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NAMING RATES FOR

Frontier Communications Online And Long Distance Inc.
P. O. Box 340
Elk Grove, California 95759
Telephone: (916) 686-3588

RESALE COMMON CARRIER SERVICE

Applying to Intrastate Resale Common Carrier
Communications Services Between Points
in the State of Washington

And

Containing Rules And Regulations
Governing Service

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EXPLANATION OF SYMBOLS

- (C) - To signify changed condition or regulation
- (D) - To signify a discontinued rate, regulation or condition
- (I) - To signify an increase
- (M) - To signify that material has been transferred to or from another sheet or place in the Catalog
- (N) - To signify new rate, regulation, condition or sheet
- (R) - To signify a reduction
- (T) - To signify a change in text
- (x) - Correction

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CATALOG FORMAT

- A. Page Numbering - Page numbers appear in the top center of the page. Pages are numbered sequentially. However, new pages are occasionally added to the Catalog. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its Catalog approval process, the most current page number on file with the Commission is not always the Catalog page in effect. Consult the check page for the page currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2
2.1
2.1.1
2.1.1.A
2.1.1.A.1
2.1.1.A.1.a
2.1.1.A.1.a.I
2.1.1.A.1.a.I.(i)
2.1.1.A.1.a.I.(i).(1)

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CONCURRING CARRIERS

NONE

CONNECTING CARRIERS

NONE

OTHER PARTICIPATING CARRIERS

NONE

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APPLICATION OF CATALOG

This Catalog contains the regulations, rates and charges applicable to the provision of interLATA and intraLATA intrastate long distance telecommunications services by Frontier Communications Online And Long Distance Inc. for the use of Customers transmitting messages within the State of Washington, subject to the jurisdiction of the Washington Utilities and Transportation Commission ("Commission").

This Catalog is available for review at Frontier Communications Online And Long Distance Inc., located at 1800 41st Street, Everett, Washington 98206 and the Company's website of www.Frontier.com.

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SECTION 1 - DEFINITIONS

The following definitions are applicable to this Catalog:

Access Coordination - Access Coordination is the functions performed by the Company for the coordination of the maintenance, trouble shooting and repair of the Access Local Loop.

Access Line - A local channel for voice, data, or video communications, which connects the Customer location to a location of the Company or its underlying carrier.

Account - The Customer who has agreed, orally or in writing, to honor the terms of service established by the Company. An Account may have more than one service billed to the same Customer address. An Account may include multiple locations for the same Customer.

Agency Coordination - Agency Coordination are the functions performed by the Company acting as the Customer's agent for the design, ordering, installation, pre-service testing and service turn-up of an Access Local Loop. When acting as the Customer's agent, the Company will design the service based on standard engineering considerations. These considerations may not produce a minimum price configuration.

Aggregator - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

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Business Customer - For the purpose of this Catalog, a Business Customer is a Customer of the Company whose primary use of the Company's service is for business purposes. A Business Customer is also a Customer who accesses the Company's service using an access line that has been assigned a business class of service by the local service provider.

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SECTION 1 - DEFINITIONS, (Cont'd.)

Carrier Identification Code (CIC) - A unique three (3) or four (4) digit code assigned to a carrier and used to identify that carrier to the Local Exchange Carrier and for placing calls on a non-presubscribed basis. Carrier's CIC is A6953".

Collect - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges. (T)

Commission - The Washington Utilities and Transportation Commission.

Company - Frontier Communications Online And Long Distance Inc., unless stated otherwise.

Consumer - A person who is not a Customer who initiates any telephone calls using operator services.

Customer - Any person, firm, partnership, corporation or other entity, which subscribes to or uses service under the terms and conditions of this Catalog. The Customer is responsible for the payment of charges for service offered by the Company, which are subscribed to or used by the Customer. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes.

Equal Access - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes.

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SECTION 1 - DEFINITIONS, (Cont'd.)

Holidays - Holidays recognized by the Company include New Year's Day*, Martin Luther King Day, President's Day, Memorial Day, Independence Day*, Labor Day, Columbus Day, Veteran's Day*, Thanksgiving Day, and Christmas Day*. When any of the four asterisked (*) holidays falls on a Saturday or Sunday, the recognized holiday shall be observed on the preceding Friday or the following Monday, respectively.

Initial And Additional Period - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

LEC - Local Exchange Company

Long Distance Message Telecommunications Service (LDMTS) - Long distance telecommunications service offered pursuant to this Catalog.

Operator Assisted Person to Person - An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

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Operator Assisted Station to Station - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

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Operator Assisted Third Number Billed - Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

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SECTION 1 - DEFINITIONS, (Cont'd.)

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Point-Of-Presence (POP) - The actual (physical) location at which the network of the underlying carrier is accessed within the state or LATA.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Residential Customer - For the purpose of this Catalog, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling unit. A Residential Customer is also a Customer who accesses the Company's service using an access line that has not been assigned a business class of service by the local service provider.

Sub-Minute Rating - Consists of an initial period rated at the appropriate initial period rate. Each increment thereafter is rated at the appropriate additional period rate, which is less than one full minute.

Service - Any or all intrastate service(s) provided by the Company pursuant to this Catalog.

Switched Access - A method for reaching the Company through the local service provider's switched network whereby the Customer uses standard business or residential local lines.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

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SECTION 2 - TERMS AND CONDITIONS

2.1 General Description of Service and Locations of Service

- 2.1.1 The Company's service is furnished to Customers for communications originating and terminating within the State of Washington under the terms of this Catalog. The Company's service is available twenty-four hours per day, seven days per week.
- 2.1.2 Presubscribed service may originate in any area served by equal access end offices within the State of Washington.
- 2.1.3 All intrastate service offered by the Company may terminate to any area within the State of Washington.
- 2.1.4 Where network facilities and billing systems permit, the Company will block casual dialing.
- 2.1.5 The Company may, when authorized by the Customer, act as the Customer's agent for ordering dedicated Access Lines or facilities provided by other carriers to allow connection of the Customer's locations to the network of an underlying carrier.
- 2.1.5 Service is provided on a monthly basis unless ordered on a longer term basis, and is available twenty-four (24) hours per day, seven (7) days per week.

2.2 Use of Service

- 2.2.1 Service may be used for any lawful purpose for which it is technically suited.
- 2.2.2 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company or its underlying carrier, as appropriate.
- 2.2.3 Recording of telephone conversations transmitted over service provided by the Company under this Catalog is prohibited except as authorized by applicable federal, state and local laws.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.3 Limitations of Service

- 2.3.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Catalog. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this Catalog.
- 2.3.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this Catalog), or when service is used in violation of provisions of this Catalog or the law.
- 2.3.3 The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this Catalog, shall not be liable for errors in transmission or for failure to establish connections.
- 2.3.4 The Company reserves the right to refuse to process Third Party Billed calls when the billed party and/or standard validation techniques do not confirm acceptance, or based on characteristics of the originating location.
- 2.3.5 The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.
- 2.3.6 Service is offered subject to restrictions imposed upon the Company by any authority having authority over the Company's provision of service.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.4 Assignment or Transfer

The Customer may not transfer or assign the use of service offered by the Company without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this Catalog shall apply to all such permitted transferees or assignees, as well as all conditions of service.

2.5 Liabilities of Company

- 2.5.1 Except in cases of gross negligence or willful misconduct by the Company, the liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this Catalog (calculated on a proportionate basis where appropriate) to the period during which such error, mistake, omission, interruption or delay occurs.
- 2.5.2 In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, but not limited to, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 2.5.3 When the services or facilities of other common carriers are used separately or in conjunction with the Company's facilities or equipment in establishing connection to points not reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or their agents, servants or employees.
- 2.5.4 The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with state and federal laws.
- 2.5.5 The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, servants, employees, or Customers, or by facilities or equipment provided by the Customer.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.6 Liability of the Customer

The Customer shall indemnify, defend and hold harmless the Company (including the costs of litigation and reasonable attorney's fees) against:

- 2.6.1 Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment; and
- 2.6.2 Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or systems of the Customer; and
- 2.6.3 All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, servants, employees, or Customers, in connection with any service or facilities or equipment provided by the Company.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.7 Taxes and Fees

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.7.1 Service may be subject to state and/or local taxes at the prevailing rates, if such service originates and terminates in the State of Washington. Such taxes are listed as separate line items on the Customer's invoice, are not included in the rates and charges listed herein, and shall be paid by the Customer in addition to the rates and charges stated in this Catalog.

2.7.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the Customers receiving Service within the territorial limits of such municipality, other political subdivision, or local agency of government.

2.7.3 Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services, unless otherwise specified in this Catalog. The Pay Telephone Surcharge, which is in addition to standard Cataloged usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information that the originating station is an eligible pay telephone.

Rate per Call	\$0.50
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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in the Customer-provided terminal equipment or the Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including, but not limited to, Part 68. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry, which are not barred by the Federal Communications Commission.

2.9 Installation

No installation at the Customer's premises is required to use the Company's service. Service is initiated by request of the Customer. The Company may refuse to provision service when the Company cannot verify that the party requesting the Company's service is authorized to request or to change service.

2.10 Inspection, Testing and Adjustment

2.10.1 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether Catalog requirements are being complied with in the installation, operation, and maintenance of the Customer's or the Company's equipment. The Company may, without notice, interrupt service at any time, as necessary, because of a departure from any of these requirements and may continue such interruption until its requirements have been satisfied.

2.10.2 Upon reasonable notice, the facilities provided by the Company shall be made available to the Company by the Customer for such tests and adjustments as may be necessary for their maintenance to a condition satisfactory to the Company.

2.10.3 The Company shall not be liable to the Customer for any damages for service interruption pursuant to this section. The Customer shall not be entitled to any credit for interruption of service pursuant to this section when the interruption of service is less than two (2) consecutive hours.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**2.11 Payment for Service**

- 2.11.1 Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. Late Payment Charges for Customers who have their charges billed by an affiliated local exchange company will be the late payment charge applied by the affiliated local exchange company to overdue charges. Customers that are not billed by an affiliated local exchange company may be charged a late payment of 1.5% or \$9.00, (whichever is greater), per month, or the maximum amount allowed by law, whichever is lower. The late payment charge will apply to any overdue charges and will begin to accrue no sooner than the 30th day after the billing date or as allowed by law. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer, and the Customer will pay, all such fees and expenses reasonably incurred. Collection fees on overdue charges apply in addition to all applicable late payment charges and shall begin to accrue when the account is assigned to an outside collection agency. (T)
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- 2.11.2 The Customer is responsible for payment of all charges for service furnished to or used by the Customer, or the Customer's agents, servants, employees or Customers. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes. All charges due from the Customer are payable to the Company or to the Company's authorized billing agent. Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.11 Payment for Service, (Cont'd.)

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2.11.3 The Company reserves the right to assess a charge of \$20.00, or the maximum amount allowed by law, whenever a check or draft is presented for payment of service is not accepted by the institution upon which it is written. (T)

2.11.4 The Customer shall be responsible for all calls placed by or through the Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. (T)

2.11.5 Duplicate Bill Charge (T)

A residential Customer who requests a reprint of their monthly long distance bill that is older than six months and whose long distance charges are billed by an affiliated local exchange company will be assessed the charge applied by the affiliated local exchange company.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.12 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence or other wrongful act or omission of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this Catalog. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer. Interruptions caused by Customer-provided, or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via LEC access. For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

2.13 Cancellation and Restoration of Service

Service continues to be provided until canceled by the Customer or until canceled by the Company as set forth below and pursuant to WAC 480-120-171 and 172. The Company may render bills subsequent to the termination of service for charges incurred before termination. The Customer shall pay such bills in full in accordance with the payment terms of this Catalog.

2.13.1 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore services as soon as it can be provided without undue risk, and will upon request by the Customer.

2.13.2 Cancellation by the Customer

The Customer may have service discontinued upon written or verbal notice to the Company. The Customer shall pay the Company for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.13 Cancellation and Restoration of Service, (Cont'd.)

2.13.3 Refusal, Suspension or Cancellation by the Company

- A. For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is more than 30 days overdue. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this Catalog.
- B. For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.
- C. For lack of use: The Company, by written notice to the Customer, may refuse, suspend or cancel service in the same manner as provided for nonpayment of overdue charges if after three full billing cycles the service has not been used.
- D. For violation of law or this Catalog: Except as provided elsewhere in this Catalog, the Company may refuse, suspend or cancel service, without notice, for any violation of terms of this Catalog, for any violation of any law, rule, regulation, order, decree or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits the Customer from subscribing to, using, or paying for such service.
- E. For the Company to comply with any order or request of any governmental authority having jurisdiction: The Company may refuse, suspend or cancel service, without notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.13 Cancellation and Restoration of Service, (Cont'd.)

2.13.4 Notice of Discontinuance

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated in this Catalog, the Customer shall be given 15 days notice to comply with any rule or remedy any deficiency:

- A. For use of telephone service for any purpose other than that described in the application.
- B. For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- C. Without notice in the event of the Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- D. Without notice in the event of tampering with the equipment or services owned by the Company or its agents.
- (E) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.13.5 Restoration of Service

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.14 Application for Service

The Company reserves the right to require Customers to make application(s) for service in writing using forms provided by the Company. Upon acceptance of an application for service by the Company, all applicable provisions in the Company's Catalogs, as amended from time-to-time which are lawfully on file or publically posted, become the agreement for service between the Company and the Customer. Requests for additional service and changes to service, upon acceptance by the Company, become a part of the agreement for service, provided that each item of additional service shall be subject to the applicable minimum term of service. Acceptance or use of service offered by the Company shall be deemed an application for such service and an agreement by the Customer to subscribe to, use, and pay for such service in accordance with the applicable Catalogs of the Company, as amended from time to time, which are lawfully on file or publicly posted. Any change in rates or other Catalog provisions which are lawfully made shall be deemed to modify all agreements for service affected by such changes without further notice by Company to the Customer. Customer provision of false information, or a failure by the Customer to provide material information, in an application for service (either written or verbal) shall be deemed an attempt to avoid payment or to otherwise defraud the Company. In such circumstances, the Company may, at its option and with proper notice, revoke the application and refuse, cancel or suspend any service provided to the Customer without further liability or obligation to the Customer.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.15 Interconnection

- 2.15.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems.
- 2.15.2 Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this Catalog and the other common carrier's Catalogs.
- 2.15.3 The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the facilities or equipment of the Company. If the Customer maintains or operates the interconnected facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.16 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.17 Minimum Service Period

The minimum service period is one month (30 days), unless otherwise specified by Catalog or contract.

2.18 Local Charges and Wireless Air Time Charges

In certain instances, the Customer may be subject to charges by local exchange companies, including but not limited to, message unit charges or to wireless company air time charges to access the Company's network or to terminate calls. The Company shall not be responsible for any such charges incurred by the Customer in gaining access to the Company's network.

2.19 Contract Service Arrangements

Customer specific contract service arrangements may be furnished in lieu of existing Catalog offerings.

2.19.1 Rates, charges, term, and additional regulations, if applicable, for the contract service arrangement shall be developed on an individual case basis.

2.19.2 Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in this Catalog.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.20 Deposits

2.20.1 Each applicant for Service may be required to establish credit. Any applicant whose credit has not been duly established may be required to make a deposit to be held as a guarantee of payment of charges at the time of application. In addition, an existing Customer may be required to make a deposit or increase a deposit presently held. The Company shall pay interest on deposits pursuant to applicable rules and regulations.

2.20.2 A deposit shall not exceed the estimated charges for two (2) month's service plus installation, and shall be returned:

- when an application for Service has been canceled prior to the establishment of Service. Such deposit shall be applied to any applicable charges, and the excess portion of the deposit shall be returned.
- at the end of six (6) consecutive months of a satisfactory credit history.
- upon the discontinuance of Service. The Company shall apply the Customer deposit against any outstanding balances due. If a credit balance exists, a refund shall be made to the Customer.

2.20.3 The fact that a deposit has been made in no way relieves the Customer from complying with the regulations with respect to the prompt payment of bills on presentation.

2.21 Escalation and Problem Resolution

Customers who are not satisfied with the Company's response to their inquiries or who have unresolved billing or collection problems may escalate those unresolved matters to the Frontier Communications Online And Long Distance Inc. Escalation Office, at the following address:

Consumer Affairs
Mail Code: WA0105SC
1800 41st Street
Everett, WA 98210

Telephone: 425-297-2003
Facsimile: 425-297-2010

Issue Date: 11/09/11

Effective Date: 11/09/11

SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**2.22 Other Rules**

2.22.1 The Company reserves the right to validate the credit worthiness of Customers through available verification procedures.

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2.22.2 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.

2.22.3 For demonstration or promotional purposes, services offered to residential Customers may be provided on a temporary basis over telephone lines designated with a business class of service or installed in business locations.

2.22.4 Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.

2.22.5 Due to billing system limitations, where noted in this Catalog, certain billing differences may exist based on the specific system utilized for developing and rendering the Customer's bill.

2.22.6 From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential business or residential Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

- 3.1.1 The Company provides telecommunications services between locations within the State of Washington.
- 3.1.2 Unless otherwise specified in the product description in this Catalog, services offered include interLATA and intraLATA long distance service where presubscription is available.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.2 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by Telecordia (formerly Bellcore) and on file with the FCC in AT&T FCC Tariff No. 10, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:
$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2 Chargeable time for all station-to-station calls begins when connection is established between calling party and the called party and ends when the calling party hangs up thereby releasing the network connection. If the called party hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network, or by an operator.
- 3.3.3 Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this Catalog.
- 3.3.4 Calls are measured and billed in one minute increments unless otherwise indicated in this Catalog. Any partial minute is rounded up to a full minute.
- 3.3.5 No charges apply to incomplete calls.
- 3.3.6 Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny.

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Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.4 Time-Of-Day Rate Periods

3.4.1 Optional Residential Calling Plans

Unless otherwise specified in the product description in this Catalog, the following time-of-day and day-of-week rate periods are applicable to all optional calling plan calls.

Day Rate Period	8:00 Am To 5:00* PM Monday Through Friday
Evening Rate Period	5:00 Pm To 11:00* PM Sunday Through Friday
Night/Weekend Rate Period	11:00 PM to 8:00* AM Sunday through Friday, all day Saturday and Sunday until 5:00* PM

* to, but not including

Unless otherwise specified in the product description in this Catalog, calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs; calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

A. Other Rate Periods

Peak rate period:	Daytime Rate Period, per above
Off Peak rate Period:	All other days and hours, which are not included in Daytime Rate Period above
Flat:	Twenty-four hours per day, seven days a week.

3.4.2 Long Distance Message Telecommunications Service and Operator Services

The following time of day periods apply to LDMTS and Operator Services Calls.

Peak:	7:00 AM - 7:00* PM, weekdays
Off-Peak:	All other days hours which are not included in peak rate period above.

* to, but not including

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.4 Time-Of-Day Rate Periods

3.4.3 Optional Business Calling Plans

Unless otherwise specified in the product description in this Catalog, the following time-of-day and day-of-week rate periods are applicable to all calls.

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

A. Optional Calling Plans Time of Day Rate Periods

The following time of day rate periods apply to optional calling plans, unless otherwise specified in this Catalog:

Peak:	7:00 AM to 7:00 PM*, weekdays
Off Peak:	All other days and hours which are not included in Peak Rate Period above.
Flat:	Twenty-four hours per day, seven (7) days a week.

* to, but not including.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Long Distance Message Telecommunications Service

3.5.1 General Description

Long Distance Message Telecommunications Service (LDMTS) is the basic long distance service offered to residential and business Customer for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS may also be offered for casual (i.e. access code) calling where such service is provided.

This plan is an add-on service to the interstate LDMTS plan. A Minimum Spend Level Charge or a monthly recurring charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions.

