

FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC.

Nevada

9260 E. Stockton Blvd., Elk Grove, CA 95624

SERVICE CATALOG

Title Page
Original Sheet 1

Effective: April 15, 2014

SERVICE CATALOG

For
Rates and Charges together
With Terms and Conditions applicable to
Services provided in the territories served by
Frontier

Within the State of Nevada

Issued By

FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC.

9260 E. Stockton Blvd., Elk Grove, CA 95624

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Nevada

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Section 1

1st Revised Table of Contents Sheet 1

Effective: November 15, 2015

 NETWORK ACCESS LINE SERVICE

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(T)

 NETWORK ACCESS LINE SERVICE

APPLICABILITY

Applicable to lines which provide direct access to the local and long distance exchange switching network via a circuit provided between a telephone company central office and the customer's premises.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff No. 4-C schedules.

EXTENDED AREA SERVICE CALLING AREA

<u>Calling Exchange</u>	<u>Called Exchange</u>
<u>Gardnerville*</u>	Gardnerville* Topaz Lake Carson City Stateline Glenbrook
Glenbrook	Glenbrook Stateline Gardnerville*
Smith Valley	Topaz Lake Yerington
Stateline	Glenbrook South Tahoe, California Stateline Gardnerville*
Topaz Lake	Gardnerville* Smith Valley Topaz Lake
Yerington	Smith Valley

* Includes Gardnerville, Gardnerville Ranchos, Jacks Valley and Johnson Lane.

NETWORK ACCESS LINE SERVICE

RATES

A. Business – Local Exchange Network Access Line*

	Monthly Rate One-Party, <u>Centrex</u>
Smith Valley Yerington Montgomery Pass BRA Sweetwater BRA	\$29.90

Shared
Tenant@
\$33.00

————— Monthly Rate —————

	<u>PBX Trunk</u>	<u>Key Line</u>	<u>Multi-Line Centrex</u>
Smith Valley Yerington Montgomery Pass BRA Sweetwater	\$40.95 (I)	\$29.90	\$29.90
	<u>Shared Tenant@</u>	<u>Shared Tenant@</u>	<u>Shared Tenant@</u>
	\$40.00	\$31.00	\$33.00

* Touch calling service is included with the access line rate.

@ See Shared Tenant Service (STS) Special Conditions.

NETWORK ACCESS LINE SERVICE

RATES (Continued)

	Monthly Rate One-Party, <u>Centrex</u>	
B. Business – Extended Area Primary Service*		
Gardnerville	\$29.90	(I)
Jacks Va. BRA		
Johnson Ln. BRA		
Glenbrook		
Stateline		
Topaz Lake		
	<u>Shared Tenant</u> @	(I)
	\$33.00	

* Touch calling service is included with the access line rate.

@ See Shared Tenant Service (STS) Special Conditions.

NETWORK ACCESS LINE SERVICE

RATES (Continued)

		————— Monthly Rate —————		
		<u>PBX Trunk</u>	<u>Key Line Centrex</u>	<u>Multi-Line Centrex</u>
B.	Business - Extended Area Primary Service* (Continued)			
	Gardnerville	\$40.95 (I)	\$29.90	\$29.90
	Jacks Va. BRA			
	Johnson Ln. BRA			
	Glenbrook			
	Stateline			
	Topaz Lake			
		<u>Shared Tenant @</u>	<u>Shared Tenant @</u>	<u>Shared Tenant @</u>
		\$40.00	\$31.00	\$33.00

* Touch calling service is included with the access line rate.

@ See Shared Tenant Service (STS) Special Conditions.

NETWORK ACCESS LINE SERVICE

RATES (Continued)

		————— Monthly Rate —————			
		<u>One-Party#</u>	<u>Key Line</u>	<u>Multi-Line</u>	
C.	Residence - Local Exchange Network Access Line*				
	Smith Valley	\$16.00	\$35.00	\$32.80	(I)
	Yerington				
	Montgomery Pass BRA				
	Sweetwater BRA				
D.	Residence-Extended Area Primary Service*				
	Gardnerville	16.00	35.00	32.80	(I)
	Jacks Va. BRA				
	Johnson Ln. BRA				
	Glenbrook				
	Stateline				
	Topaz Lake				

Lifeline Telephone Service allows a credit to qualified customers as described in the General and Local Exchange Tariff 4-C, Schedule No. A-1.

* Touch calling service is included with the access line rate.

 NETWORK ACCESS LINE SERVICE

RATES (Continued)

	<u>Monthly Rate#</u>
E. Optional Services#	
1. Touch Calling Service	
Touch calling service is included in the access line rate	No Charge
2. Rotary Hunting, each number arranged	\$.80
3. Message Charges	<u>Per Message</u>
a. Local Exchanges	
Each operator assisted call billed to a different number	Equivalent to minimum toll rates per Section 21
All other access lines, per originated message	0
b. Nonlocal Exchanges - toll	
Toll calling	See Section 21
4. Combination of Lines	
Business One-party access line rate	
Residence One-party access line rate	

In addition to applicable Service Charges as shown in Section 5.

NETWORK ACCESS LINE SERVICE

RATES (Continued)

F. Foreign Exchange Service*

1. Exchange rate applicable in appropriate schedule of utility or connecting utility Tariff and/or Service Catalog.

Monthly
Rate*

2. Foreign Exchange Increment#

Business

\$14.40

Residence

5.05

3. Foreign Exchange Optional Service or Equipment

Rates and charges for respective service or equipment as shown in applicable schedules of utility's or connecting utility's Tariffs and/or Service Catalog. See special condition D.8.

4. Off-Premises Access Line

- a. Contiguous and Noncontiguous Exchanges

Each business one-party, PBX or
centrex off-premises access lines

Rate applicable in foreign
exchange for class of
service furnished.

* In addition to applicable Service Charges as shown in Section 5.

Not applicable to connecting utility's customers.

NETWORK ACCESS LINE SERVICE

RATES (Continued)

	<u>Non-recurring Charge</u>	<u>Monthly Rate @</u>
G. Direct-Inward-Dialing ¢		
Per 10 PABX trunks	\$480.00	\$13.15
Per central office trunk	220.00	12.75
H. TeenLine Service #	-	2.00
I. Toll Restriction Service *		
Toll restriction - single line Business	-	3.00
Toll restriction - single line Residence	-	3.00
	<u>Installation Charge</u>	<u>Monthly Rate</u>
J. Direct-Inward-Dialing (DID) &		
Each trunk arranged for DID &	\$250.00	\$12.50 +
First block of 100 directory Numbers	##	100.00
Additional block of 100 directory Numbers	##	100.00
K. Phone Number Referral Service (PNRS) #		
	<u>Charge**</u>	
PNRS per phone number per 90-day period or fraction thereof for:		
Business	\$16.00	
Residence	9.00	

@ In addition to applicable Service Charges as shown in Section 5. (T)

¢ See Condition A9.

See Condition H.1.

* See Condition I.

+ In addition to applicable PBX exchange network access line rate.

Not applicable if installed with initial installation. Subsequent installation subject to charges as shown in Section 5.

 NETWORK ACCESS LINE SERVICE

RATES (Continued)

	<u>Nonrecurring Rate</u>
L. 900 Blocking @	
Initial business or residence request to block access to 900 service	No Charge
Each business or residence request to remove (unblock) blocking from access to 900 service	No Charge
Subsequent business or residence request for blocking access to 900 service, per line	*
M. Shared Tenant Service (STS)	
The appropriate Network Access Line Rate will apply.	
N. Confinement Services Offered by the Utility	
Message toll rate periods, discounts, mileage and message are defined in Schedule No. B-1, Toll Telephone Message Service, and apply to all calls originating from Confinement Services provided by the Utility.	

@ Service is provided only where facilities are available.

* Applicable Services Charge in Section 5 will apply.

NETWORK ACCESS LINE SERVICE

SPECIAL CONDITIONS

A. Access Lines

Service under this schedule will be provided inside and outside the base rate area but within the exchange are as at the above rates.

B. Touch Calling Service

1. Touch calling service is only furnished in those exchanges where special central office equipment and other serving arrangements have been provided and are compatible with this service.
2. At the customer's option and subject to appropriate rates and charges, rotary dial or touch call equipped telephones may be mixed on lines equipped for touch calling service where operating conditions permit.

C. Combination of Line Service

Service connected under this service must be applied for the same customer of record and shall be for the use of such customer.

D. Foreign Exchange Service

1. The rates for foreign exchange service in the local exchanges listed in RATES A6 include service without additional charge between the customer in the local exchange and all telephones served within the service area of the foreign exchange from which the service is received.
2. The toll rates applicable in connection with toll service over foreign exchange lines will be in accordance with the Tariff and/or Service Catalog provisions of the exchange from which the service is received
3. Customers to service between noncontiguous exchanges are required to take service of the exchange from which service normally would be rendered.
4. Customers to foreign exchange service will be provided a primary listing in the directory of the foreign exchange at no additional charge.
5. Customers to foreign exchange service will be provided a primary listing of their foreign exchange service in the directory of the local exchange at the rates set forth in Section 3.

NETWORK ACCESS LINE SERVICE

SPECIAL CONDITIONS (Continued)

D. Foreign Exchange Service (Continued)

6. Joint user service will not be permitted in connection with service provided under this schedule.
7. Foreign exchange service will not be offered between those exchanges provided extended area services shown herein.
8. Rates applicable to foreign exchange optional line services such as touch calling or custom calling features will be those of the serving company. These services can be provided only when the serving company is prepared to make the service available to foreign exchange service customers.
9. Applicable nonrecurring charges of a serving company will be billed to customers for incoming foreign exchange service.

E. Direct-Inward-Dialing

1. The rate under G., is charged in groups of ten (10) customer PABX trunks, where as rates under G., are charged per each central office trunk required by the customer.
2. Direct-inward-dialing will be offered where facilities and operating conditions permit.

F. Message Charges

Local calls from a utility coinless public telephone service are limited to those of an emergency nature.

G. Deregulation of Maintenance

The cost of maintenance of inside wire is not included in the local access rates. Customers requesting utility-provided maintenance will be charged on a nonregulated basis.

NETWORK ACCESS LINE SERVICE

SPECIAL CONDITIONS (Continued)

H. TeenLine Service

1. TeenLine is a package offering consisting of touchcall, call waiting and call restriction. The customer must establish an additional one-party residence line for use with TeenLine. A directory listing is included.
2. The customer must have established residence one-party access line service on the same premises to participate in this offering. If the customer disconnects this established residence one-party access line service, the customer will lose the TeenLine discount and will be billed the full rate for these features.
3. TeenLine will be offered where facilities and operating conditions permit.
4. The customer will have capabilities/responsibilities of accepting third party and collect calls as well as credit card charges.
5. No substitution of any feature associated with this offering is permitted.
6. Other custom calling features may be added at existing rates.
7. TeenLine will be billed to the primary service. Service will be denied on both lines for nonpayment of bill.
8. The rules and definitions applicable to network access line service as set forth in the General and Local Exchange Tariff No. 4-C and/or Service Catalog also apply to TeenLine service.
9. Promotional options

The Utility will file a request with the Commission to waive service charges in total or in part during specific promotional periods.

NETWORK ACCESS LINE SERVICE

SPECIAL CONDITIONS (Continued)

I. Toll Restriction

- 1. Toll restriction service provides the customer with local dialing capabilities but blocks any call that has a long distance or premium service charge association. Toll restriction service will allow the completion of 9-1-1 calls and all local calls.
- 2. Toll restriction is offered to individual business and residence exchange access service customers, flat rate, where facilities and operating conditions permit. This offering does not include Centrex lines.
- 3. The subscriber is responsible for collect, third number billed and credit card calls billed to the line equipped with toll restriction service.
- 4. No additional service charge applies when toll restriction is installed at the initial establishment of service. When toll restriction is added to or removed from an existing line, applicable service charges will apply.

J. Reserved For Future Use

(T)

(L)



(L)

(L) Remote Call Forward Service (RCF) relocated to Section 3, Sheet 7.

(N)

NETWORK ACCESS LINE SERVICE

SPECIAL CONDITIONS (Continued)

J. Reserved For Future Use (Continued)

(T)

(L)

(L)

K. Direct-Inward-Dialing (DID)

1. Direct-Inward-Dialing (DID) is a central office trunking feature and will be provided only where facilities are available.
2. The DID trunk terminating equipment provides a feature which allows an incoming call from the exchange network (not foreign exchange or WATS) to reach a specific station line without an attendant's assistance.
3. To convert from DID operation to a regular PBX-PABX operation will be at actual cost to install regular trunk circuits, but will not exceed the charge for a new installation.
4. The service must be provided on all lines in a trunk group arranged for inward service. Each trunk group shall be considered a separate service.
5. Operational characteristics of interface signals between the utility-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Utility considers necessary to maintain proper standard.
6. One primary listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified in Section 2.

(L) Remote Call Forward Service (RCF) relocated to Section 3, Sheet 7.

(N)

NETWORK ACCESS LINE SERVICE

SPECIAL CONDITIONS (Continued)

K. Direct-Inward-Dialing (DID) (Continued)

7. Customer-Provided Switching Systems must route calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently associated with specific stations must be routed by the customer to an attendant or to a recorded announcement referring the caller to another number.

All calls intercepted by the attendant will be considered to be completed and the originating end will be subject to a charge for the call.

8. The utility does not guarantee to provide consecutive telephone numbers for DID service.
9. If non-DID trunks are furnished, they must be in a separate trunk group from the DID service trunks.
10. The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of income calls.
11. The rate shown above is applicable only in exchanges served by digital central offices. DID service is available in non-digital central offices on a special assembly basis.

L. Phone Number Referral Service (PNRS)

1. PNRS provides a service to business and residence customers who have had their phone number disconnected because they have either moved to a new location or requested a change in phone number. Dialing the customer's former number results in a prerecorded message announcing the new number.

If the Utility initiates the number change, the number referral service will be provided free of charge for a period of 90 days.

2. The rates apply to a 90-day continuous period of service and can be continued for an additional 90-day period.
3. Limited to those exchanges only where facilities are available to provide service.
4. Service Charges in Section 5 are applicable to requests subsequent to disconnection. (T)
5. If the customer cancels within 90 days of initiating service, there will be no refund.
6. If the Utility puts the referred number back in service, during the PNRS period, the charge will be refunded.
7. PNRS will also apply to PBX and Centrex customers.

NETWORK ACCESS LINE SERVICE

SPECIAL CONDITIONS (Continued)

M. 900 Blocking

1. Customers served from digital offices may request 900 blocking on an individual case basis.
2. 900 blocking will not be provided for an individual NXX. When 900 blocking is ordered by a customer, all 900 NXXs will be blocked.
3. There is no charge to establish 900 blocking nor to remove 900 blocking from an access line.
4. Should a customer request the cancellation of 900 blocking and subsequently request that 900 blocking be reinstated, applicable charges as stated under RATES preceding will apply.

NETWORK ACCESS LINE SERVICE**Shared Tenant Service (STS)****A. GENERAL**

Shared Tenant Services (STS) shall be subject to the terms and conditions specified below and providers shall comply with regulations and conditions of service applicable to business customers of the Utility as set forth in the Utility's Service Catalog. The appropriate Network Access Line Rate will apply.

B. DEFINITIONS

1. Contiguous Property means a single parcel of land or adjoining parcels of land which are touching at a point, edge or along a boundary, without interruption, or would be touching at a point, edge or along a boundary if not intersected or traversed by a public thoroughfare or right-of-way.
2. End User means a person who subscribes to telecommunication services from a provider of Shared Tenant Services or a person within the boundaries of a Shared Tenant environment who chooses to be a direct customer of the Utility.
3. Provider means a person who subscribes to a Shared Tenant Service from the Utility and redistributes the service to end users on contiguous property which is under the provider's common control or ownership. The term "provider" in this Service Catalog does not include a person who provides telephone service accessible to providers of public pay telephones, hotels, motels, universities or hospitals.
4. Point of Demarcation means the point of interconnection between a telephone company's communications facilities and its protective apparatus which is regulated by the commission and the terminal equipment or wiring at a provider's premises which is not regulated by the commission, or as ascribed in Nevada Administrative Code (NAC) 704.681(2).
5. Shared Tenant Service (STS) means a business service provided by the Utility to a provider which terminates at a point of demarcation. The service is redistributed by the provider to end users.
6. Transient Apartment means an apartment complex with multiple units, residential hotel, apartment hotel, a complex of time-share condominiums, or any other complex on contiguous property, in which the average length of stay per room, unit or apartment, as calculated for the entire complex, is not more than 30 days.

NETWORK ACCESS LINE SERVICE

Shared Tenant Service (STS) (Continued)

C. SPECIAL CONDITIONS

1. The Utility will provide Shared Tenant Service to a provider who intends to provide service to end users who occupy business property and/or transient apartments, all on contiguous property, which is under the provider's common control or ownership.
2. The Utility will furnish the prospective provider of Shared Tenant Services copies of this Service Catalog regulating Shared Tenant Service and obtain a written acknowledgement from the provider of its receipt of these Special Conditions prior to accepting an order for Shared Tenant Services by the provider.
3. Responsibility of the Utility
 - a. The Utility is responsible to a provider only for furnishing facilities to the point of demarcation suitable for Shared Tenant Service and for maintaining and operating such facilities in a manner that ensures the timely delivery of the service.
 - b. The Utility will notify the provider that it requires access to the facilities of the provider should an end user order service directly from the Utility. The facilities will be provided as detailed in items c. and d. below.
 - c. If facilities to serve the end user are not available from the provider, the Utility will provide the necessary facilities at the expense of the end user.
 - d. The Utility may collect additional charges from the provider for the cost of special construction.
 - (1) Charges will be submitted to the Commission on a case by case basis, subject to approval by the Commission. Special construction charges are in addition to the standard rates and charges for Shared Tenant Service.
 - (2) Special construction charges apply if one or more of the following conditions exist:
 - The Utility has no other requirement for the facilities constructed at the request of the provider.
 - The provider wishes to furnish telecommunications service using a type of facility, or via a route, other than that which the Utility would otherwise use in furnishing the requested service, unless the deviation is less costly to the Utility.

NETWORK ACCESS LINE SERVICE

Shared Tenant Service (STS) (Continued)

C. SPECIAL CONDITIONS (Continued)

3. Responsibility of the Utility (Continued)

- d. The Utility may collect additional charges from the provider for the cost of special construction.
 - (2) Special construction charges apply if one or more of the following conditions exist: (Continued)
 - The provider requests the construction of more facilities than are required to satisfy its order for service.
 - The provider requests an expedited construction beyond normal timeframes, and compliance with the request results in added cost to the Utility.
 - The provider requests that the Utility construct temporary facilities until permanent facilities are available.
 - The order for service placed by the provider causes the Utility to incur extraordinary costs resulting from the abandonment of facilities previously installed to provide service to the location served by the provider.
- e. The Utility will respond only to service calls made by the provider or an agent of the provider who is designated in a letter of authorization received from the provider. All applicable service charges of the Utility will apply if the Utility visits the premises in response to a report of a problem and determines that the problem is on the provider's side of the point of demarcation.
- f. The Utility will respond to a service call made by an end user only if that end user is a direct customer of the Utility. All applicable services charges of the Utility will apply if the Utility visits the premises in response to a report of a problem and determines that the problem is on the customer's side of the point of demarcation.

NETWORK ACCESS LINE SERVICE

Shared Tenant Service (STS) (Continued)

C. SPECIAL CONDITIONS (Continued)

4. Responsibility of the Provider

a. General

- (1) The provider of Shared Tenant Services shall comply with all regulations and/or special conditions and conditions of service applicable to business customers of the Utility as set forth in its Service Catalog.
- (2) The provider who requests Shared Tenant Service to serve end users in transient apartments must provide to the Utility, at the time of the request and annually thereafter, a sworn verification, signed by an officer or other authorized representative of the provider, that the site to which Shared Tenant Service is or will be provided meets the definition of transient apartment as defined in Section 1, item B.6 of this Service Catalog. (T)
- (3) The provider must retain the written acknowledgement of the guidelines listed in b.(3) below for at least three (3) months after the termination of the service provided to the end user.

b. To the End User

- (1) The provider will not require end users to subscribe to its services.
- (2) The provider will inform an end user of the right to subscribe to telecommunication services directly from the Utility before the provider establishes service with the end user.
- (3) The provider must obtain written acknowledgement from each end user of Shared Tenant Service, at the time the end user requests service from the provider that:
 - the end user is aware of and may, at any time, obtain service from the Utility at no charge from the provider to the end user.
 - the provider is the sole contact for end users for all questions, service problems and billing disputes related to the services provided.
 - the end user may subscribe to listings in the Utility's directory through the provider.

NETWORK ACCESS LINE SERVICE

Shared Tenant Service (STS) (Continued)

C. SPECIAL CONDITIONS (Continued)

4. Responsibility of the Provider (Continued)

b. To the End User (Continued)

- (3) The provider must obtain written acknowledgement from each end user of Shared Tenant Service, at the time the end user requests service from the provider that: (Continued)
 - the end user has unlimited access to local and intraLATA operator services, emergency 911 service and other emergency services.
 - the end user is aware that the telephone numbers assigned to the provider for use by end users are the property of the Utility and not of the provider or end user.
 - the end user is aware that he may be required to pay applicable connection charges and charges for special construction from the point of demarcation to the premises where the telephone is located which are associated with establishing service with the Utility if the provider ceases to provide Shared Tenant Services.
 - the end user is aware that the Utility may interrupt service if the provider fails to pay for the service.
 - the end user in a transient apartment may access the long distance operator services of his choice by dialing an 800 access number or, where facilities permit, a 10XXX 0+ access number.
- (4) The provider must retain the written acknowledgement identified in item 3. above for at least three (3) months after the termination of the service provided to the end user.
- (5) The provider will provide a telephone number for repair services to an end user when it establishes service with the end user.
- (6) The provider must separately identify all charges for local service that it provides on the bill of an end user.
- (7) The provider must not charge the end user for Shared Tenant Service if that end user is a customer of the Utility.

NETWORK ACCESS LINE SERVICE

Shared Tenant Service (STS) (Continued)

C. SPECIAL CONDITIONS (Continued)

4. Responsibility of the Provider (Continued)

b. To the End User (Continued)

- (8) The end user of a provider must contact the provider for any problems related to the services provided in connection with the Shared Tenant Service. The Utility is not responsible to the end user for those services.
- (9) At the request of an end user of Shared Tenant Service:
 - the provider will subscribe to the listings in the Utility's directory on behalf of the end user.
 - the provider will contact the Utility to initiate new listings in the Utility's directory and to cancel existing listings.
 - the provider shall pay the applicable rates for the listings.
- (10) The provider will inform end users of the method for obtaining access to the Utility.
- (11) The provider will provide unlimited access to local and intraLATA operator services, emergency 911 service and other emergency services.
- (12) The provider will provide end users with clear dialing instructions for access to the services described in item 11. above if the required dialing sequence differs from that used by the Utility.
- (13) The provider who serves a transient apartment must allow an end user who occupies the apartment access to the long distance operator services desired by the end user by dialing an 800 access number or, where facilities permit, a 10XXX 0+ access number.

NETWORK ACCESS LINE SERVICE

Shared Tenant Service (STS) (Continued)

C. SPECIAL CONDITIONS (Continued)

4. Responsibility of the Provider (Continued)

c. Regarding Facilities/Routing

- (1) The facilities of a provider that are connected to the facilities of the Utility must:
 - be installed in accordance with 47 C.F.R. Part 68, as identified in Nevada Administrative Code (NAC) Chapter 704.
 - comply with all other technical standards with which the Utility must comply.
- (2) The provider may purchase from the Utility the existing inside wire facilities of the Utility which are on the provider's side of the point of demarcation to provide its service to end users.
- (3) The provider is responsible for all cable facilities and all aspects of service on its side of the point of demarcation, including, but not limited to, the installation, repair maintenance and replacement of such facilities.
- (4) The provider will verify to the best of its ability that any service problem is on the Utility's side of the point of demarcation before reporting the problem to the Utility.
- (5) The provider must route all local calls to the Utility.
- (6) The provider must hard wire all end users it serves directly to the switch used by the provider to serve those end users.
- (7) The provider may not provide an extension from its switch to end users in a single building or complex of buildings unless the extension is on the same contiguous property. The Utility will provide extension service terminating at an answering service or at the private residence outside the contiguous property boundary if requested by the end user of Shared Tenant Services.
- (8) The provider is responsible for the through transmission of signals generated by the equipment of the provider, or for the quality or defects in that transmission.

NETWORK ACCESS LINE SERVICE

Shared Tenant Service (STS) (Continued)

C. SPECIAL CONDITIONS (Continued)

4. Responsibility of the Provider (Continued)

c. Regarding Facilities/Routing (Continued)

- (9) The provider is responsible for reception of signals by the equipment or systems of the provider.
- (10) The provider is responsible for all damage to terminal equipment or systems of the provider because of testing by the provider.
- (11) The provider will grant to the Utility at no charge:
 - use of its inside wire facilities on the provider's side of the point of demarcation in order to provide service to end users who choose to subscribe directly to the telecommunications services of the Utility.
 - alternative pathways, such as conduit, easements or rights-of-way, if the Utility needs to reinforce or install additional cable because the provider fails to furnish adequate telecommunication service to end users.

d. Regarding Billing

- (1) The provider will collect bills rendered for its telecommunication and billing services and for the use of its facilities.
 - The provider shall separately identify all charges for local service that it provides on the bill to its end user.
 - The provider shall not charge an end user of the Utility's services for Shared Tenant Service.
- (2) The provider will resolve billing disputes with its end users.
- (3) The provider will pay all local and toll charges and make appropriate deposits with the Utility, as required, even if the provider cannot collect the fees for its services from its end user.
- (4) Should the provider fail to pay a bill, the Utility may terminate service subject to applicable Tariff and/or Service Catalog regarding termination of service.
- (5) Should the provider terminate service or the Utility terminates service before the provider fully pays all charges for installation and special construction, the provider shall pay the balance of the charges in full.

NETWORK ACCESS LINE SERVICE

Shared Tenant Service (STS) (Continued)

D. RESTRICTIONS

1. The Utility will not provide Shared Tenant Service to a prospective provider who intends to serve an end user who occupies a single-family residential dwelling or apartment unit in a complex with multiple units.
2. The provider must not resell intrastate long distance service unless the provider obtains a certificate of public convenience and necessity (CPCN) to provide long distance service.
 - a. If the provider obtains a CPCN for the resale of long distance service, it will be subject to the regulations set forth in Nevada Administrative Code (NAC) Chapter 704 for that portion of its operations.
 - b. The provider may not provide Shared Tenant Service and resell intrastate service out of the same switch unless the provider demonstrates that the switch is partitioned in such a way that the volume of telephone calls for the different classes of end users is clearly segregated to enforce the regulations, orders, decisions and Tariff and/or Service Catalog applicable to each class of service.
 - c. The provider may not use intraLATA or interLATA networking of Shared Tenant Service switches.
3. The provider may obtain intraLATA private line service between exchanges directly from the Utility, provided that the service terminates at the premises of the provider for the private use of the provider.

NETWORK ACCESS LINE SERVICE**Confinement Services offered by the Utility****A. DESCRIPTION**

Confinement Services offered by the Utility are coinless telephone devices provided on the premises of local, county, state, or federal confinement facilities, where potential usage by inmates participating in institutionally authorized telephone programs warrants establishing service.

The customer, for purposes of this service, is the confinement facility who subscribes to Confinement Services offered by the Utility. All calls placed from a confinement service telephone will be billed to the called party.

B. SPECIAL CONDITIONS

1. Confinement Services offered by the Utility will be limited to exchanges where equipment, facilities, and operating conditions permit.
2. Confinement Services coinless telephone devices will be provided for the use of originating collect calls to numbers in the North American Numbering Plan (NANP) only.
3. The Utility will block calls, including but not limited to:
 - a. Terminating calls outside the NANP jurisdiction.
 - b. Directory Assistance
 - c. The Utility service numbers such as 611 and 811.
 - d. Emergency services, such as 911.
 - e. Other operator service providers.
 - f. All WATS, 800, 900, 976-type services, both toll-free and pay-per-call numbers.
 - g. Telephone numbers as determined by the confinement facility administrators for the integrity and security of the facility, its employees, and the public.
 - h. Telephone numbers as determined by the Utility; use of which could result in fraud, including but not limited to, numbers that would allow the caller to place calls for which the originating number is billed.
4. Confinement Services offered by the Utility will comply with all other rules and regulations of the Public Utilities Commission of Nevada that govern the provisioning of telephone service to inmates of confinement facilities within the State.
5. The Utility will provide features and services as required by the confinement facility administrators and where facilities and operating conditions permit. These features and services may include but are not limited to: inmate personal identification numbers; restriction of call length; and, message detail report of inmate usage.

Nevada

9260 E. Stockton Blvd., Elk Grove, CA 95624

Section 2

1st Revised Table of Contents Sheet 1

Effective: November 15, 2015

DIRECTORY SERVICES

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DIRECTORY SERVICES

APPLICABILITY

Applicable to listings in the alphabetical section of a telephone directory.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff No. 4-C schedules.

RATES

	<u>Monthly Rate</u>	
A. Primary Service Listings		
1. One listing each		
a. Each Local Network Access Line Service	No Charge	
b. Interexchange Receiving Service	No Charge	
c. Foreign Exchange Service	No Charge	
d. Joint User Service	No Charge	
e. Primary Radiotelephone Service	No Charge	
f. Dual Listing	No Charge	
B. Each Listing in the Local Directory of a Foreign Primary Service		
1. Each business listing	\$5.00*	(I)
2. Each residence listing	5.00*	(I)
C. Directory Assistance Service	<u>Charge</u>	
1. Customer direct dials		
Each IntraLATA call exceeding the Call Allowance	\$.50	
2. Customer places call through "O" operator, per call exceeding the Call Allowance	.50	
3. National Directory Assistance/ Customer Name and Address Service (NDA/CAN)	.95	
4. Directory Assistance	.35	

* In addition to applicable Service Charges in Section 5.

DIRECTORY SERVICES

RATES (Continued)

		<u>Monthly Rate</u>							
D.	Additional Listings and Lines of Information								
1.	Each business listing	\$6.00							
2.	Each residence listing	6.00	(I)						
3.	Each listing of guests of hotel	1.05							
4.	Each reference to another service of the customer or to a service of another customer	1.65							
5.	Each Foreign Exchange listing	Business: 6.50 Residential: 6.00							
6.	Each line of information in addition to a listing	Business: 6.00 Residential: 6.00	(I)						
7.	Each dual listing	1.05							
8.	Extra listings for customers whose names are spelled in more than one way		Rate applicable to business or residence additional listing						
E.	Nonpublished Telephone Number	\$7.00	(I)						
F.	Non-Listing	6.50	(I)						
		<table border="0" style="margin-left: auto; margin-right: auto;"> <tr> <td></td> <td colspan="2" style="text-align: center;"><u>Monthly Rate</u></td> </tr> <tr> <td></td> <td style="text-align: center;"><u>Business</u></td> <td style="text-align: center;"><u>Residence</u></td> </tr> </table>			<u>Monthly Rate</u>			<u>Business</u>	<u>Residence</u>
	<u>Monthly Rate</u>								
	<u>Business</u>	<u>Residence</u>							
G.	Distinctive Ring **								
	One additional directory number per primary line	\$5.00	\$4.00						
	Two additional directory numbers per primary line	6.00	5.50						
	Three additional directory numbers per primary line	8.00	7.00						
		<table border="0" style="margin-left: auto; margin-right: auto;"> <tr> <td></td> <td style="text-align: center;"><u>Nonrecurring Selection Charge</u></td> <td style="text-align: center;"><u>Monthly Rate*</u></td> </tr> </table>			<u>Nonrecurring Selection Charge</u>	<u>Monthly Rate*</u>			
	<u>Nonrecurring Selection Charge</u>	<u>Monthly Rate*</u>							
H.	Personalized Telephone Number Service								
	Business	\$38.00	\$3.50						
	Residence	10.00	1.50						

* In addition to applicable Service Charges in Section 5.

** Service is provided only where facilities are available.

DIRECTORY SERVICES

SPECIAL CONDITIONS

- A. Listings in the alphabetical section of the telephone directory are intended solely for the purpose of identifying customers' telephone numbers as an aid to the use of telephone service.
- B. Each business listing furnished under Rates A. and D. including any associated line may appear in regular type once in the classified section at no additional charge.
- C. All listings in the classified section shall contain the same name, address and telephone number as the listings furnished in the alphabetical section and no professional designations or titles will be included.
- D. Listings and lines under Rates above are available in connection with joint user service.
- E. Business primary listings shall consists of the name under which the business is publicly conducted, the address of the premises on which the primary station, private branch exchange systems switchboard, or attendant's equipment is located, and the telephone number. An abbreviated designation descriptive of the business or profession will be included if the name does not indicate the nature of the business. A business primary listing is not acceptable which appears to be designed for the major purpose of directing persons to a telephone number of a customer from whom a particular service or commodity may be purchased.
- F. The listed telephone number shall be that assigned to the telephone service. Joint user listings shall bear the same telephone number as the listed service of the customer at the address where joint user service is rendered, except where a customer to private branch exchange systems, cord-operated telephone answering service is furnished separate trunks or groups of trunks, joint user listings may contain the telephone numbers of the separate trunks or groups of trunks.
- G. Residence primary listings consist of a name, the address of the premises at which service is furnished at the option of the customer, and the telephone number. Residence listings of professional customers such as Physicians, Surgeons, Dentists, Veterinary Surgeons, or other medical practitioners, Osteopaths, Chiropractors, Christian Science Practitioners and Nurses may indicate the same abbreviation of title or profession as their business service listings. When a professional customer is not a customer to business service, the listing may include a title or abbreviation thereof. In this respect, the designation of "RN" for Nurse may be included, but the word "Nurse" may not be included. Residence listings of clergymen, professors and military or naval officers, for the purpose of identification, may include abbreviations of title, provided they have no commercial value.

DIRECTORY SERVICES

SPECIAL CONDITIONS (Continued)

- H. Business additional listings and Foreign Exchange listings under Rate D. may be of the following classifications: (T)
1. Those of members of firms, the officers of corporations or the names of employees, departments or branch of the customer's business, etc. Departments or branches will be included under the primary service listing only. A listing may include the name portion of the primary listing and also the same business designation or a designation descriptive of the connection with such name.
 2. Other names under which the business of the customers may be known or is desired to be known to the public where such name is applicable to identically the same business operation in scope and character as that covered by the primary service listing.
 3. A Foreign Exchange listing will include a name and reference to another listing which would carry the telephone number. This type of listing may be furnished at the option of the Utility at no charge when it appears necessary in connection with telephone service in general provided the listings would have no value to the customer. (T)
 4. A listing under special conditions H.2. and H.3., above will be furnished only where there is sufficient evidence that the business may be known to the public under such name, provided that
 - a. The listing has not been designed solely to secure preferential location in the alphabetical or classified sections.
 - b. The principles of Joint User Service are not violated.
 - c. The inclusion of such a listing in the telephone directory will aid other telephone customers in locating the customer to the telephone service.
- I. A line of information may consist only of descriptive information such as "office hours 8:00 A.M. to 5:00 P.M." The rate for an additional line of information is applicable if information included within the listing in excess of that contemplated under conditions of this section inclusive above results in an extra line. This additional information may be, for example, "Dial Toll and Ask For" or "Call Collect."

DIRECTORY SERVICES

SPECIAL CONDITIONS (Continued)

- J. A trade name may be used as the name portion of a primary listing only when the customer is authorized to publicly conduct the business under such name. The name of a commodity will be accepted in the name portion of a listing only when the customer's business actually is publicly conducted under that name.
- K. Residence additional listings may be those of the customer or members of the customer's domestic establishment residing on the premises on which the customer's service is furnished.
- L. The option to list an additional name in the residence primary listing will be extended to (1) two individuals who share a common surname and live at the same address, (2) women whose husbands are deceased, and (3) persons known by more than one name, provided that the surname is the same.
- M. Additional listings in connection with the customer's service must bear the same address and telephone number as the customer's primary listing with the following exceptions
 - 1. No address is included in either of the types of reference listings under Rates D.4 proceeding, and no address or telephone number is included in cross-reference listings. (T)
 - 2. Additional listings in connection with private branch exchange systems and off-premises telephone not located on the same premises as the private branch exchange systems switchboard or primary station may show the address at which the station is located. The name portion of the listing will be the same as that in the primary listing.
 - 3. A joint user service listing shall bear the same address and telephone number as any listing of the customer.
- N. Additional business listings shall be included in the classified section only under the classification of the primary service listing.
- O. Charges under Rates B. and D. begin with the day the listings are entered in the information records and when such listings are included in the directory, the charges will continue until the end of the directory period in which the Utility received the order of the discontinuance from the customer on or before the closing date of a new directory, except that charges will be discontinued if:
 - 1. The listed party vacates the customer's premises.
 - 2. The listed party subscribes for the service of the same class as furnished the customer.
 - 3. The listed or customer's service is discontinued.

