caller Identification. Poison control centers, hospitals, medical centers and others who might use Caller Identification will not be able to identify callers with Caller Identification Blocking - Per Line who need assistance. E911 is not affected.

B. Rates and Charges

Customers who choose Caller Identification Blocking - Per Line for the first time, or when one of the following conditions occurs, will not be charged the nonrecurring charge:

Continued

10. MISCELLANEOUS SERVICE OFFERINGS

10.3 Caller Identification Blocking Options (Cont'd)

10.3.1 Per Line Blocking (Cont'd)

B. Rates and Charges (Cont'd)

- The customer is ordering new exchange access line service (See Section 5).
- The customer is moving their exchange access line service from one address to another address within Northern Idaho.

Caller Identification Blocking - Per Line will always be provided free to law enforcement, domestic violence agencies, and crisis intervention agencies (including sexual abuse agencies).

Upon certification by domestic violence agencies, crisis intervention agencies or sexual abuse agencies, volunteers working for those agencies also qualify for free line blocking.

Continued

Title 62 - Local Exchange Services

11. RESERVED FOR FUTURE USE

TABLE OF CONTENTS

<u>PARAGRAPH</u> <u>NUMBER</u>	<u>PARAGRAPH</u> <u>TITLE</u>	<u>PAGE</u> <u>NUMBER</u>
11.1	RESERVED FOR FUTURE USE	216

Continued

Issued: October 8, 2009

Effective: October 19, 2009

Issued by: Jack D. Phillips
Title: Director Government & External Affairs

Title 62 - Local Exchange Services

11. RESERVED FOR FUTURE USE

11.1 RESERVED FOR FUTURE USE

Continued

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FRONTIER COMMUNICATIONS OF AMERICA, INC.
COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 12
1st Revised Sheet 217

Title 62 - Local Exchange Services

12. RESERVED FOR FUTURE USE		
TABLE OF CONTENTS		
<u>PARAGRAPH</u> <u>NUMBER</u>	<u>PARAGRAPH</u> <u>TITLE</u>	<u>PAGE</u> <u>NUMBER</u>
12.1	RESERVED FOR FUTURE USE	218

Continued

Issued: October 8, 2009

Effective: October 19, 2009

Issued by: Jack D. Phillips
Title: Director Government & External Affairs

FRONTIER COMMUNICATIONS OF AMERICA, INC.
COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 12
1st Revised Sheet 218

Title 62 - Local Exchange Services

12. RESERVED FOR FUTURE USE

12.1 RESERVED FOR FUTURE USE

Continued

Issued: October 8, 2009

Effective: October 19, 2009

Issued by: Jack D. Phillips
Title: Director Government & External Affairs

Title 62 - Local Exchange Services

13. RESERVED FOR FUTURE USE

TABLE OF CONTENTS

<u>PARAGRAPH</u> <u>NUMBER</u>	<u>PARAGRAPH</u> <u>TITLE</u>	<u>PAGE</u> <u>NUMBER</u>
13.1	RESERVED FOR FUTURE USE	220

Continued

Issued: October 8, 2009

Effective: October 19, 2009

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Title: Director Government & External Affairs

FRONTIER COMMUNICATIONS OF AMERICA, INC.
COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 13
1st Revised Sheet 220

Title 62 - Local Exchange Services

13. RESERVED FOR FUTURE USE

13.1 RESERVED FOR FUTURE USE

Continued

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FRONTIER COMMUNICATIONS OF AMERICA, INC.
COMPETITIVE EXCHANGE AND NETWORK SERVICES PRICE LIST

Section 14
1st Revised Sheet 221

Title 62 - Local Exchange Services

14. RESERVED FOR FUTURE USE
TABLE OF CONTENTS

<u>PARAGRAPH</u> <u>NUMBER</u>	<u>PARAGRAPH</u> <u>TITLE</u>	<u>PAGE</u> <u>NUMBER</u>
14.1	RESERVED FOR FUTURE USE	222

Continued

Issued: October 8, 2009

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14. RESERVED FOR FUTURE USE

14.1 RESERVED FOR FUTURE USE

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