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3.5.2 Rates and Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

A. Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-to-Station class of service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

		Peak	Off-Peak
Residential ⁽¹⁾	IntraLATA	\$0.4000	\$0.4000
	InterLATA	\$0.4000	\$0.4000
Business	IntraLATA	\$0.4000	\$0.4000
	InterLATA	\$0.4000	\$0.4000

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⁽¹⁾ This service offering is grandfathered for all Residential customers as of July 20, 2014.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services

3.6.1 Plan B Service

A. General Description

Plan B Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Plan B Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is only offered in conjunction with the corresponding interstate and international rate plans.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge (MRC) applies, as described below. When service is used for both interstate and intrastate calling, only one MRC applies.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

B. Usage Rates

Rate Per Minute

Peak	\$0.140
Off-Peak	\$0.140

C. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account*, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan B Service, in addition to applicable usage rates. If the Customer elects to cancel Plan B Service, the MRC for the last month will be prorated based on the time of disconnect.

Monthly Recurring Charge	\$6.95
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* *The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.2 Plan C Service

A. General Description

Plan C Service is an optional calling plan offered to Residential Customers who also subscribe to qualifying local services provided by affiliates of the Company, as described below.

This flat rated plan is available 24 hours a day, seven days a week for all interexchange direct dialed outbound calling. Plan C Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This plan is offered only in conjunction with the corresponding interstate rate plan.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist. To be eligible for this plan, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the local service packages described below in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the Washington WNU-17, Frontier Northwest Incorporated Tariff. Customers who subscribe to this plan are not eligible to participate in promotions except discounts for Loyal Customers.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.2 Plan C Service, (Cont'd.)

B. Qualifying Local Services

Qualifying local services are optional residential service packages or billing arrangements that provide the Customer with a combination of basic local services and optional feature packages for one monthly charge. Feature selection is subject to availability.

The following optional residential service packages and/or billing arrangements that qualify for Plan C Service are listed below and are subject to availability:

Multi Package Residential Offer - Option A	See the Frontier Communications Northwest Inc. Washington WNU-17 Tariff, Section 6.	(T)
Multi Package Business Offer - Option B	See the Frontier Communications Northwest Inc. Washington WNU-17 Tariff, Section 6.	(T)
Frontier Local Calling Plan Plus	See the Frontier Communications Northwest Inc. Washington WNU-17 Tariff, Section 8.	(T)
Frontier Local Calling Plan	See the Frontier Communications Northwest Inc. Washington WNU-17 Tariff, Section 8.	(T)
Local Calling Plan Light	See the Frontier Communications Northwest Inc. Washington WNU-17 Tariff, Section 8.	(T)
Local Calling Plan Elite	See the Frontier Communications Northwest Inc. Washington WNU-17 Tariff, Section 8.	(T)
Regional Essentials	See Frontier Northwest Inc., Catalog for Bundled Services, Section 2.	
Regional Calling Value	See Frontier Northwest Inc., Catalog for Bundled Services, Section 2.	(T)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.2 Plan C Service, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's services or the affiliated local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this Catalog or by the local exchange carrier shall forfeit eligibility of rates under this plan. The Customer who forfeits eligibility for this Plan C Service and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in the Rate Section unless another Optional Residential Service is selected by the Customer.

D. Rates and Charges

Plan C Service offers discounted rates as set forth in this Catalog, beginning immediately after subscription. Customers who discontinue or cancel the Company's service or any qualifying affiliated local exchange carrier's service or whose service is refused, canceled, or discontinued by the Company under this Catalog or by the local exchange carrier shall forfeit eligibility for discounted rates under this plan.

	Per Minute
Intrastate Outbound Calling	\$0.10

E. Monthly Recurring Charge

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan C Service. Interstate and international services are provided in accordance with the corresponding interstate and international tariffs and rate schedules. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge:	\$4.00
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Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.3 Plan H Service

A. General Description

Plan H Service is an optional calling plan that offers flat rate pricing, available 24 hours a day, seven days a week, to residential Customers. Listed rates apply to direct dialed calls only and are billed in full minute increments. In order to subscribe to this domestic plan, the Customer must also subscribe to International Option 1 Service. Directory assistance and operator assisted calls are offered at rates specified in Sections 4.1 and 4.2 of this Catalog.

If the Customer discontinues International Option 1 Service, Plan H Service will automatically default to standard LDMTS rates and a notice will be sent on the Customer's bill. The Customer must be presubscribed to the Company as their primary interexchange carrier and remain so to be eligible for this plan. Plan H Service is offered to residential Customers only, and is available where billing and system capabilities exist.

B. Rates and Charges

	Per Minute
Direct Dial	\$0.10

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Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.4 Plan G Service

A. General Description

Plan G is Service an optional calling plan offered to Residential Customers for outbound direct dial calling. Plan G Customers pay a Monthly Recurring Charge (MRC), as described below, and receive a single flat rate per minute. This flat rate plan is available 24 hours a day, seven days a week for all intrastate direct dialed calling. Plan G Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

B. Rates and Charges

Rate Per Minute	\$0.08
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C. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account*, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan G Service, in addition to applicable usage rates. When service is used for both interstate and intrastate calling, only one MRC applies.

Monthly Recurring Charge	\$7.95
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* *The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

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Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.5 Plan D Service

A. General Description

Plan D Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Residential Customers enroll via the Internet. Plan D Service Customers receive a flat rate per minute, 24 hours a day on Monday through Friday and a flat rate per minute, 24 hours a day on Saturdays and Sundays for all intrastate direct-dialed calling. Plan D Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is only offered in conjunction with the corresponding interstate and international rate plans.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Calls that cross rate period boundaries for Plan D are billed the rate in effect at the time of call origination for the duration of the call.

B. Usage Rates

Rate Per Minute

Monday - Friday	\$0.140
Saturday & Sunday	\$0.070

C. Monthly Recurring Charge

The Monthly Recurring Charge (MRC) is billed each month in advance and applies in full each month for each account, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. At the option of the Customer, the MRC can either apply per account, regardless of the number of lines on the account presubscribed to the Company's Plan D Service, or per line. The MRC is in addition to applicable usage rates. If the Customer elects to cancel Plan D Service, the MRC for the last month will be prorated based on the time of disconnect.

Monthly Recurring Charge: \$5.50

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.6 Plan F Service

A. General Description

Plan F Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Plan F Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is provided only in conjunction with the corresponding interstate Plan F Service. A single Minimum Spend Level Charge applies to the 30 Minute Allotment and the 60 Minute Allotment for Plan F Service as specified in the Company's interstate Rates, Terms and Conditions.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge (MRC) applies, as describe below.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

B. Usage Rates

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$6.50	30	\$0.12
\$9.00	60	\$0.10
\$22.00	300	\$0.08
\$31.00	500	\$0.06
\$40.95	1000	\$0.05

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Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.6 Plan F Service, (Cont'd.)

C. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account*, regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan F service, in addition to the applicable usage rates. A fixed allotment of intrastate or interstate, interexchange interLATA and/or intraLATA domestic calling minutes (excluding minutes used for Operator Assisted Calls, Directory Assistance calls, and any International calling) is included in the MRC. Interstate service is provided in accordance with the corresponding posted Interstate Domestic Rates, Terms and Conditions. When service is used for both interstate and intrastate calling, only one MRC applies. Additional minutes are available and billed on a per minute basis as described above. Unused minutes will not carry over to the next month.

** The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 Plan K Service - Unlimited

A. General Description

Plan K Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers who also subscribe to a qualifying local services package as described below. Plan K Service - Unlimited utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for Plan K Service - Unlimited, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local services package described below. Plan K Service - Unlimited intrastate service is only available to Customers that are also presubscribed to the Company's interstate Plan K Service- Unlimited.

Plan K Service - Unlimited offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic calls. Minutes used for Operator Assisted Calling and Directory Assistance are excluded. All calls are recorded in one minute increments.

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Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 Plan K Service - Unlimited (Cont'd.)

A. General Description, (Cont'd.)

A Plan K Service - Unlimited Supplement is also available, but is only offered to Customers in the affiliated local exchange company serving areas who also subscribe to one of the qualifying local service packages provided by affiliates of the Company. Customers outside the affiliated local exchange company serving area may also purchase the Plan K Service - Unlimited Supplement if they subscribe to a residential service package from a local exchange carrier with the same combination of services and features as described in the affiliated local exchange company tariff referenced below. The Plan K Service - Unlimited Supplement provides the Customer unlimited direct dialed intraLATA interexchange calling. A Customer who qualifies for Plan K Service - Unlimited by purchasing a qualifying local package as described below must purchase the Plan K Service - Unlimited Supplement.

Local Package Light See the Washington WN U-17, Frontier Northwest Incorporated Tariff, Section 8.

Local Package ELight See the Washington WN U-17, Frontier Northwest Incorporated Tariff, Section 8.

Minutes used for Operator Assisted Calling and Directory Assistance are excluded from the Plan K Service - Unlimited Supplement. All calls are recorded in one minute increments. Note that the Plan K Service - Unlimited Supplement is not available on a stand-alone basis and can only be purchased if the Customer also purchases Plan K Service - Unlimited. Plan K Service - Unlimited Supplement is an intrastate intraLATA service that can only be purchased in connection with a qualifying local package as described above.

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 Plan K Service - Unlimited (Cont'd.)

B. Qualifying Local Services

The qualifying local services for Plan K Service - Unlimited are optional residential service packages or billing arrangements offered by an affiliated local exchange company (in an affiliated local exchange company serving areas) or a non-affiliated local exchange company (outside of an affiliated local exchange company serving areas). There are four types of qualifying packages. The first two types offer the Customer a combination of basic local service or zone usage measurement service, and an optional feature package for one monthly charge (e.g., Frontier Local Calling Plan Light and Local Calling Plan ELight). The other two types (Type 1 or Type 2) offer the Customer a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge.

Note that if the Customer purchases Local Calling Plan Light or Local Calling Plan ELight from an affiliated local exchange company (in an affiliated local exchange company serving areas) or a comparable package from a local exchange carrier outside of the affiliated local exchange company serving area, the Customer must also purchase the Plan K Service - Unlimited Supplement in order to qualify for Plan K Service - Unlimited.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 Plan K Service - Unlimited (Cont'd.)

B. Qualifying Local Services, (Cont'd.)

The Customer who is located in an affiliated local exchange company serving area must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the following service packages from an affiliated local exchange company. A Customer who is located outside of an affiliated local exchange serving area must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a local service from a local exchange carrier that is comparable to the affiliated local exchange carrier offerings described below (i.e., Local Calling Plan Light and Local Calling Plan ELight) or Type 1 or Type 2.

Local Calling Plan Light	See the Washington WN U-17, Frontier Northwest Incorporated Tariff, Section 8.	(T)
Local Calling Plan ELight	See the Washington WN U-17, Frontier Northwest Incorporated Tariff, Section 8.	(T)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.6 Optional Residential Services, (Cont'd.)****3.6.7 Plan K Service - Unlimited (Cont'd.)****B. Qualifying Local Services, (Cont'd.)****1. Type 1 Package**

The Type 1 Package is an optional residential service package that provides the Customer with a combination of basic local service, unlimited intraLATA toll service and an optional feature package for one monthly charge. The qualifying residential service package must offer at least the following for a single package price:

- a. Individual flat or basic message rate local service with touchtone,
- b. Applicable service connection charges,
- c. Unlimited direct dialed intraLATA toll calling service,
- d. Unlimited direct dialed local directory assistance, and
- e. A choice of calling features from the list provided below.

Anonymous Call Block, Anonymous Call Rejection, Automatic Busy Redial (*66), Automatic Call Return (*69), Call Block, Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line/Don't Answer, Caller ID, Caller ID with ACB, Caller ID Name and Number (Call Waiting ID), Call Waiting, Call Waiting ID with Name, Caller ID-Number Only, Call Waiting ID Deluxe, Call Intercept, Call Waiting/Cancel Call Waiting, Call Forwarding-Variable, Distinctive Ring, Internet Call Manager, Home Phone Transfer to Intercom, Special Call Acceptance, Special Call Forwarding, Speed Dialing 8 and/or 30, Talking Call Waiting, Three Way Calling, Ultra Forward, VIP Alert, Voice Dialing, Home Voice Mail-Standard, Basic Voice Mail, Standard Voice Mail, Deluxe Voice Mail, Deluxe Voice Mail with Pager Notification.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 Plan K Service - Unlimited (Cont'd.)

B. Qualifying Local Services, (Cont'd.)

2. Type 2 Package

The Type 2 Package is an optional residential service package that provides the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The qualifying residential service package or billing arrangement must offer at least the following for a single package price:

- a. Individual flat or basic message rate local service with touchtone,
- b. Applicable service connection charges,
- c. Unlimited direct dialed intraLATA toll calling service, and
- d. A choice of calling features from the list provided below.

Caller ID, Caller ID with ACB, Call Waiting, Speed Dialing 8 and/or 30, Three-Way Calling, Standard Home Voice Mail with Call Forward Busy Line/Don't Answer, Basic Voice Mail, Standard Voice Mail, Deluxe Voice Mail, Deluxe Voice Mail with Pager Notification.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 Plan K Service - Unlimited (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this Catalog or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for Plan K Service - Unlimited (and Plan K Service - Unlimited Supplement, if applicable) and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in Section 3.6.7 of this Catalog, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan K Service - Unlimited (and Plan K Service - Unlimited Supplement, if applicable) is not eligible to participate in any free minutes promotions.

This calling plan is only offered where billing and system capability exists.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 Plan K Service - Unlimited (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan K Service - Unlimited (and Plan K Service - Unlimited Supplement, if applicable). The applicable MRC(s) applies in full each month for each line, beginning with the first full month's bill. In the case of first and last month partial billing cycles the MRC(s) will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited direct dialed interLATA interexchange calling is included in the MRC for Plan K Service - Unlimited as specified below (excluding minutes used for Operator Assisted calls and Directory Assistance calls). Unlimited direct dialed intraLATA interexchange calling is included in the MRC for the Customer who subscribes to the Plan K Service - Unlimited Supplement (excluding minutes used for Operator Assisted calls, and Directory Assistance calls).

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 Plan K Service - Unlimited (Cont'd.)

D. Rates and Charges, (Cont'd.)

2. Monthly Recurring Charge (MRC) and In-state Plan Fee

Interstate and international services are provided in accordance with the corresponding interstate and international rate schedules. When Plan K Service - Unlimited is purchased in connection with the Plan K Service - Unlimited interstate plan, the MRC specified below applies only once. When the Plan K Service - Unlimited Supplement is purchased in connection with the Plan K Service - Unlimited intrastate plan and the Plan K Service - Unlimited interstate plan, the MRC below is in addition to the \$15.00 MRC associated with Plan K Service - Unlimited. When a Customer subscribes to both Plan K Service - Unlimited and the Plan K Service - Unlimited Supplement, the two MRC's will appear on the Customer's bill as a single combined MRC charge.

The In-state Plan Fee applies each month, in addition to the MRC.

a.	Plan K Service - Unlimited Monthly Recurring Charge	\$17.04
	Plan K Service - Unlimited Supplement Monthly Recurring Charge	\$10.00
b.	In-state Plan Fee	\$5.00

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 Plan L Service

A. General Description

Plan L Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed calling. Plan L Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is an add-on service to the interstate Plan L Service plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

B. Value Option

1. Description

The Value Option is offered to Plan L Customers who order this service and also subscribe to qualifying local services provided by affiliates of the Company as described below. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following service packages in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the Washington WN U-17, Frontier Northwest Incorporated Tariff.

This plan is an add-on service to the interstate Plan L Service Value Option. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions.

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 Plan L Service, (Cont'd.)

B. Value Option, (Cont'd.)

2. Qualifying Local Packages Types

Frontier Local Calling Plan Plus	See the Washington WN U-17, Frontier Northwest Incorporated Tariff, Section 8.	(T)
Frontier Local Calling Plan	See the Washington WN U-17, Frontier Northwest Incorporated Tariff, Section 8.	(T)
Local Calling Plan Light	See the Washington WN U-17, Frontier Northwest Incorporated Tariff, Section 8.	(T)
Local Calling Plan ELight	See the Washington WN U-17, Frontier Northwest Incorporated Tariff, Section 8.	(T)
Regional Essentials	See Frontier Northwest Inc., Catalog for Bundled Services, Section 2.	(T)
Regional Calling Value	See Frontier Northwest Inc., Catalog for Bundled Services, Section 2.	

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 Plan L Service, (Cont'd.)

B. Value Option, (Cont'd.)

3. Limitations of Service

Customers who cease purchasing one of the qualifying local service packages described in paragraph 2 above shall forfeit eligibility for the Value Option.

Customers who forfeit eligibility for this Option and remain presubscribed to the Company's service will default to Plan L rates as described in Section 3.6.8.C.1 below of this Catalog unless another Optional Residential Service is selected by the Customer.

Customers who subscribe to this Value Option are not eligible to participate in promotions that would otherwise apply to Plan L subscribers.

This Value Option is only offered where billing and system capability exist.

The Value Option is available only on lines that also have the qualifying local services. The Value Option does not apply to all lines in an account, unless each line qualifies separately.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 Plan L Service, (Cont'd.)

C. Rates and Charges

1. Plan L Service Rates

a. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies per account, regardless of the number of lines presubscribed to the Company's Plan L Service. If there are multiple lines on an account, only one MRC will be assessed. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each account, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge

Per Account	\$6.00
-------------	--------

b. Usage Rates

Per Minute	\$0.11
------------	--------

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 Plan L Service, (Cont'd.)

C. Rates and Charges, (Cont'd.)

2. Value Option Rates

a. Application of Charges

The Value Option offers discounted rates, beginning immediately after subscription. Customers that qualify for the Value Option will receive discounted rates for International calling.

b. Usage Rates

If the Customer subscribes to the Company's Plan L Service and to any of the qualifying services listed in Section 3.6.8.B.2:

Intrastate Outbound Calling	
Rate Per Minute	\$0.11

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan M Service

A. General Description

Plan M Service is an optional calling plan offered to Residential Customers who also subscribe to qualifying local services provided by affiliates of the Company, as described in "Qualifying Local Packages Types" below.

This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed outbound calling. Plan M Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This plan is offered only in conjunction with the corresponding interstate rate plan.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

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Effective Date: 04/01/11

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan M Service, (Cont'd.)

B. Qualifying Local Packages Types

Frontier Local Calling Plan Plus	See the Washington WN U-17, Frontier Northwest Incorporated Tariff, Section 8.	(T)
Frontier Local Calling Plan	See the Washington WN U-17, Frontier Northwest Incorporated Tariff, Section 8.	(T)
Local Calling Plan Light	See the Washington WN U-17, Frontier Northwest Incorporated Tariff, Section 8.	(T)
Local Calling Plan ELight	See the Washington WN U-17, Frontier Northwest Incorporated Tariff, Section 8.	(T)
Regional Essentials	See Frontier Northwest Inc., Catalog for Bundled Services, Section 2.	(T)
Regional Calling Value	See Frontier Northwest Inc., Catalog for Bundled Services, Section 2.	

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Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan M Service, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the affiliated local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this Catalog or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for this Plan M Service and remains presubscribed to the Company's service will default to Plan L Service rates described in Section 3.6.8.C.1, unless another Optional Residential Service is selected by the Customer.

The Customer who subscribes to Plan M Service is not eligible to participate in promotions that would otherwise apply to Plan M Service subscribers.

Plan M Service is available only on lines that also have the qualifying local services. The Plan M Service does not apply to all lines in an account, unless each line qualifies separately.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan M Service, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan M Service. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles, in which case the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Customers that qualify for the Plan M Service will receive discounted rates as follows.

- | | | |
|----|---|--------|
| a. | Monthly Recurring Charge | |
| | Per Line | \$5.00 |
| b. | Usage Rates and Charges | |
| | Intrastate Outbound Calling Rate Per Minute | \$0.05 |

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 Plan N Service - Unlimited

A. General Description

The Plan N Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in "Qualifying Local Service" below.

This flat rate plan is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 Plan N Service - Unlimited, (Cont'd.)