DIRECTORY SERVICES

SPECIAL CONDITIONS (Continued)

- P. All applications for additional listings and lines of information shall be made by the customer or an authorized agent of the customer, except that reference to the service of another customer shall first be authorized by such other customer. Such authorization may be withdrawn effective at the end of any directory period provided such notice is received by the Utility on or before the closing date of the new directory.
- Q. Service Catalog of the exchange served by a directory shall be applicable to the listings appearing therein.
- R. Directories will be issued at intervals of one year except when operating conditions make a variation necessary.
- S. The Utility is liable for errors or omissions in the listings of its customers in the telephone directory in an amount not in excess of the charge for that exchange service during the effective life of that directory in which the error or omission is made.
- T. Customers whose names are currently spelled in more than one way may arrange for additional listings, at the applicable rate shown above, to be included in their proper alphabetical order, if they are not for the purpose of securing a preferential position in the alphabetical list.

DIRECTORY SERVICES

DIRECTORY LISTINGS FOR REMOTE CALL FORWARD (T)

Listings in the directory service the exchange in which the Remote Call Forward service is located will be furnished equivalent to those provided for business and residence one-party service in Section 7. (T)

The network access and/or listed name of the Remote Call Forward service may be changed at the charges as shown in Section 5. (T)

NONPUBLISHED TELEPHONE NUMBER SERVICE

- A. The Utility will take reasonable precautions not to publish the telephone numbers of customer's subscribing to nonpublished telephone number service in any of its publicly distributed directories. However, when a call is placed from a telephone number associated with a non-published listing, the number may be disclosed if the called party has the necessary service and equipment for receiving and/or disclosing incoming telephone numbers. If the calling party does not wish the non-published number disclosed, it is the calling party's responsibility to utilize a call blocking feature to prevent such disclosure.
- B. The Utility will not disclose the telephone numbers of customer's subscribing to nonpublished telephone number service to any person except the following:
1. When required by duly authorized representatives of law enforcement agencies.
 2. To its own employees for use in compiling service records and billing information.
 3. To authorized public safety agencies, providers of emergency services, and providers of emergency support services and their authorized agencies, where calls are placed to the emergency number 911, solely for the purpose of delivering and assisting in the delivery of emergency services and emergency notification services pursuant to 47 USC §222(g).
 4. To other telephone subscribers who are billed for calls placed to or from nonpublished numbers.
 5. Under certain circumstances, either due to services offered or to technical parameters within the network, telephone numbers may be forwarded over the network and displayed to the called party. In that event, providers of these services will be required to sign a nondisclosure agreement with the Utility that will limit the use of this telephone number information to the routing, processing, or billing of the call or transaction.
 6. Upon the customer's affirmative request, which may be obtained through written, oral or electronic methods, Customer Proprietary Network Information (CPNI), will be disclosed to any person designated by the customer.
- C. The subscriber releases, indemnifies, and holds harmless the Utility from any and all loss, claims, demands, suits or other action or any liability, whether suffered, made, instituted, or asserted by the subscriber or by any other person, caused or claimed to have been caused directly or indirectly by the publication of such number or the disclosure or nondisclosure of said number to any person.

DIRECTORY SERVICES

NONPUBLISHED TELEPHONE NUMBER SERVICE (Continued)

D. The rate for nonpublished service does not apply to the following:

1. Customer with a Published Listing

If a customer has both published and nonpublished listings for the same address and class of service, the nonpublished monthly recurring charge will not apply.

2. Customer with a Nonpublished Listing

If a customer has a nonpublished listing, only one monthly recurring charge will be applied for any nonpublished listings for the same customer with the same class of service at the same address.

3. Pay Telephone Service

4. Special Reversed Long Distance Service

5. Foreign Exchange/Zone Service

6. Temporary Service (service provided for a period not more than 30 days)

7. Special services such as teletypewriters or data services provided for customers with impaired hearing having a limited requirement for voice communication.

8. Local Exchange Service for customer living in a hotel, hospital, retirement complex, or boarding house provided the customer is listed under the telephone listing of the establishment.

9. New listings provided to a customer because of unusual circumstances, such as harassing calls, threats, or other acts adversely affecting the health, welfare, security or service of the customer (service provided for a period not more than 30 days).

NON-LISTING SERVICE

A listing that is available in directory assistance but not printed in the telephone directory.

DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS

A. GENERAL

National Directory Assistance (NDA) will provide the customer with directory listings from the Utility's directory assistance database. This database will make all of the Utility's listings available to any operator workstation along with national listings from other provider database(s). The Utility will provide listings for residential, business, government, the Utility 1-800, and the Utility local emergency numbers.

Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.

B. SPECIAL CONDITIONS

1. The customer will receive a maximum of two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings.
2. Customers who make operator assisted calls to National Directory Assistance or to obtain Customer Name and Address Service will be charged the NDA/CNA rate plus the applicable operator surcharge.
3. The Utility shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Utility harmless against all claims (including costs and attorney's fees) that may arise from the use of the service.
4. The customer will have access to any in-or-out-of-franchise, number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address or "NP" is displayed and no information will be available.
5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap.
6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.
7. Directory Assistance call allowances as specified in this Service Catalog do not apply to National Directory Assistance/Customer Name and Address. There will be no call allowances associated with NDA/CNA.

DIRECTORY SERVICES

SERVICE REQUEST

A. DESCRIPTION

1. Service Request is an optional service that provides a Directory Assistance customer requesting an intraLATA number, the ability to automatically complete a call to the listed number requested. The call is completed on a sent paid basis (paid for by the calling customer). The Service Request charge applies only to calls that are answered.
2. A mechanized announcement will instruct the caller that for an additional charge, the call will be automatically completed by depressing a specified digit on the touch-tone keypad. All completed calls will incur the Service Request charge. Customers may request blocking of Service Request calls originating from their telephone lines by contacting the Utility's business office.

B. SPECIAL CONDITIONS

1. When more than one listing is requested from the Directory Assistance Operator, the last listed number given by the Directory Assistance Operator will be the one connected by Service Request if Service Request is selected by the customer.
2. Service Request charges will be applicable to persons with a visual, physical or reading handicap.
3. Service Request is furnished solely for the telephone calling purposes of the caller.
4. Service Request provides call completion on a local Access and Transport (LATA) basis.
5. When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested using Service Request, the charge shown under the RATES section will apply per completed call. The Service Request charge is in addition to any applicable Directory Assistance and/or IntraLATA toll charges.
6. Directory Assistance call allowances do not apply to Service Request.
7. Service Request is not available with rotary dial service.
8. Service Request will be furnished only where facilities and operating conditions permit.
9. Service Request will not be provided to the following services:
 - 800 Service
 - 976 Service
 - 900 Service

Nevada

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Section 2
2nd Revised Sheet 11

Effective: October 16, 2016

DIRECTORY SERVICES

DISTINCTIVE RING

- A. Allows up to four directory numbers to be assigned to each single-party line. This feature provides a Distinctive Ring pattern for each directory number on the line.
- B. The flat rate includes a choice of a published or nonpublished directory listing. All billing is to the primary directory number.
- C. Call waiting is available on primary and secondary directory numbers. Distinctive call waiting tones indicate which directory number is being called.
- D. The additional directory listings must match the class of service (business/residence) of the primary service.

PERSONALIZED TELEPHONE NUMBER SERVICE

- A. Personalized Telephone Number Service (PTN) provides the customer with a telephone number that the customer specifically requested.
- B. PTN service is subject to Rule No. 16 of the General and Local Exchange Tariff No. 4-C, which states in part "the customer has no proprietary right in the telephone number."
- C. If the Utility finds it necessary to change the PTN customer's telephone number, the PTN customer will be granted a refund of the service charge.
- D. All customer-requested telephone numbers are subject to availability.
- E. Existing customers requesting a PTN will pay the above Nonrecurring Selection charge plus a Services Charge as shown in Section 5.
- F. PTN will not be offered to business (800) service.
- G. All personalized telephone numbers will appear as a numeric listing in the telephone directory.

(T)

DIRECTORY SERVICES

INTRALATA DIRECTORY ASSISTANCE SERVICE

- A. Directory assistance service is to provide the calling party with telephone numbers, information that a customer has requested that the number not be provided, or that the requested party has no telephone listing from the records of the utility's Directory Assistance operator.
- B. Operator charges will apply when a customer places a call to Directory Assistance via an "0" operator (see Section 21). This charge is in addition to charges per number requested.
- C. The charge does not apply to the following:

Handicapped persons who provide written certification that they are unable to use the telephone directory. All approved certification forms will be handled by the Business Office. A record order charge will not apply when establishing or removing the handicapped exemption from an account.

1. Any residence account for a household in which a certified handicapped person resides.
 2. Any business account, single line, non-PBX or non-Centrex, of a certified handicapped subscriber where assistance is otherwise not available.
 3. Patient residential service provided in health care facilities.
 4. Emergency calls directed to the "0" operator.
- D. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain Directory Assistance service by rearranging, tampering with, or making connection with any facilities of the telephone company, or by an trick, scheme, false representation, or false credit devise, or by or through any other fraudulent means or device whatsoever, with attempt to avoid payment, in whole or in part, of the regular charge for such service.
 - E. The call allowances only apply to calls to Directory Assistance within the calling party's area code.

	<u>Call Allowance</u>
Residence Service	3
Operator Assisted Calls (Residence)	3
Business Service	0

DIRECTORY SERVICES

INTRALATA DIRECTORY ASSISTANCE SERVICE (Continued)

- F. A Directory Assistance Service call allowance not used in one billing period cannot be transferred to the customer's account for any other billing period or any other account.
- G. The Directory Assistance charge plan will apply to Foreign Exchange service provided to customers located in other company territory served by Utility dial tone.
- H. The business name and number may be provided after searching by a category or 'type of business' provided by the customer. Up to three business names are furnished from the random search. A maximum of two headings or categories can be searched per call.
 - 1. With a 'type of business' search, the caller is billed for each category searched.
 - 2. Directory Assistance call allowances are applicable to these types of calls.

CUSTOM CALLING SERVICE

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⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

CUSTOM CALLING SERVICE

RATES

Custom Calling Service

	Monthly Rate		Pay Per Use	
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>
A. Individual Features, each line ^{(1) (2)}				
1. Basic Call Forward	\$7.50	\$6.75		
2. Call Forward Busy	7.50	6.75		
3. Call Forward No Answer	7.50	6.75		
4. Call Forward Busy/No Answer	7.50	6.75		
5. Call Waiting/Cancel Call Waiting	14.25 (1)	8.00		
6. 3 Way Calling	9.25	8.00	\$3.00 ⁽³⁾	\$3.00 ⁽³⁾
7. Speed Call 8 ⁽⁵⁾	4.50	3.00		
8. Speed Call 30	4.50	3.00		
9. Stutter Dial Tone	2.50	2.00		
10. Distinctive Ring	6.00	5.00		
11. Remote Call Forward Service (RCF) ^{(2) (4)}				
1. First network access line equipped	34.00	34.00		
2. Additional network access line equipped	34.00	34.00		
12. Remote Activated Call Forward	4.50	2.50		
13. Call Forward Message Center Package: ⁽⁵⁾ includes Call Forward Busy and Call Forward No Answer	1.80	1.50		
14. Complete Call Forward Package: ⁽⁵⁾ includes Basic Call Forward, Call Forward Busy, and Call Forward No Answer ⁽³⁾	4.10	3.40		

⁽¹⁾ Includes all stations on the line.⁽²⁾ Plus applicable Service Charges as shown in Section 5.⁽³⁾ The maximum monthly pay per use charge is \$15.00 for residential and business customers, regardless of the number of times the service is activated within a month.⁽⁴⁾ In addition to residence and business one-party service.⁽⁵⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

 CUSTOM CALLING SERVICE

RATES (Continued)

Custom Calling Service

		Monthly Rate	
		<u>Business</u>	<u>Residence</u>
B.	Two Feature Packages, each line ⁽¹⁾ ⁽²⁾ ⁽⁴⁾		
1.	Complete Call Forward Package ⁽³⁾ and Call Waiting	\$6.00	\$4.00
2.	Complete Call Forward Package ⁽³⁾ and 3 Way Calling	6.00	4.00
3.	Calling Waiting and 3 Way Calling	8.00	5.00
4.	Complete Call Forward Package ⁽³⁾ and Speed Call 8 ⁽⁴⁾	4.50	3.00
5.	Call Waiting and Speed Call 8 ⁽⁴⁾	6.50	4.00
6.	3 Way Calling and Speed Call 8 ⁽⁴⁾	6.50	4.00

NOTE: Where Complete Call Forwarding package is not available, Call Forwarding will be provided.

⁽¹⁾ Includes all stations on the line.

⁽²⁾ Plus applicable Service Charges as shown in Section 5.

⁽³⁾ Offered where facilities are available.

⁽⁴⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

CUSTOM CALLING SERVICE

RATES (Continued)

Custom Calling Service

		Monthly Rate	
		<u>Business</u>	<u>Residence</u>
C.	Three Feature Packages, each line ^{(1) (2) (4)}		
1.	Complete Call Forward Package ⁽³⁾ , Call Waiting and		
	3 Way Calling	\$10.00	\$ 6.50
	Speed Call 8 ⁽⁴⁾	8.50	5.50
2.	Call Waiting, 3 Way Calling and Speed Call 8 ⁽⁴⁾	10.50	6.50
3.	3 Way Calling, Complete Call Forward Package ⁽³⁾ , and Speed Call 8 ⁽⁴⁾	8.50	5.50
D.	Four Feature Packages, each line ^{(1) (4)}		
	Complete Call Forward Package ⁽³⁾ , Call Waiting, 3 Way Calling and Speed Call 8 ⁽⁴⁾	12.50	8.00
E.	Big Deal Calling Services ⁽⁴⁾		
	Option A	N/A	16.00
	Option B	N/A	9.00

NOTE: Where Complete Call Forwarding package is not available, Call Forwarding will be provided.

⁽¹⁾ Includes all stations on the line.

⁽²⁾ Plus applicable Service Charges as shown in Section 5.

⁽³⁾ Offered where facilities are available.

⁽⁴⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

CUSTOM CALLING SERVICE

RATES (Continued)

Custom Calling Plus Service ^{(1) (2)}

	<u>Monthly Rate</u>		<u>Pay Per Use</u>	
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>
A. *66 Busy Number Redial	\$5.00	\$3.00	\$3.00 ⁽⁴⁾	\$3.00 ⁽⁴⁾
B. *69 Call Return	5.00	3.00	3.00 ⁽⁵⁾	3.00 ⁽⁵⁾
C. Priority Call	5.00	3.00		
D. Caller ID with Name	17.00 (l)	10.25		
E. Caller ID Number Only ⁽⁷⁾	12.00 (l)	5.00		
F. Caller ID Block				
1. Per Call Blocking ⁽²⁾	.00	.00		
2. Per Line Blocking ⁽³⁾	N/A	.00		
G. Anonymous Call Block/Rejection (ACR)	6.50	6.00		
H. Selective Call Forward	5.00	3.00		
I. Selective Call Acceptance	5.00	2.00		
J. Selective Call Rejection	5.00	3.00		
K. Call Trace, per activation ⁽²⁾			8.75 ⁽⁶⁾	8.25 ⁽⁶⁾
L. Enhanced Call Forward	13.00			
M. Multiple Simultaneous Call Forward	11.00			
N. Feature Packages, each line ^{(1) (2) (7)}				
1. Two Feature Package - percent discount	38%	25%		
2. Three Feature Package - percent discount	40%	25%		
3. Four or more Feature Package - percent discount	40%	25%		

⁽¹⁾ Includes all stations on the line.

⁽²⁾ Plus applicable Service Charges as shown in Section 5.

⁽³⁾ Per Line Blocking is available to Residential Customers only. Applicable service charges as shown in Section 5 will be assessed for Per Line Blocking when ordered after March 1, 1996, unless the customer is requesting new service or a new telephone number.

⁽⁴⁾ The maximum monthly pay per use charge is \$7.50 for residential and business customers, regardless of the number of times the service is activated within a month.

⁽⁵⁾ The maximum monthly pay per use charge is \$15.00 for residential and business customers, regardless of the number of times the service is activated within a month.

⁽⁶⁾ The maximum monthly pay per use charge is \$32.50 for residential and business customers, regardless of the number of times the service is activated within a month.

⁽⁷⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

CUSTOM CALLING SERVICE

(L)
|
(L)

SPECIAL CONDITIONS

- A. Custom calling service requires special central office equipment and will be provided for one-party business and residence service and where facilities are available.
- B. Custom calling service will not be provided in connection with semipublic paystation service, or private branch exchange trunk access line service.
- C. Custom Calling Service

1. Description of Service

Basic Call Forward

This feature provides an arrangement for transferring incoming calls to another telephone number within the local area by dialing a code and the number of the service to which calls are being transferred. Enables the customer to forward incoming calls to another telephone number by dialing *72 and the number to which calls are being forwarded to.

(T)
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(T)

Call Forward Busy

This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premise other than the provisioned premises.

(N)

Call Forward No Answer

This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer pre-selected interval, to another telephone number.

Call Forward Busy/No Answer

A permanently activated service which automatically redirects calls placed to a customer's telephone number to another predetermined telephone number if the caller encounters either a no-answer condition after a specified number of rings or a normal busy-line condition.

(N)

Call Waiting/Cancel Call Waiting

Call Waiting is an arrangement whereby a customer who is using an exchange line arranged for call waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. The customer, by flashing the switchhook, is able to have alternative conversation between parties.

(T)

Cancel Call Waiting allows a Call Waiting subscriber to disable the Call Waiting feature of their telephone for the duration of a telephone call. The subscriber dials a code prior to placing a call to temporarily disable the Call Waiting feature.

(T)
(D)
(D)
(N)

(L) Remote Call Forward Service (RCF) relocated to Sheet 1.

CUSTOM CALLING SERVICE

SPECIAL CONDITIONS (Continued)

C. Custom Calling Service (Continued)

1. Description of Service (Continued)

3 Way Calling

Permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

(T)(L)

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(T)(L)

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

(N)

|
(N)

Speed Call 8 ⁽¹⁾

This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in an eight-number capacity.

(T)(C)

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(T)

Speed Call 30

This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in a thirty number capacity.

(N)

|
(N)

Stutter Dial Tone

This feature permits a customer to be notified of a waiting message by means of a stuttered dial tone. When the customer goes off hook, regular dial tone is replaced by 160 ms of dial tone followed by 160 ms of silence.

Distinctive Ring

Provides two or more different phone numbers and rings for a single telephone line. Used to distinguish incoming calls. The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns.

(T)(L)

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(T)(L)

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

(N)

(L) 3 Way Calling relocated from Sheet 5.

(N)

(L) Select-A-Ring name change to Distinctive Ring and relocated from Sheet 7.

(N)

CUSTOM CALLING SERVICE

SPECIAL CONDITIONS (Continued)

C. Custom Calling Service (Continued)

1. Description of Service (Continued)

Remote Call Forward Service (RCF)

a. Remote Call Forward Service requires special central office equipment and will be provided only where facilities are available. Remote Call Forward Service is an arrangement, which furnishes a telephone number to a customer which permits call completion by forwarding the call to another telephone number.

(T)(L)

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(T)

1. The customers to call forward service are not required to have a telephone in the exchange in which the remote call forward service is furnished.

(T)

2. Does not include an instrument in the exchange in which the service is located.

|

3. Calls to the remote call forward number are automatically routed to a destination telephone number designated by the customer to the Utility.

(T)

4. Is subject to transmission limitations, so that the quality of transmission of calls, which are forwarded, may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call. This service is not represented as being suitable for the transmission of data or for connection to other services beyond the premises of the terminating primary station.

(T)

5. Is furnished for a minimum period of 30 days.

(T)

b. Applicable rates for toll calls are as follows:

|

1. On a collect call placed to a call forward telephone number, the collect charges apply to the portion of the call between the rate center of the originating number and the rate center of the call forward location, but the portion between the rate center of the call forwarding location and the terminating rate center of the customer will be billed at the Dial Station-to-Station rate.

(T)

2. On a Person-to-Person or collect call that is not accepted, the Call Forward customer will be charged the Dial Station-to-Station rate for that portion of the call from the call forwarded location to the terminating location.

(T)

3. Each customer and each client, directly or indirectly subscribing to a call forward service, is responsible for the payment of applicable local calling, or Message Toll calling charges for each completed call forwarded from its line to another line.

(T)

(L)

Remote Activated Call Forward

(N)

This service allows customer to activate and deactivate Call Forward from any access line, remotely, rather than only from the base station. Call forward remote activation can be accessed from any touch tone telephone simply by dialing the access code and a personal identification number (PIN) assigned by the Company. If call forward is already in effect, the forward-to number can be changed by dialing the access code, the PIN, and the new forward-to destination. This service is especially useful to persons who frequently change locations and desire to have their communications follow them.

|

(L) Remote Call Forward Service (RCF) relocated from Section 1, Sheet 13 and 14.

(N)

CUSTOM CALLING SERVICE

SPECIAL CONDITIONS (Continued)

C. Custom Calling Service (Continued)

1. Description of Service (Continued)

Big Deal Calling Services ⁽¹⁾

(C)

Big Deal Calling Services Option A and Option B are a combination of Custom Calling and Custom Calling Plus services available as packages to residential customers.

Services within Big Deal Calling Services Option A and Option B cannot be substituted for other features.

Services offered in the Big Deal Calling Services Option A are:

*69 Call Return	Caller ID with Name	(T)
Selective Call Rejection	Priority Call	
Basic Call Forward	*66 Busy Number Redial	
Selective Call Acceptance	Distinctive Ring	
Call Waiting/Cancel Call Waiting	Selective Call Forward	
Speed Call 8 ⁽¹⁾	3 Way Calling	(T)

Services offered in the Big Deal Calling Services Option B are:

*69 Call Return	Call Waiting/Cancel Call Waiting	(T)
Basic Call Forward	3 Way Calling	
Selective Call Acceptance		(T)

The call forwarding service customer is responsible for the payment of applicable charges for each completed call between his call forwarding equipped station and the station to which the call is forwarded. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

Charges between the originating station and the call forwarding equipped station are applicable in accordance with the Service Catalog, local, dial station, operator station or person toll.

Custom calling service features may be provided to the customer with either rotary dial telephones or touch calling service.

The quality or transmission of calls, which are forwarded or on three-way calling may vary depending on the distance and the routing necessary to complete each call, and normal transmission is not guaranteed on any forwarded call or three-way call.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

CUSTOM CALLING SERVICE

SPECIAL CONDITIONS (Continued)

D. Custom Calling Plus (CCP) Service

Custom Calling Plus (CCP) is a service offering comprised of a group of features individually described below, which allow customers to effectively manage call flow. Call management is accomplished by the central office deployment of a technology which routes the calling party's telephone number from the central office originating the call to the terminating central office serving the called party. CCP will be provided from central offices having the generic capability. CCP is only available in exchanges with central office switches capable of providing these services. CCP will only operate when both the originating caller and the call recipient are served from compatible Common Channel Signaling/Signaling System 7 switches.

1. Feature Description

*66 Busy Number Redial

When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *66. The user can press *86 to deactivate.

(T)
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(T)

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

(N)
|
(N)

*69 Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *69. The user can press *89 to deactivate this feature.

(T)
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(T)

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

(N)
|
(N)

CUSTOM CALLING SERVICE

SPECIAL CONDITIONS (Continued)

D. Custom Calling Plus (CCP) Service (Continued)

1. Feature Description (Continued)

Priority Call

Is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials "*61" or "1161" on a rotary telephone.

(L)
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(T)
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(L)(T)

Caller ID with Name

Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

(N)
|
(N)

Caller ID Number Only ⁽¹⁾

Permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

(L)(T)(C)
|
(L)(T)

Caller ID Blocking - per call

Caller ID Blocking – per call permits the customer to block the display of their directory number on a terminating subscriber's display equipment. To block the delivery of their number, the customer dials an activation code (*67 or 1167 from a rotary phone) prior to placing a call. The feature is automatically deactivated when the customer hangs up. Per Call Blocking is automatically provided on every line.

(N)
|
(N)

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
|
(N)

(L) Priority Call relocated from Sheet 9.

(L) Caller ID Number Only relocated from Sheet 11.

CUSTOM CALLING SERVICE

SPECIAL CONDITIONS (Continued)

D. Custom Calling Plus (CCP) Service (Continued)

1. Feature Description (Continued)

Caller ID Blocking - per line

Caller ID Blocking - per line permits the customer to block the display of their directory number on all calls made from a particular line on the terminating subscriber's display equipment. The customer can unblock a single call by dialing an activation code (*82 or 1182 from a rotary phone) prior to placing a call. The feature is automatically deactivated when the customer hangs up. The customer must sign up for Per Line Blocking. There is no charge for the initial addition to a new or additional line, an in-service access line, or a number change.

(T)(L)

Anonymous Call Block/Rejection (ACR)

Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, Caller ID with Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is included with Caller ID with Name. A call can be completed to a Caller ID with Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card, or (3) placing the call after unblocking the telephone number and name.

Selective Call Forward

Allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing "*64" or "1164" on a rotary telephone.

Selective Call Acceptance

Screens incoming calls and only allows access to those telephone numbers on a customer determined list (up to a maximum of 12 telephone numbers). All others will be directed to a pre-recorded message.

(T)(L)

(L) Caller ID Blocking – per line relocated from Sheet 13 and 14.

(L) Anonymous Call Block/Rejection (ACR) relocated from Sheet 14.

(L) Selective Call Forward relocated from Sheet 9.

(L) Selective Call Acceptance relocated from Sheet 10.

(N)

(N)

CUSTOM CALLING SERVICE

SPECIAL CONDITIONS (Continued)

D. Custom Calling Plus (CCP) Service (Continued)

1. Feature Description (Continued)

Selective Call Rejection

Allows a customer to reject call attempts from up to 15 telephone numbers. To use this service, the customer preprograms telephone numbers of calling parties they wish to reject. Any call attempts to the customer's telephone from these specified numbers will be prevented from being completed to that customer. The calling party will get a recording advising the caller that the called party is not receiving calls. The customer can also add an "unknown" caller to the Selective Call Rejection list by activating the feature immediately after receiving an unwanted call. Selective Call Rejection is activated by dialing "*60" for "1160" form a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement.

Call Trace

Call Trace allows a customer to automatically activate (*57 or 1157 from a rotary phone) a trace record of the last incoming call tracing feature. The customer automatically authorizes and requests the Company to release the results of any and all traces initiated by the customer directly to the customer's servicing law enforcement agency. The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.

Call Trace is available on a monthly subscription basis, or on a pay per use basis. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

Enhanced Call Forward

Customers will be able to forward their number from any touch call phone via a toll-free number. They will be able to forward to any dialable pager, mobile phone, work phone, or home phone. Enhanced Call Forward can be provided on the customer's existing telephone number as long as the customer's existing line resides behind an AIN capable switch, or via a personal number. This number is referred to as a default number.

A personal number is a telephone number that does not have any actual line equipment tied to the number. This is a new number that is provided to the customer at subscription. At subscription, the customer must designate what number his calls will route to, then the customer may program Enhanced Call Forward to route his number to any location at any given time.

(T)

(L)

(T)(L)

(N)

(N)

(L) Call Trace relocated from Sheet 14.

(N)

CUSTOM CALLING SERVICE

SPECIAL CONDITIONS (Continued)

D. Custom Calling Plus (CCP) Service (Continued)

1. Feature Description (Continued)

Multiple Simultaneous Call Forward

Multiple Simultaneous Call Forward feature provides a business customer with the capability to specify the number of calling paths that will be forwarded from one subscriber line to another telephone number. The feature is offered where facilities permit and at no time will this service take precedent over the requirement for these facilities to provide a customer with telephone service. Multiple Simultaneous Call Forward is restricted to voice use only. The feature is available only as an enhancement to one or more of the following features: Call Forwarding, Call Forwarding Busy and Call Forward No answer. Multiple Simultaneous Call Forward is limited to ten (10) call forwarding paths per telephone number. It can be used with any of the following services: B1, PBX, Centrex and ISDN BRI.

(N)

(N)

CUSTOM CALLING SERVICE

SPECIAL CONDITIONS (Continued)

D. Custom Calling Plus (CCP) Service (Continued)

Reserved For Future Use

(T)

(L)

(L)

(L) Caller ID Blocking – per line and Anonymous Call Block/Rejection (ACR) relocated to Sheet 11.

(N)

(L) Call Trace relocated to Sheet 12.

(N)

CUSTOM CALLING SERVICE

SPECIAL CONDITIONS (Continued)

D. Custom Calling Plus (CCP) Service (Continued)

Reserved For Future Use

(T)

(L)

(L)

(L) Caller ID renamed to Caller ID Number Only and relocated to Sheet 10.

(N)

CUSTOM CALLING SERVICE

SPECIAL CONDITIONS (Continued)

D. Custom Calling Plus (CCP) Service (Continued)

(L)
|

(L)

2. Restrictions

- a. Caller ID Number Only, Call Trace, *69 Call Return, *66 Busy Number Redial, Selective Call Acceptance, Priority Call, and Selective Call Forward are not available to customers with the following types of lines:

(T)
(T)

- Multi-Party Lines
- Public and Semi-public Coin and Coinless pay phones
- Customer Owned Public Telephone Service (COPTS)
- Manual and direct connections
- Private Branch Exchange (PBX)
- Wide Area Telephone Service (WATS)
- 800 Service
- 900 Service
- Private Line Service
- Cellular Service

(T)

- b. Agencies or persons who may not subscribe to Caller ID Number Only.

(T)

- (1) Certain public or private community service agencies receive calls who do not wish to divulge their telephone numbers under any circumstances. For these agencies, to subscribe to Caller ID Number Only and thereby receive the number of the calling party could undermine the confidence of the public in the agency and could jeopardize the effectiveness of the agency. Therefore, such agencies may not subscribe to Caller ID Number Only.

(T)

(T)

- (2) Paid employees and volunteers who work for the public or private community service agencies described above often receive calls which are referred to their homes. For the reasons described in (1) above, employees or volunteers who work for such agencies may not subscribe to Caller ID Number Only during the time that they are taking telephone calls for the organization at their homes.

(T)

(L) Do Not Disturb name change to Selective Call Rejection and relocated to Sheet 12.

(N)

CUSTOM CALLING SERVICE

SPECIAL CONDITIONS (Continued)

D. Custom Calling Plus (CCP) Service (Continued)

2. Restrictions (Continued)

b. Agencies or persons who may not subscribe to Caller ID Number Only. (Continued) (T)

(3) Public or private community service agencies wishing to subscribe to Caller ID Number Only must self-certify to the Utility in writing that their receipt of a calling number will not violate any public trust or the privacy or confidentiality of their clients. If the Utility believes that there may be a conflict between this Service Catalog and the customer's request for service, the matter will be referred to the Commission for a decision as to whether the agency may subscribe to Caller ID Number Only. (T)

(4) Public or private community service agencies which may not subscribe to Caller ID Number Only include, but are not necessarily limited to the following: (T)

- | | |
|--------------------------|-----------------------------------|
| Al-Anon | National Center for Missing |
| Alateen | and Exploited Children |
| Alcoholics Anonymous | National AIDS and HIV |
| Battered Women | Information Service |
| Child Assault Prevention | Nevada AIDS Foundation |
| Child Help USA | Nevada AIDS Hotline |
| Community Runaway | Nevada Network Against |
| and Youth Services | Domestic Violence |
| Crisis Call Center | Nineline |
| Crisis Pregnancy Center | Planned Parenthood |
| Family Counseling | Suicide Prevention |
| First Call for Help | Victim-Witness Assistance Program |
| Gamblers Anonymous | |
| Hit Home Runaway Hotline | |
| Narcotics Anonymous | |

CUSTOM CALLING SERVICE

SPECIAL CONDITIONS (Continued)

D. Custom Calling Plus (CCP) Service (Continued)

2. Restrictions (Continued)

c. Agencies or persons may request special restriction or screening arrangements to telephone lines to prevent disclosure of the calling number.

(1) Certain public or private community service agencies make calls from lines, the number of which they do not wish to divulge under any circumstances. If the telephone numbers of these lines were revealed by Caller ID Number Only, it could undermine the confidence of the public in the agency, could jeopardize the effectiveness of the agency, or could jeopardize the safety of employees of the agency. Therefore, such agencies wishing to restrict the calling telephone number from being displayed, may request special restriction arrangements from the Utility. The Utility will work with the customer to provide the appropriate form of screening or restriction at no charge to the requesting agency.

(T)

(2) Public or private community service agencies which request such screening or restriction must self-certify to the Utility in writing that their request is consistent with the public interest as outlined in D.2.c. preceding. If the Utility believes that there may be a conflict between this Service Catalog and the customer's request for service, the matter will be referred to the Commission for a decision as to whether the agency may have the type of restriction or screening requested.

(3) Public or private community service agencies which may request special screening or restriction of the calling number include, but are not necessarily limited to, the following:

- Abused or Battered Women Shelters
- Addiction Treatment Clinics
- Child Protective Services
- Counseling Centers
- Crisis Intervention Agencies
- Crisis Pregnancy Centers
- Emergency Family Shelters
- Family Planning Clinics
- Health Care Clinics
- Hospitals
- Law Enforcement Agencies
- Mental Health Clinics
- Rape Crisis Centers
- Pay telephones in locations associated with any of the agencies listed above

MISCELLANEOUS SERVICE

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General	5	
Rates	5	(N)

MISCELLANEOUS SERVICE

SPECIAL BILLING SERVICE

APPLICABILITY

Applicable to special billing services furnished in connection with business and residence services as provided in Section 1.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff No. 4-C schedules.

RATES

		<u>Monthly</u> <u>Rate*</u>		
A.	Call Screening			
	1. Restricts incoming toll calls to prohibit third number billed calls		\$1.50	
	2. Restricts incoming toll calls to prohibit collect billed calls		1.50	
	3. Restricts incoming toll calls to prohibit collect and third number billed calls		2.00	(D)
				(D)
B.	Duplicate Bill Charge	<u>Residence</u>	<u>Business</u>	(C)
	Duplicate Bill Charge, per copy of bill requested	\$5.00	\$5.00	(C) (D)
				(D)

* In addition to applicable Service Charge as shown in Section 5.

MISCELLANEOUS SERVICE

SPECIAL BILLING SERVICE (Continued)

SPECIAL CONDITIONS

A. Call Screening

1. Call screening service will prevent the billing of collect or third number billed calls to the telephone number of the call screening service customer. Call screening service will not prevent out going collect or third number billed calls made from the telephone service of the call screening customer.
2. Collect or third number billed calls accepted by the customer with call screening will be billed to the customer. These calls may not be disputed or adjusted.
3. Collect billed call screening is not allowed on Official (Utility) accounts.
4. Call screening is provided where facilities and operating conditions permit.

B. Duplicate Bill Charge

A printed copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit. A Duplicate Bill Charge will apply for providing a printed copy of current and/or previous months' billing.

(C)
|
(C)

MISCELLANEOUS SERVICE

CONVENIENCE FEE

GENERAL

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing.

This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

RATES

	<u>Nonrecurring Charge</u>	
Convenience Fee, per occurrence	\$10.00	(I)

MISCELLANEOUS SERVICE

VACATION GET AWAY SERVICE

GENERAL

Vacation Get Away service provides for temporary discontinuance of service at the customer's request without termination of the service.

CONDITIONS

1. Vacation Get Away Service applies to customers of Residential Exchange Access Service as well as vertical features, bundles and other basic services. Vacation Get Away Service is not available for Lifeline customers. (D)(C)
2. No outward or inward service is provided during the period of Vacation Get Away Service, except for 911 calls.
3. Vacation Get Away Service will not be made available for periods of less than two (2) months.
4. Vacation Get Away Service is available to a customer for a maximum period of nine (9) consecutive months. The customer's number must be working for at least 90 days in a calendar year.
5. During the period of Vacation Get Away Service, no installations, moves, changes or maintenance will be provided. Changes to billing address would be allowed.
6. The customer may request a restoration date in advance of the maximum allowable vacation period otherwise, complete service and billing will be restored on the last day of the maximum allowable vacation period of 9 months. A letter with the missed notifications will be sent to the customer at the time of restoral.
7. Monthly bills for services not covered by the Vacation Get Away Service during the vacation service period are to be paid in accordance with regular collection practices.
8. Vacation Get Away Service will be available where technically feasible.
9. Charges for Vacation Get Away Service will be a non-recurring charged to be billed in advance of the vacation service.

