

Effective: March 3, 2011

Schedule of Rates and Charges Together
With Rules and Regulations Applicable To
Basic Telecommunications Services
Provided In The Territories Served By

Frontier North Inc.
(formerly Verizon North Inc.
also known as GTE North Incorporated),

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Frontier North Inc.
(formerly Verizon North Inc.
also known as GTE North Incorporated
and Contel of Indiana, Inc.),

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and Frontier Midstates Inc.
(formerly Contel of the South, Inc. d/b/a Verizon North Systems
also know as Contel of the South, Inc. d/b/a GTE Systems of Indiana
and ALLTEL, Indiana, Inc.)

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Within The State Of
Indiana

Effective: July 1, 2009

TITLE PAGE

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Effective: November 10, 2004

- (C) Changed Regulation
- (D) Discontinued Rate or Regulation
- (I) Increased Rate
- (N) New Rate, Treatment or Regulation
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VERIZON NORTH INC.
CONTEL OF THE SOUTH, INC. d/b/a VERIZON NORTH SYSTEMS

I.U.R.C. No. T-2
Section 1
7th Revised Sheet 1
Canceling Sheets Listed Below

Effective: July 1, 2009

(RESERVED FOR FUTURE USE)

Canceling 6th Revised Sheet 1
Canceling 7th Revised Sheet 2
Canceling 6th Revised Sheet 2.1
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Effective: July 1, 2009

GENERAL REGULATIONS

1. APPLICATION OF REGULATIONS

- .1 The regulations set forth herein apply to intrastate services and facilities furnished within the State of Indiana by the Verizon North Inc. and Contel of the South, Inc. d/b/a Verizon North Systems, hereinafter referred to as the Company, subject to the jurisdiction of the Indiana Utility Regulatory Commission, hereinafter referred to as the Commission.
- .2 When services and facilities are provided in part by other companies, these regulations apply only to that portion the Company provides.

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- .3 The Company does not transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions and at the rates specified throughout this Tariff.

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2. ESTABLISHMENT AND FURNISHING OF SERVICES

.1 APPLICATIONS

- .1.1 Applications for initial or additional services may be made verbally or in writing. Such applications become contracts upon acceptance by the Company. See also Paragraph 2.4.2 following for customer responsibility when an application may be cancelled prior to establishment of service.
- .1.2 The Company may refuse service to any applicant who is indebted to the Company for service previously rendered until satisfactory arrangements have been made for payment of such indebtedness.
- .1.3 Any change in rates or regulations prescribed by the Commission modifies the terms and conditions of contracts to the extent of such change.

Effective: July 1, 2009

GENERAL REGULATIONS

2. ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)

.2 (RESERVED FOR FUTURE USE)

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3. (RESERVED FOR FUTURE USE)

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Effective: July 1, 2009

GENERAL REGULATIONS

2. ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)

.4 PROVISION OF EQUIPMENT AND FACILITIES

.4.1 All equipment and facilities necessary for the provision of a given service will be furnished as specified in Part 68 of the Federal Communications Commission's Rules and Regulations.

- a. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. The Company is not required to install its equipment where in its judgment the equipment may be subject to damage or destruction.
- b. When commercial power is used for the operation of Telephone Company facilities, the customer will provide the necessary power wiring, power outlets, and commercial power. The customer assumes all responsibility for the safe condition of the power wiring, power outlets, and commercial power. The customer will allow the Company access to the power supply, if necessary.
- c. While the Company's local exchange access line service may be used by the customer for dial-up access, the advertised speeds of the customer's modem may not be attainable with this service.

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.4.2 When the Company has ordered equipment for the specific needs of a customer as a result of a written or verbal application by or on behalf of the customer, certain charges will be assessed under conditions that follow.

- a. If the application is cancelled prior to the delivery of the equipment from the supplier(s), the customer will be liable for the costs incurred by the Company in preparing and cancelling the equipment order in addition to any penalty charges that may be assessed by the supplier(s) for such cancellation.
- b. If the customer causes a delay in the equipment installation, the customer will be liable for the carrying charges on such equipment for the period of delay.
- c. If the application is cancelled during or after the equipment installation but prior to the start of service, the customer will be liable for the associated nonrecoverable costs.
- d. In no event will the above charges be greater than those that would apply if service had actually been established.

.4.3 In the event neutralizing transformers or other protective equipment should be required at customer's locations where excessive ground potential exists, the following conditions shall apply:

- a. Charges will apply for all future installations based on special assembly rates per location.
- b. The customer's equipment will be interconnected with Telephone Company lines under specification and supervision of the Telephone Company.
- c. Where no charges have been applied to existing installations, the customer should be advised of the alternatives of a. and b. preceding in connection with subsequent requirements for such protective equipment.

Effective: October 5, 2005

GENERAL REGULATIONS

2. ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)

.4 PROVISION OF EQUIPMENT AND FACILITIES (Continued)

- .4.4 Where fiber facilities to the customer premises are deployed: (N)
- a. Commercial power will be furnished by the customer as provided in Paragraph 2.4.1b.
 - b. A back-up power supply will be installed by the Company at the customer premises or a location negotiated with the building owner. The back-up power supply is regulated network equipment owned by the Company.
 - c. Ownership and maintenance of the battery is the customer's responsibility. (N)

Effective: July 1, 2009

GENERAL REGULATIONS

2. ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)

.5 CUSTOMER BILLING

.5.1 The initial minimum period for which monthly rates shall apply will be thirty days.