B. Qualifying Local Service

The qualifying local service package is an optional residential service package that provides the Customer with a combination of basic local and intraLATA toll calling services and optional features for one monthly charge. Feature selection is subject to availability. The optional residential service package must include the following:

- a. individual flat or basic message rate local service with touch tone,
- b. unlimited intraLATA toll calling,
- c. applicable service connection charges, and
- d. a choice of up to three calling features, subject to availability, from the list provided below:
 - One of the following caller ID services: caller ID with name, call waiting ID - name, caller ID - number only, or call waiting ID deluxe with anonymous call rejection;
 - call waiting;
 - call forwarding;
 - One of the following: call forwarding - busy don't answer, call forwarding - busy, or call forwarding - don't answer;
 - distinctive ring
 - busy redial
 - call return
 - speed dialing 8 or 30 codes
 - three-way calling

The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she subscribes to a qualifying local service package.

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Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 Plan N Service - Unlimited, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this Catalog or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan N Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in Section 3.6.6 of this Catalog, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan N Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan N Service - Unlimited may select any International Option, except International Plan K Service - Unlimited.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 Plan N Service - Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan N Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	\$16.99
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Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 Discounted Plan for Disabled Customers

A. General Description

A discounted optional calling plan is available for Residential Customers that have been certified as disabled by their local exchange carrier. The Customer must demonstrate their eligibility for this plan at the time of presubscription. This service utilizes Customer-provided switched access lines that are presubscribed to the Company.

B. Additional Terms and Conditions

If the Customer selects an alternative calling plan, no further discounts will be applied to that plan's rates.

C. Operator Service Discounts

Rates for usage associated with operator assisted calling will also be reduced by applying the direct dial rates described in Rates and Charges instead of the Operator Services usage rate, unless the operator assisted rate is lower. In those cases, the lower rate will apply. In addition, the disabled Residential Customer who places a call from the presubscribed line with the assistance of an operator will receive the operator assistance at no charge.

D. Directory Assistance Discount

Directory Assistance Charges will be waived for any Presubscribed to the Discounted Plan for Disabled Customers.

E. Rates and Charges

Each call is billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The Customer must be presubscribed to the Discounted Plan for Disabled Customers to obtain the discounted rates for Operator Services and Directory Assistance.

Rate Per Minute	\$0.10
Monthly Recurring Charge	\$0.00

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.12 Plan O Service – Unlimited

A. General Description

Plan O Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying service plan as described in “Qualifying Service” below.

Plan O Service – Unlimited is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying service plan.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.12 Plan O Service – Unlimited, (Cont'd.)

B. Qualifying Local Service

The qualifying service is an optional residential intraLATA toll service offered by an affiliated local exchange company (in an affiliated local exchange company serving areas) or a non-affiliated local exchange company (outside of an affiliated local exchange company serving areas) that provides the Customer with unlimited intraLATA toll service for one monthly charge provided that the Customer also subscribes to a qualifying residential local service package. The qualifying local service component, Frontier Local Calling Plan Plus, also includes additional calling features (e.g., voicemail, call waiting, caller ID). (T)

The following optional residential service plan that qualifies for Plan O Service – Unlimited is listed below and is further described in the affiliated company's intrastate tariffs. The qualifying service package is subject to availability and regulatory approval of the corresponding service offering of the affiliate. To be eligible for Plan O Service - Unlimited, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following service plan in accordance with the descriptions and regulations for the respective plan as contained in the relevant sections, as identified below:

Unlimited Toll (only available with qualifying local service package, Frontier Local Calling Plan Plus)	Frontier Northwest Inc., Catalog for Competitively Classified Intrastate Services, Section 4	(T)
Regional Calling Value	Frontier Northwest Inc., Catalog for Bundled Services, Section 2	
Regional Essentials	Frontier Northwest Inc., Catalog for Bundled Services, Section 2	(T)

Plan O Service – Unlimited is also offered to Customers outside of an affiliated local exchange company serving areas who subscribe to a residential service package from a local exchange carrier with the same combination of services and features for one monthly charge. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the qualifying residential service plan.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.12 Plan O Service – Unlimited, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying service plan or whose service is refused, canceled, or discontinued by the Company under this Catalog or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan O Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in Section 3.6.6 of this Catalog, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged Internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan O Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan O Service – Unlimited may select any International Option, except International Plan K Service – Unlimited.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.12 Plan O Service – Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan O Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	\$12.95
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Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.13 Plan P Service

A. General Description

Plan P Service is an optional calling plan offered to Residential Customers for outbound direct-dialed domestic calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Plan P Service Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed domestic calling.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to the next full minute.

The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

B. Rates and Charges

Per Minute Rate:	\$0.12
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Issue Date: 07/12/12

Effective Date: 07/14/12

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.14 Frontier Digital Phone Unlimited Service

(N)

A. General Description

Frontier Digital Phone Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier On-Line and Long Distance is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Unlimited Service or the Digital Phone Unlimited Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Unlimited Service option.

B. Rates and Charges

Frontier Digital Phone Unlimited Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday	Saturday & Sunday
D= Day 8:00 AM - 4:59PM	N = Night
E= Evening 5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on Sunday
N= Night 12:00 AM - 7:59AM	

C. Usage Charges

With the Frontier Digital Phone Unlimited Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Unlimited Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Unlimited Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Unlimited Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls.

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.14 Frontier Digital Phone Unlimited Service (Cont'd)

(N)

C. Usage Charges (Cont'd)

Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an Frontier On-line and Long Distance plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to Frontier Online and Long Distance but continues to have service on the main billing number on the account provided by Frontier Online and Long Distance, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited Service, where available.

D.	Rates and Charges	<u>Rate Per Minute</u>
	Canadian	\$.05

(N)

Issue Date: 07/12/12

Effective Date: 07/14/12

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.15 Frontier Digital Phone Essentials

(N)

A. General Description

Frontier Digital Phone Essentials a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier On-Line and Long Distance is required to subscribe to Frontier Digital Phone Essentials. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options.

Frontier Digital Phone Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

B. Usage Charges

With the Frontier Digital Phone Essentials, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The Monthly Recurring Charge (MRC) for the 30-minute BOT for the Frontier Digital Phone Essentials can be found in the Frontier On-Line and Long Distance tariff. Any intrastate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, or international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately.

International rates for this product are found in the International Product Guide of Frontier On-Line and Long Distance, Inc.

C. Rates and Charges	<u>Rate Per Minute</u>
Overage Rate	\$.10
Canadian Rate	\$.05

(N)

Issue Date: 12/23/16

Effective Date: 01/24/16

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.16 Residential Simple Rate Plan

A. General Description

Residential Simple Rate Plan is available to residential customers who subscribe to this plan or who default to this plan.

B. Usage Charges

All calls are billed in one-minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

All international calls are rated at the residential 1+ international service as provided in the Company's International Price List.

C. Rates and Charges	<u>Rate Per Minute</u>
Outbound (1+) -	\$0.10

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(L) Material relocated to page 90.6.

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Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services

3.7.1 In State out of State Calling Plan (T)

The In State out of State Calling Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. (T)

This plan is an add-on service to the interstate In State out of State Calling Plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions. (T)

A. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 Seconds	6 seconds
Operator Assisted	1 minute	1 minute

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 In State out of State Calling Plan, (Cont'd.)

(T)

B. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on Instate/Out of State Calling Plan to either a one or three year term on In State out of State Calling Plan Advantage Plan or Business Voice and Data Connection Plan.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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Effective Date: 04/01/11

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 In State out of State Calling Plan, (Cont'd.)

(T)

C. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.140	\$0.070	\$0.060

2. Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.140	\$0.070	\$0.060

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Effective Date: 04/01/11

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 Flat Per Minute Rate Business Calling Plan (T)

A. General Description

The Flat Per Minute Rate Business Calling Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates. (T)

This plan is an add-on service to the interstate Flat Per Minute Rate Business Calling Plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions. (T)

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this Catalog, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the Flat Per Minute Rate Business Calling Plan rates as specified in this Catalog. (T)

B. Billing Increments

Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access (Month to Month)	18 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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Effective Date: 04/01/11

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.7 Optional Business Services, (Cont'd.)****3.7.2 Flat Per Minute Rate Business Calling Plan, (Cont'd.)**

(T)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on Flat Per Minute Rate Business Calling Plan to either a one or three year term on In State out of State Calling Plan or Business Voice and data Connection Plan.

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At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 Flat Per Minute Rate Business Calling Plan, (Cont'd.)

(T)

D. Rates and Charges

1. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

a. Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

b. Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 Frontier Call Plan

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A. General Description

The Frontier Call Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The Frontier Call Plan Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates.

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This plan is an add-on service to the interstate Frontier Call Plan.

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B. Rates and Charges

1. Billing Increments

Partial increments are rounded to the next increment.

Initial Increment	Additional Increment
18 seconds	6 seconds

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 Frontier Call Plan, (Cont'd.)

(T)

B. Rates and Charges, (Cont'd.)

2. Monthly Usage Guarantee

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$24.00	\$0.060	\$0.057	\$0.051
\$40.00	\$0.057	\$0.054	\$0.048
\$65.00	\$0.055	\$0.052	\$0.047
\$150.00	\$0.053	\$0.050	\$0.045
\$300.00	\$0.051	\$0.048	\$0.043
\$500.00	\$0.048	\$0.046	\$0.041
\$750.00	\$0.047	\$0.044	\$0.040
\$1,000.00	\$0.046	\$0.043	\$0.039
\$1,500.00	\$0.045	\$0.042	\$0.038

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Effective Date: 04/01/11

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 Frontier Call Plan, (Cont'd.)

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B. Rates and Charges, (Cont'd.)

3. Supplemental Discount

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three term. Existing Customer who agree to modify their service by accepting a new contract term of one or three years will also be offered the Supplemental Discount.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 Frontier Call Plan, (Cont'd.)

(T)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

Early termination charge will apply in all instances where the Frontier Call Plan is terminated by the Customer, including:

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- When the Customer disconnects its entire account;
- When the Customer selects a shorter term; or
- When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer negotiates the term plan for a longer term;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer changes plan prior to 60 days of service;
- When the Customer returns to the Company as a result of a Winback program;
- When the Customer reduces their term monthly spend level one level during a billing cycle; or
- When the Customer moves from a one or three year term on Frontier Call Plan to Unlimited Long Distance Service.

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At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MUG to which they were originally subscribed.

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Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service

A. General Description

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to all qualifying local services and is subject to all restrictions regarding this service. This service is offered to both single line and multi-line Customers subject to the restrictions noted below.

B. Qualifying Local Services

The Customer must have all qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the Customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide unlimited local and IntraLATA calling for a flat rate monthly price.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

C. Limitations of Service

Business Unlimited Long Distance Service is not available with the following local/intraLATA business services: Digital Service type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, Frontier Call Plans, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services. (T)

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

The Customer may discontinue enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this Catalog or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to either In State Out of State Calling Plan depending on the Customer's presubscribed service. If there is no other plan on the Customer's account or for single line accounts, the Customer will default to In State Out of State Calling Plan, Flat Per Minute Rate Business Calling Plan or Business Voice and Data Connection Plan unless the Customer selects another Optional Business Service. (T)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

C. Limitations of Service, (Cont'd.)

This service may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application. This service may also not be used for autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to In State Out of State Calling Plan, Flat Per Minute Rate Business Calling Plan or Frontier Call Plan as a result of the Customer's use of the service for non-eligible uses as set forth herein.

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This calling plan is only offered where billing and system capabilities exist.

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Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information services, Internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

2. Rates

Monthly Recurring Charge, per line	\$30.00
Toll Free, per minute	\$0.06

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option

1. General Description

The Bundled Service Option is offered to Business Unlimited Long Distance Service Customers who also subscribe to qualifying services provided by affiliates of the Company, as described below. Availability of this option is subject to regulatory approval of the corresponding service offering of the affiliate. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to the following service package in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the affiliates tariffs as described below.

Unlimited Toll Usage Plan for Business	Washington Catalog for Competitively Classified Intrastate Services	
Unlimited Toll Usage Plan For Business bundled with Feature Packages One, Two or Three	Washington Catalog for Bundled Services	
Unlimited Dial Tone Line (DTL) Package for Business and Unlimited Flexible Telephone System for Business	Washington Catalog for Bundled Services	(T) (T)
Single Line Business Pack	Washington Catalog for Bundled Services	(T)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

2. Limitations of Service

The Bundled Service Option is only offered where billing and system capabilities exist and is not available with local business Digital Service services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, Frontier Calling Plans, and analog to digital conversion digital PBX services or the equivalents of any such services.

The Bundled Service Option is only available to Customers who, at the time of service initiation, subscribes to 25 or fewer qualifying business dial tone lines (voice grade or voice grade equivalent), per account or per Customer location, from an affiliated local exchange company, pursuant to the applicable affiliated local exchange company's tariffs. The Bundled Service Option may only be purchased on up to ten (10) qualifying lines, per account or per Customer location, pursuant to the applicable affiliated local exchange company's tariffs.

Specific call detail information is not available with this flat rated service.

The Customer who forfeits eligibility for this Bundled Service Option and remains presubscribed to the Company's service will default to either In State Out of State Calling Plan or High-volume Discount LD Plan depending on the Customer's presubscribed service on other lines. (T)
If there is no other plan on the account, the Customer will default to In State Out of State Calling Plan, Flat Per Minute Rate Business Calling Plan or Frontier Call Plan as described in Section 3 unless the Customer selects another Optional Business Service. (T)
(T)

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

2. Limitations of Service, (Cont'd.)

This service may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application. This service may also not be used for autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service pursuant to Section 2.12 of this Catalog. The Company may also adjust the charges to In State Out of State Calling Plan, Flat Per Minute Rate Business Calling Plan or Frontier Call Plan as described in Sectioned in Section 3, as a result of the Customer's use of the service for non-eligible uses as set forth herein. The Company will notify the Customer if it appears upon review of the usage patterns that a potential misuse of the service is occurring. In such event, the Customer will be offered an opportunity to explain any apparent misuse of service prior to implementation of corrective measures described herein.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

3. One Year Term Option

The Customer has the option to commit to a one year term for the service. This option is only available when the Customer agrees to a one year term on the qualifying services provided by affiliates of the Company.

The one-year term option shall be available to Customers on a per line basis and is not required to be co-terminus among all of the Customer's lines. At the end of the one year term or any subsequent renewal, the agreement will automatically be renewed for an additional one year term on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. The Customer shall have sixty days prior to the end of the initial term or subsequent renewal to cancel such term option without the imposition of termination charges. Pricing will remain the same during any renewal unless the Company has provided 30 days notice of any change.

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Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

4. Termination Liability

If the one year term option is chosen, the Customer may terminate service within the first 60 calendar days from the Order Completion Date. If terminated within this 60-day period, the Customer shall not be responsible for any termination charges. The Customer will be responsible for any charges incurred up to the date of termination. If the Customer terminates service after such 60-day period and prior to the completion of the one year term, the Customer shall be liable for an early termination charge of 25% of the monthly recurring charge for each month remaining in the one year term plus all charges incurred up to the date of termination.

An early termination charge will not apply under the following circumstances.

- a. When the Customer's physical location changes, but the term plan is continued at the new location;
- b. When the Customer moves to a jurisdiction where the Company is prohibited from offering service or where the qualifying services are not offered by the Company's affiliates;
- c. When the Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
- d. When the Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

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Effective Date: 07/01/10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

5. Rates and Charges

a. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls to access information service, Internet usage, fees and surcharges are not included with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

Issue Date: 07/01/10

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

5. Rates and Charges, (Cont'd.)

b. Rates

	Month To Month	One Year Term
Monthly Recurring Charge, per line	\$15.00	\$15.00
Toll Free, per minute	\$0.06	\$0.06

Issue Date: 08/19/13

Effective Date: 08/20/13

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.7 Optional Business Services, (Cont'd.)****3.7.5 Business Cents****A. Interstate**

Business Cents is a long distance service, which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute set forth in Section 3 based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

There is a monthly minimum usage level (MMUL) the plan, as set forth in Section 3. The MMUL is at the account level. Beginning with the customer's second invoice, the customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. There is a monthly recurring charge for Business Cents service, which is set forth below. The monthly recurring charge is not calculated as part of the monthly minimum usage level.

B. Intrastate

Business Cents is a long distance service, which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute set forth in Section 3 based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next

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Issue Date: 09/15/15

Effective Date: 09/20/15

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Cents (Cont'd.)

C. Rates and ChargesInterstate

	<u>Monthly Charge</u>	<u>Rates per Minute</u>
1+	\$4.99	\$.040
Toll Free	\$2.99	\$.045

A minimum usage level of \$25.00 per month is required.

Intrastate

1+	\$.040
Toll Free	\$.045

3.7.6 OneVoice Nationwide

A. General

OneVoice Nationwide is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Online And Long Distance Inc., is required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the Frontier ILEC Companies Tariff.

OneVoice Nationwide calls are non-distance sensitive, flat-rated with the following rating periods.

B. Usage Charges

OneVoice Nationwide long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and excludes toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data calls are billed in full minute increments. Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- OneVoice Nationwide service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

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Issue Date: 09/15/15

Effective Date: 09/20/15

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.6 OneVoice Nationwide (Cont'd.)

C. Usage Charges (Cont'd.)

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

D. Rates and Charges

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in the Frontier Online And Long Distance Inc., Domestic Price List.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

Rate Per Minute

Data Calls per minute	\$.10
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3.7.7 OneVoice 100

A. General

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. The plan is available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Pre-subscription of the primary line to Frontier Online And Long Distance Inc., is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week. A monthly recurring charge for the plan can be found in the Frontier Online And Long Distance Inc., Domestic Price List.

(N)

(N)

Issue Date: 09/15/15

Effective Date: 09/20/15

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.7 OneVoice 100 (Cont'd.)

B. Usage Charges

With the One Voice 100, usage is available in a 100-minute block of time (BOT). The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this Price List. Overage calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full minute increment. Unused minutes will not roll over to the next month.

Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified in the Price List. These calls will be billed in full minute increments.

C. Rates and Charges

Rate Per Minute

Overage Charges per minute (over 100 min)	\$.05
Data Calls per minute	\$.10

(N)

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.8 Citizens Business Long Distance

A. General Description

Citizens Business Long Distance 1+ and Toll free long distance plan that offers the Business Customer a simplified rate structure with reduced rates for volume and/or term commitments. Citizens Business Long Distance is a jurisdictionally integrated rate plan and must be ordered in conjunction with the interstate plan of the same name. The interstate portion of Citizens Business Long Distance is located in the Frontier Online and Long Distance Domestic Price List.

A customer may commit to a 2-year term of service, a 1-year term of service, or make no term commitment. A customer may commit to a minimum spending of \$1000 per month, \$500 per month, or make no minimum spending commitment. Both interstate and intrastate billing are counted toward meeting the minimum spending commitment. The Monthly Recurring charge for the plan is located in the Domestic Price List.

C. Rates and Charges

1+ and Toll Free

	No Term	1 year	2 year
\$0	.075	.0725	.07
Over \$5000	.0725	.07	.075
Over 1000	.07	.0675	.065

3.7.9 Frontier Business Long Distance Plan

A. General Description

Frontier Business Long Distance Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1 +business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of a minute will be rounded up to the next whole increment. There is a monthly recurring charge that is in the Interstate Domestic Price List.

B. Rates and Charges Rate Per Minute

Outbound (1+) Interstate	\$0.07
Canadian Calls	\$0.07

(N)

(N)

Issue Date: 05/19/17

Effective Date: 12/20/17

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Optional Residential and Business Services

3.8.1 Frontier Basic Long Distance Service

A. General Description

Frontier Basic Long Distance Service is the basic long distance service offered to residential and business customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

B. Rates and Charges Rate Per Minute

Outbound (1+) Intrastate	\$0.40
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3.9 Frontier Commercial Voice Unlimited ¹ – Grandfathered as of December 20, 2017 (C)

3.9.1 General

Frontier Commercial Voice Unlimited is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Online and Long Distance is required to subscribe to the Frontier Commercial Voice Unlimited. This product is only available in conjunction with the Frontier Commercial Voice Unlimited plan from the Frontier ILEC Companies Catalog for Bundled Services.