RATES

Nonrecurring Charge

\$39.99

MISCELLANEOUS SERVICE

DIGITAL BILLING

(N)

GENERAL

Digital billing provides a complete version of the bill, including bill detail, bill messages and inserts. Digital billing is available online, by email and in mobile app. Digital billing customers will receive the digital bill based on preferences managed by the customer, including a notification when the bill is ready to view. Upon election to digital billing, the paper version will be discontinued. If a customer elects to receive both the digital bill and a paper bill, a monthly charge will apply. Digital bill payment and auto pay can also be managed online, in mobile app, or with Frontier's automated phone system.

RATES

	<u>Residential</u>	<u>Business</u>
Rate for Digital billing with Duplicate paper bill:	\$5.00	\$5.00

(N)

SERVICE CHARGES

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C. Installment Billing	3	
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SERVICE CHARGES

APPLICABILITY

Applicable to the provision of new and additional services for residential and business customers.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff No. 4-C schedules.

RATES

		<u>Nonrecurring Charge</u>		
		<u>Business</u>	<u>Residence</u>	
A.	Service Order Charge - Initial, per line	\$45.00		\$40.00
B.	Service Order Charge – Subsequent	25.00		30.00 (I)
C.	Central Office Connection Charge, per line	20.00	(I)	20.00
D.	Access Line Work Charge	20.00		20.00
E.	Reconnect Charge	50.00	(I)	45.00 (I)
F.	Lifeline Connection Assistance (Tribal Link Up) credit access, per line			*

* See Schedule No. A-1, Discount A1.

SERVICE CHARGES

SPECIAL CONDITIONS

Charges shown above are applicable to all installations of services and facilities of the Utility, unless otherwise specified in the Service Catalog.

A. Application of Service Charges

1. Service Order Charge - Initial

Applicable to work done in receiving, recording, and processing information necessary to execute an applicant's request for the initial establishment of telephone service at a premises.

2. Service Order Charge - Subsequent

Applicable to work done in receiving, recording and processing information necessary to execute an applicant's request for additions, moves, or changes to existing service.

3. Central Office Connection Charge

Applicable to work done in the central office, between the central office and station protector and on the protector in association with providing an exchange access line or making changes thereto.

4. Access Line Work Charge

The charge applied to work associated with making and changing connections on the circuit between the serving central office up to and including the protector on the customer's premises, and/or other premises where the service is to be terminated, including necessary cross connections and line and station transfers.

5. Reconnect Charge

The charge applied for restoration of service after suspension for nonpayment or to the suspension of service temporarily

6. Time and Material charges will be applied on a nonregulated basis.

(T)

(T)

(N)

(N)

(T)

(T)

SERVICE CHARGES

SPECIAL CONDITIONS (Continued)

- B. Service Charges do not apply as follows: (T)
1. When a move or change is initiated by the Utility.
 2. To the disconnection of a network access line.
 3. To the reestablishment of service after the destruction or partial destruction of the customer's premises by means beyond the control of the customer.
 4. When the service is assumed by a receiver or trustee, executor or administrator of an estate.
 5. When the customer's name has been changed by marriage or court order.
 6. When a change in billing address is required.
- C. Installment Billing
1. This is an optional method of payment for one-time Service Charges for residential services. This option provides for billing one-time charges in three (3) equal monthly installments. (T)
|
(T)
 2. Installment billing provides for billing charges in monthly installments where a customer desires the optional payments. The monthly installments normally begin with the first bill rendered after completion of the work involved.
 3. The optional payment plan will not be applicable to subsequent additions or changes of equipment or services at customer's premises already receiving local exchange service from the Utility.
 4. In the event service is discontinued prior to payment of all amounts due under the provisions of the installment payment plan, the outstanding balance will become due and payable in full upon demand of the Utility.
 5. Also see General and Local Exchange Tariff No. 4-C, Rule No. 20, Section 22 for application to residence service.
- D. Tribal Link Up
1. A discount will be applied on service charges for residence customers qualified to receive assistance in the General and Local Exchange Tariff No. 4-C under the Tribal Link Up (see Schedule No. A1, Discount A1). (T)
 2. A waiver of all interest (up to a maximum of \$200) on installment billing of service charges shall apply. (T)

FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC.

Nevada

9260 E. Stockton Blvd., Elk Grove, CA 95624

SERVICE CATALOG

Section 6
Original Table of Contents Sheet 1

Effective: April 15, 2014

DIGITAL CENTREX SERVICE

TABLE OF CONTENTS

Sheet No.

Service Description

1

DIGITAL CENTREX SERVICE

SERVICE DESCRIPTION

CENTREX is a state-of-the-art central-office-based business switching system providing voice and integrated voice/data telecommunications capabilities and a variety of customer features.

SPECIAL CONDITIONS

Under authority delegated to the Commission by NAC 704.040, the Commission has partially deregulated certain central-office-based services by exempting them from tariff as defined in NAC 704.7592 through 704.7599.

Future product or service enhancements to the central-office-based services exempted from tariff by the Commission in Docket 88-1137 are likewise exempt from tariff.

The Commission's Order in Docket 88-1137 dated July 12, 1989, requires that the Commission shall retain within the Utility's regulated rate base all investments, expenses and revenues associated with these services.

Tariff Rules, Regulations, and other schedules, as applicable, are incorporated by reference as applicable to the provisioning of those services exempt from tariff by Docket 88-1137.

Federal Communications Commission (FCC) regulations, rates and charges are applicable as specified in Tariff FCC No. 6 to those services exempt from tariff in Docket 88-1137.

BUNDLED SERVICES

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BUNDLED SERVICES

Local Calling Plus/Local Calling *

(C)

A. APPLICABILITY

Applicable to all retail customers of the Utility.

B. TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff No. 4-C schedules.

C. RATES

	<u>Monthly Rate</u>
1. Local Calling	\$21.95
Choice of any three (3) Custom Call Services in Description E.3. following	
2. Local Calling Plus	24.95
Choice of four (4) to thirteen (13) Custom Call Services in Description E.3. following	

D. SPECIAL CONDITIONS

1. Local Calling Plus and Local Calling are only available on single-line residential service.
2. Local Calling Plus or Local Calling is not available on the same line with:
 - a. Any other Custom Calling Service package or packaged offering
 - b. ISDN service
 - c. Employee concession service

Note: Section 5, Service Charges, are not applicable to customers ordering Local Calling Plus or Local Calling. Features within the Local Calling Plus or Local Calling cannot be substituted for other features.

* This service is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

(N)
(N)

BUNDLED SERVICES

Local Calling Plus/Local Calling * (Continued)

(C)

E. DESCRIPTION

1. Local Calling Plus or Local Calling offers a combination of Custom Calling Services to residential customers.
2. Local Calling Plus and Local Calling include the following services:
 - a. Network access line
 - b. Unlimited Local Directory Assistance (DA)
 - c. Nonrecurring charges for an initial order or for any change to a bundle included are:
Service Charges as shown in Section 5

3. Choice of Custom Calling Services ⁽¹⁾ depending on the package selected:

Anonymous Call Block/Rejection
 Call Waiting/Cancel Call Waiting
 Selective Call Forward
 *66 Busy Number Redial
 Caller ID with Name
 Speed Call 8 ⁽²⁾
 *69 Call Return
 Selective Call Rejection
 Priority Call
 Basic Call Forward
 Distinctive Ring
 3 Way Calling
 Selective Cal Acceptance

⁽¹⁾ See Schedule No. A-1 for Custom Calling Services feature details.

⁽²⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

* This service is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

(N)
(N)

BUNDLED SERVICES

Frontier Digital Phone Essentials 3-2010 – Grandfathered as of August 7, 2012

A. GENERAL

The Frontier Digital Phone Essentials 3-2010 is a bundle offering available to residential customers that subscribe to flat rate service. The bundle includes one Local Exchange Network Access Line, Unlimited Extended Area Service and a combination of local features. Customer’s can take any combination of features for the same flat rate charge.

Basic Bundle

Flat Rate Access Line	Caller ID Number Only	(T)
Unlimited Extended Area Service	3 Way Calling	(T)
Call Waiting/Cancel Call Waiting		

Unlimited Feature Pack

Features will be available to the Frontier Digital Phone Essentials 3-2010 bundle at a special price. The following features are available:

*66 Busy Number Redial	Call Forward No Answer	(T)
Selective Call Rejection	Distinctive Ring	
Speed Call 8 ⁽¹⁾	Anonymous Call Block/Rejection	
Priority Call	*69 Call Return	
Caller ID Block	Caller ID with Name	
Call Trace	Call Forward Busy	
Basic Call Forward	Call Waiting	(T)

B. SPECIAL CONDITIONS

1. The Frontier Digital Phone Essentials 3-2010 is available where technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of this Service Catalog.
3. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing General and Local Exchange Tariff No. 4-C rules.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

BUNDLED SERVICES

Frontier Digital Phone Essentials 3-2010 – Grandfathered as of August 7, 2012 (Continued)

B. SPECIAL CONDITIONS (Continued)

6. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
7. The bundle is offered on a month-to-month basis.
8. The bundle will appear as a single line item on the bill.
9. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
10. Frontier Digital Phone Essentials 3-2010 is a residential service offering.

C. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Essentials 3-2010 while they are away, a minimum of one month and up to nine months for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. Customer's line will be available for 911 calls only at the time of suspension.
4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
5. The cost of the service includes the SLC.
6. This service does not change any other terms and conditions of the product.

D. RATES

	<u>Monthly Rate</u>
Frontier Digital Phone Essentials 3-2010 Bundle	\$21.99
Stay Connected Seasonal Offering	\$9.99
Unlimited Feature Pack	\$6.49

BUNDLED SERVICES

Frontier Digital Phone State Unlimited with Essentials 3-2010 – Grandfathered as of August 7, 2012

A. GENERAL

The Frontier Digital Phone State Unlimited with Essentials 3-2010 is a bundle offering available to residential customers that subscribe to flat rate service. The bundle includes one Local Exchange Network Access Line, Unlimited Extended Area Service and local features.

Basic Bundle

Flat Rate Access Line	Speed Call 8 ⁽¹⁾	(T)(C)
Unlimited Extended Area Calling	Call Waiting/Cancel Call Waiting	
Caller ID with Name	*66 Busy Number Redial	(T)
Basic Call Forward		(T)

B. SPECIAL CONDITIONS

1. The Frontier Digital Phone State Unlimited with Essentials 3-2010 is available where technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of this Service Catalog.
3. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing General and Local Exchange Tariff No. 4-C rules.
4. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
5. The bundle is offered on a month to month.
6. The bundle will appear as a single line item on the bill.
7. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
8. Features will be available to the Frontier Digital Phone State Unlimited with Essentials 3-2010 bundle at a special price. The following features are available:

Selective Call Rejection	*69 Call Return	(T)
Call Trace	Caller ID Block	
Remote Call Forward	3 Way Calling	(T)

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)
 (N)

 BUNDLED SERVICES

Frontier Digital Phone State Unlimited with Essentials 3-2010 – Grandfathered as of August 7, 2012
 (Continued)

- C. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone State Unlimited with Essentials 3-2010 while they are away, a minimum of one month and up to nine months for a reduced rate.
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 3. Customer's line will be available for 911 calls only at the time of suspension.
 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 5. The cost of the service includes the Subscriber Line Charge.
 6. This service does not change any other terms and conditions of the product.

D. RATES

	<u>Monthly Rate</u>	
Frontier Digital Phone State Unlimited with Essentials 3-2010	\$23.99	
One Feature	6.49	(I)
Two Features	7.99	
Three Features	9.99	
All listed features	12.99	
Stay Connected Seasonal Offering	9.99	

BUNDLED SERVICES

Frontier Digital Phone Nationwide Unlimited with Essentials 3-2010 – Grandfathered as of August 7, 2012

A. GENERAL

The Frontier Digital Phone Nationwide Unlimited with Essentials 3-2010 Service is a bundle offering available to residential customers and includes one flat-rate residential one-party service access line, Unlimited Extended Area Service and the customer's choice of the features and services listed below.

Features and Services

Unlimited Extended Area Service	*66 Busy Number Redial	(T)
Call Forward Busy/No Answer	Speed Call 8 ⁽¹⁾	(C)
Caller ID with Name	Call Waiting/Cancel Call Waiting	(T)

Digital Phone Enhanced Feature Pack

Features will be available to the Frontier Digital Phone Nationwide Unlimited with Essentials 3-2010 bundle at a special price. The following features are available:

Call Forward Busy/No Answer	Anonymous Call Block/Rejection	(T)
Call Forwarding Busy	Selective Call Rejection	
3 Way Calling	Remote Call Forward	
*69 Caller Return		(T)

B. SPECIAL CONDITIONS

1. The Frontier Digital Phone Nationwide Unlimited with Essentials 3-2010 is available where technically feasible.
2. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in this Service Catalog.
3. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing General and Local Exchange Tariff No. 4-C rules.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

BUNDLED SERVICES

Frontier Digital Phone Nationwide Unlimited with Essentials 3-2010 – Grandfathered as of August 7, 2012
(Continued)

B. SPECIAL CONDITIONS (Continued)

- 7. The bundle is offered on a month to month.
- 8. The bundle will appear as a single line item on the bill.
- 9. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.

C. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide Unlimited with Essentials 3-2010 while they are away, a minimum of one month and up to nine months for a reduced rate.

- 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
- 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- 3. Customer's line will be available for 911 calls only at the time of suspension.
- 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- 5. The cost of the service includes the Subscriber Line Charge.
- 6. This service does not change any other terms and conditions of the product.

D. RATES

	<u>Monthly Rate</u>	
Frontier Digital Phone Nationwide Unlimited with Essentials 3-2010	\$29.99	
Digital Phone Enhanced Feature Pack	\$6.49	(I)
Stay Connected Seasonal Offering	\$9.99	

BUNDLED SERVICES

Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 – Grandfathered as of August 7, 2012

A. GENERAL

The Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 is a bundle offering available to residential customers and includes two flat-rate residential one-party service access line, Unlimited Extended Area Service and the customer’s choice of the features and services listed below.

Features and Services

Unlimited Extended Area Service	Call Waiting/Cancel Call Waiting	
Call Forwarding Busy/No Answer	Speed Call 8 ⁽¹⁾	(T)(C)
Caller ID with Name	*69 Call Return	
*66 Busy Number Redial		(T)

Digital Phone Enhanced Feature Pack

Features will be available to the Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 bundle at a special price. The following features are available:

Call Forward Busy/No Answer	Selective Call Rejection	(T)
Call Forward Busy	Anonymous Call Block/Rejection	
3 Way Calling	Remote Call Forward	(T)

B. SPECIAL CONDITIONS

1. The Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 is available where technically feasible.
2. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in this Service Catalog.
3. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing General and Local Exchange Tariff No. 4-C rules.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)
(N)

BUNDLED SERVICES

Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 – Grandfathered as of August 7, 2012 (Continued)

B. SPECIAL CONDITIONS (Continued)

- 7. The bundle is offered on a month to month.
- 8. The bundle will appear as a single line item on the bill.
- 9. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.

C. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 while they are away, a minimum of one month and up to nine months for a reduced rate.

- 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
- 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- 3. Customer's line will be available for 911 calls only at the time of suspension.
- 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- 5. The cost of the service includes the Subscriber Line Charge.
- 6. This service does not change any other terms and conditions of the product.

D. RATES

	<u>Monthly Rate</u>	
Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3-2010	\$29.99	
Digital Phone Enhanced Feature Pack	\$6.49	(1)
Stay Connected Seasonal Offering	\$9.99	

BUNDLED SERVICES

Frontier Business Nationwide Unlimited II ² – Grandfathered as of December 20, 2017

(C)

A. GENERAL

Frontier Business Nationwide Unlimited II is a bundle offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Local Exchange Network Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

Single Party Flat Rate Access Line
Call Forward Busy/No Answer
Unlimited Extended Area Service
Caller ID with Name
Six features from the feature package listed below

Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	Selective Call Rejection
3 Way Calling	*69 Call Return
Speed Call 8 ¹	*66 Busy Number Redial
Distinctive Ring	Basic Call Forward
Multiline Hunt Service	Call Forward Busy
Caller ID Block	Selective Call Forward
Call Forward No Answer	Anonymous Call Block/Rejection
Priority Call	

B. SPECIAL CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable schedules of this Service Catalog.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

² This service offering is limited to existing subscriber.

(N)

BUNDLED SERVICES

Frontier Business Nationwide Unlimited II ¹ – Grandfathered as of December 20, 2017 (Continued)

(C)

B. SPECIAL CONDITIONS (Continued)

4. Frontier Business Nationwide Unlimited II includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
5. Customers may add or delete any features offered within the bundle without incurring a Service Charge.
6. The bundle rate will appear as a single line item on the customer's bill.
7. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
8. The bundle cannot be used in association with a Residential Line, PBX Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
8. The bundle is offered on a month-to-month basis.
9. Up to eleven additional bundles can be purchased at a discount rate.

C. RATES

1. All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
2. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the bundle.

	<u>Monthly Rate</u>
Frontier Business Nationwide Unlimited II	\$52.99
Additional Bundle	46.99
Frontier Business All In Feature Package	4.99

¹ This service offering is limited to existing subscriber.

(N)

BUNDLED SERVICES

Frontier Business Local Unlimited II ² – Grandfathered as of December 20, 2017

(C)

A. GENERAL

Frontier Business Local Unlimited II is a bundle offering available to Business customers. The bundle includes a flat rate Basic Business Line, Unlimited Extended Area Service, a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

Basic Bundle

Flat Rate Business Line

Unlimited Extended Area Service

Two features from the Frontier Business All in Feature package listed below

Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting

3 Way Calling

Speed Call 8 ¹

Distinctive Ring

Multiline Hunt Service

Caller ID Block

Call Forward No Answer

Priority Call

Selective Call Rejection

*69 Call Return

*66 Busy Number Redial

Basic Call Forward

Call Forward Busy

Selective Call Forward

Anonymous Call Block/Rejection

B. SPECIAL CONDITIONS

1. The bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
2. The bundle is offered on a month-to-month basis.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. All applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

² This service offering is limited to existing subscriber.

(N)

BUNDLED SERVICES

Frontier Business Local Unlimited II ¹ – Grandfathered as of December 20, 2017 (Continued)

(C)

B. SPECIAL CONDITIONS (Continued)

- 5. The bundle cannot be used in association with a Residential Line, PBX Service, or ISDN service.
- 6. Customers may select any two of the features in the Frontier Business All In Feature Bundle for no extra charge
- 7. Customers purchasing the Frontier Business All In Feature Package may select any or all of the features listed in that package.

C. RATES

	<u>Monthly Rate</u>
Frontier Business Local Unlimited II	\$35.99
Frontier Business All In Feature Package	\$4.99

¹ This service offering is limited to existing subscriber.

(N)

BUNDLED SERVICES

Frontier Digital Phone Essentials

A. GENERAL

The Frontier Digital Phone Essentials is a bundle offering available to residential customers that subscribe to flat rate service. The bundle includes one Residential Local Exchange Network Access Line, a combination of local features and Unlimited Extended Area Service. Customer's can take any combination of features for the same flat rate charge. The feature package is optional and is available for an additional charge.

Basic Bundle

Local Exchange Network Access Line	Caller ID Number Only	(T)
Unlimited Extended Area Service	Call Waiting/Cancel Call Waiting	

Feature Package

3 Way Calling	Basic Call Forward	(T)
*66 Busy Number Redial	Speed Call 8 ⁽¹⁾	(C)
*69 Call Return	Distinctive Ring	
Anonymous Call Block/Rejection	Call Forward Busy	
Call Forward Busy/No Answer	Selective Call Acceptance	
Selective Call Forward	Priority Call	(T)

B. SPECIAL CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of this Service Catalog.
3. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed and/or Service Catalog rates.
4. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing General and Local Exchange Tariff No. 4-C rules.
5. Customers may add or delete any features offered in the bundle without a service order charge.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

BUNDLED SERVICES

Frontier Digital Phone Essentials (Continued)

B. SPECIAL CONDITIONS (Continued)

6. No discounts will be given to subscribers that do not use all the features or have some features turned off.
7. The bundle is offered on a month-to-month basis.
8. The bundle will appear as a single line item on the bill.
9. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
10. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
11. Unlimited Extended Area Service is only available in designated exchange areas as defined in this Service Catalog.
12. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

C. Stay Connected Seasonal Offering * allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate. (C)

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
5. The cost of the service includes the Subscriber Line Charge.
6. This service does not change any other terms and conditions of the product.
7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
8. The Federal Subscriber Line Charge is included in the monthly rate.
9. All applicable taxes and surcharges apply.

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

BUNDLED SERVICES

Frontier Digital Phone Essentials (Continued)

D. RATES

1. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
2. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section 5 apply to the installation of individual components of the bundle.
3. Frontier Digital Phone Essentials bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Essentials	\$21.99	
Feature Package	\$6.49	(I)
Stay Connected Seasonal Offering *	\$9.99	

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

BUNDLED SERVICES

Frontier Digital Phone Unlimited

A. GENERAL

The Frontier Digital Phone Unlimited Service is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Local Exchange Network Access Line	Speed Call 8 ⁽¹⁾
Unlimited Extended Area Service	*69 Call Return
*66 Busy Number Redial	Call Waiting/Cancel Call Waiting
Caller ID Number Only	

Feature Package

Basic Call Forward	3 Way Calling
Distinctive Ring	Anonymous Call Block/Rejection
Priority Call	Call Forward Busy/No Answer
Call Forward Busy	Selective Call Forward
Selective Call Acceptance	

B. SPECIAL CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of this Service Catalog.
3. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing General and Local Exchange Tariff No. 4-C rules.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. The bundle is offered on a month-to-month.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

BUNDLED SERVICES

Frontier Digital Phone Unlimited (Continued)

B. SPECIAL CONDITIONS (Continued)

7. The bundle will appear as a single line item on the bill.
8. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
9. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
10. Unlimited Extended Area Service is only available in designated exchange areas as defined in this Service Catalog.
11. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

C. Stay Connected Seasonal Offering * allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate. (C)

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
5. The cost of the service includes the Subscriber Line Charge.
6. This service does not change any other terms and conditions of the product.
7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
8. The Federal Subscriber Line Charge is included in the monthly rate.
9. All applicable taxes and surcharges apply.

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

BUNDLED SERVICES

Frontier Digital Phone Unlimited (Continued)

D. RATES

1. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
2. Nonrecurring charges associated with establishing Frontier Digital Phone Unlimited service do not apply.
3. Frontier Digital Phone Unlimited bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited	\$31.99	
Feature Package	\$6.49	(I)
Stay Connected Seasonal Offering *	\$9.99	

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

BUNDLED SERVICES

Frontier Digital Phone Unlimited Plus

A. GENERAL

The Frontier Digital Phone Unlimited Plus Service is a bundle offering available to residential customers and includes two Residential Local Exchange Network Access Lines, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Two Local Exchange Network Access Lines	Call Waiting/Cancel Call Waiting	(T)
Unlimited Extended Area Service	Speed Call 8 ⁽¹⁾	(C)
*66 Busy Number Redial	*69 Call Return	(T)
Caller ID Number Only		(T)

Feature Package

Basic Call Forward	3 Way Calling	(T)
Anonymous Call Block/Rejection	Distinctive Ring	(T)
Call Forward Busy	Priority Call	(T)
Selective Call Forward	Call Forward Busy/No Answer	(T)
	Selective Call Acceptance	(T)

B. SPECIAL CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of this Service Catalog.
3. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed and/or Service Catalog rates.
4. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing General and Local Exchange Tariff No. 4-C rules.
5. Customers may add or delete any features offered in the bundle without a service order charge.
6. No discounts will be given to subscribers that do not use all the features or have some features turned off.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

BUNDLED SERVICESFrontier Digital Phone Unlimited Plus (Continued)

B. SPECIAL CONDITIONS (Continued)

7. The bundle is offered on a month-to-month basis.
8. The bundle will appear as a single line item on the bill.
9. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
10. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
11. Unlimited Extended Area Service is only available in designated exchange areas as defined in this Service Catalog.
12. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

C. Stay Connected Seasonal Offering * allows the customer to suspend the Digital Phone Unlimited Plus while they are away, a minimum of one month and up to nine months for a reduced rate. (C)

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
5. The cost of the service includes the Subscriber Line Charge.
6. This service does not change any other terms and conditions of the product.
7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
8. The Federal Subscriber Line Charge is included in the monthly rate.
9. All applicable taxes and surcharges apply.

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

BUNDLED SERVICES

Frontier Digital Phone Unlimited Plus (Continued)

D. RATES

1. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
2. Nonrecurring charges associated with establishing Frontier Digital Phone Unlimited service do not apply.
3. Frontier Digital Phone Unlimited Plus bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited Plus	\$31.99	
Feature Package	\$6.49	(I)
Stay Connected Seasonal Offering *	\$9.99	

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

BUNDLED SERVICES

Frontier Digital Phone Unlimited (Challenger)

A. GENERAL

The Frontier Digital Phone Unlimited (Challenger) Service is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Local Exchange Network Access Line	Caller ID Number Only	(T)
Unlimited Extended Area Service	Call Waiting/Cancel Call Waiting	

Feature Package

*66 Busy Number Redial	Basic Call Forward	(T)
*69 Call Return	Speed Call 8 ⁽¹⁾	(C)
Anonymous Call Block/Rejection	Distinctive Ring	
Call Forward Busy/No Answer	3 Way Calling	
Selective Call Forward	Call Forward Busy	
Selective Call Acceptance	Priority Call	(T)

B. SPECIAL CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of this Service Catalog.
3. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed and/or Service Catalog rates.
4. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing General and Local Exchange Tariff 4-C rules.
5. Customers may add or delete any features offered in the bundle without a service order charge.
6. No discounts will be given to subscribers that do not use all the features or have some features turned off.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

BUNDLED SERVICES

Frontier Digital Phone Unlimited (Challenger) Continued

B. SPECIAL CONDITIONS (Continued)

7. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
8. The bundle is offered on a month-to-month basis.
9. The bundle will appear as a single line item on the bill.
10. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
11. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
12. Unlimited Extended Area Service is only available in designated exchange areas as defined in this Service Catalog.
13. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

C. Stay Connected Seasonal Offering * allows the customer to suspend the Digital Phone Unlimited (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate. (C)

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
5. The cost of the service includes the Subscriber Line Charge.
6. This service does not change any other terms and conditions of the product.
7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
8. The Federal Subscriber Line Charge is included in the monthly rate.
9. All applicable taxes and surcharges apply.

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

BUNDLED SERVICES

Frontier Digital Phone Unlimited (Challenger) Continued

D. RATES

1. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
2. Nonrecurring charges associated with establishing Frontier Digital Phone Unlimited service do not apply.
3. Frontier Digital Phone Unlimited (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited (Challenger)	\$21.99	
Feature Package	\$6.49	(I)
Stay Connected Seasonal Offering *	\$9.99	

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

BUNDLED SERVICES

Frontier Simply Unlimited Service-Leader² – Grandfathered as of December 20, 2017

(C)

A. GENERAL

Frontier Simply Unlimited Service-Leader is a bundle offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Local Exchange Network Access Line, Custom Calling features and Unlimited Extended Area Service. The bundle also includes the federal tariffed End User Common Line Charge and the Access Recovery Charge. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

Single Party Flat Rate Access Line
Call Forward Busy/No Answer
Unlimited Extended Area Service
Caller ID with Name
Eight features from the feature package listed below

Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	Selective Call Rejection
3 Way Calling	*69 Caller Return
Speed Call 8 ¹	*66 Busy Number Redial
Distinctive Ring	Basic Call Forward
Multiline Hunt Service	Call Forward Busy
Caller ID Block	Selective Call Forward
Call Forward No Answer	Anonymous Call Block/Rejection
Priority Call	

B. SPECIAL CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of this Service Catalog.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

² This service offering is limited to existing subscriber.

(N)

 BUNDLED SERVICES

Frontier Simply Unlimited Service-Leader¹ – Grandfathered as of December 20, 2017 (Continued)

(C)

B. SPECIAL CONDITIONS (Continued)

4. Frontier Simply Unlimited Service-Leader includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
5. Customers may add or delete any features offered within the bundle without incurring a Service Charge.
6. The bundle rate will appear as a single line item on the customer's bill.
7. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
8. The bundle cannot be used in association with a Residential Line, PBX Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
9. The bundle is offered on a month-to-month basis.
10. Additional discounts are given to the fourth through twelfth bundles purchased by a customer.

C. RATES

1. The bundle includes the End User Common Line Charge and the Access Recovery Charge. All other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
2. Unless otherwise stated elsewhere in this section, Connection Charges as specified in Section 5 apply to the installation of individual components of the bundle.

	<u>Monthly Rate</u>
Frontier Simply Unlimited Service-Leader (1-3 lines)	\$48.99
Additional Packages (4-12 lines)	33.99
Frontier Business All In Feature Package	4.99

¹ This service offering is limited to existing subscriber.

(N)

 BUNDLED SERVICES

Frontier Digital Phone Unlimited Plus (Challenger)² – Grandfathered as of December 20, 2017

(C)

A. GENERAL

The Frontier Digital Phone Unlimited Plus (Challenger) Service is a bundle offering available to residential customers and includes two flat-rate residential one-party service access lines and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Caller ID Number Only
Call Waiting/Cancel Call Waiting

Feature Package

Call Waiting/Cancel Call Waiting	Basic Call Forward
*66 Busy Number Redial	Speed Call 8 ¹
*69 Call Return	Distinctive Ring
Anonymous Call Block/Rejection	3 Way Calling
Call Forward Busy/No Answer	Call Forward Busy
Selective Call Forward	Priority Call
Selective Call Acceptance	

B. SPECIAL CONDITIONS

1. The Frontier Digital Phone Unlimited Plus (Challenger) Service is available where technically feasible.
2. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in this Service Catalog.
3. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing General and Local Exchange Tariff 4-C rules.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. The bundle is offered on a month-to-month basis.
7. The bundle will appear as a single line item on the bill.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

² This service offering is limited to existing subscriber.

(N)

 BUNDLED SERVICES

Frontier Digital Phone Unlimited Plus (Challenger)¹ – Grandfathered as of December 20, 2017 Continued)

C. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. Customer's line will be available for 911 calls only at the time of suspension.
4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
6. The cost of the service includes the Subscriber Line Charge.
7. This service does not change any other terms and conditions of the product.
8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

D. RATES

1. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
2. Nonrecurring charges associated with establishing Frontier Digital Phone Unlimited service do not apply.
3. Frontier Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99	
Feature Pack	\$6.49	(I)
Stay Connected Seasonal Offering	\$9.99	

¹ This service offering is limited to existing subscriber.

BUNDLED SERVICES

Frontier OneVoice

A. APPLICABILITY

Applicable to Single-party Business Flat rate service.

B. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier OneVoice Service as said exchanges are defined on the maps contained in its Local Exchange Tariff.

C. GENERAL

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line and Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

Single Party Flat Rate Access Line	Anonymous Call Block/Rejection	(T)
Call Forward Busy/No Answer	Basic Call Forward	(T)
Unlimited Extended Area Service	Multi-line Hunting	
Call Waiting/Cancel Call Waiting	3 Way Calling	
Caller ID with Name		(T)

Premium Feature Package

*69 Call Return	Selective Call Forward	(T)
Call Transfer	Selective Call Acceptance	
Distinctive Ring	Selective Call Rejection	
*66 Busy Number Redial	Speed Call 30	(T)
Priority Call		

D. SPECIAL CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable Section of the Service Catalog.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.

BUNDLED SERVICES

Frontier OneVoice

D. SPECIAL CONDITIONS (Continued)

- 4. Partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
- 5. Customers may add or delete any features offered within the bundle without incurring a Service Charge.
- 6. The bundle rate will appear as a single line item on the customer's bill.
- 7. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- 8. The bundle cannot be used in association with a Residential Line, Remote Call Forwarding Service, ISDN Service, Centrex, and Foreign Exchange Services.
- 9. The bundle is offered on a month-to-month, or one year term basis. (C)

E. RATES

- 1. Surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- 2. New customers will incur a non-recurring charge up to \$95.00 per account. This charge supersedes the Initial Order and Connection charges.

Monthly Rate

Basic Bundle	\$57.99	(I)
Term Price with a 1 year commitment	\$42.99	(C)(I)
Premium Feature Package	\$9.99	

BUNDLED SERVICES

Frontier Commercial Voice Unlimited ¹ – Grandfathered as of December 20, 2017

(C)

A. APPLICABILITY

Applicable to Single-party Business Flat rate service.

B. GENERAL

Frontier Commercial Voice Unlimited is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. The bundle also included the Subscriber Line charge and the Access Recovery Charge that is tariffed in the appropriate FCC tariff.

Basic Bundle

Single Party Flat Rate Access Line
Basic Call Forward
Call Forward Busy
Call Forward No Answer
Call Waiting/Cancel Call Waiting
Caller ID
3 Way Calling
Hunting

C. SPECIAL CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Frontier Commercial Voice Unlimited includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
5. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
6. The bundle rate will appear as a single line item on the customer's bill.

¹ This service offering is limited to existing subscriber.

(N)

 BUNDLED SERVICES

Frontier Commercial Voice Unlimited ¹ – Grandfathered as of December 20, 2017 (Continued)

(C)

C. SPECIAL CONDITIONS (Continued)

7. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
8. The bundle cannot be used in association with a Residential Line, PBX Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
10. The bundle is offered on a month-to-month, one or two year term basis.
11. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
12. At the end of the one or two year term, customers will be moved to the month to month pricing.

C. RATES AND CHARGES

1. Interstate End User Subscriber Line charge and Access Recovery Charges are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
2. Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundle.

<u>Basic Bundle</u>	<u>Monthly Rate</u>
Month to Month	\$33.00
One Year Term	\$28.00
Two Year Term	\$28.00

¹ This service offering is limited to existing subscriber.

(N)

BUNDLED SERVICES

Frontier Residential Unlimited Voice Service

(N)

A. GENERAL

The Frontier Residential Unlimited Voice Service is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. This bundle also includes an unlimited long-distance component through Frontier Communications of America, Inc. The description and pricing for this component are located in the Frontier Communications of America Domestic price list.

Basic Bundle

Local Exchange Network Access Line
Caller ID with Name
Unlimited Extended Area Service
Call Waiting/Cancel Call Waiting

Call Waiting ID
Anonymous Call Rejection
Basic Voicemail
Touchtone

B. CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the Tariff.
3. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually Tariffed rates.
4. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Tariff rules.
5. Customers may add or delete any features offered in the bundle without a service order charge.
6. No discounts will be given to subscribers that do not use all the features or have some features turned off.
7. The bundle is offered on a month-to-month basis.

(N)

BUNDLED SERVICES

Frontier Residential Unlimited Voice Service (Continued)

(N)

B. CONDITIONS (Continued)

- 8. The bundle will appear as a single line item on the bill.
- 9. The bundled rate includes all available Extended Area Service (EAS) calling, both mandatory and optional, in exchanges where EAS is offered.
- 10. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- 11. A customer selecting this bundle is required to subscribe to a Frontier Long Distance company and must purchase a qualifying long-distance bundle located in the Frontier Communications of America Domestic Price List.

C. RATES AND CHARGES

- 1. All other surcharges and taxes apply and will be billed in addition to the bundle.
- 2. An Activation charge of \$35.00 will replace the Initial Service Order and Central Office Connection Charge.
- 3. Frontier Residential Unlimited Voice Service is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Residential Unlimited Voice Service	\$20.00

(N)

BUNDLED SERVICES

Frontier Unlimited Voice and Feature Service

(N)

A. GENERAL

The Frontier Unlimited Voice and Feature Bundle is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. This bundle also includes an unlimited long-distance component through Frontier Communications of America, Inc. The description and pricing for this component are located in the Frontier Communications of America Domestic price list.

Basic Bundle

Local Exchange Network Access Line	3 Way Calling
Caller ID with Name	Basic Call Forward
Unlimited Extended Area Service	Distinctive Ring
Call Waiting/Cancel Call Waiting	Priority Call
Call Waiting ID	*66 Busy Number Redial
Anonymous Call Rejection	*69 Call Return
Basic Voicemail (Non-Regulated)	Selective Call Acceptance
Touchtone	Selective Call Rejection
Selective Call Forward	Speed Call 30
Wire Care (Non-Regulated)	Directory Listing

B. CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the Tariff.
3. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Tariff rules.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. The bundle is offered on a month-to-month basis.
7. The bundle will appear as a single line item on the bill.

(N)

BUNDLED SERVICES

Frontier Unlimited Voice and Feature Service (Continued)

(N)

B. CONDITIONS (Continued)

- 8. The bundled rate includes all available Extended Area Service (EAS) calling, both mandatory and optional, in exchanges where EAS is offered.
- 9. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- 10. A customer selecting this bundle is required to subscribe to a Frontier Long Distance company and must purchase a qualifying long-distance bundle located in the Frontier Communications of America Domestic Price List.
- 11. Directory Listing Feature-Customer can pick from Additional Listing, Extra Line of Information, Non List, Non published and foreign listing.
- 12. Wire Care Services include work performed on or at the customer premises by the Utility or a Utility representative at the customer's request and is not covered by other charges. The Bundle includes work preparation, actual work, materials and cleanup. Frontier Wire Care covers all wiring, jacks, dispatch charges, labor and materials for each telephone line in the home. In addition, Frontier Wire Care covers any damage to the phone line that was caused by lightning, accidental customer damage and problem isolation within the home.