- a. Special contractual arrangements as specified elsewhere in this tariff will be developed as required for special equipment and special assemblies of equipment.
- b. In lieu of required contract periods, a customer may arrange to pay special installation charges or termination charges.

.5.2 The customer is responsible for all charges in conjunction with the service furnished him, including collect toll messages which have been accepted at his telephone.

- a. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company to any agency authorized to receive such payments. The customer will be required to assume responsibility and to pay, in accordance with the Telephone Company's established billing practice, all charges for service and equipment including charges for local service and toll messages. A Late Payment Charge in accordance with the provisions in Verizon's Product Guide may be applicable.

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Effective: July 1, 2009

GENERAL REGULATIONS

2. ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)

.5 CUSTOMER BILLING (Continued)

.5.2 (Continued)

b. The Company reserves the right to remove the telephone service of a delinquent account without the benefit of temporary disconnection, but not without benefit of proper notice, when previous treatment history indicates recurring disconnections for nonpayments. (T)

.5.3 Monthly recurring charges are billed in advance and toll charges in arrears. (D)
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.5.4 For billing purposes each month is presumed to have 30 days.

.5.5 Where necessary fractions of a cent are rounded off to the nearest cent.

.5.6 In the event of overbilling by the Company or the incorrect application of a tariff regulation, a full refund will be made to the known date of error or eighteen months whichever is less.

.5.7 When a check, issued by a customer as payment for service, is returned to the Company because of nonsufficient funds, a charge will apply.

.6 USE OF SERVICE

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.6.1 The service may not be used for any purpose for which a payment may be extracted, directly or indirectly, from any person by any other party other than the Telephone Company except as provided in this Tariff or otherwise authorized by the Company in writing. (T)

.6.2 The Company reserves the right to refuse to install customer's service or to permit such service to remain on premises of a public or semipublic character, where the location of the instrument is such that the public in general or patrons of the customer may make use of the service. At such location, however, customer's service may be installed provided the instrument is so located that it is not accessible to the public. (T)

Effective: July 1, 2009

GENERAL REGULATIONS

2. ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)

.6 USE OF SERVICE (Continued)

.6.3 All operating of telephone equipment at the customer's premises must be performed at the expense of the customer and must conform with the rules and regulations which the Company may adopt to maintain a proper standard of service. (T)

.6.4 The Company reserves the right to limit the length of the conversation or message and to discontinue the connection when an emergency exists or when in the Telephone Company's judgment such action is necessary to assure equitable use of the facilities. (T)

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Effective: November 10, 2004

GENERAL REGULATIONS

- 2. ESTABLISHMENT AND FURNISHING OF SERVICES (Continued) (T)
- .7 ABUSE OR FRAUDULENT USE OF SERVICE (T)
 - .7.1 Service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. (T)
 - .7.2 Abuse or fraudulent use includes: (T)
 - a. The use of service or facilities of the Company to transmit messages or to locate a person or otherwise give or obtain information without payment of the applicable charge. (T)
 - b. The obtaining or attempting to obtain or assisting another to obtain or attempt to obtain service by rearranging, tampering with or make connection with any facilities of the Company, or by trick, scheme, false representation or false credit device, or by or through any other fraudulent means or device whatsoever with intent to avoid payment, in whole or in part of the regular charge for service. (T)
 - c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another. (T)
 - d. The use of profane or obscene language. (T)
 - e. The use of the service in such a manner as to interfere unreasonably with the use of service by one or more other customers. (T)

Material previously appearing on this sheet now appears on 10th Revised Sheet 5.
Material shown on this sheet previously appeared on 2nd Revised Sheet 9.

Effective: July 1, 2009

GENERAL REGULATIONS

2. ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)

.8 TERMINATION OF SERVICE

.8.1 The Company may refuse to furnish or may terminate service and remove its equipment under the following circumstances, provided suitable notice has been given the customer.

a. Upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is or is to be used for an illegal purpose.

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b. Upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property or service.

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c. Upon a violation of any regulations governing the furnishing of a service.

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.8.2 The following conditions apply to termination of service, either in cases described in 2.8.1 preceding or at the customers request.

a. Service may be terminated prior to the expiration of the contract period upon notice in writing being given to the Company a reasonable period in advance, and upon payment of the termination charges in addition to all charges for the period service has been rendered.

b. Termination charges are computed as follows:

b.1 In the case of service for which the contract period is one month, the charge is the amount due for the balance of the month.

b.2 For services for which the contract period is in excess of one month, the charge is the balance due to the end of the contract period, subject to any special conditions specified in the contract or elsewhere in this or other Company tariffs or product guides.

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Effective: July 1, 2009

GENERAL REGULATIONS

2. ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)

.8 TERMINATION OF SERVICE (Continued)

.8.2 (Continued)

- c. With respect to the original contract, minimum and termination charges are waived where a new customer takes over the contract (for the unexpired period thereof) for the service and facilities to be furnished at the same location without lapse of service, and assumes all unpaid charges on the original contract. Minimum and termination charges involved in the original contract are also waived where a new customer takes over the service and facilities covered by the original contract under the conditions stated, except as to payment of unpaid charges and executes a new contract for the full required minimum period. In either case, minimum and termination charges apply for any service or facilities furnished under the original contract which are not retained by the new customer.
- d. The customer is required to pay only the charges for the period during which service or facilities have been furnished, but with no minimum or termination charges being applied, when the use of the service or facilities is terminated because of the condemnation, destruction, damage of property by fire, or other causes beyond the control of the customer, which renders the premises unfit for occupancy.