3.9.2 Usage Charges

Frontier Commercial Voice Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- Frontier Commercial Voice Unlimited service with charges for local and long distance calling. Frontier Commercial Voice Unlimited is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

¹ This service offering is limited to existing subscribers.

(N)

Issue Date: 05/19/17

Effective Date: 12/20/17

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 Frontier Commercial Voice Unlimited ¹ – Grandfathered as of December 20, 2017 (Cont'd) (C)

3.9.2 Usage Charges (Cont'd)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

3.9.3 Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Commercial Voice Unlimited can be found in the Frontier Online and Long Distance Domestic Price List.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

¹ This service offering is limited to existing subscribers

(N)

Issue Date: 03/07/14

Effective Date: 03/07/14

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator.

The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call.

If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below.

If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

4.1.1 Directory Assistance Rates

Per Call	\$1.99
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4.1.2 Directory Assistance Call Completion Rates

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges. The applicable usage charge is the rate shown below. (C)

Per Completed Call	\$1.00	(C)
Rate Per Minute	\$0.10	(R)

Issue Date: 11/09/11

Effective Date: 11/20/16

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Operator Services

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing where facilities and operating conditions permit. (T)

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this Catalog. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- 4.2.1 Operator services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Person-to-Person, Collect and/or Third-Party calls.
 - 4.2.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.
 - 4.2.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.2.8 below.
 - 4.2.4 The fixed per-call service charge portions of the charge for an Operator Assisted Call are set forth in Section 4.2.7.
 - 4.2.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.
 - 4.2.6 Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NPA-NXX exchanges, or individual telephone numbers when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk. The Company reserves the right to validate the credit worthiness of Customers through available called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer or Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.
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Issue Date: 11/09/11

Effective Date: 11/20/16

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Operator Services, (Cont'd.)

4.2.7 Per Call Service Charges

The following Per Call Service Charges apply in addition to the Per Minute Usage Charges specified in Section 4.2.8 Operator Services, and in addition to all other surcharges and fees, when applicable. The following charges apply in all rate periods.

(T)
|
(T)

Service Charges are assessed as specified below:

	Per Call	
	IntraLATA	InterLATA
Operator Assisted Station to Station	\$1.70	\$2.00
Collect	\$2.50	\$2.50
Operator Assisted Person to Person	\$3.00	\$3.50
Operator Assisted Third Number Billed	\$1.70	\$1.70

(N)

(T)(I)

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(T)(I)

	Per Call
Operator Dialed Surcharge:	\$0.00

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Operator Services, (Cont'd.)

4.2.8 Per Minute Usage Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.

A. IntraLATA Usage Rates

Peak		Off-Peak	
Initial <u>Minute</u>	Each Add'l <u>Minute</u>	Initial <u>Minute</u>	Each Add'l <u>Minute</u>
\$0.5000	\$0.5000	\$0.5000	\$0.5000

B. InterLATA Usage Rates

Peak		Off-Peak	
Initial <u>Minute</u>	Each Add'l <u>Minute</u>	Initial <u>Minute</u>	Each Add'l <u>Minute</u>
\$0.5000	\$0.5000	\$0.5000	\$0.5000

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Business Toll Free Service

4.3.1 General Description

Business Toll Free Service provides for the termination of inbound toll free calls to one party exchange access lines or to dedicated access facilities. When service is used for both interstate and intrastate calling, fixed charges apply only once. Service can be originated from the continental U.S., Hawaii and the U.S. Territories (American Samoa, Guam, Northern Mariana Islands, U.S. Virgin Islands and Puerto Rico) and can be terminated only to the continental U.S. and Hawaii.

The minimum service period is one month. The Company's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services.

4.3.2 Business Toll Free Service Features

A. Business Toll Free Service Number Assignment

Business Toll Free Number Assignment provides for the assignment of a single ten-digit number (i.e. 800-XXX-XXXX). The Service allows for but does not require the Customer to use the toll free number. The assigned toll free number will terminate to an exchange access line or to dedicated access facilities.

B. Business Toll Free Service Area of Service

Area of Service defines the geographic location from which the toll free Customer desires to accept calls for a given toll free number. Service can be selected for an area by specifying the desired area of service. The desired Area of Service must be specified by the Customer at the time service is ordered. Nationwide coverage is standard and available at no additional charge when subscribing to Business Toll Free Service. Customers can choose to restrict originating calling area by state, NPA, or exchange.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Business Toll Free Service, (Cont'd.)

4.3.3 Optional Toll Free Features

The following optional features are available for Business Toll Free service plans where systems and facilities exist.

A. Inbound Originating Features:

Extended Coverage – Allows a Customer to originate Toll Free Calls from Canada.

Area Code Selection –Allows a Customer to block incoming calls from specific NPAs.

Area Code/Exchange Selection – Allows a Customer to block incoming calls from specific area codes (NPAs) and exchanges (NXXs).

ANI Routing/Blocking, Per 1,000 ANIs – Allows a Customer to block incoming calls from specific telephone numbers.

B. Inbound Terminating Features

Dialed Number Identification Service (DNIS) (no longer offered*) - Allows a Customer to terminate two or more toll free numbers to a single trunk group and to receive digits to identify the specific toll free number that was dialed.

Overflow to Switched Service/Dedicated Service (no longer offered*) - Routes calls to a busy or out of service Dedicated Access Line (DAL) to an alternate switched or dedicated number.

Real-Time ANI (no longer offered*) - Allows a Business Toll Free Service Customer to receive the working number of the calling party as part of the call setup. The working telephone number is referred to as Automatic Number Identification (ANI). ANI is a subscription option available on dedicated access lines only. The Business Toll Free ANI Nonrecurring Charge applies to establish this feature, cancel this feature or cancel Business Toll Free Service to which this feature is associated.

* Effective as of 12/1/07.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Business Toll Free Service, (Cont'd.)

4.3.3 Optional Toll Free Features, (Cont'd.)

C. Inbound Enhanced Routing Features

Area Code Routing - Calls to the same toll free number are directed to the terminating location based on the originating area code.

Area Code/Exchange Routing - Calls are routed by originating area code and exchange to terminate to multiple service groups or locations.

Percent Allocation - Allows Customers to define the routing of calls to multiple service groups or locations on a percentage basis. The percentage is based on call attempts, not call completions.

Time of Week - Allows inbound calls to be routed to multiple service groups or locations on different days of the week.

Time of Year - Allows calls to be routed to multiple service groups or locations based on the date (month/day).

Time of Day - Allows calls to be routed to multiple service groups or locations based on a pre-defined time-of-day schedule.

Command Routing Feature (no longer offered*) - per alternate route plan activation - Command Routing is an optional Enhanced Toll Free (ETF) feature that allows Toll Free Customers to make a change from one routing plan to another plan immediately. This process is to be used when a Customer needs to change routing plans that are already pre-provisioned on the network, or allows activation of alternate routing plans.

4.3.4 Toll Free Directory Assistance Listing

A toll free listing consisting of the Customer's name, address and Toll Free phone number will be listed in the Toll Free Directory Assistance Database.

* Effective as of 12/1/07.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Business Toll Free Service, (Cont'd.)

4.3.5 Rates and Charges

A. Usage Charges

The usage rates associated with the Customer's Business Calling Plan are applicable to Business Toll Free Service.

B. Service Charges

Per Toll Free Number	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
	\$15.00	\$15.00

C. Optional Toll Free Features

Charges are based on the number of features added or changed for each Toll Free number.

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
<u>Inbound Originating Features</u>		
Extended Coverage	\$0.00	\$0.00
Area Code Selection	\$0.00	\$10.00
Area Code/Exchange Selection	\$0.00	\$10.00
ANI Routing/Blocking, per 1,000 ANIs	\$0.00	\$10.00
<u>Inbound Terminating Features</u>		
Dialed Number Identification Service (no longer offered*)	\$0.00	\$10.00
Overflow to Switched Service/Dedicated Service (no longer offered*)	\$10.00	\$0.00
Uniform Call Distribution	\$0.00	\$10.00
Real-Time ANI, Per Toll Free Number (no longer offered*)	\$0.00	\$10.00

* Effective as of 12/1/07.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Business Toll Free Service, (Cont'd.)

4.3.5 Rates and Charges, (Cont'd.)

C. Optional Toll Free Features, (cont'd)

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Enhanced Routing Plans:		Per Toll Free Number per Routing Plan/Feature
	Per Routing Plan:	Node:
	\$10.00	\$10.00
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Uniform Call Allocation:	\$0.00	\$10.00
Command Routing Feature:	\$0.00	\$50.00
Toll Free Directory Assistance Listing Per Toll Free Number	\$10.00	\$0.00

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Business Toll Free Service, (Cont'd.)

4.3.6 Toll Free Discounts

A. Toll Free Resp Org Campaign

This offer applies to new business Customers who currently have portable toll free service with another carrier and switch their responsible organization for the Toll Free Service to the Company and also sign up for a new Business Calling Plan. 200 toll free minutes will be awarded each month for the first four consecutive months in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment. Minutes will not exceed 800 total minutes and must be used in the month granted and will not carry over from month to month. This offer is only available per account, not per Toll Free number. This offer may not be combined with any other offer.

B. Toll Free Monthly Recurring Charge Waiver

New Business Toll Free Customers will receive a two-month waiver of the Monthly Recurring Service Charge beginning with the first full or partial month of service. This may be in the form of a credit or a waiver.

C. Toll Free Non Recurring Charge Waiver

New Business Toll Free Customers will receive a \$15.00 credit to apply to the Nonrecurring Service Charge associated with the initiation of Business Toll Free Service. This may be in the form of a credit or a waiver.

D. Toll Free MRC Price Caps

The \$15.00 MRC is capped at \$150 for the first 10 Toll Free numbers.

The \$15.00 MRC is waived for accounts that subscribe to Frontier Call Plan with a \$500 or above commitment level and a one or three-year term. (T)

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS

5.1 Promotional Offerings

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering promotions, including, but not limited to waiver of some or all of the nonrecurring, recurring or usage charges for the Customer (if eligible) of target services for a limited duration. Promotions may also be offered to attract or retain Customers who indicate that they would otherwise intend to accept a legitimate competitive offer made by a tariffed carrier. Such promotions shall be made available to all similarly situated Customers.

5.2 Complementary Promotions

From time to time, the Company may offer promotions in its interstate and/or international tariffs which may also apply to intrastate services ("Complementary Promotions"). Such Complementary Promotions are subject to the terms and conditions set forth in the Company's federal rate schedules. Discounts, charge or other term waivers, certificates, credits or other value offered in identical Complementary Promotions are not cumulative.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.3 Acquisition Free Minutes Promotion

This promotion is available to new and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. This promotion provides invoice credits on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Free Minutes credits. Free Minutes credits are calculated at Cataloged rates, prior to the application of any other credits. The Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Applicable Free Minutes For Three Complete Invoice Cycles
\$0.00 - \$9.99	0
\$10.00 - \$24.99	30
\$25.00 - \$49.99	60
\$50.00 +	90

This promotion may not be combined with any other Percent Discount or Free Minutes Discount promotion.

As of March 20, 2010, this offer is no longer available to new Customers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.4 Acquisition Percent Discount Promotion

This promotion is available to returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to six (6) consecutive full month invoices, plus first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Promotion Duration (# of Complete Bill Cycles)	Applicable Percent Discount
\$0.00 - \$9.99	0	0
\$10.00 - \$24.99	1	50%
\$25.00 - \$49.99	3	33%
\$50.00 +	6	10%

This promotion may not be combined with any other Free Minutes or Percent Discount promotion.

As of March 20, 2010, this offer is no longer available to new Customers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.5 Reserved Free Minutes Promotion

This promotion is available for retention of Residential Customers in good standing who have presubscribed to the Company's intrastate service and who have notified the Company of the Residential Customer's intent to leave the Company for another service provider before the actual discontinuation of the Company's service by the Customer. This promotion provides invoice credits to established Residential Customers on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer enrolls in the promotion.

Existing Customers in good standing become eligible for the Reserved Free Minutes Promotion by notifying a Company service representative of their intent to select another primary exchange carrier, prior to discontinuing the Company's service.

The eligible Residential Customer's most recent three months' actual total interexchange charges, less any applicable discounts and/or credits qualify the Customer for one of three levels of Reserved Free Minutes credits. All call types utilizing the Company's service contribute toward calculation of Reserved Free Minutes credits. All interexchange usage for the Residential Customer's most recent three months of service, except Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Reserved Free Minutes credits which are calculated at Cataloged rates, after the application of any other credits. The Reserved Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's presubscribed service or whose service is discontinued by the Company, prior to exercising earned Reserved Free Minutes forfeits remaining eligibility. Unused Reserved Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Applicable Free Minutes For Three Complete Invoice Cycles
\$0.00 - \$9.99	0
\$10.00 - \$24.99	30
\$25.00 - \$49.99	60
\$50.00 +	90

As of March 20, 2010, this offer is no longer available to new Customers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.6 Acquisition Percent Discount Promotion #3

This promotion is available to new, existing and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. Eligibility for this Promotion is contingent on the Customer's proactive response to the Company's designated marketing campaign. The promotion provides invoice credits on up to twelve (12) consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customer's reported spending levels qualify the Residential Customer for one of the following levels of Percent Discount credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the Cataloged rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecasted or Reported Monthly Long Distance Spending	Promotion Duration(# of Complete Bill Cycles)	Applicable Percent Discount
\$0.00 - \$9.99	0	0%
\$10.00 - \$24.99	3	50%
\$25.00 - \$49.99	6	33%
\$50.00 +	12	10%

This promotion may not be combined with any other Free Minutes or Percent Discount promotion. Identical interstate, intrastate or international promotions are not cumulative.

As of March 20, 2010, this offer is no longer available to new Customers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.7 Percent Discount International Promotion

This promotion is available to existing, new and returning Residential Customers who presubscribe to the Company's International Option 1 Plan, along with any domestic interexchange service, through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides a Percent Discount credit of 20% on six consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

All interexchange usage contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on 20% of the Cataloged usage rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion may not be combined with any other promotion.

As of March 20, 2010, this offer is no longer available to new Customers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.8 Returning Percent Discount Promotion

This promotion is available to returning Residential Customers who presubscribe to the Company's domestic intrastate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to twelve consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted calling spending levels for the Residential Customer or the Residential Customer's reported calling spending levels qualify the Residential Customer for the following Retention Percent Discount credits.

All interexchange usage, except Directory Assistance and Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Retention Percent Discount credits. Retention Percent Discount credits are calculated based on the Cataloged rates, prior to the application of any other credits. The Retention Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Retention Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecasted or Reported Monthly Long Distance Spending	Promotion Duration (# of Complete Bill Cycles)	Applicable Retention Percent Discount
\$50.00 +	12	10%

This promotion may not be combined with any Acquisition Free Minutes Promotion or Percent Discount Promotion. Identical intrastate or international promotions are not cumulative.

As of March 20, 2010, this offer is no longer available to new Customers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.9 Special Event Marketing

This promotion is available to new Residential Customers who presubscribe to the Company's Plan C intrastate service through the following designated sales channel for the following Company-designated marketing campaign. Eligibility for this Promotion is contingent on the Customer's proactive response either on site or to a Company-designated toll free number on marketing materials distributed to the Customer at the Special Event location. The promotion provides invoice credits for 30 complimentary minutes on three (3) consecutive invoices, beginning with the first full month invoice, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Complimentary minutes will be awarded to the Customer in the form of a credit on the same invoice as contributing minutes. Minutes may consist of any interstate, intrastate or international direct dialed calls or operator assisted calls.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned complimentary minutes credits forfeits remaining eligibility. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion is intended only for residential Customers who have attended the Special Event and signed up for the Company's Plan C either on site, or via the designated toll free number. The Customer cannot enroll in any other promotion.

As of March 20, 2010, this offer is no longer available to new Customers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.10 Merchandise Promotion

From time to time, the Company may offer to the potential Customer complimentary non-telecommunications merchandise (total value at a cost to the Company not to exceed \$100) if the Customer designates the Company as the Customer's Primary Interexchange Carrier. This promotion is limited to one offer per Customer up to once per quarter (or not greater than four times per year). The Company may also offer such merchandise to existing Customers as an incentive to retain such Customers.

5.11 Demonstration of Service Promotion

From time to time, the Company shall demonstrate its services by providing free calls to the Customer or potential Customer of up to ten minutes duration over its network. These promotional/demonstration calls will originate only from distinct temporary demonstration booths.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.12 IntraLATA Carrier Sign Up Promotion

The IntraLATA Carrier Sign Up Promotion is offered to new and existing business Customers who presubscribe to the Company's intraLATA service through Company-designated sales channels for Company-designated marketing campaigns. The eligible Customer will receive a one-time credit to offset the costs associated with changing a presubscribed intraLATA carrier.

The charge for changing a Customer's presubscribed carrier is assessed by the local exchange carrier serving that Customer. Where appropriate arrangements are in place between the Company and the eligible Customer's local exchange carrier, the Company will incur the change charge directly on the Customer's behalf. Where such an arrangement does not exist, or at the Company's discretion, a credit not to exceed five dollars (\$5.00) will be issued to the Customer's account or a check will be mailed to the Customer.

The Company issued credit will be applied within ninety (90) days of the eligible Customer's intraLATA presubscribed carrier change. If the Customer's service is discontinued prior to receiving the credit, either at the request of the Customer or by the Company, then the credit will be forfeited.

The IntraLATA Carrier Sign Up Promotion may be combined with other promotional offers for which the Customer is eligible.

This promotion is valid until canceled by the Company.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.13 Upsell Promotion

This promotion is available to new or returning Residential Customers who presubscribe to the Company's intrastate service through designated sales channels for Company-designated marketing campaigns. Customers will be offered thirty (30) free minutes for three (3) months when they presubscribe to any calling plan in addition to an affiliated company's local and/or toll services during the same marketing contact. The promotion provides an invoice credit for thirty (30) complimentary minutes on three (3) consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer enrolls in the promotion.

Complimentary minutes will be awarded to the Customer in the form of a credit on the same invoice as contributing minutes. Minutes may apply to all call types including domestic and international direct dialed calls, except DA (Directory Assistance) and DA assisted call completion.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to using the complimentary minutes credits forfeits all unused minutes and will no longer qualify for additional credits under this promotion. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycles(s).

As of March 20, 2010, this offer is no longer available to new Customers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.14 Two Line Promotion

This promotion is offered to an existing, new or returning Residential Customer who subscribes to one of the following outbound, switched, domestic, intrastate, interexchange calling plans offered by the Company: Plan B Service, Plan C Service, Plan D Service or Plan G Service, as described elsewhere in this Catalog ("Eligible Plan(s)") on either an additional dial tone line (for existing Company Customers) or on at least two lines (for new or returning Customers). The Residential Customer will receive a \$15.35 credit each month on his or her bill if the Customer meets all of the following requirements:

- a. presubscription to the Company for intrastate interLATA service and to the Customer's local exchange carrier for intrastate intraLATA service on either: (1) one additional line (for existing Company Customers); or (2) at least two lines (for new or returning Customers), and
- b. subscription to the Telephone Protection Plan with a basic inside wire maintenance intraLATA service (e.g. Telesure Basic Wire Maintenance) plan on at least one line that is presubscribed to the Company.

Dial tone line(s) and the Telephone Protection Plan with a basic inside wire maintenance services may be provided by affiliates of the Company, or any other certified local exchange carrier, that provides service to eligible Residential Customers in areas served by the Company and that interchanges traffic with the Company using switched access services which accept carrier identification codes designated by the Company. To be eligible for this promotion, the Residential Customer:

- a. must subscribe to one of the Company's Eligible Plans via sales channels designated by the Company; and
- b. must demonstrate to the satisfaction of the Company at the time of subscription to a Company Eligible Plan that the Residential Customer also subscribes to local dial tone service and has the requisite number of lines presubscribed to the Company and the Telephone Protection Plan with inside wire maintenance services described above in this section.