C. RATES AND CHARGES

- 1. All other surcharges and taxes apply and will be billed in addition to the bundle.
- 2. An Activation charge of \$35.00 will replace the Initial Service Order and CO Connection Charge.
- 3. Frontier Unlimited Voice and Feature Bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Unlimited Voice and Feature Bundle	\$50.00

(N)

FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC.

Nevada

9260 E. Stockton Blvd., Elk Grove, CA 95624

SERVICE CATALOG

Section 8
Original Table of Contents Sheet 1

Effective: April 15, 2014

PROMOTIONS

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PROMOTIONS

The Company may, from time to time, engage in special promotional offerings designed to attract new customers or to increase existing customer awareness of a particular service. These offerings may include, but are not limited to, waiving or reducing the applicable charges for the promoted service. The promotional offerings are subject to the availability of the services and may be limited to a specific geographical area, to a subset of a specific market group, the duration, and the date and times of the offering.

(N)
|
(N)

Save Credit Promotion

Promotional offering beginning May 12, 2014 and continuing through November 8, 2014 where technically available in the serving Wire Center for existing business customers with a spend level of \$75.00 will be given \$10.00 a month as a save credit. All other terms and Conditions of the service will remain in effect.

Simply Unlimited Promotion

Promotional offering beginning May 12, 2014 and continuing through November 8, 2014 where technically available in the serving Wire Center for existing Simply Unlimited customers with Broadband and without Broadband, with a specified spend level with a one, two or three year term will be given a monthly credit as a saves offering.

<u>Spend Level</u>	<u>Credit</u>
\$45.00	\$5.00
\$75.00	\$10.00
\$125.00	\$15.00
\$200.00	\$25.00
\$300.00	\$35.00

Frontier Simply Unlimited Promotion

Promotional Offering beginning August 15, 2014 and continuing through December 31, 2014, new and existing customers who subscribe to Frontier Simply Unlimited and commit to a one, two or three year term will receive the first line at \$29.99 and lines 2-12 at \$24.99. Customer must subscribe to the Frontier Simply Unlimited Long Distance plan through Frontier Communications of America as well as Broadband. This promotion offer is subject to the applicable termination liability for the individual products as listed in this Service Catalog.

Frontier Simply Unlimited Promotion

Promotional Offering beginning January 1, 2015 and continuing through March 31, 2015, new and existing customers who subscribe to Frontier Simply Unlimited and commit to a one, two or three year term will receive the first line at \$29.99 and lines 2-12 at \$24.99. Customer must subscribe to the Frontier Simply Unlimited Long Distance plan through Frontier Communications of America as well as Broadband. This promotion offer is subject to the applicable termination liability for the individual products as listed in this Service Catalog.

PROMOTIONS

Frontier Simply Unlimited Promotion

Promotional Offering beginning April 1, 2015 and continuing through June 29, 2015, new and existing customers who subscribe to Frontier Simply Unlimited and commit to a one, two or three year term will receive the first line at \$29.99 and lines 2-12 at \$24.99. Customer must subscribe to the Frontier Simply Unlimited Long Distance plan through Frontier Communications of America as well as Broadband. This promotion offer is subject to the applicable termination liability for the individual products as listed in this Service Catalog.

(L)

Frontier OneVoice Promotion

Promotional offering beginning January 16, 2016 and extending until March 31, 2016, new or upgraded Business broadband customers who purchase the OneVoice Nationwide at a price point of \$39.99 will be guaranteed the price for the OneVoice Nationwide and the broadband for the life of the account. Customer will sign for a one or two year term. Termination fees as described in the Service Catalog will apply if the customer cancels before the end of the term. Two year term customers will have the broadband installation fees waived. Changes to the product services after March 31, 2016 including broadband speed upgrades/downgrades will disqualify the Price for Life guarantee. All other Terms and Conditions of the services remain in effect.

(L)

Frontier OneVoice Promotion

Promotional offering beginning April 1, 2016 and extending until June 29, 2016, new or upgraded Business broadband customers who purchase the OneVoice Nationwide at a price point of \$39.99 will be guaranteed the price for the OneVoice Nationwide and the broadband for the life of the account. Customer will sign for a one or two year term. Termination fees as described in the Service Catalog will apply if the customer cancels before the end of the term. Two year term customers will have the broadband installation fees waived. Changes to the product services after June 29, 2016 including broadband speed upgrades/downgrades will disqualify the Price for Life guarantee. All other Terms and Conditions of the services remain in effect.

Frontier OneVoice Promotion

Promotional offering beginning June 30, 2016 and extending until August 31, 2016, new or upgraded Business broadband customers who purchase the OneVoice Nationwide at a price point of \$39.99 will be guaranteed the price for the OneVoice Nationwide and the broadband for the life of the account. Customer will sign for a one or two year term. Termination fees as described in the Service Catalog will apply if the customer cancels before the end of the term. Two year term customers will have the broadband installation fees waived. Changes to the product services after August 31, 2016 including broadband speed upgrades/downgrades will disqualify the Price for Life guarantee. All other Terms and Conditions of the services remain in effect.

(L)

(L) Material relocated from Section 8, Sheet 1 and Material relocated to Section 8, Sheet 3.

(L)

(N)

PROMOTIONS

Frontier Commercial Voice Unlimited Promotion

New Frontier business customers that sign up for Frontier Commercial Voice Unlimited between May 22, 2017 and August 19, 2017 with a term commitment of 1, 2 or 3 years will have all standard non-recurring charges waived for the initial set up and be given a \$5.00 credit per month per line for the length of the contract. New is defined as not having Frontier service in the past ninety days.

Frontier Commercial Voice Unlimited Promotion

New Frontier business customers that sign up for Frontier Commercial Voice Unlimited between September 15, 2017 and December 13, 2017 with a term commitment of 1 year will have all standard non-recurring charges waived for the initial set up and be given a \$5.00 credit per month per line for the length of the contract. New is defined as not having Frontier service in the past ninety days.

Frontier Digital Phone

Promotional offering beginning July 22, 2018 through October 19, 2018 for new Digital Phone customers who purchase qualifying broadband services will have standard non-recurring charges waived for the initial set up and a monthly rate of \$19.99 for two years.

Frontier Digital Phone

Beginning May 19, 2019 through August 19, 2019, for new Digital Phone customers who purchase qualifying broadband services will have standard non-recurring charges waived for the initial set up.

(L)

(L)

(L) Material relocated from Section 8, Sheet 2.

(N)

INTERIOR WIRING

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INTERIOR WIRING

CUSTOMER-PROVIDED RESIDENCE INTERIOR WIRING

APPLICABILITY

Applicable only to customer-provided interior wiring for individual line residence telephone service.

TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff No. 4-C schedules.

A. General

1. A customer or an applicant (contractor) may provide the interior wiring in a single family residence building or individually owned condominium or townhouse unit which is under construction. Where such wiring conforms to the specifications of the Utility, such wiring may be used to provide single residence telephone service.
2. Customer-provided interior wiring (CPIW) consists of wire within a residential building which connects to a utility-provided network demarcation point, connected by customer-provided wire extending to and between customer-provided jacks for equipment or connecting arrangements. It applies to residence concealed pre-wiring placed before establishment of service and post-wiring placed after establishment of service.

B. SPECIAL CONDITIONS

1. The customer or an applicant (contractor) must advise the Utility of the intention to install customer-provided prewire at least 10 days before starting installation.
2. All interior wiring, including jacks, will be furnished beyond the Utility demarcation point by the customer or an applicant (contractor). The jacks must conform to the requirements of Part 68 of the FCC's Rules and Regulations.
3. The customer or an applicant (contractor)-provided CPIW in a residence remains the responsibility of the initial customer or of subsequent customers occupying that residential premises. Except as specified below the customer is responsible for all additions to and maintenance of CPIW.

INTERIOR WIRING

CUSTOMER-PROVIDED RESIDENCE INTERIOR WIRING (Continued)

C. Responsibility of the Utility

1. The Utility shall not be responsible for the installation of any CPIW.
2. No allowance for interruption of service is made for any period in which such service interruption is caused by malfunction in or failure of CPIW.
3. The Utility shall not be responsible to the customer or any person if changes in the criteria contained in the General and Local Exchange Tariff No. 4-C and/or Service Catalog, or in any of the facilities, operation, or procedures of the Utility, require modifications, or alteration of CPIW.
4. In addition to the foregoing, the Utility shall not be liable for damage out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury including but not limited to injuries to persons or property from voltage or currents transmitted over Utility facilities caused by or not prevented by CPIW.

D. Responsibility of the customer

1. The customer is responsible for all testing of CPIW.
2. CPIW shall be connected to the telephone line at the demarcation point.
3. The customer shall notify the Utility in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations of all customer-provided equipment attached to the premises wiring.
4. Prior to connection of CPIW to the facilities of the Utility at the demarcation point, the customer must notify the local utility business office of the intention to connect CPIW.

INTERIOR WIRING**CUSTOMER-PROVIDED ADDITIONS TO INTERIOR WIRING****APPLICABILITY**

Applicable to customer-provided additions to station wiring for single line telephones in residential premises only. Customer provided premises wiring may be interconnected to one-party residential service only.

SPECIAL CONDITIONS

- A. Customer-provided interior wiring (CPIW) added to existing service shall be limited to wiring within the same building structure.
- B. CPIW must be connected to the wiring of the Utility only at a point of demarcation. Wiring must conform with the conditions shown below:
 - 1. The customer is responsible for compliance with changes in regulations or standards, if required by the Federal Communications Commission or the Public Utilities Commission of Nevada.
 - 2. All combinations of CPIW and equipment shall not present hazards to utility personnel, damage utility equipment, cause malfunction of utility billing equipment, or cause degradation of service to customers other than the interconnected customer's called or calling party.
 - 3. Only signals which emanate from the local utility central office, or which are generated in equipment at the customer's premises, which are "non-hazardous voltage sources" [see FCC Rules Part 68 Section 68.306(b)(4)] may be routed in premises telephone wiring.
 - 4. Should combinations of CPIW and non-key equipment cause harm to the telephone network or present a hazard to utility personnel or cause damage to telephone equipment or cause malfunction of telephone billing equipment, the Utility shall notify the customer that temporary discontinuance of service may be required. Where prior notice is not practical, service may be discontinued in accordance with applicable effective General and Local Exchange Tariff No. 4-C and/or Service Catalog.

INTERIOR WIRING

CUSTOMER-PROVIDED ADDITIONS TO INTERIOR WIRING (Continued)

C. Standards for installation of CPIW

1. The wire shall be of a type commercially available and identified as telephone wire.
 - a. The wire should be solid 22-24 gauge and have four insulated conductor wires, colored red, green, yellow, and black.
 - b. The wire shall also have an outer sheath of insulation to protect the individual conductor insulation. The conductors shall be twisted within the sheath.
 - c. Retail stores, vendors of equipment, wiring contractors and customers can obtain additional specific information on wiring from the Utility.
2. Jacks, plugs and terminal blocks shall be of a type commonly used for telephone installation and should have identification of terminals to accommodate the standard color code. All modular jacks used in conjunction with customer premise inside wire must comply with Subpart F of Part 68 of the Federal Communication Commission's Rules.
3. Mounting devices or staples of a type to maintain the integrity of the wire insulation should be used to secure the wire at intervals frequent enough to protect the wire from external damage.
4. Customer-owned jacks and wire
 - a. Customer-owned jacks, see 2 above, shall also be connected to the ends of CPIW wherever a telephone set is to be connected. This will provide for easy connection, disconnection and testing of customer-owned telephone equipment and wiring by the customer.
 - b. Connections between wire and jacks, plugs or connecting blocks shall maintain the continuity of the color code (e.g., red wire connected to "R" terminal and on to red wire, etc.).

INTERIOR WIRING

CUSTOMER-PROVIDED ADDITIONS TO INTERIOR WIRING (Continued)

C. Standards for installation of CPIW (Continued)

5. Wiring restrictions

- a. Jacks or other connections to CPIW must not be placed in outlet or junction boxes containing other wiring. See separation requirements as set forth by the Utility.
- b. CPIW must not be placed in the same pipe, conduit or compartment containing other electrical wiring.
- c. CPIW must also comply with applicable building codes and with the National Electrical Code (Article 800, Communications Circuits).

6. Cautions

- a. When installing or testing a low voltage transformer used as a power supply for dial lights, speakerphones, etc., and if such transformer is connected to wiring common to various locations, caution must be observed not to have bodily contact with the electrical outlet prongs of the transformer. Potentially hazardous electrical shock may occur during such contact if another transformer is connected to the same wires at a second location.
- b. When drilling through walls, floors or ceilings to place CPIW, caution must be observed to avoid contact with concealed hazards such as other electrical wiring, gas pipes, steam pipes, water pipes, etc.
- c. Prior to installing CPIW in recreational trailers, mobile homes and metal-sided buildings, caution should be observed to assure that foreign or hazardous voltages are not present on metal siding, framework or other conducting surfaces.

INTERIOR WIRING

CUSTOMER-PROVIDED ADDITIONS TO INTERIOR WIRING (Continued)

C. Standards for installation of CPIW (Continued)

7. Testing

- a. Upon completing an installation or any change in the CPIW, the customer should perform an operational test. This test should consist of lifting the handset of a telephone connected to the affected wiring, listening for dial tone, dialing a digit, listening for the absence of dial tone and excessive noise and returning the handset to normal.
- b. If any excessive noise occurs during testing or if dial tone cannot be heard or interrupted, the wiring should be disconnected from the telephone line at the demarcation jack until the trouble is repaired.
- c. In the event any added CPIW fails to comply with the standards set forth herein, the Utility shall not be required to connect to such wiring until the customer achieves compliance.
- d. The Utility will make the technical standards and regulations for added CPIW available to customers at Phone Fair stores or other utility designated locations.

OUTSIDE PLANT FACILITIES

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OUTSIDE PLANT FACILITIES

APPLICABILITY

Applicable to services offered involving plant facility charges within exchange areas.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff No. 4-C schedules.

RATES

		<u>Nonrecurring Charge</u>
A.	Nonrecurring Facility Charges	
1.	Additions to outside plant facilities along or beyond existing exchange or toll facilities of this utility	
a.	First 200 feet	No Charge
b.	Beyond 200 feet	Actual Cost
		<u>Monthly Rate</u>
B.	Recurring Facility Rates	
1.	On/off premises network access lines	
a.	Where the terminals are in different buildings on the same continuous property	
	Each 1/4 mile or fraction thereof	\$ 1.95
b.	Where the terminals are in different buildings on noncontinuous property	
	First 1/4 mile or fraction thereof	3.80
	Each additional 1/4 mile or fraction thereof	1.95

 OUTSIDE PLANT FACILITIES

RATES (Continued)

Monthly
Rate

B. Recurring Facility Rates (Continued)

2. Foreign exchange outside plant facility rates in contiguous exchanges

a. Business one-party, PBX trunk access line

- (1) Contiguous exchanges for the routes;
Stateline to Gardnerville, Gardnerville
to Stateline, Smith Valley to Yerington

Each 1/4 mile or fraction thereof \$5.80

- (2) All other routes

Each 1/4 mile or fraction thereof 5.80

b. Residence one-party access line

In all exchanges

Each 1/4 mile or fraction thereof 2.85

c. Off-premises access lines

Business one-party access line,
PBX or centrex station access line

- (1) Air line measurement from off-premises telephone
to the nearest point of the common boundary
of the foreign and local exchanges

First 1/4 mile or fraction thereof 4.85

Each additional 1/4 mile or fraction thereof 2.35

- (2) Air line measurement from the point on the common
boundary of the exchange area, as determined
in (1) above, to the primary station or telephone

Recurring facility
rates applicable in
the foreign exchange

OUTSIDE PLANT FACILITIES

RATES (Continued)

Monthly
Rate

B. Recurring Facility Rates (Continued)

3. Foreign exchange outside plant facility rates in noncontiguous exchanges

Business one-party, PBX trunk access line and off-premises
business one-party, PBX stations or Centrex station access line

Each interexchange mile as measured between rate centers

a. First 250 miles, each mile	\$4.60
b. Next 250 miles, each mile	3.45
c. Each additional mile	1.95

SPECIAL CONDITIONS

A. Nonrecurring Facility Charges

1. General

- a. Extensions to outside plant facilities consist of additions to or beyond existing plant leads. Customer payments for plant extension charges are applied to applicants with abnormally long extension requirements to prevent unreasonably burdening the general body of existing customers. All plant extensions will be owned and maintained by the Utility.
- b. Plant extension charges set forth in this schedule are applicable in connection with all classes, types, and grades of service when established by means of an extension to the Utility's plant consisting of underground cable or wire or pole construction, including extensions by means of poles to be owned solely by the Utility or jointly with others and by means of contacts or contact space on poles of others. No plant extension charge is applicable to tree-contact type construction. The Utility shall determine the type of construction to be used.
- c. In lieu of the charges otherwise applicable in other than new residential subdivisions, the applicant, if he so elects, may, for the distance in excess of the free footage, initially clear the right-of-way, provide means suitable to the Utility for placing underground cable, or wire, or furnish and set the required poles in accordance with the normal construction standards of the Utility. In all instances the ownership of facilities shall be entirely vested in the Utility. Wherever the poles are provided and set by the customer, the necessary wires and fixtures will be provided and installed at the Utility's expense without charge to the customer.

OUTSIDE PLANT FACILITIES

SPECIAL CONDITIONS (Continued)

A. Nonrecurring Facility Charges (Continued)

1. General (Continued)

- d. The Utility will furnish, at its own expense, an aerial service connection (drop) from aerial distribution facilities. The Utility will not provide aerial service connections from underground distribution facilities unless an applicant requests such an arrangement. If such an arrangement is feasible and permissible, the applicant will be required to pay in advance a nonrefundable amount equal to the total estimated cost of arranging the distribution facilities to accommodate an aerial service connection.
- e. The Utility shall not be obligated to provide trenching and backfilling for the service connection (drop) for new or additional service on the customer's premises. The necessary wire and fixtures for the service connection (drop) will be provided and installed at the Utility's expense.
- f. In new residential subdivisions where undergrounding is required by local ordinance or regulation or has been mutually agreed upon by the Utility and the applicant, plant extensions will be made in accordance with Special Condition 11.

2. Location and measurement of plant extensions

- a. The locations of plant extensions are determined by the telephone utility and the distances (excluding drop wire) are measured along the route so selected.
- b. Where the proposed construction is over private property and forms a part of a route to be used for serving customers in general, or the construction is on private property in lieu of on public roads at the option of the Utility, such construction shall be treated as being on public roads. Any construction to serve two or more customers is considered as being used for serving customers in general.
- c. The total extension to plant (along public roads or on private property) to be furnished without charge in the suburban area, shall not exceed 200 feet per applicant. Where the total extension exceeds such limits, the free footage allowance is first computed for the private property portion of the extension prior to computing any allowance for the construction along public roads.

OUTSIDE PLANT FACILITIES

SPECIAL CONDITIONS (Continued)

A. Nonrecurring Facility Charges (Continued)

3. Collective application and grouping of applicants

- a. When construction is required to serve a new applicant, a survey is made of all prospects who might be served from the new construction or plant extension thereof and who might benefit by being included in the project. Allowances are made only for those prospective customers making bona fide applications for service.
- b. All applicants are grouped in a single project when there is no more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile. Two or more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.
- c. An applicant at any premises receives only a single plant extension allowance regardless of the number of services ordered at that premises.
- c. Where an applicant orders service at more than one premises, he is treated as being a separate applicant at each premises for purposes of this schedule.

4. Apportionment of charges to group of applicants

- a. Applicants are divided into two groups. The first group includes all applicants whose collective allowance equals or exceeds the construction required to serve them. No charge is made to such applicants. The second group includes all remaining applicants on the project. The overall charge for the project is divided equally among all applicants in the second group.
- b. Exceptions
 - (1) No applicant is required to pay a higher charge than he would if the project were established for him alone. Any difference between this charge and the average charge for the group is absorbed by the Utility.
 - (2) Charges for plant extensions on private property are assumed by applicants on whose property such plant extensions are made and these charges are not included in the overall charges for the project. Likewise, the free footage allowance on private property is not included in the collective allowance for the project.

5. Payment of charges

Plant extension charges are payable in advance and, except as described in Special Conditions 7, 10, and 12 following, are not refundable.

OUTSIDE PLANT FACILITIES

SPECIAL CONDITIONS (Continued)

A. Nonrecurring Facility Charges (Continued)

6. Charges to subsequent applicants

- a. When a new applicant is secured who can be served from a complete project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorate of the plant extension charge based upon the number of months (a fraction of a month is counted as a full month) remaining in the original three-year term, the time to be computed from the date service is established for the new applicant.
- b. Where additional construction is required for an applicant to be served from a project less than 3 years old, the cost of the project is recomputed as above if such recomputation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established

7. Adjustment in charges when additional applicants are connected

- a. When a project is refigured as described in Special Condition 6 above, existing customers will be refunded a prorate of the difference between the original charges and the refigured charges, based on the remainder of the three-year term. Recomputation of charges due to the addition of new applicants is made on the assumption that there have been no disconnects.
- b. In the event the Utility attaches interexchange toll facilities to the plant extension within the three-year period, the Utility will refund a prorated amount to cover the unexpired portion of the plant extension charges for that part of the plant extension facilities so used.
- c. Where construction on private property is subsequently treated as being on public roads, or where a private road is dedicated to the public use, within three years of completion of the original project, the plant extension charges shall be recomputed and refunds made to the initial applicants where applicable.

8. Disconnects

When one or more customers on a project disconnect within the three-year term, no refund is made of the plant extension charge to the disconnected customers. Charges to remaining customers are not affected by disconnects.

OUTSIDE PLANT FACILITIES

SPECIAL CONDITIONS (Continued)

A. Nonrecurring Facility Charges (Continued)

9. Reuse of facilities

- a. When a customer disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original customer and the new applicant.
- b. Where a customer is disconnected for any reason and subsequently reapplies for service from the same premises, the customer will not be required to pay any additional plant extension charge in addition to his total original obligation.
- c. Where a customer has paid plant extension charges for service at a premises on a given project and subsequently applies for service at a different premises on the same project, the customer will not be assessed additional plant extension charges greater than his original obligation unless additional construction is required.

10. Plant extensions into real estate developments

- a. Plant extensions into real estate developments will be made by the Utility, provided the estimated total cost of such plant extension is advanced to the Utility by the developer. The amount so advanced will be refunded to the developer by payment of an amount equal to one year's exchange service charge for each service connected to such plant extension within the development during a period of five years from date of agreement. No refunds will be made on any service not retained by the same customer for 12 consecutive months. Refunds will be made at the end of the service year. This condition does not relieve the Utility from otherwise providing service to bona fide applicants for service residing within the development.
- b. Adjustment of any substantial difference between the estimated cost advanced by the subdivider and the reasonable actual cost shall be made within 60 days after completion of the plant extension.

11. Plant extensions to and within new residential subdivisions

Plant extensions to and within new residential subdivisions shall be made underground where required by local ordinance, by the rules and regulations of a local governmental body, or where undergrounding has been mutually agreed upon by the Utility and the applicants in accordance with Nevada's Administrative Code, Chapter 704A.350 to 704A.570 and 704A.600.

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OUTSIDE PLANT FACILITIES

SPECIAL CONDITIONS (Continued)

A. Nonrecurring Facility Charges (Continued)

12. Temporary or speculative service

- a. Plant extensions to provide service to an applicant engaged in temporary or speculative business will be made on the condition that applicant pays to the Utility the total cost of the construction and removal of the line necessary in furnishing the service less the salvage value of the materials used.
- b. If a customer maintains for 36 consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the satisfaction of the Utility, there will be refunded to the customer an amount equal to the difference between the payment made pursuant to Special Condition A.12.a. above and the normal plant extension charge which would have been applicable at the time the customer's service was installed.
- c. In no event shall service installation be classed as temporary or speculative for more than six years. Refund provisions of paragraph A.12.b. apply at the end of not more than six years.

13. Agreements

Agreements, covering periods of not to exceed three years of telephone service, may be required by the Utility as a condition precedent to establishment of the service when plant extensions are necessary. Such agreements will not require advance or unusual payments in excess of those otherwise required by this section, and shall not interfere with the Utility's right to collect amounts as provided for elsewhere in its General and Local Exchange Tariff No. 4-C and or Service Catalog.

14. Disputes

In case of disagreement or dispute regarding the applicant of any provision of this rule, or in circumstances where the application of this rule appears impracticable or unjust to either party, the Utility, applicant or applicants may refer the matter to the Public Utilities Commission of Nevada for ruling.

OUTSIDE PLANT FACILITIES

SPECIAL CONDITIONS (Continued)

B. Recurring Facility Rates

1. Recurring facility charges under Rates B.1. preceding, are based on the airline distance as measured from a customer's primary telephone set, private branch exchange system switching equipment, or key system equipment cabinet, to the off premises extension.
2. No recurring facility rate is applicable to any telephone located within 300', or less, airline measurement, from the primary station, private branch exchange attendant's position, or off-premises telephones.
3. Recurring facility rates are not applicable to a telephone extended from an off-premises telephone located on the same premises as the associated off-premises telephones.

C. Relocation of Utility Facilities

When an applicant requests a change in the type, location or the relocation of aerial or underground communications facilities used to provide telephone service, the requestor shall be required to pay the cost incurred by the Utility for such change or relocation of facilities. Payment for the cost of the change or relocation must be made prior to the change or relocation.

EMPLOYEES' SERVICE

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EMPLOYEES' SERVICE

APPLICABILITY

Applicable to residence telephone service provided to regular employees and retired employees of Frontier Communications of the Southwest Inc., receiving a pension under the Utility's established pension plan.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff No. 4-C schedules.

RATES

A. Each Non-management Employee's Residence Service

1. One local access line, including Service Charges as specified in Section 5 associated therewith, at 50% concession. (T)
2. All other services, including usage, will be provided at regular filed rates.

B. Each Management Employee's Residence Service

1. One local access line, including Service Charges as specified in Section 5 associated therewith, at 100% concession. (T)
2. All other services including usage, will be provided at regular filed rates, except as provided for in Special Condition B. following.

EMPLOYEES' SERVICE

SPECIAL CONDITIONS

- A. The preceding rate treatment does not apply to directory listings except as reflected in Special Condition B., below.
- B. The Utility may provide primary service including supplemental service, directory listings and all required Service Charges at 100% concession to management employees who are required to make regular use of their residence service line for business of the Utility. (T)
- C. Under this schedule "regular employees" means those persons permanently employed by the Utility on a full or part-time basis, including those persons on military leave of absence who were receiving "Employee's Service" at the beginning of their official leave.
- D. The rate treatment applicable to an employee's service prior to military leave may be extended by the Utility during the period of military leave.
- E. The rate treatment applicable to employees retired prior to MAY 29, 1997, benefits will remain as follows:
 - 1. Non-management
Basic one-party flat rate residence telephone line and a three-feature custom calling package consisting of call waiting, call forwarding and three-way calling.
 - 2. Management
Basic one-party flat rate residence telephone line and a four-feature custom calling package consisting of call waiting, call forwarding, three-way calling and 8-code speed calling.
- F. Employees who retire after MAY 29, 1997, will be eligible for continuance of rate treatment in effect under this schedule.

TAX ASSESSMENTS ON UTILITIES

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TAX ASSESSMENTS ON UTILITIES

APPLICABILITY

Applicable to taxes imposed by cities, communities or unincorporated areas upon, or which may hereafter be imposed upon the Utility.

TERRITORY

Within the incorporated and/or unincorporated areas listed below within the service territory of the Utility.

RATES

The following, exclusive of Federal tax, will be added to monthly charges for exchange service.

Unincorporated Areas

Lyon County	2.0%	commencing April 1, 1974
Douglas County	.5%	commencing January 1, 1982

Incorporated Areas

Carson City	5.0%	commencing June 17, 1999
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SPECIAL CONDITIONS

- A. Rate schedules of the Utility do not include any new or increased business license or franchise taxes or taxes based upon revenue within the above-mentioned service areas. In order to reimburse the Utility for such taxes, amounts equivalent to such taxes where now imposed, or which may hereafter be imposed, may be billed by the Utility to its customers on a pro rata basis.
- B. Franchise tax in Douglas County Nevada as ordered and issued by the Ninth Judicial District Court of the State of Nevada in Case 10944 dated April 13, 1981.
- C. Carson City includes local exchange service only. Ordinance commencing October 1, 1998. Reference: Carson City Municipal Code Sec. 4.04.107.1 proposed December 7, 1995 and passed December 21, 1995.

NEVADA UNIVERSAL SERVICE FUND (NUSF)

TABLE OF CONTENTS

Sheet No.

Applicability

1

(D)

(D)

NEVADA UNIVERSAL SERVICE FUND (NUSF)

APPLICABILITY

The Nevada Universal Service Fund (NUSF) is funded in accordance with NAC 704.68056 by an assessment on total retail billed Nevada intrastate telecommunications revenue from both regulated and unregulated services. The NUSF is assessed to all telecommunications carriers that offer intrastate telecommunications services within the state of Nevada. The Commission ruled that telecommunications carriers may recover the NUSF charges from their retail customers by passing on the assessment rate. The assessment percentage surcharge is determined annually by the Commission based on the recommendation of the NUSF administrator. The amount of the surcharge billed will be rounded to the nearest cent. The surcharge will appear as a separate line/entry on the Company's portion of the customer's bill.

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(D)

SURCHARGE TO PROVIDE TELECOMMUNICATIONS DEVICES FOR
THE SPEECH OR HEARING IMPAIRED

TABLE OF CONTENTS

Sheet No.

Applicability

1

(D)

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(D)

**SURCHARGE TO PROVIDE TELECOMMUNICATIONS DEVICES FOR
THE SPEECH OR HEARING IMPAIRED**

APPLICABILITY

This surcharge is for the purpose of funding the costs associated with providing telecommunication relay services and devices to the speech or hearing impaired pursuant to NAC 707-020. The surcharge will apply to each access line within the state, including intrastate foreign exchange and outward WATS service. The utility will bill and collect the surcharge monthly for each access line service. These moneys will be used to aid in funding the telecommunications relay services and devices for the speech or hearing impaired. The assessment rate is determined annually by the Commission.

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(D)

(C)

(D)

INTEREXCHANGE RECEIVING SERVICE

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INTEREXCHANGE RECEIVING SERVICE

APPLICABILITY

Applicable to interexchange receiving service.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff No. 4-C schedules.

RATES

Monthly
Rate

Each interexchange receiving service

\$11.35

SPECIAL CONDITIONS

- A. Interexchange receiving service is available to customers to business one-party or two-party line service (except coin box service), business private branch exchange service, cord-operated telephone answering service and business foreign exchange service where the serving exchange is either an exchange of the Utility or of a connecting company.
- B. A customer to interexchange receiving service will be billed for all interexchange (toll) messages to him from those exchanges in which he subscribes for this service. Under this schedule the regular sent-paid station rate is applicable to each interexchange message.
- C. A telephone number designation will be assigned to each service in each exchange in which the interexchange receiving service is subscribed for and will be listed in the telephone directory of that exchange. Only calls to this number which originate in the exchange in which the service is subscribed for will come within the scope of the service under this schedule and then only where an interexchange rate is applicable from the calling station to the service in the receiving exchange.
- D. No Service Charge applies to interexchange receiving service.

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DIGITAL FORMAT TRUNKING

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B. Channel Bank	1
C. Answer Back Supervision on DOD Trunk	1
D. Repeater	1
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 DIGITAL FORMAT TRUNKING

APPLICABILITY

Applicable to the provision of Direct-Inward-Dialing/Direct-Outward Dialing (DID/DOD) trunks in digital format with answer back supervision from the Utility to the customer's facilities.

TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff No. 4-C schedules.

RATES	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
A. DID/DOD Trunk Groups:		
1. First 24 trunks	\$1,486.00	\$110.00*
2. Each additional 12 trunks	743.00	55.00*
B. Channel Bank:		
1. First 24 trunks	1,253.00	260.00*
2. Each additional 12 trunk	15.00	166.00*
C. Answer Back Supervision on DOD Trunk		
1. Connection of 24 trunks	200.00	-
2. Monthly rate per trunk	-	10.10*
D. Repeater	496.00	19.88*

* Minimum term commitment period of 60 months applies. Rates are in addition to applicable rates in Section 1 of this Service Catalog. See Rule No. 1 of this Service Catalog for applicable termination liability conditions.

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(T)

DIGITAL FORMAT TRUNKING

SPECIAL CONDITIONS

- A. DID/DOD trunks allow incoming and outgoing calling in a digital transmission format and, optionally, may utilize answer supervision on DOD trunks.
- B. DID/DOD trunks are provided from the Utility's central office to the customer's premises in a high capacity digital transmission format.
- C. Services in this schedule will be provided on the basis of a minimum term commitment period of 60 months. Any customer who discontinues service prior to the completion of the 60-month term commitment period will be subject to the termination liability conditions in Rule No. 1 of this Service Catalog.
- D. Channel bank is necessary if the customer's equipment is not compatible with the Utility's digital facilities.

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(T)

SWITCHED DATA SERVICES

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SWITCHED DATA SERVICES

APPLICABILITY

Applicable to single line and Centrex Switched Data Services.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff No. 4-C schedules.

RATES

	<u>Monthly Rate #</u>	<u>Nonrecurring Charge*</u>
A. Switched Data Customer Line Services [@]		
1. Low Speed Line Services**		
a. Single Line, without Intercom, ea.	\$38.00	\$50.00
b. Centrex with Intercom		
2 - 49 lines, ea.	38.00	50.00
50 - 100 lines, ea.	38.00	50.00
101 and above lines, ea.	38.00	50.00
2. High Speed Line Services**		
a. Single Line, without Intercom, ea.	\$42.00	\$50.00
b. Centrex with Intercom		
2 - 49 lines, ea.	42.00	50.00
50 - 100 lines, ea.	42.00	50.00
101 and above lines, ea.	42.00	50.00

Plus appropriate network access line rate in Section 1.

* In addition to Service Charges in Section 5.

@ In addition to the FCC End User Common Line (EUCL) Charge set forth in the Interstate Access Tariff.

** For a definition of Low Speed and High Speed Line Services refer to Definitions of Service following.

SWITCHED DATA SERVICES

RATES (Continued)

	<u>Monthly Rate #</u>	<u>Nonrecurring Charge*</u>
A. Switched Data Customer Line Services [@] (Continued)		
3. Switched Data Channel Access [@] #	\$270.00	\$300.00
a. Central Office Termination per access arrangement	150.00	125.00
b. Central Office Channelization per channel activated	6.00	-
c. Customer Premises Termination, (optional) per access arrangement	130.00	75.00
d. Customer Premises Channelization (optional) per channel activated	30.00	20.00
4. Switched Data Individual Line Loop Extension Service (1)(2)		
a. Single Line Access#	50.00	50.00
Single Line Extension Channel	12.00	50.00
b. Centrex Access#	50.00	50.00
Centrex Extension Channel	15.00	50.00

(1) Both the Access and the Extension Channel are required.

(2) In addition to the Special Transport Rates set forth in the Intrastate Access Tariff, Section 7.

[@] In addition to the 1.544 Mbps Special Transport Rates set forth in the Intrastate Access Tariff, Section 7.11.

* In addition to Service Charges in Section 5.

In addition to the FCC End User Common Line (EUCL) Charge set forth in the Interstate Access Tariff.

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SWITCHED DATA SERVICES

RATES (Continued)

	<u>Monthly Rate*</u>
B. Switched Data Optional Services, per line	
1. Data Direct Connect	\$1.00
2. Data Closed User Group	1.00
C. Switched Data Optional Service Packages	
1. Feature Package Data 1000, each	3.00
2. Feature Package Data 2000, each	5.00
D. Switched Data Network Usage [@]	
<p>Switched Data Network Usage will be billed in accordance with the rates and conditions for message toll calls as set forth in Section 21, where applicable.</p>	
	<u>Rate</u>
E. Switched Data Software Reconfiguration per occurrence	\$12.75

The Software Reconfiguration charge is applicable for any software changes that are required to make changes to Optional Features (e.g., change Speed Call Lists, Data Direct Connection Destination, etc.) or changes to Feature Packages (e.g., add, delete, or change features). The subsequent order charge as set forth in Section 5 will apply.

* In addition to Service Charges in Section 5.

@ Network usage does not apply to Centrex intercom calls.