.9 TELEPHONE NUMBERS

- .9.1 The customer has no property right to the telephone number nor any right to continuance of service through any particular central office.
- .9.2 The Telephone Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

.10 DIRECTORIES

- .10.1 The Telephone Company will furnish to its customers, without charge, such directories as are necessary for the efficient use of the service. Copies of other directories may be provided at a nominal charge.
- .10.2 Directories regularly furnished to customers shall remain the property of the Telephone Company. No binder, holder, or auxiliary cover, except as provided or authorized by the Telephone Company, shall be used in conjunction with any directory furnished by the Telephone Company.
- .10.3 No liability for damages from errors in or omissions of directory listings, or listings obtained from the Directory Assistance Operator shall attach to the Telephone Company. In the case of listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

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Effective: November 10, 2004

GENERAL REGULATIONS

3. OBLIGATION OF TELEPHONE COMPANY (T)
- .1 FURNISHING OF SERVICE (T)
- .1.1 The Company's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense suitable facilities and rights-of-way; however, the Company may refuse to furnish a service having a limited demand and involving large capital expenditures which are deemed not in the public interest or which would place an undue burden on the general body of customers. (T)
- .1.2 When a special type of construction or facilities beyond those normally required are provided to satisfy customer requests, special construction charges may be applicable. These charges may be in the form of a one-time nonrecurring charge, a recurring monthly rate, or both. Nonrecurring charges are generally payable in advance. Special construction is involved where one or more of the following conditions are present: (T)
- a. The customer requests a type of facility other than that which the Company would normally utilize in the furnishing of its service. (T)
- b. Facilities are requested over a route other than that which the Company would normally utilize in the furnishing of its service. (T)
- c. The customer requests facilities in a quantity greater than that which the Company would normally construct to serve the customer's requirements. (T)
- d. Facilities are not available and, at the customer's request, the Company constructs temporary facilities for the period during which the permanent facilities are under construction. (T)
- e. Facilities are not available and, at the customer's request, the Company constructs facilities and there is no other requirement for the facilities so constructed. (T)
- f. Facilities are not available and, at the customer's request, the Company expedites construction of facilities at a greater expense than would otherwise be incurred. (T)
- .1.3 When attachments are made to poles of other utility companies in place of buried wire, line wire, or aerial pole line construction for which the customer would be charged under the provisions of this Tariff, the cost to the Company of such attachments and the cost of obtaining the use of such poles is borne by the customer. The decision as to whether poles of other utility companies are suitable for the attachment of the Company's facilities rests with the Company. (T)
- .1.4 The Company will determine the type of facilities to be provided for the furnishing of a service. (T)
- .1.5 The customer does not obtain any rights of ownership in facilities provided by the Company, whether or not construction charges are applied. (T)

Material previously appearing on this sheet now appears on 4th Revised Sheet 8.

Material shown on this sheet previously appeared on 5th Revised Sheet 13 and 1st Revised Sheet 13.1.

Effective: August 11, 2022

GENERAL REGULATIONS

3. OBLIGATION OF TELEPHONE COMPANY (Continued)

1. FURNISHING OF SERVICE (Continued)

.1.6 Extension of Facilities

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- a. The Company will extend its line wire facilities to remote or undeveloped areas without charge, but charges for pole line construction or buried wire will apply. The Company will provide for each applicant for service an allowance of up to \$500 for new plant construction. New plant construction costs exceeding \$500 is the responsibility of the applicant. When more than one applicant can be served by the same construction project, the construction allowances for the individual applicants shall be up to \$500 per applicant. Construction charges in excess of the allowance deduction shall be prorated equally to each applicant in the group. Such charges are not refundable and no credit will be allowed for future installations on lines or cable provided under these regulations. (C)(N) (N) (C)
- b. Measurements shall follow the route of the pole line or cable, but shall not include the distance between the last pole and the building in which the telephone is located.
- c. Under certain conditions, and if in the judgment of the Company such action is necessary, an initial contract may be required as set forth below whenever it is necessary to extend facilities, either pole line, aerial wire or buried wire outside the base rate area in order to provide service. Initial contract periods are payable in advance.

<u>Distance Facilities Extended Outside Base Rate Area</u>	<u>Initial Contract Period</u>
One quarter mile or less	6 Months
More than one-quarter mile but not to exceed on-half mile	12 Months
More than one-half mile	24 Months

- d. Where extension of facilities requires, the applicant(s) may be required to secure and clear necessary right-of-way or reimburse the Company for doing so.

Effective: July 1, 2009

GENERAL REGULATIONS

3. OBLIGATION OF TELEPHONE COMPANY (Continued)

.1 FURNISHING OF SERVICE (Continued)

.1.7 Construction on Private Property (T)

- a. An average amount of entrance and distribution facilities will be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location or kind of service.
- b. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi-permanent purpose or if for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and above those applicable for a normal installation. (C)
- c. The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.
- d. When feasible conduit will be furnished by the Telephone Company at cost, or conduit may be provided by the applicant subject to the Telephone Company's specifications. Conduit used for telephone company facilities may not be used for any other purpose without the consent of the Telephone Company. The distance between the conduit and any Electric Light or Power Conduit or Conductor shall be in accordance with Telephone Company's specifications. The customer shall be required to pay the entire cost of maintenance of conduit including subsequent excavations and replacements necessary because of damage resulting from negligence on the part of the customer or his representatives or from freezing or improper drainage.
- e. The cost of relocating underground entrance facilities at the customer's request will be borne by him.