A Customer who satisfies all promotion eligibility requirements set forth in this section shall receive a monthly credit of \$15.35 beginning with the first full month's billing after subscription to a Company Eligible Plan. When service is used for both interstate and intrastate calling, only one monthly credit of \$15.35 applies. A Customer who discontinues or cancels the Company's service or the local exchange carrier's service, who fails to meet the two line presubscription minimum, who drops the wire maintenance plan or whose service is refused, canceled, or discontinued by the Company under this Catalog or by the local exchange carrier shall forfeit eligibility for such credits. This promotion may not be combined with any other promotion.

As of March 6, 2002, this offer is no longer available to new Customers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.15 Customer Appreciation Day

This promotion is available to an existing Residential Customer who presubscribes to the Company's International Option 1 Service, along with any qualifying domestic interexchange calling plan, through Company-designated sales channels for Company-designated marketing campaigns. On Company pre-selected "Customer Appreciation Days", a 20% discount on all interexchange usage on the selected day will be available to all qualifying Customers.

An existing Customer will qualify for the promotion based on the Customer's actual spending level that will be an average of \$25 per month or more over the three (3) month period prior to each Customer Appreciation Day.

All interexchange usage contributes toward calculation of the discount. Monthly recurring charges do not contribute toward this discount. The percent discount will be calculated off the usage rates. The percent discount will appear on the same invoice as contributing usage and will be awarded to the eligible Customer in the form of a bill discount. The percent discount will be forfeited if not used on the qualifying Customer Appreciation Day.

This promotion cannot be combined with any other promotion.

As of March 20, 2010, this offer is no longer available to new Customers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.16 Additional Line Promotion

This promotion is offered to an existing, new or returning Residential Customer who subscribes to one of the following outbound, switched, domestic intrastate, interexchange calling plans offered by the Company: Plan B Service, Plan C Service, Plan D Service, Plan F Service or Plan G Service, as described elsewhere in this Catalog ("Eligible Plan(s)") on either an additional dial tone line (for existing Customers only) or on at least two lines (for new or returning Customers). The Residential Customer will receive an \$11.88 credit each month on his or her bill if the Customer meets all of the following requirements:

- a. presubscription to the Company for intrastate interLATA service and to the Company or the Customer's local exchange carrier for intrastate intraLATA service on either: (1) one additional line (for existing Company Customers); or (2) at least two lines (for new or returning Customers), and
- b. an existing Company Customer must have either the Company or the Customer's local exchange carrier for intrastate intraLATA service on his or her existing line, and
- c. an unlimited local exchange calling plan, offered by the Customer's local exchange carrier, on at least one line

Dial tone line(s) and unlimited local exchange calling may be provided by affiliates of the Company or any other certified local exchange carrier that provides service to eligible Residential Customers in areas served by the Company and that interchanges traffic with the Company using switched access services which accept carrier identification codes designated by the Company. To be eligible for this promotion, the Residential Customer:

- a. must subscribe to one of the Company's Eligible Plans between May 18, 2002 and February 25, 2003 via sales channels designated by the Company; and
- b. must demonstrate to the satisfaction of the Company at the time of subscription to a Company Eligible Plan that the Residential Customer also subscribes to local dial tone service with the qualifying number of unlimited local exchange calling plans, and has the requisite number of lines presubscribed to the Company.

As of April 21, 2003, this offer is no longer available to new Customers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.17 Winback Promotion # 1

This promotion is available to Business Customers who have discontinued the Company's services and subscribed to another long distance service provider, in order to encourage them to return to the Company's service. This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

The eligible Customer's most recent three months' actual total interexchange charges qualify the Customer for one of three levels of discounts as specified below. Discounts will be applied to Cataloged usage rates for all services, exclusive of international calling, Directory Assistance and Directory Assistance Call Completion and Operator Assisted calling, after the application of any other credits. The discounts will appear on the same invoice as contributing usage.

Customers who discontinue the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts, forfeits remaining eligibility.

This offer is limited to Customers that have had at least three consecutive months of service with the Company. Also, this offer is not available to Customers who have discontinued the Company's presubscribed service, or whose service has been discontinued by the Company more than three times in the last 12 months.

Actual Average Monthly Long Distance Spending	Applicable Discount
\$0.00 - \$200	10% for six months
\$200.01-\$500.00	25% for two months
over \$500.00	25% for three months.

As of February 16, 2002, this offer is no longer available to new Customers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.18 Winback Promotion # 2

This promotion provides eligible Customers with a 10% discount off of direct dialed usage charges for a six month period. The discount will be applied to Cataloged usage rates for all services, exclusive of international calling, Directory Assistance, Directory Assistance Call Completion and Operator Assisted calling, after the application of any other credits. The discount will appear on the same invoice as contributing usage.

This promotion is available to returning Business Customers who have discontinued the Company's services and subscribed to another long distance service provider. This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

Customers who discontinue the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts, forfeits remaining eligibility.

As of March 20, 2010, this offer is no longer available to new Customers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.19 Loyalty Promotion #2

The Loyalty Promotion #2 is offered to new Residential Customers who presubscribe to the Company's service through Company-designated sales channels for Company-designated marketing campaigns. This promotion offers eligible Residential Customers free minutes of usage, based on the Customer's actual billing at qualifying spending levels as described below. Customers must meet the Spend Level in at least two of their first three consecutive months to receive the specified Reward Amount.

Spend Level	Reward Amount
\$0.00 - \$9.99	0
\$10.00 - \$19.99	60 free domestic minutes credited in 6 th month
\$20.00 - \$39.99	60 free domestic minutes credited in 6 th month
\$40.00+	60 free minutes of domestic calling on the following four holidays for twenty four consecutive months after the Customer qualifies for the promotion: New Year's Day, Mother's Day, July 4 th and Thanksgiving Day

Qualifying Spend Level will be determined after all other discounts and credits resulting from any other promotion are applied. The following usage will be included in determining the Customer's Spend Level: domestic and/or international direct dialed calls operator assisted calls and Directory Assistance. The free minutes will be applied to domestic interexchange direct dialed outbound calling. Unused free minutes will not carry over and will be forfeited if not used in the month granted. If, because of systems constraints, it is not possible to provide the free minute credits, Company may provide the Customer with a substitute reward that is equal to or greater in value than the free minute credit.

The qualified Customer who discontinues the Company's service or whose service is discontinued by the Company will forfeit all eligibility and any unused minutes that had been previously awarded.

This promotion may be combined with any other promotion for which the Residential Customer is eligible.

As of March 20, 2010, this offer is no longer available to new Customers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 5 - PROMOTIONS, (Cont'd.)

5.20 Retention Promotion # 2

This promotion is available to existing Business Customers in cases where the Customer has notified the Company of the Customers' intent to leave for another service provider, before actual discontinuation of the Company's service, and has previously received a minutes of use promotional credit and is not eligible for another minutes of use promotional offer. In such cases eligible Customers will receive a 10% discount off of direct dialed and inbound toll-free switched and dedicated usage rates for six months. International usage, Directory Assistance, Directory Assistance Call Completion and Operator Assisted charges are not eligible for the discount.

The offer is available to Customers in good standing who have not exercised this option in the past 17 months. The Customer must have at least two (2) consecutive months of paid usage on record with the Company.

As of March 20, 2010, this offer is no longer available to new Customers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS

Services in this section are available only to existing Customers at existing locations, except as otherwise indicated in the service description in this Section. Customers who are disconnected from an obsolete/grandfathered plan as a result of non-payment may lose their eligibility to be restored to the obsolete/grandfathered plan.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.1 Business/Residence Line Toll Free Service

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Business/Residence Line Toll Free Service provides for the termination of inbound toll-free calls to one-party exchange access lines. The minimum service period for Business/Residence Line Toll Free Service is one day.

6.1.1 Toll Free Number Assignment

Toll Free Number Assignment provides for the assignment of a single ten digit toll free number (i.e. 800-XXX-XXXX). Toll Free Number Service allows for but does not require the Toll Free Service Customer to use one toll free number. Toll Free Number Service can be selected for an area by specifying the desired area of service, as described in 6.1.2 following. The assigned toll free number will terminate to an exchange access line.

6.1.2 Area of Service

Area of Service defines the geographic location from which the Toll Free Number Service Customer desires to accept calls for a given Toll Free number. An exchange access line is required for termination of Toll Free Number Service traffic. The desired Area of Service must be specified by the Customer at the time Business/Residence Line Toll Free Service is ordered.

6.1.3 Variable Call Destination

The Variable Call Destination feature provides for multiple terminations of Business/Residence Line Toll Free Service when the Customer specifies an Area of Service. This allows for the assignment of one toll free number with termination to an exchange access line.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.1 Business/Residence Line Toll Free Service, (Cont'd.)

6.1.4 Determining Usage Charges

Monthly usage charges are calculated separately for each exchange access line termination. There is a minimum usage charge based on the average completed call of 30 seconds per completed call for each billing period for each rate period. Therefore, if the average duration of all such calls is less than 30 seconds, the total use equals the number of calls multiplied by 30 seconds. Usage charges apply as follows:

- A. For each exchange access line termination of a given toll free number, the total chargeable hours for each rate period for each termination is the greater of (a) or (b) following, rounded up to the nearest tenth.
 - 1. Determine the total actual Business/Residence Line Toll Free Service hours associated with a given toll free number and exchange access line for each rate period (chargeable time for each call) or;
 - 2. Determine the total equivalent hours associated with a given toll free number for the exchange access line termination used for each rate period by applying the minimum average time requirement of 30 seconds per call (1 call X 30 seconds).
- B. Using the total chargeable hours per rate period determined in (1) preceding and the table of hourly rates, multiply the hourly rates(s) in the appropriate usage tier by the number of hours used in each usage tier. The total charge is the sum of all the usage.
- C. The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days service is provided, plus the usage charges applicable for that month. Every month is considered to have 30 days.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.1 Business/Residence Line Toll Free Service, (Cont'd.)

6.1.5 Rates and Charges

A. Per Hour of Use

Month-to-Month	Day	Evening	Night/Weekend
0 - 6 Hours	\$10.00	\$10.00	\$10.00
6.1 - + Hours	\$9.00	\$9.00	\$9.00
1 YEAR Contract			
0 - 10 Hours	\$8.75	\$8.75	\$8.75
10.1 - + Hours	\$8.14	\$8.14	\$8.14
2 YEAR Contract			
0 - 10 Hours	\$8.31	\$8.31	\$8.31
10.1 - + Hours	\$7.57	\$7.57	\$7.57
3 YEAR Contract			
0 - 10 Hours	\$7.65	\$7.65	\$7.65
10.1 - + Hours	\$6.96	\$6.96	\$6.96

B. Toll Free Service Termination per Exchange Access Line:

	Nonrecurring Charge	Monthly Rate
Per Toll Free Number - Initial	\$10.00	\$10.00
Per Toll Free Number - Additional	\$10.00	\$10.00

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**6.2 Regional Toll Call Residential Plan (T)**

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Regional Toll Call Residential Plan is a discount to standard plan rates available to Residence Customers. (T)

6.2.1 Description

- A. The discount applies to Customers who have subscribed to this plan and who have met the required plan usage dollar amount.
- B. There is no monthly rate or nonrecurring charge associated with Regional Toll Call Residential Plan. (T)
- C. The plan is applicable to all Peak and Off-Peak Rate Periods Messages as set forth below for the following direct dialed calls. (T)

- 1. The application of usage rates and timing of messages is as specified in Section 3.3 of this Catalog.

- 2. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available and where technically feasible.

- 3. Regional Toll Call Residential Plan Options (T)

Option 1

Customers have the option to choose their preferred peak time calling hours. The choices are:

5:00 am to, but not including 5:00 pm

6:00 am to, but not including 6:00 pm

7:00 am to, but not including 7:00 pm

8:00 am to, but not including 8:00 pm

This option is available to new and existing Residential Customers and may be changed up to three times per year.

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.2 Regional Toll Call Residential Plan, (Cont'd.) (T)

6.2.2 Application of Discount

A. The discount is provided to the Customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the Customer from any other person, firm or corporation for such use.

B. Regional Toll Call Residential Plan discount percentage applies to the plan usage and to any applicable service charges, surcharges, and directory assistance charges. (T)

6.2.3 Amount of Discount

Residential Customers who subscribe to the Regional Toll Call Residential Plan whose monthly plan usage meets the amounts below will receive the following discount percentage on all plan usage billed for the month. (T)

Total Usage Billed	Discount
\$10.00 - \$24.99	10%
\$25.00 and Over	25%

Issue Date: 11/09/11

Effective Date: 11/09/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.2 Regional Toll Call Residential Plan, (Cont'd.)

6.2.4 Rates

A. Customer Dialed Direct Station-to-Station

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
InterLATA	\$0.2450	\$0.2450	\$0.1550	\$0.1550
IntraLATA	\$0.1700	\$0.1700	\$0.1000	\$0.1000

(D)

—
 (D)

B. Operator Assisted: Station-to-Station/Person-to-Person

(T)(C)

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
InterLATA	\$0.2800	\$0.2800	\$0.1800	\$0.1800
IntraLATA	\$0.2300	\$0.2300	\$0.1500	\$0.1500

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.3 Regional Toll Business Plan (T)

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Regional Toll Business Plan is a discount to standard plan rates available only to business Customers. (T)

6.3.1 Description

- A. The discounts apply to business Customers who subscribe to this plan and who have met the required plan usage dollar amount.
- B. Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.
- C. The plan is applicable to all Peak and Off-Peak Rate Period messages
- D. The minimum service period for Regional Toll Business Plan is one month. (T)
- E. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available and where technically feasible.

6.3.2 Application of Discount

- A. Regional Toll Business Plan discount percentage applies to the plan usage and to the service charges, if applicable. (T)
- B. Sub-minute rating will be utilized for the timing and rating of Regional Toll Business Plan messages. Sub-minute rating consists of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments thereafter rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. (T)

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.3 Regional Toll Business Plan, (Cont'd.)

(T)

6.3.3 Volume Discounts for Month to Month Billing

Business Customers who subscribe to Regional Toll Business Plan will receive the following discounts on all plan usage billed for the month when their monthly plan usage exceeds the amounts specified below:

(T)

Applicable Monthly Charge	Discount
\$ 0 - 24.99	0%
\$ 25.00 - 99.99	10%
\$100.00 - 199.99	15%
\$200.00 and Over	20%

6.3.4 One, Two or Three Year Term Periods

- A. The Customer may select a term period for Regional Toll Business Plan. The term periods allow the Customer to take advantage of higher discount percentages on their plan usage volumes for a specific term period.
- B. The Customer must specify the term period at the time the plan is ordered.
- C. During a term period, the Customer may elect to convert to a new term period of the same or different length. Conversion to a new term period will be allowed without penalty if the new term period is greater than the remainder of the original term period.
- D. The effective date of the term period begins with the effective date of the Customer order.

(T)

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.3 Regional Toll Business Plan, (Cont'd.) (T)

6.3.4 One, Two or Three Year Term Periods, (Cont'd.)

E. Early Termination Charges

In the event the Regional Toll Business Plan or Business Toll Free Service is terminated by the Business Customer prior to completion of the first year of the term period, the Customer shall be liable for the Early Termination Charge of \$100.00. (T)

If the Customer has a combined Regional Toll Business Plan (inbound/outbound service) or an Regional Toll Business Plan (outbound) and Business Toll Free Service (inbound), and the Customer discontinues one service, but not both, an Early Termination Charge will not be applied to the discontinued service. (T)

Should the Customer then discontinue the remaining service, before the end of the first year of the term, an Early Termination Charge of \$100.00 will apply. (T)

F. Term Discounts

Monthly Plan Usage Volume	1 Year Discount	2 Year Discount	3 Year Discount
\$ 0 - 24.99	10%	15%	20%
\$ 25.00- 99.99	15%	20%	25%
\$100.00- 199.99	20%	25%	30%
\$200.00 and Over	25%	30%	35%

Issue Date: 11/09/11

Effective Date: 11/09/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.3 Regional Toll Business Plan, (Cont'd.)

6.3.5 Rates

A. Customer Dialed Direct Station-to-Station

	<u>Peak</u>		<u>Off-Peak</u>	
	<u>Initial</u>	<u>Each</u>	<u>Initial</u>	<u>Each</u>
	<u>Minute</u>	<u>Add'l Minute</u>	<u>Minute</u>	<u>Add'l Minute</u>
InterLATA	\$0.2450	\$0.2450	\$0.1400	\$0.1400
IntraLATA	\$0.2000	\$0.2000	\$0.1300	\$0.1300

(D)

(D)

B. Operator Assisted: Station-to-Station/Person-to-Person

(T)(C)

	<u>Peak</u>		<u>Off-Peak</u>	
	<u>Initial</u>	<u>Each</u>	<u>Initial</u>	<u>Each</u>
	<u>Minute</u>	<u>Add'l Minute</u>	<u>Minute</u>	<u>Add'l Minute</u>
InterLATA	\$0.2800	\$0.2800	\$0.1800	\$0.1800
IntraLATA	\$0.2300	\$0.2300	\$0.1500	\$0.1500

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.4 Frontier Flat Rate Business Plan (T)

6.4.1 General Description

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Frontier Flat Rate Business Plan offers a flat rate pricing, available 24 hours a day, seven days a week to Business Customers. The billing options available are a Month-to-Month or a one, two, or three year contract. Calls will be billed in 60 second increments. There is a monthly recurring charge for the Frontier Flat Rate Business Plan. There is no nonrecurring charge with this billing option. This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification. (T)

6.4.2 Term Periods

The Customer must specify the term period at the time the Plan is ordered. During a term period, the Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

6.4.2 Early Termination Charges

Early Termination Charges will apply in the event the Frontier Flat Rate Business Plan is terminated by the Customer prior to completion of the first year of the term period. (T)

6.4.3 Rates and Charges

Intrastate - Per Minute of Use

	Per Minute
Month-to-Month	\$0.17
1 Year Term	\$0.16
2 Year Term	\$0.15
3 Year Term	\$0.14

Monthly Recurring Charge \$9.50

Early Termination Charge \$100.00 if terminated prior to the first 12 months of the term period.

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.5 Frontier Flat Rate Plus Business Plan (T)

6.5.1 General Description

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Frontier Flat Rate Plus Business Plan offers a flat rate pricing, available 24 hours a day, seven days a week to Business Customers. The billing options available are a one year or three year contract. Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules. (T)

6.5.2 Volume Discounts

Volume discounts apply if certain usage thresholds are met.

<u>Usage</u>	<u>% Discount</u>
\$0 - \$24.99	0%
\$25.00 - 99.99	6%
\$100.00 - 249.99	9%
\$250.00 - 499.99	12%
\$500.00 - 999.99	18%
\$ 1,000.00 +	30%

6.5.3 Term Periods

The Customer must specify the term period at the time the Plan is ordered. During a term period, the Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.5 Frontier Flat Rate Plus Business Plan, (Cont'd.) (T)

6.5.4 Early Termination Charges

Early Termination Charges will apply in the event the Frontier Flat Rate Plus Business Plan is terminated by the Customer prior to completion of the first year of the term period. (T)

6.5.5 Rates and Charges

Intrastate - Per Minute of Use	Per Minute
	1 Year Term \$0.19
	3 Year Term \$0.17
Early Termination Charge -	\$100.00 if terminated prior to the first 12 months of the term period.