SWITCHED DATA SERVICES

SPECIAL CONDITIONS

A. DEFINITIONS

Asynchronous - A method of transmitting data in which each transmitted character is preceded by a start bit and followed by a stop bit, thus permitting the interval between characters to vary.

Bit - A binary digit. The smallest unit of information in the binary system of notation.

Bits Per Second (bps) - The number of bits transmitted per second. A measure of the speed of transmission of digital information.

Digital - Information which is expressed in discrete or noncontinuous form.

Full Duplex - Type of communication that supports the transmission of signals in both directions simultaneously. This is not associated with simultaneous transmission of voice and data communications.

Half Duplex - Type of communication that supports transmission of data signals alternately in both directions, but is not capable of simultaneous and independent transmission and reception. This is not associated with simultaneous transmission of voice and data communications.

Hunting - A search through a group of telephone numbers until an idle number is found or the last number of the group is reached.

Off-Peak - The Off-Peak period for usage rating is from 5:00 p.m. up to, but not including, 8:00 a.m.

Peak - The peak period for usage rating is from 8:00 a.m. up to, but not including, 5:00 p.m.

Synchronous - A method of transmitting data in which the data characters and bits are transmitting data in which the data characters and bits are transmitted at a fixed rate with the transmitter and receiver synchronized, eliminating the need for individual start bits and stop bits.

B. Description of Services

Switched Data Services - Exchange network services which provide for digital, end-to-end data transport.

Low Speed Line Services - Low Speed Switched Data service supports 300, 1200, 2400, 4800, 9600, and 19,200 bits per second, asynchronous, full duplex or half duplex connections and 1200, 2400, 4800, 9600, and 19,200 bits per second synchronous full duplex or half duplex connections for single line and Centrex line applications.

SWITCHED DATA SERVICES**SPECIAL CONDITIONS (Continued)****B. Description of Services (Continued)**

High Speed Line Services - High Speed Line Services support 48,000, 56,000, and 64,000 bits per second synchronous full duplex connections for single line and Centrex line applications.

Switched Data Individual Line Loop Extension Service - An extended loop capability which transports Switched Data usage between the customer premises and the local serving central office. Each Switched Data Individual Line Loop Extension includes one channel which is used exclusively for data transmissions. Some technologies will permit transmissions up to 56,000 bits per second or up to 64,000 bits per second depending on technology.

Switched Data Channel Access - A 1.544 high capacity digital facility that transports Switched Data usage between the customer premises and the local serving central office on a channelized basis. Switched Data Channel Access provides 24 digital channels that support data transmission only. On a per channel basis, the customer can transmit data up to 56,000 bits per second.

Data Line Security - Data Line Security prevents a call from being interrupted by override tones, such as a call waiting tone, or other test or busy verification tests that would interrupt the flow of data.

Intercom Dialing - Intercom Dialing allows customer group stations to complete calls to other stations without the assistance of an attendant, by dialing a 2 through 7 digit number. This feature is applicable to Centrex customer groups only and is restricted to the serving wire center only.

Direct Dialing - Direct Dialing allows the user to place local and long distance calls between Switched Data lines without the assistance of an attendant by using the standard 7 through 10 digit dialing methods.

Data Direct Connect - Data Direct Connect is an optional service, which provides an automatic connection between a Switched Data calling line that goes off-hook at a predetermined location.

Data Closed User Group - Data Closed User Group is an optional service restricted to Centrex lines, which provide partitioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied.

SWITCHED DATA SERVICES

SPECIAL CONDITIONS (Continued)

B. Description of Services (Continued)

1. Packaged Services

Feature Package Data 1000

Data Individual Speed Call-Short List - Individual Speed Call-Short List is limited to an individual Switched Data line. Short List permits up to eight stored numbers. Short List is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Call Forward (All/Busy/No Answer) - Data Call Forward permits incoming calls to be automatically forwarded to a predetermined number. All calls may be forwarded or calls can be forwarded according to busy or no answer conditions. Data Call Forward is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Last Number Redial - Data Last Number Redial permits redialing the last called number by depressing a single key. Redial is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Toll Restriction - Data Toll Restriction will block toll calling over Switched Data Lines.

Data Sequential Hunt Group - Data Sequential Hunt Group pilot telephone number assigned to a group of lines. Hunting is sequential, starting at the first line assigned to the pilot telephone number and ending at the last line.

Feature Package Data 2000. (In addition to services included in Feature Package Data 1000).

Data Call Back - Data Call Back notifies user encountering a busy station to be notified when the station becomes idle and automatically establishes the call. Data Call Back is available with Centrex intercom calling but not with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Saved Number Redial - Data Saved Number Redial allows for redialing a saved number by depressing a single key. Redial is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Circular Hunting - Data Circular Hunting assigns a pilot telephone number to the hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached. Hunting is not available with Switched Data Channel Access nor with Switched Data Individual Line.

SWITCHED DATA SERVICES**SPECIAL CONDITIONS (Continued)****B. Description of Services (Continued)****1. Packaged Services (Continued)****Feature Package Data 2000. (In addition to services included in Feature Package Data 1000). (Continued)**

Data Group Speed Calling - Data Group Speed Calling permits abbreviated dialing for a list of numbers shared by a group of data lines. The list may be updated either by a service order or by a designated user (controller). Additions, changes, or deletions of numbers can be made only from the controller's line. Other lines with access to this list are restricted. Speed Calling is available with Centrex intercom calling but is not available with Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Individual Speed Call-Long List - Long List is the same as the Data Individual Speed Call Short-List except a Long List permits up to thirty stored numbers. Long List is limited to Switched Data Lines but is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

C. General

Switched Data Service will be furnished only where facilities are available. Service is offered on a limited basis by specific switching systems within certain geographical areas. Since this service is not offered in all areas, it is important to verify its availability by contacting your Company Account Representative of Business Office at the telephone number listed in your telephone directory for Installation/Service.

The minimum billing for which service is provided is one month.

Customer Premises Channelization may be provided by the customer or the Utility. If the Utility provides channelization at a customer's premises, the customer is not required to provide a channel access card. Channel termination equipment shall be placed at a single equipment location on the customer's premises. The customer must provide floor space, a temperature controlled environment, and a 120 volt, 60 Hz AC power service. Emergency backup power and ring generating equipment services are available at charges and rates developed for each individual case.

SWITCHED DATA SERVICES

SPECIAL CONDITIONS (Continued)

D. Application of Rates

Customer Premises Channelization is an optional component of Switched Data Channel Access. The customer has the option to support premises channelization with CPE devices or equipment made available by the Utility. Channelization at the customer's premises when provided by the Utility is available at the rates specified under RATES A3, preceding. Both the Customer Premises Channelization charge, per channel, and the Customer Premises Termination charge, per access arrangement (24 channels), will apply.

End User charges as specified in the End User Facilities for Interstate Access (FIA), Interstate Access Tariff No 6, will apply to Switched Data service. For each Switched Data Channel Access and Switched Data Individual Line Loop Extension, the End User FIA charge will apply twice.

E. Access Dialing

Access to Switched Data service is obtained through a dial connection via the public switched telephone network using the standard 7 through 10 digit methods.

Origination of calls for 800, 900, 976, 0- (IntraLATA) and 0+ (IntraLATA) is limited to voice calls only. These calls will be provided with the Voice Option feature of Switched Data service when requested by the customer.

F. Technical Limitations

Switched Data Service requires the use of customer provided data equipment that is compatible with the Utility's equipment and facilities. Service Charges, as set forth in Section 5, apply for visits by the Utility to a customer's premises if a service difficulty results from customer-provided facilities or equipment. (T)

Customers may be affected by technological limitations because of digital signal power loss. Beyond the following limitations, customers will be served with Switched Data Individual Line Loop Extensions or Switched Data Channel Access:

DMS-100: 42dB loss at 80 kilohertz, equating to a maximum route length ranging from 12,000 feet to 18,000 feet depending on cable gauge and customer wiring.

5ESS (non-ISDN equipped): 42dB loss at 80 kilohertz, equating to a range from 12,000 feet to approximately 14,000 feet depending on cable gauge and including customer wiring.

If these losses are exceeded for a customer, the customer must subscribe to Switched Data Individual Line Loop Extension Service.

SWITCHED DATA SERVICES

SPECIAL CONDITIONS (Continued)

G. Service Interruption

Provisions concerning allowance for interruptions in service are set forth in the General and Local Exchange Tariff 4-C, Schedule No. R1, Rule No. 14.

H. Special Construction

All rates and charges set forth in this schedule apply if suitable facilities are available. If special construction is necessary, the special construction charges set forth in Section 23 apply.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE –
PRIMARY RATE INTERFACE (ISDN-PRI)

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		(D)
Special Conditions	15	(D)
		(D)
Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Bundled Service		
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INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

APPLICABILITY

Applicable to network services provided in accordance with Integrated Services digital Network standards.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff No. 4-C schedules.

RATES

A. DIGITAL (ISDN) SINGLE LINE*

(C)

	<u>Nonrecurring Charge</u>	<u>Monthly Rates</u>
1. Individual Services Rates per channel		
Data Direct Connect	-	\$1.00
2. Data Base Change		
Per hour or portion thereof	\$60.00	-
3. Individual Line Loop Extension		
Basic Rate Interface	50.00	21.00

* Integrated Services Digital Network (ISDN) - Digital (ISDN) Single Line is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted.

(N)
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(N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

RATES (Continued)

A. DIGITAL (ISDN) SINGLE LINE** (Continued)

(C)

	<u>Nonrecurring Charge</u>	<u>Monthly Rates</u>	<u>12 Monthly</u>	<u>36 Monthly</u>
<u>RESIDENCE</u>				
4. Digital (ISDN) Single Line Access	\$65.00 ⁽¹⁾	\$63.00 ⁽³⁾	NOT AVAILABLE	NOT AVAILABLE
5. Central Office Services D-Packet, per channel @		\$7.50 ^{(2)*}		
<u>BUSINESS</u>				
6. Digital (ISDN) Single Line Access	\$65.00 ⁽¹⁾	\$114.00 ⁽³⁾	\$84.00 ⁽³⁾⁽⁴⁾	\$69.00 ⁽³⁾⁽⁴⁾
7. Central Office Services D-Packet, per channel@		\$7.50 ^{(2)*}		

@ Intraswitch capabilities only.

(1) Applies to Monthly Rate option only.

(2) Applies in addition to Local Loop rate, as required.

(3) Includes residential and business Network Access Line.

(4) See Rule No. 1 of this Service Catalog for applicable termination liability conditions.

* Service is limited to existing customers at existing locations until 12-31-06, and then will be discontinued.

** Integrated Services Digital Network (ISDN) - Digital (ISDN) Single Line is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted.

(N)
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(N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

RATES (Continued)

A. DIGITAL (ISDN) SINGLE LINE** (Continued)

(C)

	<u>Nonrecurring Charge</u>	<u>Monthly Rates</u>
<u>RESIDENCE/BUSINESS</u>		
1. Feature Packages (Business or Home)		
a. MBKS Basic Service Feature Packages, per line	\$25.00	\$7.00
b. CSD Feature Packages Data 1000 per line	\$15.00	\$3.00
c. Data 2000, per line	\$15.00	\$5.00
d. Packet Switching Feature Packages X.25 Basic	NC*	NC*
e. X.25 Deluxe, per line	15.00*	\$5.00*
2. Optional Feature		
a. Data Direct Connect Per line	-	\$1.00
b. Additional Directory Number, each	-	\$2.00

* Service is limited to existing customers at existing locations until 12-31-06, and then will be discontinued.

** Integrated Services Digital Network (ISDN) - Digital (ISDN) Single Line is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted.

(N)
|
(N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

SPECIAL CONDITIONS

A. DEFINITIONS

Basic Rate Interface (BRI) Line**. A two-wire facility which extends from a central office to a point of demarcation at a customer location. A BRI Line supports two 64 kilobytes per second (Kbps) B-channels and one 16 KBPS D-Channels (2B+D). (C)

Call-by-Call Access. Network capability whereby one individual B Channel can be used for any of the services the customer desires. The individual B Channel, when programmed for Call-by-Call Access, can be used, at any one time, for DID, DEED, WATS, or CSD. The channel is not dedicated to a specific service.

Channel. The electrical path provided by the Utility between two or more terminating points for the transmission of information or intelligence.

Clear Channel Capacity. The capability to transport 64 Kbps over a channel with no constraint on the quantity or on the sequence of bits.

D-Packet. A service which permits a customer to use a D-Channel for packet-switched data and utilizes 9.6 of the 16 Kbps on BRI and Single Line ISDN D-Channel and allows for more than one data service.*

Integrated Services Digital Network (ISDN). A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice, circuit switched data, and packet-switched data.

ISDN Access. The central office termination of a BRI line arranged for an individual user for access to the public switched network with one B-Voice Channel, one B-CSD or B-Packet Channel*, and with one D-Channel. Both B-Channels do not need to be activated.

ISDN Station Service. A Basic or Deluxe package of central office functions operated or activated by customer premises equipment.

Kbps. Kilobits per Second.

Mbps. Megabits per Second.

Single Line (SL) ISDN**. A Basic Rate Interface (BRI) Line** for residence and business customers who require a one-line service. See definition for Basic Rate Interface. ISDN-SL Services are intended for customers requiring one ISDN access. All regulations associated with ISDN-Basic Rate Interface Services requirements, except the regulation specifying a minimum line requirement, apply to ISDN-Single Line Services. (C)

* Service is limited to existing customers at existing locations until 12-31-06, and then will be discontinued.

** Single Line (SL) ISDN & Basic Rate Interface (BRI) Line is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N)
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(N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

SPECIAL CONDITIONS (Continued)

B. DESCRIPTION OF SERVICES

1. Circuit Switched Data (CSD) Channel Service Functions

Data 1000 Package

Data Call Forward allows incoming calls to be automatically forwarded to a predetermined telephone number.

Data Multi-Line Hunt Group allows sequential hunting for an idle line.

Data Speed Call-Short List permits speed calling from an individual Circuit Switched Data Channel. A short list consists of a maximum of eight stored numbers.

Data Toll Restriction denies placement of calls attempted from a CSD channel.

Data 2000 Package

Data Call Back allows a caller to be notified when a called line becomes idle. The call is then automatically established.

Data Circular Hunting permits hunting starting with the first idle line found by the previous hunt and continuing until the hunting starting point is reached.

Data Group Speed Calling 30 permits speed calling on a group of CSD channels for up to thirty stored numbers.

Data Speed Call-Long List provides speed calling on an individual CSD channel for up to thirty stored numbers.

2. Individual Services

Data Direct Connect – This feature provides an automatic off-hook connection to a predetermined location.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

SPECIAL CONDITIONS (Continued)

B. DESCRIPTION OF SERVICES (Continued)

3. MBKS Basic Feature Package

Analog Shared Directory Number allows analog lines that share telephone number with ISDN keysets to be assigned to switching modules that do not contain ISDN software.

Call Alternation allows station user to hold one call, make another call, then talk alternately between the two parties.

Call Forwarding allows a user to forward calls to a specified number.

Conference Calling allows a user to set up a conference call. Conference calls can include members of the customer group and parties outside the group. Up to three parties can be connected.

Drop allows a user to disconnect the last party added to a conference call.

Feature Function Button are buttons that can be assigned to activate certain features.

Hold allows a user to place a call on hold, or answer a call.

Key System Coverage for Analog Lines allows an analog station set to share calls with an ISDN station set.

Multiple Directory Number provides access to more than one directory number.

Shared Call Appearances of a Directory Number allows several stations to share one or more directory numbers. Calls originating or terminating at one station will affect all stations sharing a directory number.

Speed Calling – Individual Short List permits the customer to dial selected telephone numbers using fewer digits than normally required. Access to a Speed Calling list is limited to an individual user, and a list cannot be shared by other users.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

SPECIAL CONDITIONS (Continued)

B. DESCRIPTION OF SERVICES (Continued)

4. Packet Switching Service*

X.25 Basic*

X.25 Flow Control Parameter Negotiation permits negotiation on a per call basis of the flow control parameters.

X.25 Incoming Calls Barred prohibits a data terminal from terminating an incoming call. This function is activated by a service order.

X.25 Outgoing Calls Barred prohibits a data terminal from originating outgoing virtual calls. This function is activated by service order.

X.25 Reverse Charge allows a user, on a per-call basis, to assign billing charges to the called party rather than the calling party.

X.25 Reverse Charge Acceptance permits the data communications equipment to transmit incoming calls requesting reverse charging to the user.

X.25 Throughput Class Negotiation allows the calling data terminal to request specific throughput classes in the call request package for both directions of data transmission. This function is activated by service order.

X.25 Transmit Delay Selection and Indication allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual calls.

X.25 Deluxe*

X.25 Closed User Groups allows ISDN subscribers to establish subnetworks within which the members of a closed user group can communicate. Communication with users who are external to the closed user group is not permitted. The closed user groups are established by a service order. A user can belong to multiple closed user groups.

X.25 Fast Select allows a sending data terminal to forward up to 128 bytes of data along with call setup and clearing packets.

* Service is limited to existing customers at existing locations until 12-31-06, and then will be discontinued.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

SPECIAL CONDITIONS (Continued)

B. DESCRIPTION OF SERVICES (Continued)

4. Packet Switching Service* (Continued)

X.25 Deluxe* (Continued)

X.25 Fast Select Acceptance allows the switch to transmit incoming call packets with the fast select facility to a destination terminal that has this feature.

X.25 Hunt Groups allow a grouping of access lines so that an incoming packet-switched data call to the hunt group is completed if there is an available logical channel on any of the access lines within the hunt group. A Hunt Group is established by service order. Members of a Hunt Group can be distributed among the ISDN switching modules within the switch, but the Hunt Group cannot span switches. A basic rate interface within a Hunt Group can have its own address (individual line addressing) and can accept calls independent of the Hunt Group. A Hunt Group can have multiple group addresses.

X.25 Enhanced Deluxe*

X.25 One-Way Outgoing Logical Channel allows an ISDN subscriber to specify some number of the logical channels to be used only for calls that they originate. This feature activated by service order.

X.25 Permanent Virtual Circuit allows packet switching to be implemented over a dedicated logical channel without needing call setup or clearing. The permanent virtual circuit is established by a service order.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

SPECIAL CONDITIONS (Continued)

C. GENERAL

1. ISDN Services will be furnished only where facilities are available. ISDN Services are offered on a limited basis by specific switching systems within certain geographical areas. Since ISDN Services are not offered in all area, it is important to verify their availability by contacting your Company account representative or Business Office at the telephone number listed in your telephone directory for installations and service.
2. Services offered in accordance with this Service Catalog are provided from central offices equipped with digital facilities. The availability of services and ability to provide services may vary among serving central offices.
3. Customer-provided equipment used in conjunction with services provided in accordance with this Service Catalog must conform with the technical specifications of the Utility.
4. The Utility may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Utility shall not be responsible. Customers will be given notice, in writing, or forthcoming changes to network services that might affect terminal equipment or private communications systems.
5. End User Common Line charges as authorized by the FCC and Joint Board will apply.
6. Temporary disconnections (for vacations or other reasons) are not permitted.
7. Directory listings will be provided in accordance with the rates and conditions found elsewhere in the Utility's Service Catalog.
8. A change in service to ISDN will cause a temporary interruption of service.
9. Applicable charges are set forth under Nonrecurring Charges of this Service Catalog (Section 5) will apply for the ordering and processing of a customer's request for initial service and subsequent changes.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

SPECIAL CONDITIONS (Continued)

C. GENERAL (Continued)

10. Termination Liability

a. Customers under a term commitment who disconnect service before the expiration of the term commitment period are subject to the termination liability conditions as set forth in Rule No. 1 of this Service Catalog. Termination Liability will not be applicable on non-contracted items, i.e., optional features.

b. When a Digital (ISDN) Single Line* customer renews their term commitment for an equal or longer period, the below conditions and in Rule No. 1, Termination Liability will be applicable. (C)

(1) Credit will not be given for payments made during the formerly selected period.

(2) Nonrecurring charges will not be reapplied.

(3) The new term commitment period begins with the first billing date following renewal.

D. Digital (ISDN) Single Line* (C)

1. Digital (ISDN) Services are digital exchange services which include network access.

2. Digital (ISDN) Services provided on Foreign Exchange basis are provided on an ICB basis.

3. No more than one voice-type Service Package will be provided for each ISDN Line, regardless of the number of voice-type B-Channels. Each Service Package is associated with a ISDN Line, not with a channel.

4. Digital (ISDN) Single Line Service arranges an ISDN Line for an individual user.

5. Both B-Channels of a FRI Line may be arranged for B-CSD.

6. The B Circuit Switched Data Channel (B-CSD) assigns circuit switched data traffic to one of the two B-Channels of a BRI Line. The CSD channel operates at a maximum speed of 64 kbps (Switched 64 kbps) but may be used a speed of 56 kbps (Switched 56 kbps) alternate transmission between Voice and Circuit Switched Data over the same B-Channel. Both B-Channels may be arranged for B-Voice/CSD.

7. Data sent to locations within a system and to interexchange carriers over B-CSD channels can be transmitted at either 64 kbps or 56 kbps. (Some interexchange carriers do not offer transmission at 64 kbps.)

8. Data sent to locations within other systems must be transported at a speed of 56 kbps, if permitted. If permitted, the rates, charges, and conditions will be specified by the Utility's Service Catalog.

* Integrated Services Digital Network (ISDN) - Digital (ISDN) Single Line is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

SPECIAL CONDITIONS (Continued)

D. Digital (ISDN) Single Line* (Continued)

(C)

9. The B-Voice/CSD Channel arranges a BRI Line with the capability to alternate transmission between Voice and Circuit Switched Data over the same B-Channel. Both B-Channels may be arranged for B-Voice/CSD.
10. The D-Packet Switched Data Channel* allows transmission of packet-switched data over a D-Channel. Subscription to a D-Packet Element* without subscription to B-Channel elements is permitted.
11. Service Orders
 - a. Temporary disconnections (for vacations or other reasons) and facility reservation of BRI services are not permitted.
 - b. Directory Listings will be furnished in accordance with the rates and conditions of this Service Catalog.
 - c. A change in service from Centrex or Basic Exchange Access Line services to Digital (ISDN) services is a discontinuation of service and an establishment of service. Termination liabilities will not apply to changes if the customer subscribes to the same number or to more lines. However, all applicable installation and service charges and all charges applicable to the establishment of BRI service apply.
 - d. A change in services will cause a temporary interruption of service.
12. Additional Telephone Numbers
 - a. A primary telephone number is provided with each activated BRI channel. Additional telephone numbers may be ordered for each BRI line. Additional telephone numbers are available at the rate shown in this schedule.
 - b. One interexchange carrier must be selected for all telephone numbers associated with the same BRI Line, however, 10xxx access to other carriers is provided. All BRI Lines within the same business system need not be associated with the same carrier.

* Service is limited to existing customers at existing locations until 12-31-06, and then will be discontinued.

* Integrated Services Digital Network (ISDN) - Digital (ISDN) Single Line is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

SPECIAL CONDITIONS (Continued)

D. Digital (ISDN) Single Line* (Continued)

(C)

13. Individual Line Loop Extension

ISDN Individual Line Loop Extension provides a physical extension of the BRI loop from approximately 18,000 feet to approximately 36,000 feet when provided from an ISDN capable Central Office. This physical extension is accomplished by means of a CO installed power module and an outside plant installed regenerator or U-Repeater.

The deployment method is based upon dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the Utility engineering practice of maximum loss for the ISDN BRI loop to be 38dB at 40kHz, it is assumed, if the customer's distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within stated range of 34dB and the customer's length would be extended another 34dB from the U-Repeater installation point.

The customer will not be charged the ISDN BRI Individual Line Loop Extension rate unless the equipment is actually used. The charge will not be invoked based on the cable footage. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module. The appropriate Individual Line Loop Extension Rate will apply in addition to rates for Basic rate Interface and Single Line Services.

* Integrated Services Digital Network (ISDN) - Digital (ISDN) Single Line is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted.

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INTEGRATED SERVICES DIGITAL NETWORK SERVICES -
PRIMARY RATE INTERFACE (ISDN-PRI)

APPLICABILITY

Applicable to network services provided in accordance with Integrated Services Digital Network - PRI standards.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff No. 4-C schedules.

RATES

INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge¹</u>
A. ISDN-PRI Facility	Note ²	Note ²
B. ISDN-PRI Access		
12-Month Term	\$420.00	\$500.00
36-Month Term	380.00	500.00
60-Month Term	340.00	500.00

Note 1: Service charges in Section 5 do not apply in addition to the nonrecurring charges specified herein.

Note 2: Apply rates and charges for High Capacity Service 1.544 Mbps Circuit Termination and where applicable High Capacity 1.544 Mbps Circuit Mileage (both Fixed and per Mile Monthly Rates) as specified in the Access Service Tariff No. 3-B, Section 7. For applications that include connections to T-3, SONET, 44.736 Mbps, or any other alternate High Capacity Facility meeting the specifications as determined by Frontier, only the rate elements and charges from those tariffs and/or Service Catalog will apply. In addition, End User Common Line Charges as specified in the Company's FCC Tariff No. 6 will apply, per PRI.

 INTEGRATED SERVICES DIGITAL NETWORK SERVICES -
 PRIMARY RATE INTERFACE (ISDN-PRI)

RATES (Continued)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge¹</u>
C. Channel Activations, per channel		
Voice Channel Activation (flat)	\$15.00	-
Switched Data/Voice Channel Activation (flat)	35.00	-
Tie Channel ^{2, 3} per channel	5.00	-
Tie Channel to IC Services ^{2, 3} 1 – 9, per channel	10.00	4
10 or more, per PRI	100.00	4
ISDN PRI Customized Multi-line Telephone Service Access per PRI		\$200.00
ISDN PRI Voice over Internet Protocol (VOIP) Customized Multi-line Telephone Service Access ⁵ Per block of 100 DID or fraction there of		235.00
Each additional number added if less than 100		2.50
D. Subsequent Activity Charge, per occurrence	-	200.00
E. Optional Features		
PRI Station Detail Billing, per account	60.00	-

¹ Service charges in Section 5 do not apply in addition to the nonrecurring charges specified herein.

² If Tie Channel Service is added subsequent to the initial installation of ISDN-PRI service, the Subsequent Activity Charge NRC in D. above is applicable.

³ Tie Channels are in addition to the regular channel activation rates.

⁴ The ISDN PRI Customized Multi-line Telephone Service NRCs apply.

⁵ The initial installation must use the NRC for a block of 100 DIDs. After initial installation, either the NRC for the block of 100 DIDs, or each additional number NRC may be used.

INTEGRATED SERVICES DIGITAL NETWORK SERVICES -
PRIMARY RATE INTERFACE (ISDN-PRI)

RATES (Continued)

E. Optional Features (Continued)	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Calling Line Identification with Name, per PRI ¹		
1-Year Term	80.00	-
2-Year Term	75.00	-
3-Year Term	70.00	-
F. Term and Volume Plan (TVP)	<u>2-Year Term Monthly Rate</u> ²	<u>3-Year Term Monthly Rate</u> ²
ISDN-PRI Access System - Flat Rate with DS1 Facility, (23B+D, 23B+Backup D or 24B), per PRI		
Package 1 (1 to 5 PRIs)	\$750.00	\$720.00
Package 2 (6+ PRIs)	700.00	685.00
ISDN-PRI Access System - Flat Rate w/o DS1 Facility, (23B+D, 23B+Backup D or 24B), per PRI		
Package 1 (1 to 5 PRIs)	615.00	585.00
Package 2 (6+ PRIs)	590.00	570.00
	<u>1-Year Term Monthly Rate</u> ²	
ISDN-PRI Access System - Flat Rate with DS1 Facility, (23B+D, 23B+Backup D or 24B), per PRI		
Package 1 (1 + PRIs)	\$830.00	
ISDN-PRI Access System - Flat Rate w/o DS1 Facility, (23B+D, 23B+Backup D or 24B), per PRI		
Package 1 (1 + PRIs)	\$680.00	

¹ If Calling Line Identification with Name is added subsequent to the initial installation of ISDN-PRI service, the Subsequent Activity Charge NRC in D. preceding is applicable.

² Nonrecurring Charges do not apply to the initial installation of a Term and Volume Plan. Service Charges in Section 5 will apply.

INTEGRATED SERVICES DIGITAL NETWORK SERVICES -
PRIMARY RATE INTERFACE (ISDN-PRI)

SPECIAL CONDITIONS

A. DEFINITIONS

B-Channel (Bearer Channel) - A channel used to carry digitized voice and data information at a speed of 64 Kbps.

Channel - The electrical path provided by the Utility between two or more terminating points for the transmission of information or intelligence.

D-Channel (Delta Channel) - A communications path that operates at 64 Kbps in support of network control signals.

Integrated Services Digital Network (ISDN) - A set of standards which enable end-to-end digital transmission, access integration and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice, circuit switched data and packet-switched data.

Intermediary Customer (IC) Services - "B" channels may be dedicated to interconnect with various compatible services provided by other service providers such as interexchange carriers or competitive access providers. The customer shall be responsible for the ordering of these services.

ISDN-PRI Service - provides the communications path between the customer's premises and the equipped central office for access to switched voice and switched data services. Each ISDN-PRI Service employs a Primary Rate Interface (PRI) Facility and Primary Rate Interface (PRI) Access.

ISDN-PRI Service Arrangement - denotes one or more PRI Facilities plus PRI Access arranged together in the same central office or different central office to provide one single service for the same customer. Primary Rate Interface (PRI) - denotes the connection of a 1.544 Mbps high capacity digital service to the serving central office switch. Software in the central office switch defines 24 channels within the 1.544 Mbps bandwidth of the high capacity digital service. The 24 channels are typically divided into 23 "B" channels plus one "D" channel.

Primary Rate Interface (PRI) - Facility - The line that connects the customer to the exchange and private line networks. Each ISDN-PRI line supports up to 24 channel network connections and uses digital technology to transport integrated voice, image, video and data over a clear channel DS1 facility.

INTEGRATED SERVICES DIGITAL NETWORK SERVICES -
PRIMARY RATE INTERFACE (ISDN-PRI)

SPECIAL CONDITIONS (Continued)

A. DEFINITIONS (Continued)

Primary Rate Interface (PRI) - Access - Provides the switch termination of the PRI line. A PRI Access is required with each PRI line. PRI Access provides 23 individual B-channels and one D-channel. The B-channel is a bearer channel that carries digitized voice and data traffic at up to 64 Kbps. The D-channel is a signaling channel used to control and route B-channel traffic.

Remote Switching Cluster - exists when the remote switch is dependent on the host switch for its software processing. A remote switch can process only intra-office calls with the host switch. Customers served from a Remote Switching Cluster may subscribe to ISDN-PRI from the host switch at no additional charge, provided the customer's local calling area and telephone numbers are those provided from the remote switch.

Tie Channel Service - provides intercom capability on "B" channels of ISDN-PRI arrangements and other digital Customized Multi-line Telephone Service within the same subscriber network (within the same central office or central office to central office). This feature provides the capability to communicate on a private facility basis, as a tie line between Customized Multi-line Telephone Service served from different central offices. Tie Channels on a single ISDN-PRI arrangement can be configured for intercom calling to a Customized Multi-line Telephone Service and local exchange access for CPE. Calls to telephone numbers outside of a Customized Multi-line Telephone Service intercom system will incur usage charges. Tie Channel Service may terminate on CPE at a customer location or at an Intermediary Customer (IC) location.

ISDN PRI Customized Multi-line Telephone Service Access - provides the interface between the ISDN PRI Tie Channel Services and the Customized Multi-line Telephone Service. ISDN PRI Access and Tie Channel Service are required for this application.

ISDN PRI Voice over IP (VOIP) Customized Multi-line Telephone Service Access is augmented with Customized Multi-line Telephone Service to integrate Customized Multi-line Telephone Service with Voice over the Internet Protocol applications. The VOIP NRC rate applies. PRI's that only require Tie Channel Intercom functionality do not require this NRC. ISDN PRI Access and Tie Channel Service are required for this application.

INTEGRATED SERVICES DIGITAL NETWORK SERVICES -
PRIMARY RATE INTERFACE (ISDN-PRI)

SPECIAL CONDITIONS (Continued)

B. GENERAL

1. Integrated Services Digital Network Primary Rate Interface (ISDN-PRI) Service is a central office based service arrangement that is an alternative for exchange access service such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), and two-way trunks.
2. ISDN-PRI is provisioned on a clear channel 1.544 megabits per second (Mbps) facility and uses the ISDN-PRI architecture of 23 "B" channels and one "D" channel or 24 "B" channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.
3. ISDN-PRI Service provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 Kbps over any "B" channel. One "D" channel can control multiple PRI trunks. In these cases, a single "D" channel in one ISDN-PRI trunk handles all signaling and control functions of the other trunks in the arrangement, which allows supplemental trunks to consist of 24 "B" channels.

C. SPECIAL CONDITIONS

1. ISDN-PRI service is made available from technically capable digital serving central offices equipped with the necessary "clear channel" facilities to provide ISDN-PRI service. Feature availability and service capabilities are dependent on the facilities and the digital technology providing the service.
2. Generally, the Customer Provided Equipment (CPE) must be NI-2 compliant. Any CPE that requires an ISDN-PRI Access interface that is not compliant with the NI-2 specification may be used in those cases when the company makes a determination that the serving switch supports the use of the non-standard interface.
3. The service is available from central offices that have the necessary facilities to provide ISDN-PRI service and when the customer's serving wire center is ISDN-PRI capable. In the event the local serving office is not so equipped, the Utility may offer to provide PRI service from an alternate serving central office (determined by the Utility), where adequate interoffice facilities are available. When the customer requests ISDN-PRI service from a central office other than the customer's local central office, such service may be provided only from an alternative central office that is within the local calling scope of the normal central office and only when adequate interoffice facilities are available.

INTEGRATED SERVICES DIGITAL NETWORK SERVICES -
PRIMARY RATE INTERFACE (ISDN-PRI)

SPECIAL CONDITIONS (Continued)

C. SPECIAL CONDITIONS (Continued)

4. When a customer's ISDN-PRI Service is provided from a central office other than the local serving wire center, the customer will utilize the dialing plan associated with the central office from which the service is provided. The Fixed and Per Mile Monthly Rates for the High Capacity Digital Service 1.544 Mbps Circuit Mileage necessary to carry the service between the serving central office and the customer's local serving wire center will apply in addition to the High Capacity Service 1.544 Mbps Circuit Termination and ISDN-PRI Access rates and charges. Channel Activation rates apply in the same manner as when the service is provided from the local central office.
5. This Service Catalog provides for PRI switching capabilities only and additional services must be subscribed to under separate sections of this Service Catalog. Each ISDN-PRI trunk group is provided with one telephone number. Additional numbers may be purchased at the rates specified in Section 1 for DID service. The DID Trunk Arrangement rates and charges do not apply to DID trunks provided via ISDN-PRI Service.
6. Customers under a term commitment period who disconnect PRI services before the expiration of the term commitment period, will be subject to the termination liability conditions in Rule No. 1 unless termination occurs under the conditions of "Fresh Look" regulations as defined below. (T)

The termination provisions that may be affected include, but are not limited to, a) the term of any "Fresh Look" window/time period, b) determination of the start date and end date of "Fresh Look" window/time period, c) any "Fresh Look" period during which there may be changes to termination liabilities and d) the calculation of termination liabilities.

7. During the initial term commitment period, the customer may add PRI services at the same monthly rate specified in the customer's original term commitment period.
8. If a customer discontinues other service provided by the Utility and establishes ISDN-PRI, which utilize the same facilities the nonrecurring charge associated with the ISDN-PRI facilities (DS1 facilities) will be waived up to the quantity replaced by the ISDN-PRI facilities. The nonrecurring charge associated with the ISDN-PRI access portion of the new ISDN-PRI service applies in all instances.

INTEGRATED SERVICES DIGITAL NETWORK SERVICES -
PRIMARY RATE INTERFACE (ISDN-PRI)

SPECIAL CONDITIONS (Continued)

C. SPECIAL CONDITIONS (Continued)

9. The PRI Subsequent Activity Charge is applicable whenever any change is made to the customer's ISDN-PRI Service at the customer's request after the initial installation. The Subsequent Activity Charge is applicable per occurrence for each customer location and is not based on the number of ISDN-PRI access portion of the new ISDN-PRI Accesses provided to the customer location.
10. When an ISDN-PRI B-Channel is configured to provide a service for which additional rates are applicable, such as WATS or 800/877/888 services, such rates will apply in addition to the ISDN-PRI Channel Activation Rate.
11. Customers may utilize alternate high capacity digital facilities (i.e. DS3 or any other compatible higher capacity digital facility that meets the specifications as determined by the Company) in lieu of the local PRI Facility specified herein. The rules, regulations and rates as specified in the Access Service Tariff No. 3-B, Section 7.11, are applicable when using intrastate facilities, and as specified in Frontier's Tariff FCC No. 6 when using interstate facilities.
12. ISDN-PRI is offered on a 1-Year, 3-Year, or 5-Year term or optional Term and Volume Plans.
13. An ISDN-PRI Access without DS1 Facility term commitment period is independent of any term commitment to which the customer may subscribe for alternate facilities from Frontier's intrastate or interstate tariffs.
14. Telephone numbers for ISDN-PRI are available at rates specified in, Section 1 for DID numbers.