.1.8 Telecommunications Service Priority (TSP) System (T)

- a. The Telecommunications Service Priority (TSP) System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. NSEP telecommunications services are defined by the Federal Communications Commission (FCC) as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis (local, national or international), which causes or could cause injury or harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. The TSP System applies only to NSEP services and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

Regulations, rates and charges for TSP System Service are as set forth in the Facilities for Intrastate Access Tariff I.U.R.C. No. T-3.

Effective: July 1, 2009

GENERAL REGULATIONS

3. OBLIGATION OF TELEPHONE COMPANY (Continued)

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.2 MAINTENANCE AND REPAIR

- .2.1 The Company's obligation to maintain its facilities is contingent upon its ability to obtain the necessary replacement parts from the manufacturer's regular stock. When replacement parts are no longer available and when in its judgement further attempts to repair its equipment would be useless, the Company retains the right to remove its equipment.
- .2.2 All expense of maintenance and repair, in connection with facilities and services furnished by the Company, unless otherwise specified in this Tariff, is borne by the Company.
- .2.3 In case of damage, loss (including theft) or destruction of any of the Company's facilities or equipment not due either to ordinary wear and tear or to fire, storm or other like casualty, the customer shall be responsible for the value of such facilities, or equipment lost or destroyed, or for the cost of restoring the facilities or equipment to its original condition, as the case may be.
- .2.4 A customer (or authorized user) may not rearrange, disconnect, reconnect, remove or attempt to repair, or permit others to rearrange, disconnect, reconnect, remove or attempt to repair any facilities furnished or owned by the Company, except upon the written consent of the Company or unless otherwise specified in this Tariff.
- .2.5 Access to customer's premises will be given to representatives of the Company at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

.3 (RESERVED FOR FUTURE USE)

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Effective: July 1, 2009

GENERAL REGULATIONS

3. OBLIGATION OF TELEPHONE COMPANY (Continued)

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.4 LIABILITY

.4.1 The liability of the Company for damages arising out of mistakes, omissions interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.

a. If the initial installation is defective or if service is interrupted otherwise than by the negligence or willful act of the customer, an allowance at the minimum rate for the telephone facilities and class of service at the time of installation or interruption, shall be made for the time such outage continues after notice and demand to the Company. No other liability shall in any case attach to the Company.

.4.2 The customer indemnifies and saves the Company harmless against the following:

- a. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
- b. Any defacement or damage to the customer's premises resulting from the existence of the Company's instruments or apparatus on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
- c. Any accident, injury, or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.
- d. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
- e. Liability for failure to provide service except as provided in Commission Rules.
- f. Liability for telephone directories is covered in Paragraph 2.10 preceding.
- g. In the event of a power failure at the customer premises where fiber facilities are used for service, no allowance is made for interruption of service, and the Company shall not be held liable for such an interruption of service. Nor shall the Company be liable for any property damage or personal injury, or any other alleged damage or injury, caused by any customer-provided power supply, wiring, or power outlet.

Effective: January 1, 2008

GENERAL REGULATIONS

4. (RESERVED FOR FUTURE USE)

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Effective: July 1, 2009

GENERAL REGULATIONS

5. OPTIONAL PAYMENT PLANS

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.1 TIME PAYMENT OPTION

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.1.1 Conditions

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- a. The time payment option is a plan whereby the customer may elect to extend the payment of nonrecurring installation and/or service charges over a predetermined period of time specified and agreed upon by both the Company and the customer. The minimum period over which payments may be extended is twelve (12) months, and the maximum period is thirty-six (36) months.
- b. The time payment option is available to any customer whose credit is satisfactory to the Company and when the amount of the one-time charge exceeds five hundred (\$500) dollars.
- c. Customers wishing to contract for the time payment option must inform the Company of their desire prior to the start of the installation of the service involved.

.1.2 Rates

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- a. The amount of the monthly payment due under this plan will be computed by adding interest at an annual percentage rate of 12% to the sum of the service charges and dividing the total by the number of months in the payment plan.
 - a.1 In the event the customer moves or discontinues service, or defaults in the payment of any amounts due under the plan, the outstanding balance, less the unearned interest, will become immediately due and payable in full upon demand of the Company.

GENERAL REGULATIONS

6. TAXES OR FEES TO BE BILLED TO CUSTOMERS

.1 When a municipality or political subdivision imposes upon the Company any license, occupation, franchisee, permit, inspection of other similar tax, such tax, fee or charge shall be billed to the telephone customers receiving service within that municipality or political subdivision, allocated uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee or charge.

7. DUAL PARTY RELAY SERVICES SURCHARGE

.1 Dual Party Relay Services for hearing impaired and speech impaired persons provide access to telephone services that are functionally equivalent to those provided to individuals not having hearing or speech impairments. Dual Party Relay Services are subject to rules and regulations as prescribed by the FCC (Disabilities Act of 1990, 47 U.S.C. 225) and the House Enrolled Act 1608.

This surcharge is imposed on each basic line to fund and recover the costs for developing and providing Dual Party Relay Services.