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**6.6 Regional Toll Call Residential Plus Plan (T)**

Regional Toll Call Residential Plus Plan is a discount to standard plan rates available to Residence Customers. (T)

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

6.6.1 Description

- A. The discount is available to Customers who have subscribed to this plan and who have met the required plan usage billing amount.
- B. There is no monthly rate or nonrecurring charge associated with Regional Toll Call Residential Plus Plan. (T)
- C. The plan is applicable to all Peak and Off-Peak Rate Period messages for the following direct dialed calls.
- D. Application of usage rates and timing of messages is as specified in Section 3.3 of this Catalog. Plan rates are the same as used for Regional Toll Call Residential Plan and are found in Section 6.2 of this Catalog. (T)
(T)
- E. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available.
- F. Regional Toll Call Residential Plus Plan Options (T)

Customers have the option to choose their preferred peak time calling hours. The choices are:

5:00 am to, but not including 5:00 pm
6:00 am to, but not including 6:00 pm
7:00 am to, but not including 7:00 pm
8:00 am to, but not including 8:00 pm

This option is available to new and existing Residential Customers and may be changed up to three times per year.

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.6 Regional Toll Call Residential Plus Plan, (Cont'd.) (T)

6.6.2 Application of Discount

- A. The discount is provided to the Customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the Customer from any other person, firm or corporation for such use.
- B. Regional Toll Call Residential Plus Plan discount applies to the plan usage and to the operator assisted services charges, if applicable but does not apply to any other charges. (T)

6.6.3 Amount of Discount

Residential Customers who subscribe to the Regional Toll Call Residential Plus Plan whose monthly applicable charges meet the amounts below will receive the following discount percentage on all plan usage billed for the month. (T)

Applicable Monthly Charge	Discount
\$10.00 - \$24.99	10%
\$25.00 and Over	25%

6.6.4 12 Month Bonus Rebate

Upon subscription to the Regional Toll Call Residential Plus Plan, the Customer will immediately begin accruing credit in the amount of 10% of monthly usage charges. This credit will be applied against charges incurred with the Company in the twelfth month after date accrued. Credits will not be carried over from month to month, and unused credit will be lost. The Customer will lose any remaining credit if the Company is deselected as PIC. Delinquent account charges will not be included in rebate calculation. (T)

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.7 One Easy Price

6.7.1 General

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

This plan offers Residential Customers a flat rate for all direct dial calls.

6.7.2 Restrictions/Conditions

Directory assistance, operator handled and 800/888 calls are excluded from this offer. The Customer cannot enroll in any other calling plan in conjunction with this plan.

Per Minute Rate	\$0.14
-----------------	--------

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.8 10K Flat Rate Connection Services

6.8.1 General

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Business Customers who generate \$1,000 - \$2,000 per month in long distance charges can enroll in this service. Service is available for switched voice service only, and offers a fixed rate. The Customer must select a 1, 2, or 3 year term plan, and must commit to a minimum revenue amount of \$10,000 per year. Eligible revenue dollars consist of the Customer's total domestic and international outbound usage, domestic inbound usage, and surcharges, and Monthly Recurring Charges including usage and charges for the Company's full range of services. Intrastate service is an add-on to the interstate service.

6.8.2 Restrictions/Conditions

Customers on this service will be eligible to participate in the PIC Change Charge Credit Promotion, the Toll Free Plan II Promotion, and the Flat Rate Connections Promotion. No other promotions will apply for this service.

All other restrictions and conditions for Large Business Voice Service I detailed in Schedule 3B apply to this service as well, unless otherwise stated.

When a term commitment expires, the Customer will have 30 days to select a similar service plan of this Company. If the Customer fails to notify the Company within this time frame, the Company will place the Customer on the Great Connections Service with pricing that corresponds to a one year term and a \$10,000 annual commitment level. The new rates will be effective on the first of the month following 30-day grace period.

6.8.3 Minimum Revenue Commitment

If the Customer does not achieve the annual commitment level, they will be assessed the incremental difference annually. For example, if the Customer does not meet his \$10,000 annual commitment and bills only \$8,000 in long distances charges, then the Customer will be billed the \$2,000 shortfall. In addition, the current rates will be renegotiated based on the new adjusted commitment level.

	Term Commitment		
	One Year Term Plan	Two Year Term Plan	Three year Term Plan
Per Minute Rate	\$0.12	\$0.11	\$0.10

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.9 Solid Cents Plan

6.9.1 General Description

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

This plan offers flat per minute rates to the Company's Residential Customers for domestic calling. Plan carries a monthly recurring charge, after which the per minute rate remains fixed. The Customer must remain PIC'd to the Company to retain this plan. This plan is for residential usage only.

6.9.2 Rates and Charges

A. Domestic direct dial calling:

- | | |
|------------------------------|------------------|
| 1. Monthly Recurring Charge: | \$2.95 |
| 2. IntraLATA Toll: | \$.12 per minute |

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.10 Volume/Term Pricing Plan

6.10.1 General Description

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

This plan offers flexible per minute rates on domestic direct dial calls to the Company's Residential Customers based on monthly total usage. The Customer is also rewarded for continuity of service by long-term rate decreases on domestic direct dial calls. Rates become lower for higher volume Customers who remain PIC d to the Company service. This plan is for residential usage only.

6.10.2 Rates and Charges

A. Domestic direct dial calling:

	Total Monthly Usage		
	\$0 - 24.99	\$25 - 49.99	\$50+
0-6 months	\$0.14	\$0.13	\$0.12
7-18 months	\$0.14	\$0.12	\$0.11
19+ months	\$0.14	\$0.11	\$0.10

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.11 Value Block Plan

6.11.1 General Description

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The Value Block Plan enables Business Customers to purchase blocks of minutes that can be used towards long distance, domestic toll free and operator assisted calls. Per minute rates decrease for larger blocks of time. Additional minutes over and above the original bulk packaged minutes will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Packaged minutes are not usable on collect and directory assistance calls. Unused minutes will not be carried over from one month to the next. There is no Monthly Recurring Charge (MRC) for this option. The Customer must be presubscribed to the Company to take advantage of this offer. The Customer may enroll in this plan during an outbound telemarketing contact from the Company. The Customer must also designate the Company as their Primary Interexchange Carrier (PIC) for both intraLATA and interLATA service in order to sign up for this plan.

6.11.2 Rates and Charges

Block of Minutes	Price	Rate/Minute
100	\$12.00	\$0.12
300	\$30.00	\$0.10
500	\$45.00	\$0.09
700	\$60.00	\$0.086

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 Nationwide Saver

6.12.1 General Description

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The Company introduces a per minute flat rate plan for all domestic residential direct dial calls. This flat rate plan is available 24 hours a day, seven days a week. The flat rate does not apply to international calls, directory assistance or operator assisted calls. Customers may only subscribe to one calling plan per billing account at a time and must designate the Company as their Primary Interexchange Carrier (PIC). Customers will continue to receive the PIC Fee Voucher. The Nationwide Saver plan features a monthly recurring charge and is available to new and existing Customers. This plan is intended for residential usage only.

This plan is an add-on to the interstate filing of Nationwide Saver in the Company's federal rate schedule, which offers lower per minute interstate rates when certain usage thresholds are met. Per minute rates decrease for longer calls.

6.12.2 Rates and Charges

All interstate direct dial calls that exceed 19 minutes in duration will be re-rated at \$.05 per minute back to the first minute of origination.

	<u>Per Minute</u>
Direct Dial	\$0.10
Monthly Recurring Charge	\$4.95

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 Flextime Saver

6.13.1 General Description

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The Company introduces new lower per minute rates for off-peak periods when defined usage thresholds are met. Volume threshold calculation includes domestic and international direct dial, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations. This plan is available 24 hours a day, seven days a week, where facilities exist. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. This plan is an add-on to the Company's interstate filing in the Company's federal rate schedule. Customers must have selected the Company as their PIC.

The Customer has the option to choose their preferred off-peak time calling hours. The choices are:

5:00 pm to, but not including 5:00 am
6:00 pm to, but not including 6:00 am
7:00 pm to, but not including 7:00 am
8:00 pm to, but not including 8:00 am

The off-peak calling period option is available to new and existing Residential Customers and may be changed up to three times per year.

6.13.2 Rates and Charges

A. Monthly Volume Thresholds

	\$0 - \$9.99	\$10 - \$24.99	\$25 - \$49.99	\$50 +
Direct Dial per minute				
Peak	\$0.20	\$0.20	\$0.15	\$0.15
Off-Peak	\$0.12	\$0.12	\$0.10	\$0.10

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.14 Platinum Value Plan

6.14.1 General Description

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Platinum Value Plan offers flat rate pricing, available 24 hours a day, seven days a week to Business Customers. This plan is available only under a three year term agreement. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of 6 second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.

During the term period, the Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

6.14.2 Early Termination

Early Termination Charges will apply in the event the Platinum Value Plan is terminated by the Customer prior to completion of the term period. The Customer will be liable for the remainder of the months selected in the Plan.

6.14.3 Rates and Charges

	Monthly Billing – Per Minute			
	\$0 - \$24.99	\$25 - \$99.99	\$100 - \$249.99	\$250 +
Year 1	\$0.17	\$0.14	\$0.12	\$0.11
Year 2	\$0.16	\$0.13	\$0.11	\$0.105
Year 3	\$0.15	\$0.12	\$0.10	\$0.10

Early Termination Charge - \$100.00 if terminated prior to completion of the first 12 months of the term.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.15 Business Value Plan

6.15.1 General Description

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The Business Value Plan offers discount pricing 24 hours a day, seven days a week. This plan has no minimum usage commitment, but carries a nominal monthly recurring charge, and a term commitment of one year. The Customer is rewarded with lower per minute rates when a \$250 threshold is met. All usage and surcharges may be applied toward meeting the threshold. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Rates apply to domestic direct-dial, toll-free and operator assisted calls, in addition to any applicable surcharges.

6.15.2 Rates and Charges

	Total Monthly Usage	
	\$0 - 249.99	\$250.00+
Rate, per minute	\$0.10	\$0.09
Monthly Recurring Charge	\$9.50	
Early Termination Charge -	\$100.00 if terminated prior to completion of the first 12 months.	

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.16 10% Discount Program

6.16.1 General Description

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The 10% Discount Program is a bundled service offering of long distance and other services provided by the Company. Residential Customers subscribing to long distance along with one or more services from the list below will receive a 10% discount off the regular Catalog rates for long distance calling along with a special option for the other service (See Section 4.13 for discounts and/or rates).

10% Discount Program Qualifying Services:

Long Distance *plus*:
credit card

6.16.2 10% Discount Program with Visa credit card

The 10% Discount Program with Visa credit card is a service offering that combines a regular credit card with residential long distance Service for savings on both offers.

The Visa credit card is provided by Associates National Bank (ANB) and all terms, conditions and restrictions related to the credit card are determined by the provider. All terms and conditions for the credit card are outlined in the cardholder agreement provided to Customers by ANB. ANB reserves the right to modify the terms and conditions (including the interest rate) of the credit card as with any other credit card offering provided by ANB.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.16 10% Discount Program, (Cont'd.)

6.16.1 10% Discount Program with Visa credit card, (Cont'd.)

Customers will receive a 10% discount on all long distance usage (including LDMTS (domestic and international) and operator assisted, except directory assistance calls. In addition to this, the program consists of a discounted Visa credit card interest rate or a rebate check for one year on their long distance usage.

This offer is not available with any other discounts or promotions. This offer is only available to Residential Customers who are pre-qualified for the credit card.

If the Customer is denied the credit card, the Company will process the Primary Interexchange Carrier (PIC) change and the Customer will be an LDMTS Customer. However, the Customer will not be on the 10% Discount Program.

If the credit card portion of this program is discontinued by the Customer, the remaining long distance portion of the program will default back to the non discounted rate. If the long distance portion of this program is discontinued, the remaining credit card portion of the program will default to the non discounted interest rate or, if the Customer has chosen to receive rebates on long distance usage, those rebates will be discontinued.

A. Interest Rate Discount

If the Customer changes to another long distance provider, a 30 day grace period will be provided in which the Customer must change back to the Company (PIC), to prevent the interest rate from defaulting back to the non discounted interest rate.

B. Rebate Check

For Customers choosing the rebate option, the rebate will be provided with the Customer's credit card statement and can be cashed as a normal check.

The Customer must be a Company Customer on the last day of the three month period to receive the rebate. If the Customer changes long distance carriers, all accumulated rebate dollars will be forfeited. In order to receive the rebate check, the Customer must use the credit card at least once during the three month rebate period.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.16 10% Discount Program, (Cont'd.)

6.16.2 Long Distance Rates

The Customer will receive a 10% discount off residential long distance rates when subscribing to the 10% Discount Program.

6.16.3 Other Qualifying Services

The Customer will receive special offers, as described below, when subscribing to the 10% Discount Program.

A. Visa credit card

1. Interest Rate Discount

Based on a risk assessment performed by the credit card provider, the Customer may receive a discount between 4% and 7% off the annual percentage rate (APR) on their Visa credit card.

B. Rebate Check

The Visa credit card Customer will receive a rebate check equal to one month's average monthly long distance usage every three months for a one year period.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.17 Anytime Saver

6.17.1 General Description

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

This plan offers Residential Customers a flat rate for all direct dial calls. These flat rates are available 24 hours a day, seven days a week. Calls will be rated in full minute increments. Customers may only subscribe to one Company discount calling plan per main billing account at any given time and must designate that the Company is Customer's Primary Interexchange Carrier (PIC). This offer does not apply to international calling.

Intrastate is an add-on to the Company's interstate filing and offers lower per minute interstate rates when certain usage thresholds are met. Volume threshold calculation includes domestic and international direct dial calls, toll free, Personal 800 Number, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations.

6.17.2 Monthly Volume Thresholds

Rate, per minute	Monthly Billing Volume			
	\$0 - \$9.99	\$10 - \$24.99	\$25 - \$49.99	\$50 +
	\$0.14	\$0.14	\$0.12	\$0.12

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.18 Business In Touch Service

6.18.1 General Description

This service is only available to existing Customers as of November 29, 2001, at existing locations, without modification.

Business In Touch Service provides a telephone number for a business to receive toll free calls from any point within the state. The Company will provide a toll free number and a Personal Identification Number (PIN), which is a four digit security code, to the Customer. Customers share access on the same toll free access number based on PIN and, thus, may not retain use of the toll free number if service is terminated. The Company must be the Primary Interexchange Carrier on the Customer's account to subscribe to this service. The Customer may have up to 10 toll free numbers with PINs per account. The Company's PIN-Based toll free service for intrastate use is sold as an add-on to interstate PIN-Based toll free service. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

6.18.2 Rates and Charges

	Peak		Off-Peak	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
IntraLATA	\$0.26	\$0.26	\$0.26	\$0.26
InterLATA	\$0.26	\$0.26	\$0.26	\$0.26

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.19 Flat Rate Long Distance Calling Plan (T)

6.19.1 General Description

This plan is only available to existing Customers as of April 17, 2004, at existing locations, without modification.

Flat Rate Long Distance Calling Plan is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one, two, or three-year term commitment in order to obtain a lower rate. This service is no longer available to new Customers. (T)

This plan is an add-on service to the interstate Flat Rate Long Distance Calling Plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions. (T)

6.19.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type Increment	Initial Increment	Additional
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.19 Flat Rate Long Distance Calling Plan, (Cont'd.)

(T)

6.19.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects their entire Account; or
- B. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- C. When the Customer renegotiates the term plan for a longer term;
- D. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
- E. When the Customer moves from any grandfathered calling plan to Flat Rate Long Distance Calling Plan, or any calling plan with the same term length.

(T)

(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.19 Flat Rate Long Distance Calling Plan, (Cont'd.)

(T)

6.19.4 Rates and Charges

A. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.190	\$0.180	\$0.170	\$0.170

2. Switched Access Inbound (Toll Free) Rates

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.190	\$0.180	\$0.170	\$0.170

3. Dedicated Access Outbound Rates

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1500	\$0.1425	\$0.1350	\$0.1275

4. Dedicated Access Inbound (Toll Free) Rates

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1500	\$0.1425	\$0.1350	\$0.1275

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 High-Volume Discount LD Plan (T)

Effective November 19, 2009, High-Volume Discount LD Plan calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

6.20.1 General Description

High-Volume Discount LD Plan is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched access lines at rates which are dependent on the Customer=s monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched Access Lines. Operator assisted calling are also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates. (T)

This plan is an add-on service to the interstate High-Volume Discount LD Plan. (T)

6.20.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

6.20.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing usage, Private Line and Data Services usage, feature charges and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**6.20 High-Volume Discount LD Plan, (Cont'd.)****(T)****6.20.4 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects its entire account;
- B. When the Customer selects a shorter term; or
- C. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer negotiates the term plan for a longer term;
- C. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- D. When the Customer changes plan prior to 60 days of service;
- E. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- F. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- G. When the Customer replaces a one or three year term on High-Volume Discount LD Plan to the Frontier Call Plan Service.

(T)**(T)**

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 High-Volume Discount LD Plan, (Cont'd.)

(T)

6.20.5 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1000	\$0.0950	\$0.0850
\$100	\$0.1000	\$0.0950	\$0.0850
\$250	\$0.1000	\$0.0950	\$0.0850
\$500	\$0.1000	\$0.0950	\$0.0850
\$1,000	\$0.0610	\$0.0580	\$0.0520
\$3,000	\$0.0610	\$0.0580	\$0.0520
\$5,000	\$0.0610	\$0.0580	\$0.0520
\$7,500	\$0.0610	\$0.0580	\$0.0520
\$10,000	\$0.0610	\$0.0580	\$0.0520
\$15,000	\$0.0610	\$0.0580	\$0.0520
\$20,000	\$0.0610	\$0.0580	\$0.0520
\$30,000	\$0.0610	\$0.0580	\$0.0520

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 High-Volume Discount LD Plan, (Cont'd.)

(T)

6.20.5 Usage Rates, (Cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1000	\$0.0950	\$0.0850
\$100	\$0.1000	\$0.0950	\$0.0850
\$250	\$0.1000	\$0.0950	\$0.0850
\$500	\$0.1000	\$0.0950	\$0.0850
\$1,000	\$0.0610	\$0.0580	\$0.0520
\$3,000	\$0.0610	\$0.0580	\$0.0520
\$5,000	\$0.0610	\$0.0580	\$0.0520
\$7,500	\$0.0610	\$0.0580	\$0.0520
\$10,000	\$0.0610	\$0.0580	\$0.0520
\$15,000	\$0.0610	\$0.0580	\$0.0520
\$20,000	\$0.0610	\$0.0580	\$0.0520
\$30,000	\$0.0610	\$0.0580	\$0.0520

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 High-Volume Discount LD Plan, (Cont'd.)

(T)

6.20.5 Usage Rates, (Cont'd.)

C. Switched Access Outbound and Inbound Supplemental Discount

The Supplemental Discount is available to existing Customers with a one or three year term and a \$3,000 or \$5,000 Monthly Usage Guarantee.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

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Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 High-Volume Discount LD Plan, (Cont'd.)

(T)

6.20.5 Usage Rates, (Cont'd.)

D. Dedicated Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1000	\$0.0950	\$0.0850
\$100	\$0.1000	\$0.0950	\$0.0850
\$250	\$0.1000	\$0.0950	\$0.0850
\$500	\$0.1000	\$0.0950	\$0.0850
\$1,000	\$0.0560	\$0.0530	\$0.0480
\$3,000	\$0.0550	\$0.0520	\$0.0470
\$5,000	\$0.0540	\$0.0510	\$0.0460
\$7,500	\$0.0530	\$0.0500	\$0.0450
\$10,000	\$0.0520	\$0.0490	\$0.0440
\$15,000	\$0.0510	\$0.0480	\$0.0430
\$20,000	\$0.0500	\$0.0470	\$0.0420
\$30,000	\$0.0490	\$0.0460	\$0.0410

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 High-Volume Discount LD Plan, (Cont'd.)