INTEGRATED SERVICES DIGITAL NETWORK SERVICES -
PRIMARY RATE INTERFACE (ISDN-PRI)

SPECIAL CONDITIONS (Continued)

D. PRI Standard Features

At the customer's request, the following B-channel features are available at no additional charge.

1. Calling Number Identification - this feature will allow the customer to have access to the directory number of the calling party.
2. D-Channel Backup - in arrangements of two or more ISDN-PRI, this service provides enhanced continuity of service by allowing a D-channel of one ISDN-PRI to automatically takeover for a failed D-channel of another ISDN-PRI.
3. Call-by-Call Access - a customer specified arrangement of "B" channels is used to access services available in the ISDN-PRI serving central office switch. The customer will be allowed to mix dedicated services and call-by-call access on the same ISDN-PRI Service. To utilize call-by-call access, the customer must specify, at subscription time, the quantities of channels that will be utilized for a specific service on the ISDN-PRI Service. The "B" channels will be assigned and billed the maximum quantity specified.
4. Clear Channel Capability - allows the customer to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits using the "Bipolar with Eight Zero Substitution" method of providing bit sequence independence.
5. Fractional DS1 ISDN-Originating - allows the customer to set up N x 64 Kbps calls from ISDN-PRI in realtime and in the same manner as any circuit switched ISDN call.
6. Fractional DS1 ISDN-Terminating - allows the customer to receive N x 64 Kbps calls with their ISDN-PRI Service in real-time and in the same manner as any circuit switched ISDN call.
7. Non-Facility Associated Signaling (NFAS) - allows the D-channel signaling entity to assign calls to channels on more than one PRI digital access line (including the one containing the D-channel). The collection of these B-channels and the controlling D-channel is called a PRI trunk group. Multiple PRIs can be assigned to a PRI trunk group.

INTEGRATED SERVICES DIGITAL NETWORK SERVICES -
PRIMARY RATE INTERFACE (ISDN-PRI)

SPECIAL CONDITIONS (Continued)

E. PRI Features Provided for an Additional Charge (Optional Features)

1. PRI Station Detail Billing - provides individual station call details for all stations utilizing a customer's ISDN Primary Service at an account level on a monthly basis. These details are provided with the normal customer bill or on the Frontier Communications of the Southwest Inc. website via the Internet. PRI Station Detail billing is only available with message / measured usage service. Individual PRI Station Call Detail is for informational purposes only. Exact billing information is located in the Measured Call Summary portion of the bill.

The customer's ISDN Primary Service must be equipped with Calling Party Default Directory Number with the Calling Party Screening option. Customers will not have the option to change the Calling Party Number and CPN may not be deleted. Customers will have the option to define a partial listing in the screening list. Specific call details will not be provided for stations not included in the screening list. The screening list may not include 800 numbers, fictitious numbers, private network numbers or Centrex Dialing Plan numbers defined in the screening tables. Station Call Details will only be provided for valid telephone numbers within the switch providing the customer's ISDN Primary Service.

2. Calling Line Identification with Name - allows the customer to have access to the directory number and name of the calling party. Calling Line Identification with Name is available only where facilities and conditions permit. Compatible CPE is required. Calling Line Identification with Name is offered on a 1-Year Term or, for customers subscribing to Term and Volume Plans, available on term commitments of two (2) or three (3) years.

F. Upgrade of Existing Services

1. A customer with existing Customized Multi-line Telephone Service, PBX, or other local exchange service offerings may elect to upgrade to ISDN-PRI Service. The upgrade will require discontinuance of the existing service and establishment of new service.

INTEGRATED SERVICES DIGITAL NETWORK SERVICES -
PRIMARY RATE INTERFACE (ISDN-PRI)

SPECIAL CONDITIONS (Continued)

G. ISDN-PRI Term and Volume Plans

1. ISDN-PRI Service is offered on an optional 2- or 3-year Term and Volume Plan (TVP). The ISDN-PRI Access TVP includes the ISDN-PRI Access, Standard Features, and B-Channel Configurations except for Tie Channels. Packages are available with or without the ISDN-PRI (DS1) Facility and are offered as flat rate voice and flat rate data. Available PRI Access configurations are 23B + D, 23B + Backup D or 24B. Tie Channel capability is in addition to the Term and Volume Plan.
2. During the initial term commitment period, the customer may add PRI services at the same monthly rate as specified in the customer's original term commitment period.
3. Customers under an existing TVP may convert to a new TVP option without incurring termination liability charges provided the value of the new term commitment is of equal or greater value than the remaining value of the existing commitment.
4. All of a customer's Company provided ISDN-PRIs within the state will count toward the volume commitment threshold. TVP customers may change the number of ISDN PRIs during the TVP period. In the event customers under a TVP plan make subsequent ISDN-PRI increases or decreases that cause the total number of ISDN-PRIs to fall within a different threshold level, all remaining ISDN-PRIs will be billed at the applicable level rate for the remainder of the TVP commitment period.
5. The customer must provide the account information of the ISDN-PRIs included in the TVP at the time of the initial installation of service and with each change to the service under the TVP.
6. Customers under a TVP commitment period who disconnect PRI services before the expiration of the term commitment period, will be subject to termination liability charges as set forth in Rule No. 1 unless termination occurs under the conditions of "Fresh Look" Special Conditions as defined in C. preceding. (T)
7. Tie Channels are not included in TVP and will be charged at rates set forth in RATES, C. preceding.

INTEGRATED SERVICES DIGITAL NETWORK SERVICES -
PRIMARY RATE INTERFACE (ISDN-PRI)

SPECIAL CONDITIONS (Continued)

H. Application of Rates

1. Each ISDN-PRI Service consists of three basic elements:
 - ISDN-PRI Access
 - ISDN-PRI DS1 Facility
 - "B" Channel Configurations
2. The following call connection arrangements are available with ISDN-PRI Service. A customer's ISDN-PRI Service Arrangement may be composed of any combination of the following call connections:
 - a. Central Office to end-user premises - for consolidation of public and private services over an ISDN-PRI Facility to and from a single customer.
 - b. Central Office to Central Office (via Tie Channel) - to be utilized for Customized Multi-line Telephone Service to Customized Multi-line Telephone Service or Customized Multi-line Telephone Service to end-user configurations, within a single customer's ISDN-PRI Service Arrangement. In this situation, the customer will require one PRI DS1 Facility to be connected with Special Transport and mileage between the two offices.
 - c. ISDN-PRI Access to IC Services (via Tie Channel) - to be utilized for Customized Multi-line Telephone Service to Customized Multi-line Telephone Service or access to an IC's compatible service by a single ISDN-PRI Service Arrangement customer or customer's private network. In this situation, an IC will require a 1.544 Mbps high capacity digital services facility ordered from the appropriate Company tariff and/or Service Catalog, to be connected in the applicable serving central office with PRI Access for a single customer's ISDN-PRI Service Arrangement.
3. The PRI Facility utilizes a clear channel 1.544 high capacity digital transport technology for connection to the designated Company ISDN-PRI serving central office switch and for connection between ISDN-PRI central offices. This rate element is required for each PRI Access. Rates and charges for High Capacity Service 1.544 Mbps Circuit Termination and where applicable High Capacity 1.544 Mbps Circuit Mileage (both Fixed and per Mile Monthly Rates) apply as specified in the Access Service Tariff No. 3-B, Section 7. In addition, End User Common Line Charges as specified in the Company's FCC Tariff No. 6 will apply, per PRI.

Customers may utilize alternate high capacity digital facilities in lieu of the local PRI Facility as set forth in C.11 preceding. The applicable rules, regulations and rates from the appropriate Company tariff and/or Service Catalog will apply for the alternate high capacity digital facilities.

INTEGRATED SERVICES DIGITAL NETWORK SERVICES -
PRIMARY RATE INTERFACE (ISDN-PRI)

SPECIAL CONDITIONS (Continued)

H. Application of Rates (Continued)

4. "B" Channel Configurations

"B" channels can be dedicated to a specific service type or a group of "B" channels can be shared for access to two or more service types. The specific services that are accessible via the "B" channels are listed below. Rates and charges for "B" channels are in addition to the PRI Facility and PRI Access rates and charges.

Flat Rate "B" Channel Configurations: Access from the local central office to the exchange network for voice and data calls is provided via DID, DOD or Two-Way Trunks.

Tie Channel to an Intermediary Customer (IC): "B" channels may be specified as dedicated to compatible services of an interexchange carrier or other service provider. The rate for the ISDN-PRI Facility is specified in RATES preceding. The intermediary customer will be required to order a 1.544 high capacity digital services facility to the customer's ISDN-PRI serving central office from the appropriate Frontier interstate or intrastate access services tariff.

To utilize Call-by-Call access, the customer must specify, at subscription time, the quantities of channels that will be utilized for a specific service (DID, DOD, Tie, etc.) on the ISDN-PRI DS1 Facility.

5. End User charges as specified in the End User Common Access Service Section of Frontier's Tariff FCC No. 6 apply as appropriate.
6. Presubscription of a Carrier of Preference is specified in Section 6 of Frontier's Tariff FCC No. 6 and Access Service Tariff No. 3-B, Section 9.10. Based on a customer's ISDN-PRI Access Arrangement, a customer may be able to presubscribe to more than one Carrier of Preference.
7. The PRI Subsequent Activity Charge (SAC) is applicable for any changes to customer configurations after the initial installation. The SAC is applicable per occurrence and not based on the number of trunks.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI)
BUNDLED SERVICE

(N)

GENERAL

Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Bundled Service is an optional business package that provides a digital trunk with 23 B-channels for circuit switched voice and data and 1 D-Channel for signaling plus Caller ID and the option of Direct Inward Dialing (DID) numbers.

APPLICABILITY

Applicable to network services provided in accordance with Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) Bundled Service standards.

TERRITORY

Within all exchange areas as those areas are defined by maps filed as part of this tariff.

RATES AND CHARGES

	<u>Monthly Rate</u>
A. <u>2-Year Term</u> ¹	
ISDN-PRI Bundle	\$575.00
ISDN-PRI Bundle with 20 DID Numbers	590.00
ISDN-PRI Bundle with 50 DID Numbers	595.00
ISDN-PRI Bundle with 100 DID Numbers	600.00
B. <u>3-Year Term</u> ¹	
ISDN-PRI Bundle	\$475.00
ISDN-PRI Bundle with 20 DID Numbers	490.00
ISDN-PRI Bundle with 50 DID Numbers	495.00
ISDN-PRI Bundle with 100 DID Numbers	500.00
C. <u>5-Year Term</u> ¹	
ISDN-PRI Bundle	\$425.00
ISDN-PRI Bundle with 20 DID Numbers	440.00
ISDN-PRI Bundle with 50 DID Numbers	445.00
ISDN-PRI Bundle with 100 DID Numbers	450.00

¹ Nonrecurring Charges do not apply to the initial installation of an ISDN-PRI Bundle.

(N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI)
BUNDLED SERVICE

(N)

SPECIAL CONDITIONS

- A. ISDN PRI Bundled Service is available where technically feasible.
- B. The bundles are offered for 2-, 3- and 5-year term commitments. A termination fee of 50% of the Monthly Recurring Charges will incur for the remainder of the term commitment period.
- C. A customer may convert an existing term commitment to a new term commitment prior to the completion of the existing term without penalty. The customer will be charged a Subsequent Activity Charge for the change and will pay the current rates in effect for the term commitment chosen.
- D. When a customer's serving office is not suitably equipped and/or the customer chooses to subscribe to ISDN-PRI Service from another central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. For PRIs served from an alternate central office, the normal PRI rates will apply in addition to the charges for Special Transport Termination and Special Transport (Mileage).
- E. ISDN-PRI customers who are served from a foreign node may request to have their service provided from their local central office when facilities become available at that office. The Initial Service Ordering Charge and nonrecurring charges for T-1s and ports will be applicable, and termination charges will not apply on that transfer provided that the quantity of T-1s and ports are preserved. Customers who choose to continue service from a foreign node will be subject to the monthly rate for interoffice facilities. In addition, a number change generally will be required on any transfer from a foreign node to a local central office.
- F. Ports will be provided at the T-1 level only.
- G. Customer provided equipment used to connect to ISDN-PRI Bundled Service must meet Company requirements.
- H. The Company shall not be responsible to the customer if changes in any of the facilities, operations, or procedures utilized in the provision of ISDN-PRI Bundled Service render any equipment provided by a customer obsolete or require any modification or alteration of such equipment or system or otherwise affect its use or performance.
- I. The customer must subscribe to services and specify each type of traffic that will be transported across the ISDN-PRI Bundled Service port (i.e., DID, DOD). All rates and regulations for these services will apply. The bundle is offered as flat rate voice with measured data. Usage charges generated by using ISDN-PRI will be measured and billed in accordance with the rates specified in this tariff.
- J. Appropriate nonrecurring charges apply for installation of and changes to ports, T-1s and features ordered by the customer except as set forth in Rates and Charges preceding.

(N)

OPTIONS FOR PROVIDING ENHANCED SERVICES

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FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC.

Nevada

9260 E. Stockton Blvd., Elk Grove, CA 95624

SERVICE CATALOG

Section 19
Original Sheet 1

Effective: April 15, 2014

OPTIONS FOR PROVIDING ENHANCED SERVICES

APPLICABILITY

Applicable to the provision of certain network services, which expand a customer's ability to provide services to clients or which provide benefits directly to the customer.

TERRITORY

Within the exchange area of all exchanges, as the exchange areas are defined on maps filed as part of the General and Local Exchange Tariff 4-C schedules.

 OPTIONS FOR PROVIDING ENHANCED SERVICES

RATES

		<u>NRC</u>	<u>Monthly Rate</u>
A.	Message Waiting Indication-- Audible. Per client line or DID number.	#	\$0.50
B.	Forwarded Call Information--Intraoffice.* Per client line or DID number.	#	1.00
C.	Data Link. Per Data Link.	\$1,000.00	300.00
D.	Data Link/Inter-Switch Voice Messaging (ISVM)* Per ISVM arrangement.	2,000.00	3,000.00@
E.	User Transfer. Per customer individual line or trunk line.	#	1.75
F.	Queuing. Per customer individual line or trunk line.	#	1.50
G.	Call Forwarding Busy Line-- Fixed. See Definitions. Per client line or DID number.	#	1.25
H.	Call Forwarding No Answer-- Fixed. See Definitions. Per client line or DID number.	#	1.25

See Section 5 for non-recurring charges.

* Requires subscription to Data Link.

@ Applicable local usage and toll charges also apply.

 OPTIONS FOR PROVIDING ENHANCED SERVICES

RATES (Continued)

	<u>NRC</u>	<u>Monthly Rate</u>
I. Call Forwarding Busy Line Don't Answer. See Definitions. Per client line or DID number.	#	\$1.50
J. Customer Controllable Ringing (CCR) Per client line or DID number		1.00
K. Three-Service Package. (Call Forwarding Busy Line Don't Answer, Message Waiting Indication, and Forwarded Call Information). Per line or DID number.	#	2.00
L. Enhanced Call Transfer		
(1) per customer	\$25.00	
(2) per trunk – Basic		19.00
M. Message Waiting Indication - Visual Per client line or DID number	#	.50

See Section 5 for non-recurring charges.

OPTIONS FOR PROVIDING ENHANCED SERVICES

SPECIAL CONDITIONS

A. DEFINITIONS

1. Enhanced Service Provider (ESP). A customer of the Utility who provides Enhanced Services, which are defined as services, offered over Local Exchange Carrier, i.e., Utility, exchange and transmission facilities used in intraLATA communications, which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the subscriber's transmitted information; provide the subscriber additional, different, or restructured information or involve subscriber interaction with stored information. (A customer of an ESP is, in turn and with respect to this Service Catalog, a client.)
2. Message Waiting Indication--Audible service sends an identifiable tone (such as a stutter dial-tone) to an ESP's client whenever messages for the client are waiting in storage.
3. Forwarded Call Information—Intraoffice service provides information relating to calls incoming to an ESP client and outgoing from the client to the ESP, if the client's line is arranged for any call forwarding service which forwards calls to an ESP.[#] The information relating to calls includes the client's number, call-forwarded number and the reason (busy or no-answer condition) for calls being forwarded.
4. Data Link service provides the capability to deliver Forwarded Call Information to an ESP.
5. Data Link/Inter-Switch Voice Messaging (ISVM) is an optional enhancement to Data Link service.[#] Data Link service operates on an intra-switch basis only. Combining Data Link and ISVM enables voice mail and call answering capabilities to be extended to clients via intra- and inter-switch connectivity, thereby allowing the ESP to serve any client within a Local Access Transport Area (LATA).
6. User Transfer service provides a customer subscribing to trunk lines or station lines used in conjunction with an ESP's equipment with the ability to place on hold an established call and originate a second call to a third party. After a call has been transferred, the original line or trunk is cleared for further use.
7. Queuing service is a supplement to rotary service, which places calls in queue while waiting to be answered when all terminals in a hunt group are busy. Queuing service is provided only in conjunction with lines arranged for rotary service.

[#] Requires subscription to Data Link and as such, all applicable regulations pertaining to Data Link apply.

OPTIONS FOR PROVIDING ENHANCED SERVICES

SPECIAL CONDITIONS (Continued)

A. DEFINITIONS (Continued)

8. Call Forward Busy-Line--Fixed is a permanently activated service which automatically redirects calls placed to a customer's or a customer's (such as an ESP's) client's telephone number to another telephone number subscribed to by the utility's customer, if the caller encounters a normal busy-line condition.
9. Call Forward No-Answer--Fixed is a permanently activated service which automatically redirects calls placed to a customer's or a customer's (such as an ESP's) client's telephone number to another telephone number subscribed to by the utility's customer, if the caller encounters a no answer condition after a specified number of rings.
10. Call Forwarding Busy Line Don't Answer is a permanently activated service which automatically redirects calls placed to a customer or a customer's (such as an ESP's) client's telephone number to another telephone number subscribed to by the utility's customer, if the caller encounters either a no-answer condition after a specified number of rings or a normal busy-line condition.
11. Customer Controllable Ringing (CCR). A service that provides customers with the ability to adjust the number of ring cycles that are used prior to forwarding a call in a No Answer situation. To select the number of rings desired (1-9), the customer will dial a special access code and then input a digit that corresponds to the number of ring cycles desired before the forwarding takes place.
12. Enhanced Call Transfer. Enhanced Call Transfer allows the user of a 2-way trunk with DID to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call. Enhanced Call Transfer is available on a bundled or unbundled basis.
13. Enhanced Call Transfer - Basic is offered to customers who have existing digital facilities and do not require any additional equipment for connectivity.
14. Message Waiting Indication - Visual is a feature that provides the customer with the ability to send an alerting signal in the form of a light to its end user's line. This alerting signal can then be used by the customer to inform its end user that call information is waiting to be retrieved.

 OPTIONS FOR PROVIDING ENHANCED SERVICES

SPECIAL CONDITIONS (Continued)

B. General

1. Customers are responsible for the payment of rates and charges associated with establishing, continuing, and discontinuing or disconnecting services ordered on behalf of themselves and their clients.
2. The Utility will not provide instructions for operating services of customers. Instructing clients is the responsibility of the customer.
3. The Utility is not required to notify a customer (such as an ESP) when the Utility disconnects a service subscribed to by another customer who is also the customer's (ESP's) client.
4. The Utility will not disconnect or discontinue the services subscribed to by a customer who is also a client of another customer (such as an ESP) because of nonpayment of charges billed to the other customer. The Utility will discontinue or disconnect services billed directly to a customer for nonpayment in accordance with the rules of the General and Local Exchange Tariff No. 4-C and/or Service Catalog. The Utility is not responsible for harm or damages to a customer or its clients resulting from services disconnected in accordance with tariff and/or Service Catalog rules, terms, and conditions. (T)
(T)
5. Each customer and each customer's client shall indemnify, defend, protect, and save harmless the Utility against any and all losses, claims, suits, demands, causes of action, damages, costs, or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the services provided in accordance with the General and Local Exchange Tariff No. 4-C and/or Service Catalog or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim of infringement of any patent, trademark, or copyright, or resulting from any claim of libel or slander. (T)
(T)
6. Each customer, not the Utility, has responsibility and control over the content, quality, and characteristics of the services provides and conversations conducted over its equipment. The Utility is not responsible for quality of, defects in, or content of the services, which a customer provides its clients. The customer is responsible for complying with law, with rules and regulations of governmental agencies, and with the terms and conditions of the General and Local Exchange Tariff No. 4-C and/or Service Catalog. (T)
(T)
7. A customer may neither use the Utility's name, signs, symbols, or markings nor implicate, implicitly or explicitly, the Utility in any other way as a participant, promoter, or co-promoter, in sales media or other publicity, of services provided wholly by the ESP or jointly by the ESP and the Utility, unless the customer first obtains written permission from the Utility for each advertisement, announcement, or other informational media to be released.

 OPTIONS FOR PROVIDING ENHANCED SERVICES

SPECIAL CONDITIONS (Continued)

B. General (Continued)

8. Customers must agree to subscribe to a sufficient number of lines to maintain an average level of service, whereby no more than one call out of each one hundred call attempts will be blocked during the average busy hour of the busy week or the busy season, as measured at the Utility's office.
9. Each customer subscribing to User Transfer service is responsible for the payment of applicable local calling, or Message Toll calling charges for each completed call forwarded from its line to another line.
10. Each customer, such as an ESP, ordering services from the utility on behalf of its customers (the customer's clients) is responsible for payment of all rates and charges associated with the services ordered. Should a client dispute the customer's authority, the customer will be held responsible for orders involving clients for whom no agency agreement exists.
11. A Services Charge (see Section 5) will be billed to the customer whenever services associated with a client's line that is subscribed to by the customer on behalf of the customer's client, are established. One nonrecurring charge will apply when more than one of the following services are ordered at the same time, for the same client, on the same line: (T)
- Call Forwarding Busy Line
 - Call Forwarding Busy Line Don't Answer
 - Call Forward No Answer
 - Data Link/Inter-Switch Voice Messaging (ISVM)
 - Forwarded Call Information
 - Message Waiting Indication
 - Three-Service Package
12. The customer is responsible for placing orders for disconnecting or discontinuing services subscribed to on behalf of clients. Should a customer's client's telephone service be discontinued or disconnected for any reason, the Utility will continue billing the customer for services subscribed to on behalf of the client until the customer requests that the service be disconnected or discontinued.
13. Customers ordering services on behalf of clients will not be charged a Service Order Charge – Subsequent (see Section 5) for changing the customer's record. (T)
(T)
14. Each customer and each client, directly or indirectly subscribing to a call forwarding service, is responsible for the payment of applicable local calling, or Message Toll calling charges for each completed call forwarded from its line to another line.

OPTIONS FOR PROVIDING ENHANCED SERVICES

SPECIAL CONDITIONS (Continued)

B. General (Continued)

15. Services available to Digital Centrex customers will be billed in accordance with the rates, charges, and conditions for Digital Centrex service (see Section 6).
16. Each call forward service, each Message Waiting Indication service, and each Forwarded Call Information service and each package containing any of these services must be associated with a specific individual line, with a specific DID trunk-line telephone number, or with a specific Centrex station line from which calls are forwarded and to which calls are forwarded and which is subscribed to by a customer or a customer's client.
17. A customer must specify which services are to be associated with each client's telephone service.
18. Each customer providing voice message services must subscribe to either individual-line business service, trunk-line business service, or Centrex service for access to the Utility's switched network. The network connection will be used to pass messages to and from the ESP's voice mail system.
19. Enhanced Call Transfer is available where facilities and conditions permit.
20. Data Link/Inter-Switch Voice Messaging (ISVM) is an optional enhancement to Data Link and is offered subject to the availability of both the Data Link and ISVM facilities. The Utility will determine which central office and transmission facilities will be used to provide service.
21. Clients subscribing to DataLink/ISVM must also subscribe to Data Link service and all applicable regulations pertaining to Data Link shall apply.
22. Data Link/ISVM signaling, control and data communication protocols are defined by the Utility, and the Utility retains the right to change these protocols.
23. The Utility assumes no liability for loss of stored messages or other information attributed to a failure of its facilities and equipment.

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE

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CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE

APPLICABILITY

Applicable to Customer Owned Pay Telephone (COPT) Service.

For Billing and Collecting of Pay Station Service Charge - the applicability of this Service Catalog is under conditions permitting billing of customers of the Utility for services provided by others.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff No. 4-C schedules.

GENERAL

A. Special Conditions

1. Directory listings are provided under conditions as shown in Section 2. (T)
2. A COPT set cannot be used with any other class of service.
3. A charged call will only be billed to an acceptable utility credit card. Verified third number calls or collect calls made from a COPT set will be processed by the operator.
4. Utility will not offer or make refunds to the caller for calls placed from a COPT set.
5. Applicable charges, as specified in Section 5, apply in addition to rates specified in Section 1, except Supersedure of service and Records Change charges which appear under Rates and Charges, Section 20, RATES item A of this Service Catalog.
6. The COPT Provider is responsible for the installation, operation and maintenance of any COPT used in connection with this service.
7. The COPT Provider will be responsible for payment of utility and/or interexchange carrier toll rates for all sent paid toll calls originating from this service. In addition, call rating will be the responsibility of the COPT Provider.
8. Customer-owned pay telephones must be installed in compliance with the National Electric Safety Standards and must be registered with Part 68 of the FCC's Registration Program or connected behind a FCC registered coupler.
9. The COPT Provider will be responsible for payment of appropriate charges for Directory Assistance calls.

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE

GENERAL (Continued)

A. Special Conditions (Continued)

10. The COPT owner shall be responsible for the payment of Time and Material charges as provided in Section 5 for visits by a Utility employee to the customer's COPT when a service difficulty or trouble report is reported by a COPT owner.
11. COPT Providers may not charge more for local calls than that charged by the Utility from a utility provided pay telephone.
12. The COPT Provider will be responsible for installing on or adjacent to each COPT a prominent display indicating the following in a well lighted area and in clearly legible form:
 - a. Dialing instructions for repair service, directory assistance, utility operator, 911 or equivalent emergency service.
 - b. Direct dial rates set by the customer and/or a number to call for rate information for long distance calls.
 - c. Owner name, address, and telephone number
 - d. Clearly stated procedures for registering complaints with Applicant and claiming refunds from Applicant
 - e. Telephone set number
 - f. Which credit cards the COPT set will accept
13. Prior to accepting a customer's order for COPT, the Utility will provide the prospective customer with a copy of the Customer-Owned Pay Telephone (COPT) Service Catalog and obtain the customer's written acknowledgement of receipt and disclosure of said Service Catalog.

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE

GENERAL (Continued)

A. Special Conditions (Continued)

14. Customer-owned pay telephones will have the following operational characteristics:

- a. The COPT user must be able to access the Utility operator at no charge without using a coin or credit card.
- b. The COPT user must be able to access 911 Emergency Service where available or equivalent number at no charge, without using a coin or credit card and when such instrument can only access 911 Emergency Service by use of a dialing sequence other than 911, must prominently display on such instrument, the appropriate dialing sequence to access 911 Emergency Service, when available.
- c. The COPT user must be able to access Repair Service, at no charge, without using a coin or credit card.
- d. The COPT user must be able to access 411 Directory Assistance Service without using a coin or credit card.
- e. Must comply with all applicable federal, state and local laws, rules and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
- f. Must return coins deposited or not charge the credit card in the event a call is not completed. In addition, the customer shall make refunds promptly upon plausible user complaint about failure of the COPT to return coins, poor transmission, premature disconnection, or other service problems.
- g. Coin-operated COPTs must be prepay only.
- h. Service is provided on a one-way or a two-way basis at the customer's option.
- i. Must be able to access 711 Telecommunication Relay Service, at no charge, without using a coin or credit card.

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE

GENERAL (Continued)

A. Special Conditions (Continued)

15. The COPT Provider must affix in a clearly visible position on the face of the COPT, a registration sticker, which shall include a registration number, the name and address of the owner and the telephone number to call for repair service of the COPT.
16. The COPT Provider agrees to submit a new application form to the Utility upon transfer of ownership, relocation, or replacement of the COPT, and understands that service may be terminated by the Utility for violation of the above Service Catalog conditions.
17. The COPT Provider will be required to route all intraLATA calls from their COPT through the Utility's transmission facilities, and to route all interLATA calls from their COPT through the Utility's access facilities.
18. Coin sent-paid interLATA calls from COPT or IPP Coin Lines may be routed to any Interexchange Carrier selected by the customer who has the required coin signaling capabilities (i.e., coin recognition, coin control, etc.) to complete the call.

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE

COPT LINE SERVICE

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
A. RATES		
COPT Line Service		\$36.34
Service Charges		
Supersedure of service, per line,	\$12.26	
Records Change	11.11 ^{1,2}	
B. OPTIONAL FEATURES		
Answer Supervision, per line		4.00
C. DEFINITIONS AND REQUIREMENTS		

COPT Line Service provides an access line for use only with a coin or coinless operated customer-owned pay telephone (COPT). The COPT Line Service rate does not include a telephone set.

This service allows the customer, within the defined Service Catalog limitations, to establish the call rate for long distance calls placed from the COPT. The customer, for purposes of this service is the individual who subscribes to the access line.

Joint User Service is not furnished with COPT Line Service.

The restrictions against the use of COPT Line Service with Foreign Exchange, Wide Area Telephone Service, Centrex, Custom Calling Service, Remote Call Forward, Private Line Service and Channels for Data Transmission and all calling plans apply. (T)

Where Utility blocking is available, the Utility will not allow third number or collect calls to a COPT Line. The COPT Provider will be responsible for payment of third number or collect calls to COPT Lines where Utility blocking is not available.

Customer installed extensions must ensure the privacy of the COPT user. The Utility will not provide extensions with COPT Line Service.

The COPT Provider will be responsible to maintain a utility directory at the COPT set except that the Utility will furnish one directory at the time of installation of the COPT Line and one copy of each subsequent directory publication to the COPT Line. Coinless COPT sets are excluded from this requirement.

¹ This charge does not apply to the elements listed in Section 5, Special Condition C.

² See Section 5, Special Condition C. for applicable conditions.

 CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE

COPT LINE SERVICE (Continued)

A. RATES

COPT Coin Line Service is provided on a Fixed Rate basis. The following monthly rate is applicable for COPT Coin Line Service on a per-line basis.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Coin Line, per line		\$ 39.94
Service Charges		
Supersedure of service, per line,		\$12.26
Records Change	11.11 ^{1,2}	

B. DEFINITIONS AND REQUIREMENTS

1. Customer-Owned Pay Telephone (COPT) Coin Line Service is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for non-local Exchange Company customer-owned pay telephones.
2. COPT Coin Line Service is provided at the request of COPT provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.
3. A COPT Coin Line subscriber must use a separate COPT Coin Line for each pay telephone instrument installed and will be billed the Service Catalog rate for each line. Off-premise extensions to COPT Coin Line are not permitted.
4. Where COPT Coin Line Service is provided, any type or grade of residence or business service offered regularly at that location may also be furnished, provided such residence or business service is confined to locations solely for use by the particular establishment.
5. The Utility shall not be liable for shortages of coins deposited and/or collected from COPT Coin Line subscriber's equipment.
6. The Utility shall not be liable for end-user fraud associated with failure of the subscriber's equipment to perform.
7. COPT Coin Line Service will be provided from central offices where facilities are available.

¹ This charge does not apply to the elements listed in Section 5, Special Condition C.

² See Section 5, Special Condition C. for applicable conditions.

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE

COPT LINE SERVICE (Continued)

C. FEATURES

1. Service is provided in equal access Stored Program Control (SPC) central offices where coin line control equipment is available.
2. Service is provided on a one-way or a two-way basis at the customer's option.
3. Coin signaling, including coin collect and coin return, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.
4. Billed Number Screening (BNS) is provided for the automatic blocking via validation data bases of third number billing, collect billing, or both to the line.
5. Selective Class of Call Screening is provided to alert operator services systems (live and mechanical) that a call is originating from a COPT Coin Line which may require special handling and billing treatment.
6. Central office 900 and 976 blocking is provided.
7. Standard recorded announcements used for calls from the Utility's Public Telephone Service pay telephones are used for calls that originate from a COPT Coin Line.
8. All 0- intraLATA toll calls are handled by the Company's operator services system.

D. RESPONSIBILITY OF THE SUBSCRIBER

1. The subscriber is subject to the requirements for COPT Service as set forth in GENERAL, preceding.
2. The subscriber is responsible for the payment of all charges for outgoing sent-paid local calls and message toll telephone service calls.
3. Special billing and coin sharing arrangements between a COPT Coin Line Subscriber and another carrier are the responsibility of the COPT Coin Line subscriber.
4. It is the subscriber's responsibility-to ensure instruments used in conjunction with the COPT Coin Line Service are compatible with the Utility's network.

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE

COPT LINE SERVICE (Continued)

E. RATE REGULATIONS

1. No charge will be imposed for incoming calls.
2. Sent-paid local calls will be rated by the Central Office.
3. Operator-assisted sent-paid local calls will be rated to the end-user at the appropriate additive operator service charges as specified in Section 21. Operator-assisted non-sent paid local calls will be rated to the end-user at the appropriate additive operator service charges as specified in Section 21.
4. Operator assisted sent-paid toll calls will be rated to the end-user at the long distance rate, plus the appropriate additive operator service charges as specified in Section 21. Non-sent paid intraLATA toll calls will be rated to the end-user at the long distance rate and the appropriate additive operator service charges.
5. The appropriate Service Charges specified in Section 5 are applicable for each COPT Coin Line installed, moved, or changed, except Supersedure of Service and Record Change charges which appear under Coin Line Section 20, Special Condition A.2 of this Service Catalog.

TOLL TELEPHONE MESSAGE SERVICE

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TOLL TELEPHONE MESSAGE SERVICE

APPLICABILITY

Applicable to message toll telephone service furnished or made available by Frontier Communications of the Southwest Inc., between its points, and between its points and points reached over facilities of connecting utilities.

TERRITORY

Between points within the state of Nevada where the respective rate centers of such points are located in said state.

DESCRIPTION

A toll telephone message is a completed call or telephonic communication between two exchange stations located in different local service areas, between toll stations, or between a toll station and an exchange station to which rates are applicable in accordance with the provisions of the toll rate tariff and/or Service Catalog. This is known as two-point message telecommunications service.

 TOLL TELEPHONE MESSAGE SERVICE

RATES

A. Rate Periods and Rate Discounts

Message Toll Rate Periods and Rate Discounts are as follows:¹

Monday thru Friday²

<u>HOURS</u> ³	<u>RATE</u>	<u>DISCOUNT</u>
8:00 a.m. to 5:00 p.m.	DAY	NONE
5:00 p.m. to 11:00 p.m.	EVENING	25%
11:00 p.m. to 8:00 a.m.	NIGHT	50%

Saturday

<u>HOURS</u>	<u>RATE</u>	<u>DISCOUNT</u>
ALL	NIGHT	50%

Sunday¹

<u>HOURS</u> ³	<u>RATE</u>	<u>DISCOUNT</u>
8:00 a.m. to 5:00 p.m.	DAY	50%
5:00 p.m. to 11:00 p.m.	EVENING	25%
11:00 p.m. to 8:00 a.m.	NIGHT	50%

¹ Discounts apply to the charge for the initial minute occurring within the discount period and to all additional minutes occurring within each discount rate period, but not to the operator service charges or, if applicable, the Payphone Use Charge. Dial Charges and operator surcharges are determined from RATES, B. and C. following.

² Night rates apply on Holidays, see Holidays, Special Conditions F.8. following.

³ To, but not including.

 TOLL TELEPHONE MESSAGE SERVICE

RATES (Continued)

B. Mileage and Corresponding Rates for Different Classes of Service

Day Rate Period

Residence

Dial Station-to-Station

<u>Rate Mileage</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0-10	\$.12	\$.05
11-22	.17	.08
23-55	.24	.13
56-124	.29	.19
125-Plus	.35	.23

Business and assisted types of calls^{1,2}

<u>Rate Mileage</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0-10	\$.14	\$.05
11-22	.20	.09
23-55	.27	.14
56-124	.33	.21
125-Plus	.39	.26

¹ Assisted means all calls other than residence direct dialed calls, including but not limited to: Operator Assisted Station and Operator Assisted Person.

² Payphone Use Charge in Special Conditions F. 9., following may apply.