Monthly Surcharge

.2 Charges..... \$.02 **

8. INDIANA UNIVERSAL SERVICE SURCHARGE

.1 DESCRIPTION

Pursuant to the requirements of the Final Order in Cause No. 42144, all customer billings on and after October 1, 2007 shall reflect an additional charge to fund the Indiana Universal Service Fund (IUSF). The purpose of the IUSF is to implement a competitively neutral funding mechanism that promotes universal telecommunication service to all Indiana residents by ensuring availability of basic telecommunications services at just, reasonable, and affordable rates that are reasonably comparable between urban and rural areas of Indiana.

.2 CONDITIONS

- .2.1 The surcharge will apply to net intrastate retail telecommunications services.
- .2.2 The surcharge is subject to change pursuant to the procedure set forth in the Final Order in Cause No. 42144.

.3 MONTHLY SURCHARGE

A monthly surcharge of 1.76 percent of net intrastate retail telecommunications services applies. (R)

** Pursuant to I.U.R.C. Cause No. 39880-INTRAC6 issued August 10, 2022.

Effective: January 1, 2008

GENERAL REGULATIONS

9. CONNECTION OF CUSTOMER-PROVIDED EQUIPMENT (T)

- .1 Customer-provided equipment may be used with the facilities furnished by the Telephone Company for exchange telecommunications service as specified in this Tariff or as specified in Part 68 of the Federal Communications Commission's Rules and Regulations.
- .2 Where exchange telecommunications service is available under this Tariff for use in connection with customer-provided equipment, the operating characteristics of such equipment shall be such as not to interfere with any of the services offered by the Telephone Company. Such use is subject to the further provisions that the customer-provided equipment does not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Telephone Company's services. Upon notice from the Telephone Company that the customer-provided equipment is causing or is likely to cause such hazard or interference the customer shall make such change as shall be necessary to remove or prevent such hazard or interference.

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Effective: January 1, 2008

GENERAL REGULATIONS

Canceling 8th Revised Sheet 18 (material deleted)
Canceling 6th Revised Sheet 19 (material deleted)
Canceling 4th Revised Sheet 20 (material deleted)
Canceling 4th Revised Sheet 21 (material deleted)
Canceling 9th Revised Sheet 22 (material deleted)
Canceling 3rd Revised Sheet 23 (material deleted)
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Canceling 3rd Revised Sheet 29 (material deleted)
Canceling 2nd Revised Sheet 30 (material deleted)
Canceling 1st Revised Sheet 31 (material deleted)
Canceling 1st Revised Sheet 32 (material deleted)
Canceling 1st Revised Sheet 33 (material deleted)
Canceling 1st Revised Sheet 34 (material deleted)

VERIZON NORTH INC.
CONTEL OF THE SOUTH, INC. d/b/a VERIZON NORTH SYSTEMS

I.U.R.C. No. T-2
Section 3
11th Revised Sheet 1
Canceling Sheets Listed Below

Effective: July 1, 2009

(RESERVED FOR FUTURE USE)

Canceling 10th Revised Sheet 1
Canceling 12th Revised Sheet 2
Canceling 11th Revised Sheet 3
Canceling 7th Revised Sheet 4

Effective: July 1, 2009

(RESERVED FOR FUTURE USE)

Canceling 16th Revised Sheet 1
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Effective: July 1, 2009

PAY TELEPHONE SERVICES

	<u>Sheet</u>	
Customer Owned Pay Telephone Service (COPTS)	2	
Customer Owned Pay Telephone (COPT) Coin Line Service	6	
Service Charges	9	(T)

Effective: July 1, 2009

PAY TELEPHONE SERVICES

1. CUSTOMER OWNED PAY TELEPHONE SERVICE

.1 GENERAL

- .1.1 Customer Owned Pay Telephone Service (COPTS) is one party exchange service furnished solely for connection with customer owned pay telephone equipment.
- .1.2 Customer Owned Pay Telephone Service:
 - a. May be provided in locations throughout Indiana.
 - b. The Local Message Rate Schedule, as set forth in .5.7 following, will apply in addition to the COPTS local measured exchange access line rates shown in .5.8 a. following in exchanges where measuring capabilities exist. The COPTS flat rate as set forth in .5.8 b. following applies in all other exchanges. (T)
 - c. Has a local calling area the same as the local calling area for regular business service in the exchange in which such services are located.
 - d. Provides for one directory listing without charge for each COPTS furnished.
 - e. Is not available as Foreign Exchange Service.
 - f. COPTS telephones cannot be placed "behind" (to functionally operate in conjunction with) a PBX or similar type telephone system under any conditions. (T)

.2 RESPONSIBILITY OF THE CUSTOMER

- .2.1 The customer shall be responsible for the payment of charges for all messages originating from or accepted at their service location, including any sent-paid long distance charges and/or any operator handled surcharges.
- .2.2 All COPTS instruments must be certified by the Federal Communications Commission under Part 68 before interconnection to the Telephone Company's exchange access lines.
 - a. The customer shall provide to the Telephone Company, upon request, the FCC Registration Number and Ringer Equivalence Number for the registered COPTS set before connecting the set to the network. The customer shall also provide the Universal Service Order Code (USOC) of the Company provided jack required.