(T)

6.20.5 Usage Rates, (Cont'd.)

E. Dedicated Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1000	\$0.0950	\$0.0850
\$100	\$0.1000	\$0.0950	\$0.0850
\$250	\$0.1000	\$0.0950	\$0.0850
\$500	\$0.1000	\$0.0950	\$0.0850
\$1,000	\$0.0560	\$0.0530	\$0.0480
\$3,000	\$0.0550	\$0.0520	\$0.0470
\$5,000	\$0.0540	\$0.0510	\$0.0460
\$7,500	\$0.0530	\$0.0500	\$0.0450
\$10,000	\$0.0520	\$0.0490	\$0.0440
\$15,000	\$0.0510	\$0.0480	\$0.0430
\$20,000	\$0.0500	\$0.0470	\$0.0420
\$30,000	\$0.0490	\$0.0460	\$0.0410

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 High-Volume Discount LD Plan, (Cont'd.) (T)

6.20.6 Bundled Service Option

A. General

The Bundled Service Option is offered to High-Volume Discount LD Plan Customers who also subscribe to one of the following qualifying services offered by an affiliate of the Company. The eligible Customer must demonstrate to the satisfaction of the Company at the time of subscription to High-Volume Discount LD Plan that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate. (T)

Eligible Business Customers must subscribe to Centrex (e.g. Centrex Plus, Flexible Telephone System, Centrex Full Feature Business Voice Systems), ISDN PRI Dedicated PRI (purchased with a term commitment), DSL, Private Line, Frame Relay, SMDS, ATM or Digital Service from an affiliate of the Company. These services are defined in the Company affiliate's applicable tariffs or contracts. (T)

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 High-Volume Discount LD Plan, (Cont'd.) (T)

6.20.6 Bundled Service Option, (Cont'd.)

A. General, (Cont'd.)

1. Discontinuance of Qualifying Services

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this Catalog or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will default to the basic High-Volume Discount LD Plan rates as specified in this Catalog. (T)

2. Termination Liability

Customers who wish to subscribe to this Bundled Service Option and who currently subscribe to High-Volume Discount LD Plan will be able to switch to the Bundled Service Option without incurring any Termination Liability, if applicable. Availability of this Bundled Service Option is dependent upon billing capabilities. (T)

3. Combination with other offers

Customers who subscribe to this Bundled Service Option are not eligible to participate in promotions that would otherwise apply to High-Volume Discount LD Plan Customers.

B. Usage Rates

Customers who satisfy all eligibility requirements set forth above shall receive a monthly discount of 5% on all long distance usage charges, including international usage charges, beginning immediately after purchasing qualifying services.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 High-Volume Discount LD Plan, (Cont'd.)

(T)

6.20.7 Integrated Voice Access Service

Effective November 19, 2009, Integrated Voice Access Service is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

A. General Description

Integrated Voice Access (IVA) service is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed dedicated access lines. Inbound (toll free) calling is also available for termination on dedicated access lines. The eligible Customer must subscribe to High-Volume Discount LD Plan and demonstrate to the satisfaction of the Company at the time of subscription to IVA that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate.

(T)

(T)

Eligible Business Customers must subscribe to Digital Service or DCS from an affiliate of the Company. These services are defined in the Company affiliate's applicable tariffs or contracts.

B. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Dedicated Access	6 seconds	6 seconds

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 High-Volume Discount LD Plan, (Cont'd.)

(T)

6.20.7 Integrated Voice Access Service, (Cont'd.)

C. Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the Monthly Usage Guarantee (MUG). In addition, Conference Connections audioconferencing usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 High-Volume Discount LD Plan, (Cont'd.)

(T)

6.20.7 Integrated Voice Access Service, (Cont'd.)

D. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account;
2. When the Customer selects a shorter term; or
3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
6. When the Customer reduces their term monthly spend level one level during a billing cycle; or
7. When the Customer replaces a one or three year term on High-Volume Discount LD Plan to the Frontier Call Plan Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 High-Volume Discount LD Plan, (Cont'd.) (T)

6.20.7 Integrated Voice Access Service, (Cont'd.)

E. Discontinuance of Qualifying Services

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this Catalog or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will default to the basic High-volume Discount LD Plan rates as specified in this Catalog. (T)

F. Usage Rates

Usage rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

1. Dedicated Intrastate Outbound (Dial 1) & Inbound (Toll Free)

Monthly Usage Guarantee	One Year Term	Three Year Term
\$100	\$0.0670	\$0.0600
\$250	\$0.0670	\$0.0600
\$500	\$0.0670	\$0.0600
\$1,000	\$0.0630	\$0.0570
\$3,000	\$0.0600	\$0.0550
\$5,000	\$0.0580	\$0.0550
\$7,500	\$0.0580	\$0.0550
\$10,000	\$0.0580	\$0.0550
\$15,000	\$0.0580	\$0.0550
\$20,000	\$0.0580	\$0.0550
\$30,000	\$0.0580	\$0.0550

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 Business Plan A

6.21.1 General Description

This plan is only available to existing Customers as of March 1, 2001, at existing locations, without modification.

Plan A is available to existing Customers only. Existing Customers relocating within the state, or adding new locations, may continue under this Plan. Existing Customers adding new lines to their systems may do so under this Plan.

Business Plan A is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Operator assisted calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service.

6.21.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 Business Plan A, (Cont'd.)

6.21.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects their entire Account; or
- B. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- C. When the Customer renegotiates the term plan for a longer term;
- D. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- E. When the Customer moves from any grandfathered calling plan to Flat Rate LD Calling, or to any calling plan with the same term length. (T)
(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 Business Plan A, (Cont'd.)

6.21.4 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1350	\$0.1283	\$0.1215	\$0.1148

B. Switched Access Inbound (Toll Free) Rates

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1350	\$0.1283	\$0.1215	\$0.1148

C. Dedicated Access Outbound Rates

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1500	\$0.1425	\$0.1350	\$0.1275

D. Dedicated Access Inbound (Toll Free) Rates

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1500	\$0.1425	\$0.1350	\$0.1275

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.22 Business Plan B

6.22.1 General Description

Business Plan B is an optional calling plan offered only to existing Business Customers at locations existing prior to July 21, 2001 for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Operator assisted calling are also available under this plan. Customers may select a one, two or three year term commitment in order to obtain lower rates.

6.22.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

6.22.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.22 Business Plan B, (Cont'd.)

6.22.4 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects its entire Account;
- B. When the Customer selects a shorter term; or
- C. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer negotiates the term plan for a longer term;
- C. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- D. When the Customer changes plan prior to 60 days of service;
- E. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- F. When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;
- G. When the Customer reduces their term monthly spend level on level during a billing cycle; or
- H. When the Customer has encountered extremely poor service, verified by higher management.

Once the Customer has reached the lowest Minimum Usage Guarantee level of Plan B, they may move to Plan C without incurring a penalty. The Customer must move to the same term commitment they subscribed to on Plan B.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.22 Business Plan B, (Cont'd.)

6.22.5 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1335	\$0.1268	\$0.1202	\$0.1135
\$500	\$0.1320	\$0.1254	\$0.1188	\$0.1122
\$1,000	\$0.1305	\$0.1240	\$0.1175	\$0.1109
\$2,000	\$0.1290	\$0.1226	\$0.1161	\$0.1097
\$3,000	\$0.1275	\$0.1211	\$0.1148	\$0.1084
\$5,000	\$0.1260	\$0.1197	\$0.1134	\$0.1071
\$7,500	\$0.1245	\$0.1183	\$0.1121	\$0.1058
\$10,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$15,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$20,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$25,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$30,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$35,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$40,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$45,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$50,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$55,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$60,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.22 Business Plan B, (Cont'd.)

6.22.5 Usage Rates, (Cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1335	\$0.1268	\$0.1202	\$0.1135
\$500	\$0.1320	\$0.1254	\$0.1188	\$0.1122
\$1,000	\$0.1305	\$0.1240	\$0.1175	\$0.1109
\$2,000	\$0.1290	\$0.1226	\$0.1161	\$0.1097
\$3,000	\$0.1275	\$0.1211	\$0.1148	\$0.1084
\$5,000	\$0.1260	\$0.1197	\$0.1134	\$0.1071
\$7,500	\$0.1245	\$0.1183	\$0.1121	\$0.1058
\$10,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$15,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$20,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$25,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$30,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$35,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$40,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$45,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$50,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$55,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$60,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.22 Business Plan B, (Cont'd.)

6.22.5 Usage Rates, (Cont'd.)

C. Dedicated Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$500	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$1,000	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$2,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$3,000	\$0.0895	\$0.0850	\$0.0806	\$0.0761
\$5,000	\$0.0890	\$0.0846	\$0.0801	\$0.0757
\$7,500	\$0.0885	\$0.0841	\$0.0797	\$0.0752
\$10,000	\$0.0880	\$0.0836	\$0.0792	\$0.0748
\$15,000	\$0.0875	\$0.0831	\$0.0788	\$0.0744
\$20,000	\$0.0870	\$0.0827	\$0.0783	\$0.0740
\$25,000	\$0.0865	\$0.0822	\$0.0779	\$0.0735
\$30,000	\$0.0860	\$0.0817	\$0.0774	\$0.0731
\$35,000	\$0.0855	\$0.0812	\$0.0770	\$0.0727
\$40,000	\$0.0850	\$0.0808	\$0.0765	\$0.0723
\$45,000	\$0.0845	\$0.0803	\$0.0761	\$0.0718
\$50,000	\$0.0840	\$0.0798	\$0.0756	\$0.0714
\$55,000	\$0.0835	\$0.0793	\$0.0752	\$0.0710
\$60,000	\$0.0830	\$0.0789	\$0.0747	\$0.0706

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.22 Business Plan B, (Cont'd.)

6.22.5 Usage Rates, (Cont'd.)

D. Dedicated Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$500	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$1,000	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$2,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$3,000	\$0.0895	\$0.0850	\$0.0806	\$0.0761
\$5,000	\$0.0890	\$0.0846	\$0.0801	\$0.0757
\$7,500	\$0.0885	\$0.0841	\$0.0797	\$0.0752
\$10,000	\$0.0880	\$0.0836	\$0.0792	\$0.0748
\$15,000	\$0.0875	\$0.0831	\$0.0788	\$0.0744
\$20,000	\$0.0870	\$0.0827	\$0.0783	\$0.0740
\$25,000	\$0.0865	\$0.0822	\$0.0779	\$0.0735
\$30,000	\$0.0860	\$0.0817	\$0.0774	\$0.0731
\$35,000	\$0.0855	\$0.0812	\$0.0770	\$0.0727
\$40,000	\$0.0850	\$0.0808	\$0.0765	\$0.0723
\$45,000	\$0.0845	\$0.0803	\$0.0761	\$0.0718
\$50,000	\$0.0840	\$0.0798	\$0.0756	\$0.0714
\$55,000	\$0.0835	\$0.0793	\$0.0752	\$0.0710
\$60,000	\$0.0830	\$0.0789	\$0.0747	\$0.0706

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.23 E-Values Plan Service

This service is only available to existing Customers as of April 17, 2004, at existing locations, without modification.

E-Values Plan Service is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines. This Plan is offered to Customers that order outbound long distance service via the internet. Inbound (toll free) calling is also available for termination on switched Access Lines. Operator assisted calling are also available under this plan.

6.23.1 Billing Increments

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

6.23.2 Usage Rates

A. Switched Access Outbound Rates

Rate Per Minute: \$0.1350

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.24 Business Block of Time Service (formerly Cataloged as Business Plan F)

6.24.1 General Description

This service is only available to existing Customers as of April 17, 2004, at existing locations, without modification.

Business Block of Time Service is an optional calling plan offered for outbound direct-dialed 1+ interLATA interexchange voice calling to Business Customers who also subscribe to qualifying local services from their local exchange company as described below. Business Block of Time Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and be subject to all restrictions regarding this service. This service is offered to both single line and multi-line Customers subject to the restrictions noted below.

Business Block of Time Service offers 400 minutes per month of calling per account. The 400 minutes can be used for all interLATA 1+ interexchange direct dialed domestic calling calls.

This plan is no longer offered to new Customers.

6.24.2 Qualifying Local Services

Customers must have both qualifying local services described below from their local exchange company to qualify for Business Block of Time Service. To qualify for Block of Time Service, the Customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus services that include both:

Customers must have both qualifying local services described below from their local exchange company to qualify for Business Block of Time Service. To qualify for Block of Time Service, the Customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus services that include both:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price.

Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price.

Issue Date: 04/01/11

Effective Date: 04/01/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.24 Business Block of Time Service, (Cont'd.)

6.24.3 Limitations of Service

Business Block of Time Service is not available with the following local/IntraLATA business services: Digital Service type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, Frontier Call Plans, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services. (T)

Business Block of Time Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

Customers may discontinue their enrollment in Business Block of Time Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this Catalog or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Block of Time Service and remains presubscribed to the Company's service will default to Flat Rate LD Calling Service unless the Customer selects another Optional Business Service. (T)

If the Customer uses this Service for non-eligible purposes, including but not limited to resale, three way calling, permanent internet connections, or autodialing, the Company may immediately suspend, restrict or cancel the Customer's service without advance notice. The Company may also adjust the charges to Flat Rate LD Calling Service, described in Section 3.7, as a result of non-business use. (T)

This calling plan is only offered where billing and system capabilities exist.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.24 Business Block of Time Service, (Cont'd.)

6.24.4 Rates and Charges

A. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to the whole account presubscribed to the Company's Business Block of Time Service. A fixed allotment of qualified calling minutes is included in the MRC as specified below. The MRC applies in full each month regardless of whether or not the full allotment of minutes is used, except in the case of partial billing cycles. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to, International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information service, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Multi-line accounts will share the 400 minutes among all lines presubscribed to Business Block of Time Service. Partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

B. Rates

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$40.00	400	\$0.070

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 National Frame Relay Service (NFR)

6.25.1 General Description

This service is only available only to existing Customers as of November 19, 2009, at existing locations, without modification.

National Frame Relay Service (NFR) provides connectivity between multiple locations, suitable for connecting local area networks or other wide area network applications. Access to the Company's NFR network is provided in two ways: 1) via direct access, dedicated, digital access line connections at speeds of 56Kbps or 1.536 Mbps to the NFR serving office; or 2) via Frame Relay exchange access. Ports furnished under this Catalog operate at speeds of 56/64, 128, 192, 256, 384, 512, 768 Kbps and 1.024, 1.28, 1.536, 4, 6, 10, 22 or 45 Mbps. NFR is offered within Washington. Service is available for use 24 hours a day, seven days a week.

A. National Ports

Provides connectivity within and between locations within the State.

B. Permanent Virtual Circuits (PVCs)

Provides connectivity within the NFR network. PVCs are logical connections between two Ports with the NFR network.

C. Committed Information Rates (CIRs)

Defines the minimum data transfer rate available between two Ports logically connected by a PVC. Based on the overall NFR network capacity, the Customer may transmit data in excess of the CIR for a limited period of time. The maximum data transfer rate available between two logically connected Ports connected by a PVC is equal to the lower port speed of the two Ports - up to maximum of 22 Mbps.

D. National Permanent Virtual Circuits (PVC's)

Provide connectivity (logical connections) between National Ports.

E. Virtual Ports

Provide connectivity for traffic that originates and terminates from or to a local frame relay network. Customers who have existing local Frame Relay can connect to the long distance Frame Relay network using a Virtual Port. Virtual Ports are available within and between the 48 contiguous states of the United States.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 National Frame Relay Service (NFR), (Cont'd.)

6.25.2 Responsibilities of the Customer

- A. The Customer must provide the following information to the Company when ordering NFR:

The number and location of Ports ordered;
The transmission speed of each Port;
The CIR of each PVC;
Burst Excess (Be) rate, if any; and
The Port origination and destination of each PVC/ CIR.

- B. Local Access Charges

1. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring charges for such Access Local Loop as established by the LEC tariffs or other Company's tariffs.

When the Access Local Loop facilities are provided to the Customer by other carrier(s), the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

The Customer is responsible for all charges associated with the access connection that is ordered by the Company on behalf of the Customer from other carriers.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 National Frame Relay Service (NFR), (Cont'd.)

6.25.3 Terms and Conditions

A. Service Level Agreement (SLA)

1. The SLA will be applied and measured over a calendar month as specified. These measurements represent the minimum level of performance that is acceptable and are set accordingly. SLA applies to National Ports and National PVCS only. Performance Objectives and Credit Allowances will apply for Customers who have five (5) or more nodes in service during the entire month.
2. Objectives to be measured are:
 - Network Availability
 - MTTR
 - Frame Delivery
 - Transit Delay
3. Calculations for the above objectives will be based on the Customer call to the Network Operations Center (NOC) to establish a trouble report. Outage time begins when the Customer reports the trouble and ends when the Company notifies the Customer that the problem has been resolved.
4. A PVC or Port can only receive one service credit during any one calendar month. PVCs that receive a credit for failure to meet Network Transit Delay or Frame Delivery Performance objectives will not be included in the calculation for Network Availability.
5. Only National Ports, National PVCs and Company-provided local access are eligible for SLAs.

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Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 National Frame Relay Service (NFR), (Cont'd.)

6.25.3 Terms and Conditions, (Cont'd.)

B. General Exclusions

The following exclusions are not calculated in the SLA.

1. A service outage that is not supported by a Company trouble ticket.
2. New installation prior to acceptance by the Customer.
3. Scheduled maintenance window with prior notifications.
4. Force Majeure.
5. Any act of omission, fault or negligence on the part of the Customer, its contractors, or any other entity over which the Customer exercises control or has the right to exercise control.
6. Any act or omission on the part of any third party with the exception of the Interexchange Carrier (IXC), Local Exchange Carrier (LEC), Regional Bell Operating Company (RBOC) or any Company agent or contractor contracted by the Company.
7. The first month of service for the particular service element.

C. Credits

If the specified objectives are not met within the specified time frames, a 10% credit of the discounted Monthly Recurring Charges for all affected ports and PVCs, not to exceed \$5,000, will be posted on the Customer's bill within two months of the Company's determination that the claim is valid. The credit will be applied to the appropriate elements affected by the outages (i.e. Ports, PVCs and Company provided local access).

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 National Frame Relay Service (NFR), (Cont'd.)

6.25.3 Terms and Conditions, (Cont'd.)

D. Term Commitment Plans

1. Minimum Service Period

The minimum service period for National Frame Relay Service is one year.

2. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period, the Customer shall be obligated to pay the remaining months of the service period selected. The Customer that migrates their service to a Company affiliate will not incur termination liability.

Termination Charge = Remaining Months x Monthly Charge

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 National Frame Relay Service (NFR), (Cont'd.)

6.25.4 NFR Components and Rates

A. NFR Revenue Pricing Plans

1. Minimum Monthly Revenue Commitment

Monthly Revenue Commitment Plans are available for discounts based on the minimum revenue and term commitments selected by the Customer. The eligible NFR charges that will contribute to the Monthly Revenue Commitment Plan are the undiscounted Recurring Monthly charges for the following NFR components: National Ports, Non-US Ports, National PVC/CIR, International PVC/CIR. The Customer must commit to a period of either one, two, three, four or five years. The Customer must provide written notification to the Company to renew the original Revenue Pricing Plan at least sixty (60) days prior to the expiration of the contract. At the end of the current term plan, the Customer may commit to a new term of one year or continue the service at month-to-month rates and will be charged the standard monthly recurring charges.

Applicable Discounts:

Minimum Monthly Revenue Commitment	One Year Term	Two Year Term	Three Year Term	Four Year Term	Five Year Term
\$0.00 - \$2,000.00	3%	4%	7%	9%	13%
\$2,001 - \$5,000.00	3%	6%	9%	11%	15%
\$5,001 - \$10,000.00	4%	7%	11%	14%	17%
\$10,001 - \$15,000.00	5%	8%	13%	16%	19%
\$15,001 - \$20,000.00	6%	10%	15%	18%	21%
\$20,001 - \$25,000.00	7%	11%	17%	20%	23%
\$25,001 and greater	8%	12%	19%	22%	25%

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 National Frame Relay Service (NFR), (Cont'd.)

6.25.4 NFR Components and Rates (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

2. Individual Case Basis (ICB) Arrangement

Customer specific prices will be made available to similarly situated Customers on a non-discriminatory basis.