TOLL TELEPHONE MESSAGE SERVICE

RATES (Continued)

C. Operator Services

- Operator Services is furnished to customers upon their request to assist in the completion of calls where facilities and operating conditions permit. Service Charges are assessed on a per call basis as specified below, in addition to the Dial Station-to-Station Rate:

	<u>Per Call</u>
Busy Verification ¹	\$1.50
Busy Interrupt ¹	2.00
Operator Assisted Station to Station	2.00
Collect	2.00
Operator Assisted Person to Person	4.00
Operator Time and Charges	1.50
Operator Assisted - Corrections	2.00
Billed to Third Number	2.00

- Coin Station Service and Coin Person Service

The charge for a call paid for by coin deposit in a Frontier coin telephone is the sum of the Business two-point rates, operator assisted service charge and federal tax, rounded to the nearer multiple of \$.05.

- Payphone Use Charge

In addition to the Dial Station-to-Station Rate and the appropriate Operator Service Charges, the following charge is applicable as outlined in Special Conditions, F. 9., following:

	<u>Charge</u>
Payphone Use Charge	\$0.24

- Live Operator Fee

In addition to other operator service charges set forth in this section (or wherever the other operator service charges reside in the tariff), a Live Operator fee is applied when the customer chooses to speak with a live operator. The customer is informed by the automated system of the applicable charges prior to connection to the operator. The charge will be collected at the time of payment processing.

This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- Customer is requesting a call to an emergency service.
- Call cannot be made by the automated system.

	<u>Nonrecurring Charge</u>
Live Operator Fee, per occurrence	\$1.50

(N)(L)

(N)(L)

¹ Discontinued as of March 1, 2018.

(L) Relocated to Sheet 4.1

TOLL TELEPHONE MESSAGE SERVICE

RATES (Continued)

C. Operator Services (Continued)

SPECIAL CONDITIONS

- A. The toll service charges specified in this Service Catalog are in payment for all service furnished between the calling and the called telephones.
- B. Toll service is classified and rated as either Dial Station Service or Operator Service Charges. The service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this Service Catalog.
- C. Toll rates between points (cities, towns or localities) are based on the airline distance between rate centers. In general, each point is designated as a rate center; certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communication purposes.

Airline distances between rate centers are determined from (V) and (H) coordinates as filed by Frontier Communications of the Southwest Inc.
- D. Refer to RATES B., preceding. Opposite the mileage step which includes the mileage determined as in Special Conditions, C., above, will be found the rates for initial periods and additional minutes for all classes of service between the rate centers involved. Following the rate table are the service surcharges for Operator Services in RATES, C. 1. above.

(L)

(L)

TOLL TELEPHONE MESSAGE SERVICE

SPECIAL CONDITIONS (Continued)

E. Dial Station Service

Dial station rates apply to:

1. Sent-Paid messages dialed and completed by the customer from a residence or business telephone without the assistance of a Utility operator.
2. Sent-Paid messages placed with the assistance of a Utility operator where:
 - dial completion facilities are not available;
 - equipment or circuit conditions cause unsuccessful dial attempts;
 - the customer identifies himself as being handicapped and unable to dial;
 - the operator must identify the calling number where automatic recording equipment is not available;
 - the Utility operator reestablishes the connection after a service failure on a customer dialed call.

F. Service Charges include:

1. Busy Verification ¹ (C)

The operator, at the request of the customer, will determine the status of an exchange access line (e.g., conversation in progress) and report the status to the customer.

2. Busy Interrupt ¹ (C)

The operator, at the request of the customer and being informed that an emergency exists, will interrupt conversation on the exchange access line and inform the called party that an attempt to place a call to that line is being made.

3. Operator Assisted Station to Station

A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

4. Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

5. Operator Assisted Person to Person

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

¹ Discontinued as of March 1, 2018.

TOLL TELEPHONE MESSAGE SERVICE

SPECIAL CONDITIONS (Continued)

F. Service Charges include: (Continued)

6. Operator Assisted Time and Charges

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call.

7. Operator Assisted - Corrections

Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

8. Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

9. Coin Station Service and Coin Person Service

- a. Operator assisted station service rates apply to station messages originating at a public or semi-public telephone that are paid for by coin deposit.
- b. Operator assisted person service rates apply to person messages originating at a public or semi-public telephone that are paid for by coin deposit.
- c. The charge for a call paid for by coin deposit in a public or semi-public coin telephone is the sum of the appropriate dial station-to-station charges, operator assisted service charge and federal tax, rounded to the nearer multiple of \$.05.

10. Collection of Charges

Charges (including messenger charges) for all classes of telephone calls are billed against or collected from the calling telephone number. However, upon request, calls may be placed on a nonsent-paid basis and charges may be:

- a. Billed against or collected from the called telephone number, except a coin telephone number, if the charges are accepted at the called station;
- b. Billed against or collected from a third telephone number or account, except a coin telephone number, anywhere in the United States or Canada where such billing is accepted at the third telephone;

(L) Material relocated to Sheet 5.

(L)

(L)
(N)

(N)

(T)

(T)

(N)

TOLL TELEPHONE MESSAGE SERVICE

SPECIAL CONDITIONS (Continued)

F. Service Charges include: (Continued)

11. Time of Day and Day of Week

(T)

- a. The rate applicable is determined by the day and time (standard or daylight savings) at the rate center of the calling station when the connection is established. When a message is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.
- b. Discounts for Day, Evening and Night reduced rate periods stated in RATES, A., preceding, are applied to that portion of the messages occurring within the rate discount periods. For all classes of service the discount is applied only to the sum of the initial minute and additional minute charges in each rate period and the results are then totaled.

12. Initial Minute; Additional Minutes

(T)

Rates are quoted in terms of initial minute and additional minutes.

a. Initial Minute

Initial Minute rates shown in RATES, B., preceding are for connections of one minute or any fraction thereof.

b. Additional Minutes

Additional Minutes rates shown in RATES, B., preceding are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

TOLL TELEPHONE MESSAGE SERVICE

SPECIAL CONDITIONS (Continued)

F. Service Charges include: (Continued)

13. Timing of Messages – Chargeable Time (T)

- a. Chargeable time for calls placed on a dial, operator or coin station basis begins when connection is established between the calling station and the called station or private exchange switched.
- b. Chargeable time for calls placed on an operator person basis begins when connection is established between the person calling and the particular person called, another party acceptable to the person calling or the private branch exchange extension station called or mobile unit.
- c. Chargeable time for all messages ends when the calling station “hangs up” thereby releasing the network connection. If the called station “hangs ups” but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Utility operator.

14. Holidays (T)

New Years Day ¹	January 1
Independence Day ¹	July 4
Labor Day	the first Monday in September
Thanksgiving Day	the fourth Thursday in November
Christmas Day ¹	December 25

15. Payphone Use Charge (T)

The Payphone Use Charge applies to all completed non-sent paid calls placed from pay telephones. Non-sent paid is defined as a call that is placed without advance deposit of currency at the payphone. The Payphone Use Charge will apply in addition to the appropriate Operator Service Charges specified in this Service Catalog under Special Conditions F.2., and RATES, C. 1. (T)

¹ If this legal holiday falls on a date other than that shown, the night rate would apply on such legal holiday.

WIDE AREA TELEPHONE SERVICE

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WIDE AREA TELEPHONE SERVICE

APPLICABILITY

Applicable to wide area telephone service furnished or made available by Frontier Communications of the Southwest Inc., between its points, and between its points and points reached over facilities of connecting utilities.

TERRITORY

Between points within the state of Nevada where the respective rate centers of such points are located in said state.

RATES

CONCURRENCE NOTICE

Frontier Communications of the Southwest Inc., assents to, adopts, and concurs in the Wide Area Telephone Service AT&T Nevada Guidebook, Part 20, Section 10, together with amendments thereto and successive issues thereof, and hereby makes itself a party thereto until this authority is revoked by cancellation of this concurrence notice by formal and official notice of the Public Utilities Commission of Nevada.

(T)

INTRAEXCHANGE PRIVATE LINE SERVICE

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INTRAEXCHANGE PRIVATE LINE SERVICE

DEFINITION OF TERMS

This Service Catalog contains general regulations that apply to intraexchange private line services and channels. Definitions are included in this Service Catalog to explain terms and phases used.

Accessories:

Devices which are mechanically attached to, or used with, the facilities furnished by the Utility and which are independent of and not coupled acoustically or electrically, either directly or inductively, to the communications path of the exchange or toll network.

Authorized User

An "Authorized User" is a person, firm or corporation (other than the customer) on whose premises a station on the private line service or channel is located and who may communicate over the private line or channel according to the terms of this Service Catalog. An authorized user must be specifically named in the service contract.

Base Rate Area

The term "Base Rate Area" refers to the more closely built up section of the exchange area in which the base rates for exchange service apply without mileage charges.

Baud

The term "Baud" denotes a unit of signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in bauds is the number of signal elements per second.

Bridging Connection

The term "Bridging Connection" as used in connection with program transmission channels (Schedules C, D and E) indicates amplifying equipment and services, which may be required to connect a station, or to connect an additional station at a terminal point.

Channel

The term "Channel" denotes a path for electrical transmission between two or more stations, or channel terminations in Utility offices furnished by wire, radio or a combination thereof.

The term "Channel" as used in connection with program or video transmission channels also denotes a path for electrical transmission at broadcasting frequencies from one station to another station from which program or video material is rebroadcast or retransmitted.

INTRAEXCHANGE PRIVATE LINE SERVICE

DEFINITION OF TERMS (Continued)

Communications Systems

The term "Communications System" denotes channels and other facilities which when not connected to private line services or channels are capable of two-way communications between customer-provided terminal equipment.

Connecting Arrangement

The term "Connecting Arrangement" denotes the equipment provided by the Utility to accomplish the direct electrical connection of customer-provided facilities with facilities of the Utility, or the direct electrical connection of Utility facilities.

Continuous Property

A property owned or leased by the customer or authorized user where all portions may be served without crossing a public thoroughfare or the property of another. Property of a customer or authorized user when divided by a public thoroughfare is considered continuous, provided the customer or authorized user furnishes, at his expense, an underground or enclosed overhead passageway suitable for the running of Utility facilities between the portions of the property separated by the public thoroughfare.

Contract

The term "Contract" refers to the service agreement between a customer and the Utility under which facilities for communication between specified location, for designated periods, and for the use of the customer and the authorized users specifically named in the contract are furnished in accordance with the provisions of the Utility's regulations and Service Catalog.

Coordinating Facilities

The term "Coordination Facilities" denotes those used for communication between stations on program network to enable the customer to pass information necessary for the proper handling of his programs.

Customer

The term "Customer" refers to the person, firm or corporation who is responsible for the payment charges and the compliance with the rules and regulations of the Utility.

Customer-Provided Terminal Equipment

Denotes devices, apparatus, and their associated wiring, provided by a customer or authorized user, which are used with the network control signaling unit or other station equipment furnished by the Utility and does not include customer-provided communications systems.

INTRAEXCHANGE PRIVATE LINE SERVICE

DEFINITION OF TERMS (Continued)

Data Access Arrangement

Denotes a protective connecting arrangement for use with the network control-signaling unit. The protective connecting arrangement may be located either on the customer' premises and/or, at the Utility's option, in the Utility's central office.

Direct Electrical Connection

Denotes a physical connection of the electrical conductors in the communications path.

Equalization

Equalization is the procedure applied to a program transmission channel so that the component frequencies of the program material transmitted have about the same relationship a the two ends of the channel.

Exchange

The telephone system, including plant and equipment, by means of which local or exchange service is furnished to subscribers within a defined area, and also by means of which, in conjunction with interexchange plant and equipment, toll or long distance service is furnished.

Exchange Area

The area within which any subscriber serviced by the exchange telephone system may communicate with any other subscriber within that area and served by the same exchange system, without the application of toll rates.

Hertz

An electrical term meaning one cycle per second.

Interface

Denotes that point on the premises of the customer or authorized user at which provision is made for connection of other than Utility-provided facilities to facilities provided by the Utility.

Intraexchange Channel

The term "Intraexchange Channel" applies to a channel, which connects within the exchange in which stations or channel terminations in Utility offices are located.

INTRAEXCHANGE PRIVATE LINE SERVICE

DEFINITION OF TERMS (Continued)

Local Channel

The term "Local Channel" applies to a channel connecting two or more stations within an exchange area as specified in this Service Catalog.

The term "Local Channel" as used in connection with video transmission channels also denotes a channel between two stations in an exchange area.

Local Loop

Channel facilities, including drop, between the first termination on a premises of the customer of a channel or service between points on noncontinuous property, and the principle central office of the exchange in which that premises is located. A Local Loop is required for each first termination of a service or channel on a given premises not on the same continuous property. Utility-provided station equipment is not included in a local loop.

Network Control Signaling

Denotes the transmission of signals used in the exchange and toll network which performs functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of the central office equipment in the exchange and toll network.

Network Control Signaling Unit

Denotes the terminal equipment furnished, installed and maintained by the Utility for the provision of network control signaling.

Network for Program Transmission and Video Transmission Channels

The term "Network" as used in connection with program transmission and video transmission channels denotes the channel facilities connecting two or more stations of a customer when at all times or at certain times the stations form a distinct operating group.

Premises

The term "Premises" refers to the space occupied by a customer or authorized user in a single building or in connecting buildings not separated by a public highway. Connecting buildings mean the same roofline or common basement - not just available conduit space or a passageway.

Principal Central Office

The term "Principal Central Office" refers to the central office in a single office exchange, or to that office (usually the toll office) of a multi-office exchange.

INTRAEXCHANGE PRIVATE LINE SERVICE

DEFINITION OF TERMS (Continued)

Private Branch Exchange

A "Private Branch Exchange," or Private Branch Exchange System, is an arrangement of equipment consisting of a switchboard with an operating telephone situated on a customer's premises, stations connected with the switchboard, and connected by trunks with a central office, providing for intercommunication between these stations, and for communication with the general exchange system of the Utility and for toll service.

Private Line

A "Private Line" consists of the channels (intraexchange) and station equipment furnished to a customer as a unit, that is, without intermediate switching arrangements.

Private Line Network

A "Private Line Network" consists of two or more private line units of the same type contracted for by one customer and reaching one or more common service points. The lines may be operated separately or they may be connected or connectable by means of a switching arrangement.

Service Point

The term "Service Point" when used in connection with customer-provided communications channels denotes the point on the customer's or authorized user's premises where channels provided by or furnished to the customer are terminated in transmitting and receiving terminal equipment or in switching equipment used, at least in part, for communications with stations or customer-provided terminal equipment located on the premises.

Single and Duplex Service

The term "Single Service" denotes service, which provides for transmission alternately in either direction, or for transmission in one direction only. The term "Duplex Service" denotes service which provides for simultaneous transmission in both directions.

INTRAEXCHANGE PRIVATE LINE SERVICE**DEFINITION OF TERMS (Continued)****Station**

The term "Station" as used in connection with private line services designates the transmitting and receiving equipment, located on the premises of a customer or authorized user and connected for private line service. The "main station" is the equipment at such a location, which has been designated by the customer as the principal location; an "extension station" is the equipment connected to the same service at any other location on the same premises.

The term "Station" as used in connection with channels denotes the premises of a customer or authorized user at which the channel terminates. The "main station" is the termination at the location designated by the customer as the principal location; an "extension station" is a termination of the same channel at any other location on the same premises.

In connection with program and video transmission channels, the term "Station" also includes points designated by a customer on premises other than those of the customer or an authorized user at which material is transmitted to or received from a program or video transmission channel. A point of connection of the Utility intraexchange channels is not considered to be a station.

Studio

The term "Studio" as used in connection with program and video transmission channels indicates fixed premises of the customer in which program or video material regularly originates for transmission to loudspeakers or television viewers and at which location personnel of the customer are present. The term "Studio" excludes all location where the subject matter to be transmitted is not originated primarily for program or video transmission purposes.

Telephone Viewer

The term "Television Viewer" as used in connection with channels for video transmission denotes a type of equipment provided by a customer to receive signals from video transmission channels and to convert such signals to visual images.

Terminal

The term "Terminal" designates each of the two stations connected on a private line, which are the farthest apart via the selected pricing route.

INTRAEXCHANGE PRIVATE LINE SERVICE

UNDERTAKING OF THE TELEPHONE COMPANY

APPLICABILITY

The general regulations and definitions apply to interexchange private line services and channels furnished by Frontier Communications of the Southwest Inc., hereinafter referred to as the Utility, within the territory served in Nevada and are in addition to the rates and specific conditions contained in the particular Service Catalog sections listed below governing the respective services and channels.

General Regulations

Channels

SCOPE OF SERVICE

- A. Interexchange Service or Channels Between Stations Within the Same Exchange Area.
 - 1. Intraexchange Private Line Telephone Service, or Channels designated as local Service is provided between stations or terminations, all of which are within the same Exchange Area.
 - 2. Interexchange Private Line Telephone Service and Channels may terminate in telephone stations or key systems, but will not be terminated in Private Branch Exchange (PBX) or Centrex systems, or cord operated telephone answering equipment.
 - 3. To connect Customer-Provided PBX or Utility-provided Centrex Systems within the same Exchange, rates and regulations for Tie Line Service will apply.

- B. Service Arranged for Communication Among 3 or More Stations.

Private Line Telephone Service may be arranged so persons at 3 or more stations on a Multi-point Intraexchange Private Line, or Intraexchange Private Line network may converse simultaneously.

- C. Channels for the Remote Operation and Control of Radiotelephone Stations

Channel facilities of the following types may be furnished under this Service Catalog for use with a private land radiotelephone station, used for transmission of speech to mobile radiotelephone receiving stations, or for transmission of speech from a private land radiotelephone transmitting station:

- 1. Channels of a grade similar to those furnished for Intraexchange Private Line Telephone Service, or
- 2. Channels for combined voice transmission and control purposes:

Intraexchange channels of the grades referred to in C1 above, between stations, may be used by the customer alternately or simultaneously for voice transmission and for remote control and indicating purposes. The customer may use such Intraexchange Channels to create additional Channels for remote control and indicating purposes.

INTRAECHANGE PRIVATE LINE SERVICE**UNDERTAKING OF THE TELEPHONE COMPANY (Continued)****SCOPE OF SERVICE (Continued)****D. Alternate Use of Private Line Telephone Service Channels as Channels for the Remote Operation and Control of Radiotelephone Stations:**

1. Channels furnished by the Utility with Intraexchange Private Line Telephone Service may be used, where facilities and operating conditions permit, on an alternate basis as Channels for the remote operation and control of private land radiotelephone stations established for communications with mobile units. The customer may switch the Channels from one use to the other, but only one type of use can be made at one time. During such alternate use the provisions of A3. above apply.
2. The customer is required to furnish the power necessary to operate the radio apparatus.

E. Alternate Use of Private Line Telephone Service Channels as Channels for Remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes:

1. Channels furnished by the Utility with Intraexchange Private Line Telephone Service may be used, where facilities and operating conditions permit, on an alternate basis as Channels for Remote Metering, Supervisor Control, and Miscellaneous Signaling purposes.
2. The customer may switch the Channels from Private Line Telephone Service use to Channels for Remote Metering, Supervisory Control, and Miscellaneous Signaling purposes, or vice versa, but only one type of use, Private Line Telephone Service or Channels for Remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes, can be made at one time.
3. During such alternate use for Remote Metering, Supervisory Control, and Miscellaneous Signaling purposes the regulations in Series 3000 Channels apply. The Channels are not permitted to be connected to Private Branch Exchange, extension stations, or local or toll Central Office lines.
4. The customer is required to furnish the power necessary to operate the Remote Metering, Supervisory Control, and Miscellaneous Signaling equipment.

F. Data Transmission

Channels furnished under this schedule for full period and Intraexchange Private Line Telephone Service or Channels, and for Channels when used alternately for Private Line Telephone Service or Channels, may be used for data transmission subject to the provisions of Classifications of Rates.

INTRAEXCHANGE PRIVATE LINE SERVICE

UNDERTAKING OF THE TELEPHONE COMPANY (Continued)

SCOPE OF SERVICE (Continued)

G. Channel Conditioning

Channel conditioning arrangements may be provided for Channels furnished under this schedule in accordance with Classifications of Rates.

H. Alternate Use of Intraexchange Private Line Telephone Service Channels as Channels for Data Transmission - (Schedule 4)

1. Channels furnished by the Utility with 2-point Intraexchange Private Line Telephone Service may be used, where facilities and operating conditions permit, on an alternate use basis as Channels for Data Transmission - Schedule 4. Such alternate use will be permitted only when the station location for both the primary and alternate use are common.
2. The customer may switch the Channels from Private Line Telephone Service use to use as Channels for Data Transmission, or vice versa, but only one type of use can be made at one time.
3. During such alternate use for data transmission the provisions stated in Classification of Rates apply.

I. Private Line Teletypewriter Channels

1. All facilities required for these Channels are furnished by the Utility, except the customer is required to furnish the power necessary to operate the teletypewriter equipment.

Private Line Teletypewriter Channels are provided:

- On intraexchange service between stations within the same Exchange Area, and the service is furnished for 24 hours per day, 7 days per week.
2. Teletypewriter station equipment must operate at a line signaling speed not to exceed the specified for the channel facilities furnished.

J. Training Messages

The Utility offers the use of its facilities for communications between its customers.

K. Facilities of Other Companies

Those regulations contemplate the securing of facilities of other companies by the Utility within exchange areas and at other places where the Utility has no facilities available, in order that the Utility may furnish to the customer a complete private line service or channel between the specified stations.

INTRAEXCHANGE PRIVATE LINE SERVICE

UNDERTAKING OF THE TELEPHONE COMPANY (Continued)

LIMITATIONS

A. PRIORITY OF SERVICE

In case a shortage of facilities exists at any time either for temporary or protracted periods, the establishment of message toll telephone shall take precedence over all others.

B. GENERAL

1. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Utility, and of the other uses for which facilities may be furnished him by the Utility, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Utility, the services and facilities furnished by the Utility are subject to the terms, conditions and limitations herein specified and to such particular terms, conditions and limitations as are set out in the General and Local Exchange Tariff No. 4-C and/or Service Catalog applicable to particular services and facilities. (T)

2. The liability of the Utility for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service, channels or other facilities and not caused by the negligence of the customer, or of the Utility in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission occurs. (T)

3. The Utility shall be indemnified and saved harmless by the customer against claims for libel, slander or the infringement of copyright arising from the material transmitted over the channels; against claims for the infringement of patents arising from combining with, or using in connection with, channels of the Utility apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the channels provided by the Utility.

4. When the lines of other telephone companies are used in establishing connections to points not reached by the Utility lines, the Utility is not liable for any act or omission of the other telephone companies.

C. DEFACEMENT OF PREMISES

The Utility is not liable for any defacement of or damage to the premises of a customer (or authorized user) resulting from the attachment of the Utility's apparatus and associated wiring on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Utility.

INTRAEXCHANGE PRIVATE LINE SERVICE

UNDERTAKING OF THE TELEPHONE COMPANY (Continued)

PROVISION OF SERVICE

A. THE SERVICE

Private line service is that of furnishing, for the communication purposes of the customer and authorized users, channels and facilities between specified locations for a continuous period. This service is furnished on a contract basis subject to the availability of such facilities and the requirements of the Utility's message toll telephone service.

B. THE FURNISHING OF CHANNELS

Channels are electrical paths suitable for the purpose furnished and are derived in such manner as the Utility may elect. The Utility will furnish channels for specific purposes between two or more designated premises, as described hereinafter, on a contract basis, subject to the availability of facilities and the requirements of the Utility's message toll telephone, and subject to such other conditions as are specified in these regulations and in the particular General and Local Exchange Tariff No. 4-C and/or Service Catalog governing the respective channels.

(T)
(T)

Except as otherwise specified, it is contemplated that the customer will provide all station apparatus used with the channel exclusive of the equipment necessary to derive the channel furnished.

When portions of private line services and channels are furnished by another telephone company under its rates and regulations, the rates and regulations of such company apply to the portions of services and channels which it furnishes.

C. COMBINATIONS OF CHANNELS USED FOR A SINGLE PURPOSE

Where a combination of two or more channels is necessary to provide channel facilities for a single purpose, charges are determined upon the basis of the types and number of channels required.

D. PROVISION OF EQUIPMENT

All equipment and apparatus necessary for the provision of a given service is furnished by the Utility; no line, instrument, appliance or apparatus (not furnished by the Utility) shall be attached to or connected with the facilities furnished by the Utility, whether physically, by induction or otherwise, except as provided in the General and Local Exchange Tariff No. 4-C and/or Service Catalog. In case any such unauthorized attachment or connection is made, the Utility shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachment or connection; or to terminate the service.

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INTRAEXCHANGE PRIVATE LINE SERVICE

UNDERTAKING OF THE TELEPHONE COMPANY (Continued)

SPECIAL CONSTRUCTION, EQUIPMENT AND ARRANGEMENTS

A. APPLICATION OF CONSTRUCTION CHARGES

1. General

- a. All rates and charges quoted in the General and Local Exchange Tariff No. 4-C and/or Service Catalog of the Utility provide for the furnishing of service or channels when suitable facilities are available or where the construction of the necessary facilities does not involve unusual costs. (T)
- b. When the revenue to be derived from the service or channels is not, in the opinion of the Utility, sufficient to warrant the Utility assuming the unusual costs of providing the necessary construction, the customer may be required to pay all or a portion of such costs, the amount depending upon the circumstances in each case.
- c. When construction is provided by a connecting telephone company, charges made to the customer will be based on the charges of the connecting telephone company.
- d. Where a customer is so located that it is necessary to use private right-of-way to furnish a service or channels and the Utility is unable to obtain the required right-of-way without cost, the customer may be required to pay the entire costs involved in securing and retaining such right-of-way.
- e. When attachments are made to poles of other companies, the additional cost to the Utility of such attachments is borne by the customer.
- f. Title to all construction provided wholly or partly at a customer's expense is vested in the Utility.
- g. Construction charges are payable at the time application for service or channel is signed or when the account is rendered, at the option of the Utility.

INTRAEXCHANGE PRIVATE LINE SERVICE

UNDERTAKING OF THE TELEPHONE COMPANY (Continued)

SPECIAL CONSTRUCTION, EQUIPMENT AND ARRANGEMENTS (Continued)

A. APPLICATION OF CONSTRUCTION CHARGES (Continued)

2. Types of Construction Specified by Customer

When underground construction is desired by the customer where aerial facilities ordinarily would be provided without a construction charge to the customer, the following regulations apply:

- a. Where cable is laid in conduit, the underground conduit is constructed and maintained by or at the expense of the customer. The construction charge made to the customer is based on the cost of the underground cable, including the cost of installing the cable, less the estimated cost to the Utility of installing such aerial facilities as would be required for similar use. the underground conduit shall be constructed in accordance with plans and specifications furnished by the Utility.
- b. The duct or ducts required in the underground conduit by the Utility are reserved for its exclusive use.
- c. When cable is laid in a trench, the construction charge made to the customer is based on the cost of the cable including the cost of installing the cable less the estimated cost to the Utility of installing such aerial plant as would be required for similar use.
- d. Cable installed in conduit or trench will be maintained and replaced at the expense of the Utility. However, repairs to or replacements of cable made necessary by damages caused by the customer, his employees or representatives or water freezing in improperly drained conduits will be at the customer's expense.

When indirect routing or a type of construction not ordinarily required is provided at the customer's request, in cases where facilities would ordinarily be provided without construction charge to the customer, the excess cost of the construction is borne by the customer.

INTRAEXCHANGE PRIVATE LINE SERVICE

UNDERTAKING OF THE TELEPHONE COMPANY (Continued)

SPECIAL CONSTRUCTION, EQUIPMENT AND ARRANGEMENTS (Continued)

A. APPLICATION OF CONSTRUCTION CHARGES (Continued)

3. Changes from Aerial to Underground Facilities

Where aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the change from aerial to underground is made subject to the following conditions:

- a. The underground conduit or trench is provided in accordance with A. 2., preceding.
- b. The customer is charged the cost of dismantling and removing the aerial facilities.
- c. The customer is charged the cost of the cable including its installation in the conduit or trench.
- d. The cable is maintained and replaced at the expense of the Utility. However, repairs to or replacements of cable made necessary by damages caused by the customer, his employees or representatives or by water freezing in improperly drained conduits will be at the customer's expense.

B. OTHER EQUIPMENT AND ARRANGEMENTS

Equipment and arrangements requested by the customer and not otherwise provided for, are furnished wherever possible, if facilities are available and if not detrimental to any of the services furnished by the Utility, and additional charges based upon the costs incurred, apply.

INTRAEXCHANGE PRIVATE LINE SERVICE

OBLIGATIONS OF THE CUSTOMER

CUSTOMER RESPONSIBILITIES

A. PROVISION OF COMMERCIAL POWER, WIRING AND CONDUIT

1. Where a commercial power is required in the operation of equipment and service on the premises of the customer or authorized users, the customer shall be responsible for provision of the necessary power wiring and power outlets on each premises and the electrical energy for operating the apparatus provided by the Utility.
2. Where concealed Utility wiring is required on the premises of the customer or authorized users, the customer shall be responsible for provision of the necessary outlet boxes and conduit.
3. The provision of any special structural work required for supporting Utility equipment or wiring, on the premises of the customer or authorized users, shall be the responsibility of the customer.

B. USE OF THE SERVICE OR CHANNELS BY CUSTOMER

The service or channel is intended only for communications in which the customer or an authorized user has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by them or either of them from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others. The contract or any rights acquired thereunder by the customer may not be assigned or in any manner transferred.

C. ESTABLISHING IDENTITY

1. The calling party (or customer) shall establish his identity in the course of any communication as often as may be necessary.
2. The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

D. OWNERSHIP AND USE OF EQUIPMENT

Equipment and lines on the premises of a customer (or authorized user) furnished by the Utility, are the property of the Utility, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting or repairing the equipment and lines, or upon termination of the service or channel, for the purpose of removing such equipment and lines.

INTRAECHANGE PRIVATE LINE SERVICE

OBLIGATIONS OF THE CUSTOMER (Continued)

REARRANGEMENTS AND REPAIRS

All ordinary expense of maintenance and repairs, in connection with equipment, facilities and services furnished by the Utility, unless otherwise specified in the Utility's tariffs and/or Service Catalog, is borne by the Utility. In case of damage, loss or destruction of any of the Utility's facilities or equipment due to the negligence or willful act of the customer (or authorized user) and not due to ordinary wear and tear or to fire or other causes beyond the control of the customer, the customer shall be responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition. A customer (or authorized user) may not rearrange, disconnect, remove or attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any apparatus or wiring installed by the Utility, except upon the written consent of the Utility.

Moves and changes of equipment, apparatus and wiring on the premises of the customer or authorized user, performed by the Utility at the request of the customer, will be subject to the charges as shown under Nonrecurring Charges.

PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE

PAYMENT OF CHARGES AND DEPOSITS

A. ADVANCE PAYMENTS

Applicants for service or channels who have no account with the Utility or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment at the time the application is signed, equal to the installation charges and at least one month's charges for the service or channels provided.

The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

B. PAYMENT FOR SERVICES

The customer is required to pay all charges for service and channels in accordance with the Utility's regular billing and collection practices. All charges for service and channels are payable only in lawful money of the United States or gift certificates issued by the Utility.

For the purpose of administering billing with respect to the determination of charges for a fractional part of a month, billing adjustments and allowances for interruptions, every month is considered to have thirty days.

INTRAEXCHANGE PRIVATE LINE SERVICE**PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE (Continued)****PAYMENT OF CHARGES AND DEPOSITS (Continued)****C. DEPOSITS**

The Utility may, in order to safeguard its interests, require an applicant or a customer to make a suitable deposit to be held by the Utility as a guarantee of the payment of charges. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Utility's regulations as to advance payments and the prompt payment of bills on presentation. At such time as the contract is terminated the amount of the deposit is credited to the customer's account and any credit balance, which may remain is refunded. At the option of the Utility such a deposit may be refunded or credited to the customer at any time prior to termination of the contract.

The Utility will pay interest on deposits at the rate computed, as set forth in Section 1, Chapter 704.655 of NRS, from the date of deposit until the date of settlement or withdrawal of deposit. Where such deposit remains for a period of one year or more and the person making the deposit continues to be a consumer, the interest on the deposit at the end of the year shall be either paid in cash to the depositor or applied to the depositor's account, as the depositor may desire. (T)

D. TEMPORARY SERVICE OR CHANNELS OR SPECULATIVE PROJECTS

The Utility will furnish temporary service or channels, or service or channels to speculative projects, under the following conditions:

1. The customer for such service or channel may be required to pay to the Utility in advance or otherwise, as the Utility may elect, the net cost of installing and removing any facilities necessary in connection with furnishing of such service or channel by the Utility.
2. Each customer for a service or channel may be required to deposit with the Utility, before the service or channel will be furnished, a sum of money equal to the estimated amount of the Utility's bill for such service or channel, or otherwise, to secure in a manner satisfactory to the Utility, the payment of any bills which may accrue by reason of such service or channel so furnished or supplied.
3. Nothing in this regulation shall be construed as limiting or in any way affecting the right of the Utility to collect from the customer any other or additional sums of money, which may become due and payable to the Utility from the customer by reason of the service or channels furnished or to be furnished hereunder.
4. The provisions of this regulation apply not only to new services and channels but also to services and channels which, during the life of the service or channel, or found to be or have become, since the service or channel was applied for, of a temporary nature or are for use in connection with a speculative project, even though at the time of application the provisions of this regulation were not applied.

INTRAEXCHANGE PRIVATE LINE SERVICE

PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE (Continued)

PAYMENT OF CHARGES AND DEPOSITS (Continued)

E. STANDARD OF TIME

In computing charges Standard Time is employed. However, service or channels will be furnished on Daylight Saving Time during the period such time is in effect, at the request of the customer, without change in charge, if facilities are available.

CANCELLATION FOR CAUSE

Upon nonpayment of any sum due the Utility or upon a violation of any of the conditions governing the furnishing of a service or channel, or upon the use of any service or channel for the purpose of performing any service in competition with the service which the Utility or its connecting companies may now or hereafter furnish, the Utility may, by notice in writing to the customer, without incurring any liability, discontinue the furnishing of said service or channel and terminate the contract.

MINIMUM SERVICE PERIOD AND FRACTIONAL RATES AND CHARGES

Unless otherwise indicated in a particular tariff and/or Service Catalog the minimum contract period of a service or channel is one month except when temporary service is furnished or when the cost of construction is such as to necessitate a longer contract period. In the latter case the Utility may require execution of a contract with a minimum period greater than one month.

CANCELLATION OF APPLICATION FOR SERVICE

When an application for service or channels is cancelled by the applicant before installation work is started, no installation charge applies. When installation work has been completed, the installation charge shall be as provided. When installation work has been started but not completed, such proportion of the installation charge shall apply as the work performed bears to the total work required.

When an application for service or channels is cancelled by the applicant before service is started, a minimum contract period does not apply except when construction is involved.

CHANGE IN SERVICE ARRANGEMENTS

When a change in service arrangements involves the continued use by the customer of facilities furnished by the Utility, installation charges, as provided in this Service Catalog listed under Scope do not apply to the facilities continued in use. The minimum contract period as provided in the Utility's General and Local Exchange Tariff No. 4-C, Rule No. 4 and/or Service Catalog, for the facilities continued in use is determined from the date of initial installation thereof.

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TEMPORARY SURRENDER OF A PRIVATE LINE SERVICE

Periodically, at a time agreeable to both the customer and the Utility, the facilities provided by the Utility shall be available to the Utility to make such tests and adjustments as may be necessary to maintain them in satisfactory operating condition; no interruption allowance will be made to the customer for the time during which such tests and adjustments are made.

INTRAEXCHANGE PRIVATE LINE SERVICE

USE

A. USE OF CHANNELS BY CUSTOMER

1. The customer may not create additional channels from facilities provided by the Utility, except as provided in this Service Catalog.
2. The Utility may, upon suitable notification to the customer, make such tests and inspections as may be necessary to determine that the above requirements are being complied with in the installation, operation and maintenance of customer-provided equipment. The Utility may interrupt the channel if at any time such action should become necessary in order to protect any of its services because of departure from these requirements.
3. The channels and equipment shall not be connected either directly or indirectly with channel facilities provided other than by the Utility, except as set forth in this Service Catalog or authorized by the Utility.

B. USE OF SERVICE FOR UNLAWFUL PURPOSES

The Utility shall refuse to establish service for any applicant, and it shall discontinue and disconnect service to a customer, whenever it has reasonable cause to believe that the use made or to be made of the service, or the furnishing of service to the premises of the applicant or customer, is prohibited under any law, ordinance, regulation, or other legal requirement, or is being or is to be used as an instrument, directly or indirectly, to violate or to aid and abet the violation of the law. A written notice to the Utility from any official charged with the enforcement of the law stating that such service is being used or will be used as an instrument to violate or to aid and abet the violation of the law is sufficient to constitute such reasonable cause.