Effective: March 17, 2008

PAY TELEPHONE SERVICES

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1. CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

.2 RESPONSIBILITY OF THE CUSTOMER (Continued)

.2.3 All COPTS instruments shall have the following features or markings:

- a. Provide Dial Tone First;
- b. Ability to access 911 Emergency Service (where available), local directory assistance, and "0" Operator ("0"-minus) without prior insertion of coins or credit card;
- c. Compliance with statutes or rules concerning the use of pay stations by disabled persons, such as handicapped in wheel chairs or the hearing impaired;
 - c.1 COPTS instruments shall be hearing aid compatible pursuant to federal, state and local laws;
- d. Equipped with suitable audible signals and arranged to receive incoming calls as well as outgoing calls;
- e. Ability to provide credit card, collect, and third number billed long distance calls without the use of a coin;
- f. Equipped with Dual Tone Multi-frequency (DTMF) signaling;
- g. A program which would not limit the duration of a local message;
- h. An informational display shall be provided within three feet of the COPT to inform the user of the general operation of the coin telephone, the owner's name and address, and instructions for receiving a refund and/or reporting service problems.

.2.4 The installation of the COPTS instrument shall be in accordance with generally accepted telecommunications industry standards, applicable local codes, the National Electrical Code and the National Electrical Safety Code.

.2.5 The Telephone Company will not furnish booths or boothettes to be used in conjunction with COPTS.

.2.6 All COPTS instruments may be connected to the Telephone Company's access lines provided they have been registered by the Federal Communications Commission under Part 68 or are connected behind suitable registered protective connecting arrangements.

.2.7 COPTS providers shall charge end users no more for calls of unlimited duration than the charge authorized by the Indiana Utility Regulatory Commission for local messages made from Telephone Company provided public coin telephones in any given exchange.

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Effective: July 1, 2009

PAY TELEPHONE SERVICES

1 CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

.2 RESPONSIBILITY OF THE CUSTOMER (Continued)

.2.8 COPTS providers shall provide accessibility to all interexchange carriers where equal access is provided.

- a. Clear instructions must be provided, as part of the informational display located within three feet of the COPT, indicating the various dialing sequences required to access the long distance carriers available on an equal access basis.

.2.9 Extension stations may be provided in conjunction with COPTS if the extension is located within view of the user of the COPT.

.3 USE OF SERVICE BY THE CUSTOMER

.3.1 Any party desiring to provide COPTS must submit a completed service request form to the Telephone Company prior to the interconnection of a COPTS instrument.

.3.2 The customer shall be solely responsible for provision, installation, operation and maintenance of the COPTS instrument and for all aspects of business relations with its users concerning operation of, and service difficulties associated with, use of the COPTS instrument, including refunds.

.4 VIOLATION OF REGULATIONS

.4.1 When the Telephone Company becomes aware that any COPTS instrument is in violation of any of the Telephone Company's tariffs on file with the Indiana Utility Regulatory Commission, the Telephone Company will promptly notify the Commission of the violation.

.5 RATES AND CHARGES

.5.1 The rates and charges applicable to Customer Owned Pay Telephone Service apply in addition to all other rates and charges applicable to service and equipment items with which the service is associated, including Message Toll Service Charges.

.5.2 Appropriate service charges, as set forth in 3. following, apply to COPTS. (T)

.5.3 Monthly rates applicable to COPTS are shown in .5.8 following, plus the appropriate local message charges set forth in .5.7 following. (T)

Effective: July 1, 2009

PAY TELEPHONE SERVICES

1. CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

.5 RATES AND CHARGES (Continued)

.5.4 Local Directory Assistance Service Charges as shown in Section 14 of Verizon's Product Guide and Long Distance Directory Assistance Service Charges as shown in said Section 14 also apply.

.5.5 Local messages charges, where Telephone Company operator assistance is required to bill such local messages to a calling card, third number telephone number, or collect to the called station apply as set forth in Section 14 of Verizon's Product Guide.

.5.6 Optional Services (Where Available)

	<u>IOSC</u>	<u>Monthly Rate</u>
a. Call Screening - Calls through an operator shall be restricted to those charged to the called number, a third number or calling card	01645	\$0.31

.5.7 Local Message Usage Schedule
 (Applies in addition to the Usage Rated Line Charge set forth in .5.8 a. below)

Message Charge, each message \$0.0142

(T)

.5.8 Access Line Rates

	<u>Monthly Rate</u>
a. Usage Rated Line	\$6.95
b. Flat Rated Line	\$8.86

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Some material now appearing on this sheet previously appeared on 7th Revised Sheet 2 of Section 4.

Effective: March 17, 2008

PAY TELEPHONE SERVICES

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2. CUSTOMER OWNED PAY TELEPHONE SERVICE (COPT) COIN LINE SERVICE

.1 GENERAL

.1.1 Customer-Owned Pay Telephone (COPT) Coin Line Service is a coin voice-grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for non-Local Exchange Company customer-owned pay telephones for use on a resale basis.

.2 CONDITIONS

.2.1 A COPT Coin Line subscriber must use a separate COPT Coin Line for each pay telephone instrument installed and will be billed that tariffed rate for each line. Off-premises extensions to a COPT Coin Line are not permitted.

.2.2 Where COPT Coin Line Service is provided, any type or grade of residence or business service offered regularly at that location may also be furnished, provided such residence or business service is confined to locations solely for use by the particular establishment.

.2.3 The carriage and completion of local and intraLATA toll messages are provided by the Company.