ICB's will also be used for other NFR in the case of non-standard service periods, to provide additional discounts, and/or stabilization of rates over a contract life.

As part of an ICB arrangement, the Company may offer to stabilize NFR pricing rates over the life of the contract. In such an arrangement, the ICB monthly rate is guaranteed against Company initiated increases and will apply for the entire duration of the ICB contract.

In the event that an increase authorized by a regulatory agency is applied to the ICB price, the Customer may terminate the contract without incurring any termination liability charges.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 National Frame Relay Service (NFR), (Cont'd.)

6.25.4 NFR Components and Rates (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

3. Early Termination Charge

When the Customer discontinues service under a Revenue Pricing Plan prior to the expiration of the commitment term, an Early Termination Charge will be assessed as follows.

If the Revenue Pricing Plan is discontinued prior to the completion of the first year of the contract term, the Customer is liable for 100% of the minimum monthly revenue commitment for the unexpired portion of the first year of the term, plus 50% of the minimum monthly revenue commitment for the remaining portion of the applicable term.

If the Revenue Pricing Plan is discontinued after completion of the first year of the contract term, the Customer is liable for 50% of the minimum monthly commitment for the remaining portion of the applicable term.

Early termination will not apply if the Customer enrolls in a new Revenue Pricing Plan with equal or greater revenue commitment and term commitment than the current plan.

Payment of the total amounts owed by the Customer under this provision is due as a lump sum within thirty (30) days of the date the plan is discontinued.

The Customer that migrates their service to a Company affiliate will not incur termination liability.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 National Frame Relay Service (NFR), (Cont'd.)

6.25.4 NFR Components and Rates (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

4. Replacement Service

If within sixty (60) days of the date the Customer issues its termination notice to the Company for a particular service, and the Customer orders replacement service, the Company shall waive the termination liability charges above for the service which was terminated by the Customer if the following conditions are met.

- a. When the replacement service is ordered by the Customer, such replacement service is specifically identified as being a replacement for the terminated service; and
- b. The monthly charges for the replacement service are equal to at least ninety percent (90%) of the monthly charges for the terminated service for which it is a replacement.

B. Promotions

From time to time, the Company may provide certain special promotional offerings to its Customers. These offerings may be limited to certain dates, time and locations.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 National Frame Relay Service (NFR), (Cont'd.)

6.25.4 NFR Components and Rates (Cont'd.)

C. National Port

1. Nonrecurring Charge, per National Port

56/64 Kbps	\$350.00
128 Kbps-1.536 Mbp	\$550.00

2. Monthly Recurring Charges, per National Port

Speed	
56/64 Kbps	\$75.00
128 Kbps	\$159.00
192 Kbps	\$200.00
256 Kbps	\$226.00
384 Kbps	\$321.00
512 Kbps	\$395.00
768 Kbps	\$570.00
1024 Kbps	\$730.00
1280 Kbps	\$870.00
1536 Kbps	\$1,000.00
4 Mbps	\$970.00
6 Mbps	\$1,160.00
10 Mbps	\$1,660.00
22 Mbps	\$1,910.00
45 Mbps	\$2,410.00

Issue Date: 07/01/10

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 National Frame Relay Service (NFR), (Cont'd.)

6.25.4 NFR Components and Rates (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate
(PVC/CIR)

1. Nonrecurring Charge

a. Per DLCI, CIR in Kbps: \$50.00

2. Monthly Recurring Charge

a. per DLCI, CIR in Kbps

8 Kbps	\$11.00
16 Kbps	\$16.00
24 Kbps	\$20.00
32 Kbps	\$25.00
40 Kbps	\$30.00
48 Kbps	\$30.00
56 Kbps	\$40.00
64 Kbps	\$40.00
128 Kbps	\$70.00
192 Kbps	\$100.00
256 Kbps	\$130.00
320 Kbps	\$165.00
384 Kbps	\$195.00
448 Kbps	\$230.00
512 Kbps	\$270.00
576 Kbps	\$300.00
640 Kbps	\$335.00
704 Kbps	\$390.00
768 Kbps	\$400.00
832 Kbps	\$505.00
896 Kbps	\$544.00
960 Kbps	\$582.00
1024 Kbps	\$620.00
1088 Kbps	\$659.00
1152 Kbps	\$675.00
1216 Kbps	\$710.00
1280 Kbps	\$720.00

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**6.25 National Frame Relay Service (NFR), (Cont'd.)****6.25.4 NFR Components and Rates (Cont'd.)****D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR)****2. Monthly Recurring Charge, (Cont'd.)****b. Per DLCI, CIR in Mbps**

2 Mbps	\$326.00
3 Mbps	\$382.00
4 Mbps	\$510.00
5 Mbps	\$637.00
6 Mbps	\$765.00
7 Mbps	\$892.00
8 Mbps	\$1,019.00
9 Mbps	\$1,147.00
10 Mbps	\$1,274.00
11 Mbps	\$1,402.00
12 Mbps	\$1,529.00
13 Mbps	\$1,657.00
14 Mbps	\$1,784.00
15 Mbps	\$1,911.00
16 Mbps	\$2,039.00
17 Mbps	\$2,166.00
18 Mbps	\$2,294.00
19 Mbps	\$2,421.00
20 Mbps	\$2,549.00
21 Mbps	\$2,676.00
22 Mbps	\$2,803.00

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 National Frame Relay Service (NFR), (Cont'd.)

6.25.4 NFR Components and Rates (Cont'd.)

E. Additional Nonrecurring Charges

1. Expedite Charge

At the Customer's request, the Company may attempt to advance the due date of the order for the installation of a NFR Port to a new negotiated due date. If the new date is met, or if charges are assigned to the Company by providing partner(s), whether or not the requested improved installation date is met, the following nonrecurring charge applies in addition to all other applicable nonrecurring charges and charges passed through by the local exchange carrier for the access connection.

a. Per Expedited Port \$500.00

2. PVC/CIR Change Charge

The Customer may request to increase or decrease a PCV/CIR at any time after the service date. A PVC/CIR change charge applies for each change to a PVC/CIR.

a. Per PVC/CIR Change \$75.00

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 National Frame Relay Service (NFR), (Cont'd.)

6.25.4 NFR Components and Rates (Cont'd.)

E. Additional Nonrecurring Charges, (Cont'd.)

3. Change of Requested Service Date Charge

- a. If the Customer delays an order within five (5) calendar days immediately prior to the due date, a Due Date Change Charge will apply, regardless of the length of the delay. The Due Date Change Charge will apply in addition to all other applicable nonrecurring charges and any charges passed through by the relevant local exchange and/or IXC carrier(s) for provisioning the local access connection.

Per Delayed Port	\$150.00
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- b. If the Customer delays a due date by more than twenty (20) cumulative calendar days from the initial due date, the Customer will be billed for the service ordered commencing on the first day after the 20th cumulative calendar day.
- c. If the Customer is not ready on the due date and has not requested a delay prior to the due date, the service ordered will commence on the due date.

4. Port Speed Change Charge

The Customer may request to increase or decrease port speed. A Port Speed Change Charge applies for each change. A change of the physical location of the Customer's premises that require a change to an existing Port connection is considered to be a disconnection and new installation of the Port(s) involved.

Per Port Speed Change	\$100.00
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Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 National Frame Relay Service (NFR), (Cont'd.)

6.25.4 NFR Components and Rates (Cont'd.)

F. Nonrecurring Charge Waiver

The Company will waive the Nonrecurring Installation Charge for new Business Customers who subscribe to a one (1) year minimum term commitment of this service. This waiver applies to nonrecurring charges for National Ports and Permanent Virtual Circuits (PVCs) and International Ports and PVCs. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**6.25 National Frame Relay Service (NFR), (Cont'd.)****6.25.4 NFR Components and Rates (Cont'd.)****G. Virtual Ports (US based)**

Speed	Band T
8 Kbps	\$6.00
16 Kbps	\$9.00
24 Kbps	\$18.00
32 Kbps	\$24.00
40 Kbps	\$30.00
48 Kbps	\$36.00
56 Kbps	\$35.00
64 Kbps	\$35.00
128 Kbps	\$65.00
192 Kbps	\$100.00
256 Kbps	\$135.00
320 Kbps	\$175.00
384 Kbps	\$200.00
448 Kbps	\$250.00
512 Kbps	\$275.00
576 Kbps	\$300.00
640 Kbps	\$325.00
704 Kbps	\$350.00
768 Kbps	\$375.00
832 Kbps	\$420.00
896 Kbps	\$450.00
960 Kbps	\$490.00
1024 Kbps	\$575.00
1088 Kbps	\$625.00
1152 Kbps	\$708.00
1216 Kbps	\$748.00
1280 Kbps	\$793.00

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Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 National Frame Relay Service (NFR), (Cont'd.)

6.25.4 NFR Components and Rates (Cont'd.)

G. Virtual Ports (US based), (Cont'd.)

Speed	Band T
2 Mbps	\$50.00
3 Mbps	\$50.00
4 Mbps	\$50.00
5 Mbps	\$50.00
6 Mbps	\$50.00
7 Mbps	\$50.00
8 Mbps	\$50.00
9 Mbps	\$50.00
10 Mbps	\$50.00
11 Mbps	\$50.00
12 Mbps	\$100.00
13 Mbps	\$100.00
14 Mbps	\$100.00
15 Mbps	\$100.00
16 Mbps	\$100.00
17 Mbps	\$100.00
18 Mbps	\$100.00
19 Mbps	\$100.00
20 Mbps	\$100.00
21 Mbps	\$100.00
22 Mbps	\$100.00

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.26 National Private Line (PL) Services

This service is only available only to existing Customers as of November 19, 2009, at existing locations, without modification.

The Company's National Private Line Services are provided as a family of bandwidth and data services which link Customers' locations and provide voice, data, video and other transmissions. These services are provided between two Customer designated premises, between a designated Customer premises and a Point of Presence (POP), or between POP's provided by the Company.

6.26.1 Services

A. DS0 Services:

DS0 Service is a high quality digital bandwidth service with transmission capabilities of up to 64 kbps. A DS0 channel provides the transmission of low-to-medium speed analog and digital channels.

DS0 Service includes Digital Data Service (56 kbps to 64 kbps), Analog Data Service (19.2 kbps), and Analog Voice Service (64 kbps for voice communications).

B. Fractional DS1/T1 Service (FDS1)

FDS1 is a high quality digital bandwidth service that provides medium to high speed transmission. This Service supports contiguous bit rate services for simultaneous, two-way, digital transmission of voice, data, video, and image, and is available at the following contiguous bit rates:

- 128 kbps
- 256 kbps
- 384 kbps
- 512 kbps
- 768 kbps

C. DS1/T1 Service

DS1/T1 service is a high quality digital bandwidth service that provides high speed 1.544 Mbps transmission.

D. DS3/T3 Service

DS3/T3 Service is a high quality digital bandwidth service that provides high speed 44.736 Mbps transmission over fiber optic facilities.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.26 National Private Line (PL) Services, (Cont'd.)

6.26.2 Regulations

A. Service Guarantee

The Company provides Service Guarantees for PL Service. If service is not restored within specified time frames, the Company will issue a credit for the PL Service circuit interruption.

1. Performance Objective

The performance objective for PL Services from Customer's premises to Customer's premises is 99.96% circuit availability.

2. Credit Allowances

If a particular service is interrupted beyond a specified time, an appropriate credit will be provided as set forth below.

For an interruption of four hours or more for each calendar day for a particular service, and if requested by the Customer, the Company shall provide the Customer with one (1) days credit for the particular service circuit recurring rates.

The credit shall be based on a pro-ration of the number of out of service days to the number of days in the month. As an example, six out of service days/thirty (30) days in a month is equal to a 20% rebate of the monthly charges.

B. Term Commitment Plans

The minimum service period for PL Services is one year. A subscriber to PL Services must select a Term Commitment Plan period ranging from one year to three years. The Customer that migrates their service to a Company affiliate will not incur termination liability.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.26 National Private Line (PL) Services, (Cont'd.)

6.26.2 Regulations, (Cont'd.)

C. Individual Case Basis (ICB) Arrangement

ICB's will be used for PL Services in the case of non-standard service periods, volume discounts and/or stabilization of rates over a contract life.

D. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period of a Term Commitment Plan or an ICB, the Customer shall be obligated to pay the remaining payments, i.e., the monthly charge times the remaining months of the service period selected, in a lump sum due upon termination of service.

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.26 National Private Line (PL) Services, (Cont'd.)

6.26.3 Rates and Charges

A. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring prices for such Access Local Loops as established by the LEC tariffs or other Carrier tariffs.

When the Local Access facilities are provided to the Customer by other Carriers, the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing the Companies' Terms and Conditions.

B. Interoffice Channel (IOC)

The IOC is the dedicated transport and facilities between the Company POPs. The Company will waive the Nonrecurring Installation Charges for new Business Customers who subscribe to a two (2) year or three (3) year term commitment of this service. This waiver applies to the Inter-Office Channel (IOC) installation charges. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

1. DS0 Service

a. Per IOC:

1. Installation Charge \$160.00

2. Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$63.00	\$0.14
51-100	\$63.00	\$0.14
101+	\$65.00	\$0.12

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Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.26 National Private Line (PL) Services, (Cont'd.)

6.26.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service,

a. Per IOC - 128 kbps:

1. Installation Charge \$160.00

2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$119.00	\$0.18
51-100	\$119.00	\$0.18
101+	\$120.00	\$0.17

b. Per IOC - 256 kbps:

1. Installation Charge \$160.00

2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$134.00	\$0.36
51-100	\$134.00	\$0.36
101+	\$137.00	\$0.31

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Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.26 National Private Line (PL) Services, (Cont'd.)

6.26.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service (Cont'd.)

a. Per IOC - 384 kbps:

1. Installation Charge \$160.00

2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$168.00	\$0.54
51-100	\$168.00	\$0.54
101+	\$203.00	\$0.45

b. Per IOC - 512 kbps:

1. Installation Charge \$160.00

2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$192.00	\$0.63
51-100	\$192.00	\$0.63
101+	\$244.00	\$0.56

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Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.26 National Private Line (PL) Services, (Cont'd.)

6.26.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service, (Cont'd.)

c. Per IOC - 768 kbps:

1. Installation Charge \$160.00

2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$226.00	\$0.85
51-100	\$226.00	\$0.85
101+	\$326.00	\$0.77

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Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.26 National Private Line (PL) Services, (Cont'd.)

6.26.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

3. DS1 Service

a. Per IOC:

1. Installation Charge \$800.00

2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$234.00	\$1.81
51-100	\$216.00	\$2.66
101+	\$278.00	\$1.28

4. DS3 Service

a. Per IOC:

1. Installation Charge: \$5,000.00

2. Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$325.00	\$15.14
51-100	\$350.00	\$13.03
101+	\$400.00	\$11.69

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Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.26 National Private Line (PL) Services, (Cont'd.)

6.26.3 Rates and Charges, (Cont'd.)

C. Access Connection

1. A Nonrecurring Charge applies for each Access Local Loop.

Circuit	Nonrecurring Charge per Access Local Loop
DS0	\$320.00
FDS1-128 Kbps	\$320.00
FDS1-256 Kbps	\$320.00
FDS1-384 Kbps	\$320.00
FDS1-512 Kbps	\$320.00
FDS1-768 Kbps	\$320.00
DS1	\$320.00
DS3	\$400.00

D. Access Coordination

1. A Recurring Charge applies for each Access Local Loop:

Circuit	Monthly Charge per Access Local Loop
DS0	\$25.00
FDS1-128 Kbps	\$75.00
FDS1-256 Kbps	\$75.00
FDS1-384 Kbps	\$75.00
FDS1-512 Kbps	\$75.00
FDS1-768 Kbps	\$75.00
DS1	\$75.00
DS3	\$400.00

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.26 National Private Line (PL) Services, (Cont'd.)

6.26.3 Rates and Charges, (Cont'd.)

E. Agency Coordination

1. A Nonrecurring Charge applies for each Access Local Loop for which the Company acts as the Customer's agent:

Circuit	Nonrecurring Charge per Access Local Loop
DS0	\$100.00
FDS1-128 Kbps	\$100.00
FDS1-256 Kbps	\$100.00
FDS1-384 Kbps	\$100.00
FDS1-512 Kbps	\$100.00
FDS1-768 Kbps	\$100.00
DS1	\$100.00
DS3	\$100.00

Issue Date: 07/01/10

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.26 National Private Line (PL) Services, (Cont'd.)

6.26.3 Rates and Charges, (Cont'd.)

F. Term Commitment Discounts

Discounts apply to all recurring rate elements of the Company's National Private Line Service up to DS1 level for one, two and three year Term Commitment Plans.

Service Period	Percent Discount Level
One Year Term	10%
Two Year Term	15%
Three Year Term	20%

G. DS3 Term Commitment Discounts

Discounts apply to IOC and Access Coordination Monthly Recurring Charges of the Company's National Private Line Service for one, two and three year Term Commitment Plans.

Service Period	Percent Discount Level
One Year Term	5%
Two Year Term	7%
Three Year Term	15%

Issue Date: 07/01/10

Effective Date: 07/01/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.27 Dedicated Access

This service is only available only to existing Customers as of November 19, 2009, at existing locations, without modification.

When the dedicated access channel to access voice service is provided by the Company, the following rates apply.

6.27.1 Access Local Loop

Terms and conditions are the same as specified in Section 6.26 for National Private Line Services.

6.27.2 T-1 Access Facility

Terms, conditions and rates are the same as specified for Access Connection in Section 6.26 for National Private Line Services.

6.27.3 ISDN PRI Facility

Terms, conditions and rates are the same as specified for Access Coordination in Section 6.26 for National Private Line Services

6.27.4 Agency Coordination

Terms, conditions and rates are the same as specified in Section 6.26 for National Private Line Services.

6.27.4 Term Commitment Plans

Same as specified in Section 6.26 for National Private Line Services.

Issue Date: 07/12/12

Effective Date: 07/14/12

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 Frontier Digital State Unlimited-2010 – Grandfathered as of July 14, 2012

(N)

A. General Description

Frontier Digital State Unlimited-2010 is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier On-Line and Long Distance is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital State Unlimited-2010 local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital State Unlimited-2010 option.

B. Rates and Charges

Frontier Digital State Unlimited-2010 calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night
D= Day	8:00 AM - 4:59PM	12:00AM Saturday through
E= Evening	5:00 PM - 11:59PM	11:59 PM on Sunday.

C. Usage Charges

With the Frontier Digital State Unlimited-2010 option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital State Unlimited-2010 Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use.

(N)

Issue Date: 07/12/12

Effective Date: 07/14/12

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**6.28 Frontier Digital State Unlimited-2010 – Grandfathered as of July 14, 2012 (Cont'd)**

(N)

C. Usage Charges (Cont'd)

Using the Frontier Digital State Unlimited-2010 service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital State Unlimited-2010 service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital State Unlimited-2010 is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an Frontier On-Line and Long Distance plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital State Unlimited-2010 plan option will automatically be removed from the main line and thus the customers account.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to Frontier Online and Long Distance but continues to have service on the main billing number on the account provided by Frontier On-Line and Long Distance, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital State Unlimited-2010, where available.

(N)

Issue Date: 06/13/19

Effective Date: 06/16/19

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 Frontier Digital State Unlimited-2010 – Grandfathered as of July 14, 2012

D. Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Frontier Digital State Unlimited-2010 is billed in advance. If a new customer to Frontier Digital State Unlimited-2010 enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one, two, or three-year term commitment will be given a 5% credit per month for the length of the contract. A \$200 termination fee will be imposed if the customer cancels before the end of the term.

E. Rates and Charges

Frontier Digital State Unlimited-2010

	<u>Monthly Rate</u>	
Intrastate Rate	\$11.00	(I)
	<u>Rate Per Minute</u>	
Additional Phone Lines		
Day	\$0.10	
Evening	\$0.10	
Night/Weekend	\$0.10	