.2.4 The Company shall not be liable for shortages of coins deposited and/or collected from the COPT coin line subscriber's equipment.

.2.5 The Company shall not be liable for end-user fraud associated with failure of the subscriber's equipment to perform.

.2.6 Vacation Service as specified in Section 5 of Verizon's Product Guide is not available to COPT Coin Line Service unless the instrument is located within an establishment which is temporarily closed and, as such, will be totally inaccessible to the general public for the period of suspension. In all cases, the decision to permit temporary Vacation Service for a COPT Coin Line rests with the Company.

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.2.7 Coin sent paid InterLATA calls from COPT Coin Lines may be routed to any Interexchange Carrier selected by the customer who has the required coin signaling capabilities (i.e., coin recognition, coin control, etc.) which are required to complete the call.

.2.8 COPT Coin Line service will be provided where technically and economically feasible.

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Effective: March 17, 2008

PAY TELEPHONE SERVICES

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2. CUSTOMER OWNED PAY TELEPHONE SERVICE (COPT) COIN LINE SERVICE (Continued)

.3 FEATURES

- .3.1 Service is provided in equal access Stored Program Control (SPC) central offices where coin line control equipment is available.
- .3.2 Service is provided on an originating only or on an originating/terminating basis at the customer's option.
- .3.3 Coin signaling, including coin collect and coin return, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.
- .3.4 Billed Number Screening is provided for the automatic blocking via validation data bases for third number billing, collect billing, or both, to the line.
- .3.5 Selective Class of Call Screening is provided to alert operator services systems (live and mechanical) that a call is originating from a COPT Coin Line which may require special handling and billing treatment.
- .3.6 Central office 900 and 976 blocking is provided.
- .3.7 Standard recorded announcements used for calls from the Company's pay telephones are used for calls that originate from a COPT Coin Line.
- .3.8 All 0-, 0+, and 1+ IntraLATA toll calls and 0+ local calls are handled by the Company's operator services system.
- .3.9 All 0+ InterLATA calls are routed to the presubscribed carrier.

.4 RESPONSIBILITY OF THE SUBSCRIBER

- .4.1 The subscriber is subject to the requirements set forth in this Tariff.
- .4.2 The subscriber is responsible for the payment of all charges for outgoing sent-paid local calls, applicable Directory Assistance charges, and message toll telephone service calls.
- .4.3 Special billing and coin sharing arrangements between a COPT Coin Line subscriber and another carrier are the responsibility of the COPT Coin Line subscriber.
- .4.4 It is the subscriber's responsibility to ensure instruments used in conjunction with the COPT Coin Line Services are capable of rating sent-paid local calls.

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Effective: July 1, 2009

PAY TELEPHONE SERVICES

2. CUSTOMER OWNED PAY TELEPHONE SERVICE (COPT) COIN LINE SERVICE (Continued)

.5 RATES AND CHARGES

- .5.1 COPT Coin Line, Per Month \$19.07 (T)(S)
- .5.2 No charge will be imposed for incoming calls.
- .5.3 Sent-paid local calls will be rated by the COPT Coin Line subscriber's equipment. Local messages include calls made to extended calling service areas as shown in Section 4 of Verizon's Product Guide. (T)
- .5.4 Operator assisted sent-paid local calls will be rated to the end-user at the applicable per message rate plus the applicable operator service charges. Non-sent paid local calls will be rated to the end-user at the applicable per message rate plus the applicable operator service charges specified in Verizon's Product Guide.
- .5.5 Operator assisted sent-paid IntraLATA toll calls will be rated to the end-user at the long distance rate, plus applicable operator service charges. Non-sent paid IntraLATA toll calls will be rated to the end-user at the long distance rate and the applicable operator service charges as specified in Verizon's Product Guide.
- .5.6 The appropriate service charges set forth in 3. following are applicable for each coin line installed, moved or changed. (T)
- .5.7 Non-sent paid calls to Directory Assistance will be provided to the end-user at rates specified in Verizon's Product Guide.
- .5.8 Rates for Verification and Interrupt Service as specified in Verizon's Product Guide are applicable.
- .5.9 Subscribers to Customer-Owned Pay Telephone Coin Line Service may be listed in the directory as specified in Verizon's Product Guide.

.6 OPTIONAL FEATURES

- 6.1 Answer Supervision – Answer Supervision is the line side functionality that provides an electric signal to the calling end of a switched telephone connection when the called line goes off-hook. COPT Answer Supervision will be provided for use with COPT Services as specified in this schedule to assist in determining when billing for a specific call should commence. This feature is included in the COPT Coin Line Service rate, and is available for Customer Owned Pay Telephone Service flat rated and usage rated lines at the following rate.

Rate Per Line, Per Month \$9.90
(COPTANS/20232)

Some material now appearing on this sheet previously appeared on 7th Revised Sheet 2 of Section 4.

Effective: July 1, 2009

PAY TELEPHONE SERVICES

3. SERVICE CHARGES

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.1 CONDITIONS

- .1.1 A service charge consisting of one or more of the charges shown in this section is applicable for connections, changes and additions undertaken at the request of the customer.
- .1.2 Service charges are in addition to all other applicable rates and charges associated with the service being provided.
- .1.3 The charges specified herein do not contemplate work being performed by the Company employees at a time when overtime wages apply due to the request of the customer nor do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.
- .1.4 Service charges are the following:
 - a. Service Ordering Charge
Applicable for work done in receiving, recording and processing information necessary to execute a customer's request for connections of service or moves, from one address to another, changes or additions to existing service.
 - b. Line Connection Charges
Applicable to work done in the Central Office in association with providing an access line or making changes thereto.
 - c. Reconnection Charge
Applicable for work associated with reconnecting a service that is temporarily disconnected for nonpayment.
- .1.5 Service charges are not applicable to service reestablished at the same or different location because a fire or other natural cause beyond the control of the customer disrupted service and made the premises unfit for occupancy.

.2 DEFINITIONS

Access Line - The term "Access Line" denotes the line between the service Central Office and the customer's premises.

Change - The term "Change" denotes party line assignment made at the request of the customer that is not required to maintain adequate service as well as the updating of the class of service mark.

Connection - The term "Connection" denotes the establishment of telephone service. A move of existing service to a different premises requires a connection.

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Effective: July 1, 2009

PAY TELEPHONE SERVICES

3. SERVICE CHARGES (Continued)

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.3 APPLICATION OF CHARGES

.3.1 Service Ordering Charge

- a. The service order activity is classified as either initial, subsequent or record change. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for connections of service (Initial Order Charge applies), to each order for a move, change, or addition to existing service (Subsequent Order Charge applies) or to each requested change which only involves changing the Company's records (Record Change Order Charge applies). Only one service ordering charge is applicable for all items ordered at the same time for completion on the same date.
- b. Service Ordering Charges do not apply to reconnection of service that is disconnected for nonpayment.

.3.2 Line Connection Charge

- a. Line connection charges are applicable to the provision of each access line in association with Pay Telephone Service.
- b. Line connection charges are applicable to each change in telephone number made at the request of the customer.
- c. Line connection charges are not applicable when service is assumed by one customer prior to discontinuance by another customer and there is no change of telephone number.
- d. Line connection charges are classified as follows:

Central Office Charge - This charge is for work performed in the central office to provide exchange line service or customer requested changes to existing service.

.3.3 Reconnection Charge

- a. A reconnection charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

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Effective: July 1, 2009

PAY TELEPHONE SERVICES

3. SERVICE CHARGES (Continued)

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.4 CHARGES

	<u>IOSC</u>	<u>Pay Telephone Charge</u>
.4.1 Service Ordering		
a. Initial Order, each order	02542	\$43.95
b. Subsequent Order, each order	02028	19.50
c. Record Order, each order	02029	6.65
.4.2 Line Connection, each		
a. Central Office Charge	02082	21.55
.4.3 Reconnection		12.00

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Material appearing on this sheet previously appeared on 11th Revised Sheet 3 of Section 3.

Effective: December 2, 2016

LOW-INCOME PROGRAMS

1. GENERAL

Low-income programs consists of Lifeline Assistance. The Company participates in this assistance program to increase the availability of telecommunications service to all consumers in its serving areas.

2. DEFINITIONS

The following terms shall be defined as follows:

- .1 Qualifying low-income subscriber - a subscriber who meets the low-income eligibility criteria established by the Federal Communications Commission. (C)
- .2 Toll blocking - a service that lets consumers elect not to allow the completion of outgoing toll calls from their telecommunications channel.

3. LIFELINE ASSISTANCE

.1 GENERAL

Lifeline Assistance reduces an eligible customer's monthly federal subscriber line charge and rates for local service. An eligible customer receives credit for the federal subscriber line charge as well as a credit towards the residential local exchange access line rate.

.2 REGULATIONS

- .2.1 Lifeline Assistance is available to all residential customers who meet the qualifications in 47 C.F.R § 54.409. (C)
Subscriber recertification will comply with 47 C.F.R. § 54.410 (f). (C)

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Effective: December 1, 2020

LOW-INCOME PROGRAMS

3. LIFELINE ASSISTANCE (Continued)

.2 REGULATIONS (Continued)

.2.2 Lifeline Toll Restriction Service (IOSC: 40696) is available on a voluntary basis where technically feasible to Lifeline Telephone Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700, 976 calls, IntraLATA toll and ZUM Zone 3 calls while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "**/##" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.

Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage that may be incurred on their telephone service per month. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded.

.2.3 Local service deposit requirements will be waived for customers who voluntarily receive Toll Blocking Service.

.2.4 Participants in Lifeline Assistance will not be disconnected from local service for nonpayment of toll charges. In addition, the Company will not deny reestablishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for nonpayment of toll charges.

.2.5 Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

.3 CREDITS

The following credits will apply for each customer eligible for Lifeline Assistance.

	<u>Broadband Monthly Credit</u>	<u>Voice Monthly Credit</u>
Federal Lifeline Support Credit *	\$ 9.25	\$5.25 (R)

* Broadband = service that includes qualifying broadband service.
Voice = voice service with no qualifying broadband service as defined by 47 C.F.R. § 54.403 (a)(2).

Effective: April 1, 2012

LOW-INCOME PROGRAMS

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Effective: January 1, 2008

LOW-INCOME PROGRAMS

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Effective: January 1, 2008

(RESERVED FOR FUTURE USE)

Effective: January 1, 2008

(RESERVED FOR FUTURE USE)

Effective: January 1, 2008

(RESERVED FOR FUTURE USE)

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Effective: January 1, 2008

(RESERVED FOR FUTURE USE)

Effective: January 1, 2008

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Effective: January 1, 2008

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