FOR DIFFERENT TYPES OF TRANSMISSION ON AN ALTERNATE USE BASIS

A. GENERAL

Certain combinations of services furnished on an alternate use basis are covered in this Service Catalog under channels, and may be obtained only in accordance with the provisions of this Service Catalog. Channel facilities furnished may be used for other communication purposes for which such facilities are suited, subject to the provisions set forth below and to the other provisions of this Service Catalog.

Series 1000 Channels

Series 2000 Channels

Series 3000 Channels

INTRAEXCHANGE PRIVATE LINE SERVICE

USE (Continued)

FOR DIFFERENT TYPES OF TRANSMISSION ON AN ALTERNATE USE BASIS (Continued)

A. GENERAL (Continued)

1. The frequency range of the electrical current or voltages required for such use must fall within the normal frequency range involved in the use for which the channel facilities are furnished under the specific Service Catalog set forth in the preceding.
2. The purpose or purposes for which the channel facilities are used must be made known to the Utility prior to such use.
3. Station equipment and station wiring in connection with the alternate use will be furnished by the customer subject to the regulations specified under "Use of Channels by Customer."
4. Connection of channel facilities to order facilities furnished by the Utility may not be set up at central office switchboards, private branch exchanges or other switching arrangements if such connection would involve a use other than those for which the switchboards or other switching arrangements are furnished.
5. In case one of the purposes for which the channel facilities are to be used requires a type of channel for which a higher rate applies than for the other purpose or purposes, the higher channel rate applies.

CONNECTIONS INVOLVING PRIVATE LINE SERVICES

A. CONNECTIONS WITH EXCHANGE OR TOLL FACILITIES

Except as expressly provided in the Service Catalog, the Utility will not permit the customer or authorized user to use the private line facilities or equipment in connection with central office exchange service lines or toll service lines of the Utility or any other telephone company without the Utility's consent.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS

SPECIAL CONDITIONS

A. In addition to the Special Conditions and Definitions applicable to Private Line Services and Channels, the following Special Conditions apply to Channels for Data Transmission.

1. Description of Channels and Schedule Classifications
Channel Facilities Furnished

- Channels for Data Transmission are furnished between specified premises for the transmission of signals generated by customer-provided data processing equipment. The Channels are of the following classifications:

- Schedule O

Low frequency Channels suitable for the transmission of direct current mark-space signal pulses up to a rate of 30 bauds.

- Schedule 1

Channels similar in transmission characteristics to those furnished for 60-speed Private Line Teletypewriter Service and suitable for the transmission of signal pulses at rates up to 45 bauds.

- Schedule 2

Channels similar in transmission characteristics to those furnished for 75-speed Private Line Teletypewriter Service and suitable for the transmission of signal pulses at rates up to 55 bauds.

- Schedule 3

Channels similar in transmission characteristics to those furnished for 100-speed Private Line Teletypewriter Services and suitable for the transmission of signal pulses at rates up to 75 bauds.

- Schedule 3A

Channels similar in transmission characteristics to the 150 baud Channel furnished for Private Line Teletypewriter Service and suitable for transmission of binary signals at rates up to 150 bauds.

- Schedule 4

Channels similar in transmission characteristics to those Channels furnished for Private Line Telephone Service are furnished for the transmission of data signals.

2. Channels Limitations

The number of stations that may be connected and the distance over which satisfactory transmission is possible is limited by operating and transmission factors.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

SPECIAL CONDITIONS (Continued)

A. (Continued)

3. Channels Between Stations All Within the Same Exchange Area

Channels will be furnished for 2-point and Multi-point service. These Channels are furnished for transmission in 1 direction (HDX) or for simultaneous (FDX) or nonsimultaneous transmission in both directions.

4. Channels furnished under this Service Catalog may be used only with terminal equipment.

5. Daily Period of Time for Which Service is Furnished

Channels for Data Transmission are furnished on a 24-hour per day, 7-day per week basis.

B. Use and Connection of Channels

1. Channels for Data Transmission furnished under this Service Catalog are not permitted to be used for any purpose for which services or channels are offered in this Utility's other tariffs and/or Service Catalog, except they may be used for:

The creation of additional Channels as authorized in AT&T Nevada Guidebook, Part 15, Section 2, and except Part 2, Section 9 Channels may be used for telephotograph (facsimile) transmission purposes. (T)
(T)

2. Channels for Data Transmission furnished under this Service Catalog, including Channels created therefrom, are not permitted to be connected with facilities furnished for Exchange service or message toll service, or with facilities furnished for any other classification of Private Line Service or Channel except Schedules 0, 1, 2, 3 and 4 Channels for Data Transmission furnished the customer under this Service Catalog, and Channels created therefrom as authorized in the preceding paragraph.

3. When voice communication is desired alternately with data transmission, channels furnished by the Utility with Private Line Telephone Service may be used on an alternate use basis as Channels for Data Transmission – Schedules 0, 1, 2, 3, and 4 as provided under Classifications and Rates.

4. When telephotograph (facsimile) transmission is desired, Schedule 4 Channels may be used for normal black and white transmission without the use of a Dataphone data set. Where picture transmission refinements are required, a suitable Dataphone data set should be used.

5. The customer shall be responsible for ordering and specifying the type of data channel, the conditioning, and the Dataphone data set considered suitable for operation with the data processing equipment; the undertaking of the Utility is to furnish the types of Channels as ordered and specified by the customer.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

SPECIAL CONDITIONS (Continued)

C. Private Line Channel Types

<u>Schedule</u>	<u>Grade</u>	<u>Type</u>
Schedule 0	Up to 30 baud	Type 1001
Schedule 1	Up to 45 baud (60 speed teletypewriter)	Type 1002
Schedule 2	Up to 55 baud (75 speed teletypewriter)	Type 1002
Schedule 3	Up to 75 baud (100 speed teletypewriter)	Type 1005
Schedule 3A	Up to 150 baud	Type 1006
Schedule 3A	Low speed signaling system (McCulloh Loop)	Type 1009C
Schedule 3A	Voice	Type 2001
Schedule 3A	Remote operation of radio telephone (RTO)	Type 2002
Schedule 3A	Foreign Exchange (FX or FEX)	Type 2006
Schedule 3A	Voice grade signal channel	Type 3001
Schedule 4	Voice grade data	Type 3002

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

NONRECURRING CHARGES

A. MOVE AND CHANGE CHARGES

This Service Catalog contains the charges and conditions that apply to moves and changes of wiring furnished by the Utility, on customers' and authorized users' premises, in connection with intrastate; intraexchange private line services and channels, within the territory served in Nevada.

B. CHARGES

Moves and changes of wiring on the premises of the customer or authorized user, performed by the Utility at the request of the customer, will be subject to the following charges.

1. Channel Termination for Telephone Sets.

If a station on a private line telephone service is moved or changed on the same premises, the following charges apply:

	<u>Charge</u>
- Each move or change of a channel termination ¹	\$85.00

When a change is made at the time of an inside move or an inside move is made at the time of a change, only one move and change charge applies.

2. Channels for Remote Metering, Supervisory Control and Miscellaneous Signaling Purposes.

	<u>Charge</u>
- Each change in location of a termination of a channel made on the same premises at the customer's request	\$85.00

3. Change of Channel Termination Where Customer-Owned Teletypewriter or Morse Station Equipment is Used.

	<u>Charge</u>
- Each termination moved or changed on the same premises at the customer's request	\$85.00

NOTE 1: This charge applies in all exchange areas.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

NONRECURRING CHARGES (Continued)

B. CHARGES (Continued)

4. Channels for One-Way Program Transmission Networks in Connection with Loudspeakers.

Each change in location of a termination of a transmitting or receiving station channel or station channel extension made on the same premises at the customer's request.

Charge

- Station channel	\$26.75
- Station channel extension	13.35

5. Channels for Data Transmission (Schedule G1, A3, Sheet G1-46, Schedules 0, 1, 2, 3, 3A and 4) and Teletypewriter Channels.

Charge

- Each termination of a channel moved or changed on the same premises at the Customer's request	\$85.00
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6. Moves to Difference Premises

A change of location from one premises to another will not be treated as a move but as a disconnect and a new installation.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

MAINTENANCE OF SERVICE CHARGE

A. DESCRIPTION

A maintenance of service charge is applicable to each maintenance call by the Utility to a customer's premises where a service difficulty or trouble report results from customer-provided equipment and/or facilities.

B. SPECIAL CONDITIONS

1. Maintenance of service charges provided for herein are in addition to the regular schedule of rates.
2. The Utility will not repair, adjust or perform other work on the customer-provided equipment and/or facilities.
3. When a customer has reported a service difficulty or trouble to the Utility, which requires a visit to the customer's premises and it is found the service difficulty or trouble results from the use of customer-provided equipment or facilities, the maintenance of service charge will be applicable.

C. CHARGES

	<u>Charge</u>
- Private Line Service	\$45.00

CLASSIFICATION AND RATES

SERIES 1000 CHANNELS

A. PRIVATE LINE SERVICE AND CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL, AND MISCELLANEOUS SIGNALING PURPOSES

1. Applicability

This Service Catalog contains the Rates and Special Conditions applicable to Channels for Remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes, furnished or made available by the Utility, over facilities wholly within or partly within and partly without the State of Nevada, between stations, all of the stations being within the Territory served in Nevada.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

A. PRIVATE LINE SERVICE AND CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL, AND MISCELLANEOUS SIGNALING PURPOSES (Continued)

2. Definition

Channels for Remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes are channel facilities suitable for connecting Metering, Supervisory Control, and Signaling equipment, provided by the customer, and are furnished between specified locations.

3. Description of Channels

The following Channels are furnished to indicate the readings of meters at distant locations, to operate switches, which in turn perform some desired operation, or to operate signal devices. The purposes for which a Channel is to be used must be made known to the Utility.

Series 1000 - Unconditioned Channels capable of transmitting direct current mark-space or binary signals at rates up to 150 bauds. These Channels are not suitable for the transmission of alternating current tones. These Channels are furnished for Half Duplex (HDX) or Full Duplex (FDX) operation (HDX only for Type 1009C Channels) on a 2-point or Multi-point basis for a minimum period of 1 month. The transmission characteristics and various types of services furnished within this series are as follows:

- Type 1001 - Transmit direct current binary (mark-space) signals at speeds up to 30 bauds for Remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes.
- Type 1002 - Transmission up to 55 bauds for Remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes.
- Type 1005 - Transmission up to 75 bauds for Remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes.
- Type 1006 - Transmission up to 150 bauds for Remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes.
- Type 1009C - Low Speed Signaling System - A Channel connecting up to 25 outlying stations (limited by the maximum series resistance of the signaling loop) to a central alarm station location and involving not more than 3 Utility serving Central Offices. This Channel does not require metallic interoffice facilities, but does require metallic facilities from the customer-provided interface to the Utility-provided encoder/decoder. Transmits closed, open, and ground unidirectional 3 part signals at speeds up to 15 bits per second.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

A. PRIVATE LINE SERVICE AND CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL, AND MISCELLANEOUS SIGNALING PURPOSES (Continued)

4. Special Conditions

- a. In addition to the Special Conditions and Definitions applicable to Private Line Services and Channels in General Regulations, the following Special Conditions apply to Channels for Remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes:

1. Use of Channels

Type 1001 Intraexchange Channel facilities are Channels without battery, repeater equipment, or terminal equipment, except as may be required to derive or suitably terminate the Channel, and without unusual maintenance or supervision.

Type 1009C Channel facilities are transmission equipment which provides battery toward the sending location but not toward the receiving location.

Intraexchange Multipoint Type 1006 Channels will not be furnished.

2. Full Duplex Service - Intraexchange Channels

Full Duplex (FDX) service is offered on local service between stations, all of which are within the same Exchange Area on an entire Private Line service or a portion thereof, on Channels described in Description of Channels A.1., preceding, except Type 1009C Channels.

3. Daily Periods of Time for which Channels are Furnished

Channels are furnished on a 24-hour per day, 7-day per week basis only.

4. Channel Terminations

The Utility suitably terminates its Channels within the buildings involved, which includes the furnishing of any necessary entrance cabling or drop wiring, wiring in building cables or conduits, and other inside wiring, to terminate a Channel on the premises of the customer or authorized user. The types of facilities furnished are those regularly provided in the plant of the utility.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

A. PRIVATE LINE SERVICE AND CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL, AND MISCELLANEOUS SIGNALING PURPOSES (Continued)

4. Special Conditions (Continued)

a. (Continued)

5. Allowance for Interruptions

To Local Channels connecting stations, all of which are within the same Exchange Area:

No credit is allowed for interruptions of less than 1 day. Continuous interruptions of 1 day or more which are not due to the negligence of the customer or authorized user, or the failure of facilities provided by the customer, are credited to the customer at the proportionate part of the monthly channel charge for the period of interruption.

6. Station Apparatus

The provision of station apparatus and station wiring, other than any equipment necessary for the suitable termination of the channel facilities on the premises of the customer or authorized user, is the responsibility of the customer. In certain instances, where the customer desires, and the Utility is in a position to provide supplemental equipment or battery of a type, which it deems suitable for use with Local channels furnished under Special Conditions, the rates and charges for such equipment or battery will be those provided in Section 25.

7. Interconnection with Other Channels

Channels furnished under this Service Catalog may not be connected with facilities furnished for Exchange service, toll service, or facilities furnished for any other classification of Private Line service or Channel, and may not be used for any purpose for which services or Channels are offered in connection with Private Line Telephone Service and Channels, and Private Line Teletypewriter Service and Channels.

8. Station Arrangement

When type 1006 Channels are provided, station arrangements are required.

INTRAECHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

A. PRIVATE LINE SERVICE AND CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL, AND MISCELLANEOUS SIGNALING PURPOSES (Continued)

4. Special Conditions (Continued)

- b. The following specific Regulation applies to the supplemental equipment items for use with Channels for Remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes.

Battery

The furnishing of Central Office battery is subject to the availability of suitable battery supply at a Central Office through which the Channel normally operates. Where additional Channel facilities are required for the purpose of obtaining suitable battery from another Central Office in the same Exchange, or for the purpose of transmitting battery from a Central Office to the premises of a customer or authorized user in the same Exchange, the additional Channel facilities will be charged for at rates and charges provided in this Service Catalog.

5. Charges and Rates

a. Intraexchange Private Line Channels

(1) Channel between first 2 terminations on same premises

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Types 1001 and 1009C:		
- Half Duplex, Each	-	\$12.25
- Full Duplex, Each	-	23.50
Types 1002, 1005, and 1006:		
- Half Duplex, Each	-	17.75
- Full Duplex, Each	-	17.75
CPE Termination:		
- Each	\$70.00	NO
Telco Termination		
- Each	70.00	NO

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

A. PRIVATE LINE SERVICE AND CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL, AND MISCELLANEOUS SIGNALING PURPOSES (Continued)

5. Charges and Rates (Continued)

a. Intraexchange Private Line Channels (Continued)

(2) Channel between first 2 terminations on different premises on the same continuous property.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Types 1001 and 1009C:		
- Half Duplex	-	\$24.00
- Full Duplex	-	46.75
Types 1002 and 1005:		
- Half Duplex	-	36.75
- Full Duplex	-	36.75
Type 1006:		
- Half Duplex	-	35.50
- Full Duplex	-	35.50
CPE Termination:		
- Each	\$70.00	NO
Telco Termination		
- Each	70.00	NO

 INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

A. PRIVATE LINE SERVICE AND CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL, AND MISCELLANEOUS SIGNALING PURPOSES (Continued)

5. Charges and Rates (Continued)

a. Intraexchange Private Line Channels (Continued)

(3) Channel between first terminations on different premises on noncontinuous property.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Local Loop for Each First Termination		
Types 1001 and 1009C: ¹		
- Half Duplex	-	\$24.00
- Full Duplex	-	46.75
Types 1002 and 1005 ¹		
- Half Duplex	-	36.75
- Full Duplex	-	36.75
Type 1006: ¹		
- Half Duplex	-	35.50
- Full Duplex	-	35.50
Each first termination on a premises		
CPE Termination:		
- Each	\$140.00	NO
Telco Termination:		
- Each	140.00	NO

NOTE 1: Type 1009C - Rates and charges for Local Loops are in addition to the rates and charges shown in A.5.a.(7) following.

 INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

A. PRIVATE LINE SERVICE AND CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL, AND MISCELLANEOUS SIGNALING PURPOSES (Continued)

5. Charges and Rates (Continued)

a. Intraexchange Private Line Channels (Continued)

(4) Additional termination of the same Channel on different premises on the same continuous property as the first termination.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Types 1001 and 1009C: ¹		
- Half Duplex	-	\$12.25
- Full Duplex	-	23.50
Types 1002, 1005, and 1006: ¹		
- Half Duplex	-	17.75
- Full Duplex	-	17.75
CPE Termination:		
- Each	\$140.00	NO
Telco Termination:		
- Each	140.00	NO

NOTE 1: Type 1009C - Rates and charges for Local Loops are in addition to the rates and charges shown in A.5.a.(7) following.

 INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

A. PRIVATE LINE SERVICE AND CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL, AND MISCELLANEOUS SIGNALING PURPOSES (Continued)

5. Charges and Rates (Continued)

a. Intraexchange Private Line Channels (Continued)

(5) Additional termination of the same Channel on the same premises as first termination, each termination:

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Type 1001 and 1009C: ¹		
Half Duplex:		
- CPE Additional Termination, Each	\$140.00	\$5.75
- Telco Additional Termination, Each	140.00	5.75
Full Duplex:		
- CPE Additional Termination, Each	140.00	11.50
- Telco Additional Termination, Each	140.00	11.50
Type 1002 and 1005:		
- CPE Additional Termination, Each	140.00	9.00
- Telco Additional Termination, Each	140.00	9.00
Type 1006:		
- CPE Additional Termination, Each	140.00	8.75
- Telco Additional Termination, Each	140.00	8.75

(6) Parallel Drop - up to 30 Bauds

Parallel Drop (Up to 30 Bauds):		
- Local Channel, Each	28.00	3.00

NOTE 1: Type 1009C - Rates and charges for Local Loops are in addition to the rates and charges shown in A.5.a.(7) following.

 INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

A. PRIVATE LINE SERVICE AND CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL, AND MISCELLANEOUS SIGNALING PURPOSES (Continued)

5. Charges and Rates (Continued)

a. Intraexchange Private Line Channels (Continued)

(7) Type 1009C Channels

The Charges and Rates are in addition to the Charges and Rates shown in B5, C1, D3 preceding.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Each Serving Central Office Termination of an Outlying CPE Station (Alarmed Location)	\$25.00	\$4.50
(8) A change in termination from 1 Channel to another at the customer's request will be treated as a new installation.		
(9) Station Arrangement - 150 Baud		
The rate applies: once to a Channel entirely on the same premises. to each first termination on different premises.		
Station Arrangement: - Each	-	75.00
b. Outdoor Wiring		
- Each 250 Feet or Less of Outdoor Wiring	14.00	.65

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

A. PRIVATE LINE SERVICE AND CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL, AND MISCELLANEOUS SIGNALING PURPOSES (Continued)

5. Charges and Rates (Continued)

	<u>Monthly Rate</u>
c. Battery	
Battery Supply Other Than Dry Cells:	
- Each A.C. or D.C. Battery Tap	\$1.30
d. Extension Service Connecting Arrangements	
- Each	4.60

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

B. PRIVATE LINE TELETYPEWRITER SERVICE AND CHANNELS

1. Special Conditions

a. In addition to the Special Conditions and Definitions applicable to Private Line Services and Channels in General Regulations, the following Special Conditions apply to Private Line Teletypewriter Services and Channels.

(1) All facilities required for these services are furnished by the Utility, except as provided in (2) following, and except the customer is required to furnish the power necessary to operate the teletypewriter equipment.

- Private Line Teletypewriter Services and Channels are furnished:

On local service between stations within the same Exchange Area the service is furnished for 24 hours per day, 7 days per week.

On service between stations in separate Exchange Areas the service is furnished for 24 hours per day, 7 days per week.

(2) Full Duplex Service

- On local service between stations within the same Exchange Area, Full Duplex (FDX) service is furnished on an entire Private Line Service or on a portion thereof.

- On service between stations in separate Exchange Areas, Full Duplex service on service between stations, 2 or more of which are located in separate Exchange Areas, is furnished on an entire Private Line Service or on a portion thereof.

(3) Customer-provided teletypewriter station equipment must operate at a line signaling speed not to exceed that specified for the channel facilities furnished.

b. Appropriate Special Conditions in A. 4., also apply.

INTRAECHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

B. PRIVATE LINE TELETYPEWRITER SERVICE AND CHANNELS

2. Charges and Rates

a. Intraexchange Private Line Teletypewriter Channels

(1) Channel between first 2 terminations on the same premises

60, 75, and 100 Speed and 150 Baud

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Channel:		
- Half Duplex	NO	\$17.75
- Full Duplex	NO	17.75
CPE Termination:		
- Each	\$70.00	NO
Telco Termination		
- Each	70.00	NO

(2) Channel between first 2 terminations on different premises on the same continuous property

60, 75, and 100 Speed

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Channel:		
- Half Duplex	NO	\$36.75
- Full Duplex	NO	36.75
CPE Termination:		
- Each	\$70.00	NO
Telco Termination		
- Each	70.00	NO

150 Baud

Channel:		
- Half Duplex	NO	35.50
- Full Duplex	NO	35.50
CPE Termination:		
- Each	70.00	NO
Telco Termination:		
- Each	70.00	NO

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

B. PRIVATE LINE TELETYPEWRITER SERVICE AND CHANNELS (Continued)

2. Charges and Rates (Continued)

a. Intraexchange Private Line Teletypewriter Channels (Continued)

(3) Channel between first termination on different premises on noncontinuous property

- Local Loop for termination on a premises

60, 75, and 100 Speed

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Channel:		
- Half Duplex	NO	\$36.75
- Full Duplex	NO	36.75
CPE Termination:		
- Each	\$140.00	NO
Telco Termination		
- Each	140.00	NO

150 Baud

Channel:		
- Half Duplex	NO	35.50
- Full Duplex	NO	35.50
CPE Termination:		
- Each	140.00	NO
Telco Termination:		
- Each	140.00	NO

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

B. PRIVATE LINE TELETYPEWRITER SERVICE AND CHANNELS (Continued)

2. Charges and Rates (Continued)

a. Intraexchange Private Line Teletypewriter Channels (Continued)

- (4) Additional termination of the same Channel on different premises on the same continuous property as the first termination

60, 75, and 100 Speed and 150 Baud

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Channel:		
- Half Duplex, Each	NO	\$17.75
- Full Duplex, Each	NO	17.75
CPE Additional Termination:		
- Each	\$140.00	NO
Telco Additional Termination:		
- Each	140.00	NO

- (5) Additional termination of the same Channel on the same premises as the first termination

60, 75, and 100 Speed

CPE Additional Termination:		
- Half Duplex, Each	140.00	9.00
- Full Duplex, Each	140.00	9.00
Telco Additional Termination:		
- Half Duplex, Each	140.00	9.00
- Full Duplex, Each	140.00	9.00

150 Baud

CPE Additional Termination:		
- Half Duplex, Each	140.00	8.75
- Full Duplex, Each	140.00	8.75
Telco Additional Termination:		
- Half Duplex, Each	140.00	8.75
- Full Duplex, Each	140.00	8.75

INTRAECHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

B. PRIVATE LINE TELETYPEWRITER SERVICE AND CHANNELS (Continued)

2. Charges and Rates (Continued)

b. Station Arrangement - 150 Baud Service

(1) The charge applies:

- once to a Channel entirely on the same premises.
- to each first termination on different premises.

	Monthly <u>Rate</u>
Station Arrangement:	
- Each	\$75.00

C. CHANNELS FOR DATA TRANSMISSION

1. Definition

Channels for Data Transmission are channel facilities furnished between specific locations for the transmission of signals generated by customer-provided data processing equipment.

2. Special Conditions

- a. This Service Catalog contains the rates and regulations applicable to Channels for Data Transmission.
- b. The service is offered wholly within or partly within and partly without the State of Nevada, between stations, all of the stations being within the Territory served in Nevada.
- c. Channels Limitations

The number of stations that may be connected and the distance over which satisfactory transmission is possible is limited by operating and transmission factors.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

C. CHANNELS FOR DATA TRANSMISSION (Continued)

2. Special Conditions (Continued)

d. Channels Between Stations All Within the Same Exchange Area

Channels will be furnished for 2-point and Multi-point service. These Channels are furnished for transmission in 1 direction (HDX) or for simultaneous (FDX) or nonsimultaneous transmission in both directions.

e. Channels furnished under this Service Catalog may be used only with terminal equipment. Such terminal equipment may be provided by the customer.

f. Daily Period of Time for Which Service is Furnished

Channels for Data Transmission are furnished on a 24-hour per day, 7-day per week basis.

g. Use and Connection of Channels

(1) Channels for Data Transmission furnished under this Service Catalog are not permitted to be used for any purpose for which services or Channels are offered in this utility's other tariffs and/or Service Catalog, except they may be used for:

The creation of additional Channels as authorized in AT&T Nevada Guidebook, Part 15, Section 2, and except Part 2, Section 9 Channels may be used for telephotograph (facsimile) transmission purposes.

(T)

(T)

(2) Channels for Data Transmission furnished under this Service Catalog, including channels created therefrom, are not permitted to be connected with facilities furnished for Exchange or message toll service, or with facilities furnished for any other classification of Private Line Service or Channel except Schedules 0, 1, 2, and 3 Channels for data transmission furnished the customer under this Service Catalog and Channels created therefrom as authorized in the preceding paragraph.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

C. CHANNELS FOR DATA TRANSMISSION (Continued)

2. Special Conditions (Continued)

g. Use and Connection of Channels (Continued)

(3) When voice communication is desired alternately with data transmission, Channels furnished by the utility with Private Line Telephone Service may be used on an alternate use basis as Channels for Data Transmission - Schedules 0, 1, 2, and 3 as provided in this Service Catalog.

(4) The customer shall be responsible for ordering and specifying the type of data channel, the conditioning, and the Dataphone data set considered suitable for operation with this data processing equipment; the undertaking of the Utility is to furnish the types of Channels, and the Dataphone data sets as ordered and specified by the customer.

h. Allowance for Interruptions

(1) Channels Connecting Stations all Within the Same Exchange Area.

No credit is allowed for interruptions of less than 1 day. Continuous interruptions of 1 day or more, which are not due to the negligence of the customer or authorized users, are credited to the customer at the proportionate part of the monthly contract charge for the period of the interruption.

(2) Channels Connecting Stations in Separate Exchange Area.

When the use of facilities is interrupted for 30 minutes or more, due to any cause other than the negligence of the customer or the failure of facilities provided by the customer, credit is allowed for a proportionate part of the contract charge for the portion of the facilities affected by the interruption, in half-hour multiples for each half-hour or major fraction of half-hour of interruption.

INTRAECHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

C. CHANNELS FOR DATA TRANSMISSION (Continued)

3. Description of Private Line Channel Types

Schedule 0	-	Up to 30 baud	-	Type 1001
Schedule 1 (60 speed teletypewriter)	-	Up to 45 baud	-	Type 1002
Schedule 2 (75 speed teletypewriter)	-	Up to 55 baud	-	Type 1002
Schedule 3 (100 speed teletypewriter)	-	Up to 75 baud	-	Type 1005
Schedule 3A	-	Up to 150 baud	-	Type 1006
Schedule 3A	-	Low speed signaling system (McCulloh loop)	-	Type 1009C

4. Charges and Rates

a. Intraexchange Private Line Channels

(1) Channel between the first 2 terminations on the same premises

Schedule 0

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Type 1001:		
- Half Duplex, Each	NO	\$12.25
- Full Duplex, Each	NO	23.50
CPE Termination:		
- Each	\$70.00	NO
Telco Termination:		
- Each	70.00	NO

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

C. CHANNELS FOR DATA TRANSMISSION (Continued)

4. Charges and Rates (Continued)

a. Intraexchange Private Line Channels (Continued)

(1) Channel between the first 2 terminations on the same premises (Continued)

Schedules 1, 2, and 3

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Types, 1002 and 1005:		
- Half Duplex, Each	NO	\$17.75
- Full Duplex, Each	NO	17.75

CPE Termination:

- Each \$70.00 NO

Telco Termination:

- Each 70.00 NO

Schedule 4 3A

Type 1006 and 1009C:

- Half Duplex, Each	NO	17.75
- Full Duplex, Each	NO	17.75

CPE Termination:

- Each 70.00 NO

Telco Termination:

- Each 70.00 NO

 INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

C. CHANNELS FOR DATA TRANSMISSION (Continued)

4. Charges and Rates (Continued)

a. Intraexchange Private Line Channels (Continued)

(2) Channel between first 2 termination on different premises on the same continuous property

Schedule 0

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Type 1001:		
- Half Duplex, Each	NO	\$24.00
- Full Duplex, Each	NO	46.75

CPE Termination:

- Each \$70.00 NO

Telco Termination:

- Each 70.00 NO

Schedules 1, 2, and 3

Types, 1002 and 1005:

- Half Duplex, Each	NO	36.75
- Full Duplex, Each	NO	36.75

CPE Termination:

- Each 70.00 NO

Telco Termination:

- Each 70.00 NO

 INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

C. CHANNELS FOR DATA TRANSMISSION (Continued)

4. Charges and Rates (Continued)

a. Intraexchange Private Line Channels (Continued)

(2) Channel between first 2 termination on different premises on the same continuous property (Continued)

Schedule 3A

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Type 1006 and 1009C:		
- Half Duplex, Each	NO	\$35.50
- Full Duplex, Each	NO	35.50

CPE Termination:

- Each \$70.00 NO

Telco Termination:

- Each 70.00 NO

(3) Channel between first terminations on different premises on noncontinuous property
- Local Loop for each first termination on a premisesSchedule 0

Type 1001:		
- Half Duplex, Each	NO	24.00
- Full Duplex, Each	NO	46.75

CPE Termination:

- Each 140.00 NO

Telco Termination:

- Each 140.00 NO

 INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

C. CHANNELS FOR DATA TRANSMISSION (Continued)

4. Charges and Rates (Continued)

a. Intraexchange Private Line Channels (Continued)

(3) (Continued)

Schedule 1, 2, and 3

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Type, 1002 and 1005:		
- Half Duplex, Each	NO	\$36.75
- Full Duplex, Each	NO	36.75

CPE Termination:

- Each \$140.00 NO

Telco Termination:

- Each 140.00 NO

Schedule 3A

Type 1006 and 1009C:

- Half Duplex, Each	NO	35.50
- Full Duplex, Each	NO	35.50

CPE Termination:

- Each 140.00 NO

Telco Termination:

- Each 140.00 NO

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

C. CHANNELS FOR DATA TRANSMISSION (Continued)

4. Charges and Rates (Continued)

a. Intraexchange Private Line Channels (Continued)

(4) Additional termination of the same Channel on different premises on the same continuous property as the first termination.

Schedule 0

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Type 1001:		
- Half Duplex, Each	NO	\$12.25
- Full Duplex, Each	NO	23.50
CPE Additional Termination:		
- Each	\$140.00	NO
Telco Additional Termination:		
- Each	140.00	NO

Schedule 1, 2, 3, and 3A

Type 1001, 1005, 1006, and 1009C:		
- Half Duplex, Each	NO	17.75
- Full Duplex, Each	NO	17.75
CPE Additional Termination:		
-Each	140.00	NO
Telco Additional Termination:		
-Each	140.00	NO

 INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 1000 CHANNELS (Continued)

C. CHANNELS FOR DATA TRANSMISSION (Continued)

4. Charges and Rates (Continued)

a. Intraexchange Private Line Channels (Continued)

(5) Additional termination of the same Channel on the same premises as the first termination.

Schedule 0

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Type 1001:		
CPE Additional Termination:		
- Half Duplex, Each	\$140.00	\$ 5.75
- Full Duplex, Each	140.00	11.50

Telco Additional Termination:

- Half Duplex, Each	140.00	5.75
- Full Duplex, Each	140.00	11.50

Schedule 1, 2, and 3

Type 1002 and 1005

CPE Additional Termination:

- Half Duplex, Each	140.00	9.00
- Full Duplex, Each	140.00	9.00

Telco Additional Termination:

- Half Duplex, Each	140.00	9.00
- Full Duplex, Each	140.00	9.00

Schedule 3A

Type 1006 and 1009C:

CPE Additional Termination:

- Half Duplex, Each	140.00	8.75
- Full Duplex, Each	140.00	8.75

Telco Additional Termination:

- Half Duplex, Each	140.00	8.75
- Full Duplex, Each	140.00	8.75

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 2000 CHANNELS

A. PRIVATE LINE TELEPHONE SERVICE AND CHANNELS

1. SPECIAL CONDITIONS

- a. This Service Catalog applies to Private Line Telephone Service or Channels, Channels for Remote Operation and Control of Radiotelephone stations, and to Channels in connection with Foreign Exchange service furnished or made available by the Utility, over facilities wholly within or partly within and partly without the State of Nevada, between specified locations, all of the locations being within the Territory served in Nevada.
- b. Private Line Telephone Service is providing the requisite facilities, including Channels and equipment, to enable the customer or the customer and authorized user, to communicate orally between specified locations.
- c. Except as provided for in other tariffs and/or Service Catalog, Private Line Telephone Channels are channel facilities used to connect customer-provided terminal equipment or communications systems to other customer-provided terminal equipment or communications systems. Channels are furnished to enable the customer, or the customer and authorized user, to communicate orally between specified locations. Channels are furnished only between different premises.
- d. Channels for the remote operation and control of Radiotelephone Stations are channel facilities furnished the customer between specified locations for use connection with customer-provided Radiotelephone station equipment.
 - These Channels are of a grade similar to those furnished for Intraexchange Private Line Telephone Service and channels.
 - Charges, Rates, and Mileage Measurements are the same as those provided for Intraexchange Private Line Telephone Service and Channels. Signaling as shown in A.2.c., does not apply.
- e. A charge as for 1 Local Channel applies for each service arranged for communication between 2 stations at 1 time.
- f. A charge as for 2 Local Channels applies for each service arranged for communication among 3 or more stations at 1 time.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 2000 CHANNELS (Continued)

A. PRIVATE LINE TELEPHONE SERVICE AND CHANNELS (Continued)

1. SPECIAL CONDITIONS (Continued)

- g. Alternate Use of Private Line Telephone Service Channels for the Remote Operation and Control of Radiotelephone Stations.

The charges for 2-point alternate use are the regular charges for Intraexchange Private Line Telephone Service.

- Application of Additional Charges for Multi-point Service

When alternate use is required to more than 2-points on a Multi-point service, additional charges may be applied based upon the cost of any additional equipment used. The additional charges are separate from and in addition to the regular charges computed.

- h. Alternate Use of Private Line Telephone Service Channels as Channels for Local or Remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes.

The charges for 2-point alternate use are the regular charges for Intraexchange Private Line Telephone Service.

- i. Application of Additional Charges for Multi-point service, and additional charge may be applied based upon the cost of any additional equipment used. Additional charges are separate from and in addition to the regular charges computed as outlined above.

- j. Switching Arrangements

Local Service or Channels

- Switching arrangements with local services or Channels are provided to permit the customer to connect local services or Channels with other local services or Channels furnished the customer, to form through connections over the Private Lines. See A.2.d.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 2000 CHANNELS (Continued)

A. PRIVATE LINE TELEPHONE SERVICE AND CHANNELS (Continued)

1. SPECIAL CONDITIONS (Continued)

- k. Each Private Line connected to a switching arrangement is priced as a separate service, but remains as an integral part of the customer's network.
- l. Daily Periods of Time for Which Service is Furnished

Local Service or Channels

- Service will be furnished for 24-hours per day, 7-days per week.
- No credit is allowed for interruptions of less than 1 day. Continuous interruptions of 1 day or more, which are not due to the negligence of the customer or authorized users, are credited to the customer at the proportionate part of the monthly contract charge for the period of interruption.

Message toll telephone service furnished at a customer's request, when his Private Line Service is interrupted, is charged at the toll rates for message toll telephone service.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 2000 CHANNELS (Continued)

A. PRIVATE LINE TELEPHONE SERVICE AND CHANNELS (Continued)

2. Charges and Rates

a. Interior Wiring Charges and Rates for each non-key telephone station areas follows:

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Interior Wiring for:		
- Utility or Customer Provided		
Non-Key Telephone Station, each	\$23.00	RR

b. Intraexchange Private Line Telephone Service and Channels

(1) Channel between first 2 terminations on same premises

Half Duplex:

- Type 2001, Each	NO	\$23.50
- Type 2002, Each	NO	23.50

Full Duplex:

- Type 2001, Each	NO	23.50
- Type 2002, Each	NO	23.50

CPE Termination:

- Each	70.00	NO
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Telco Termination:

- Each	70.00	NO
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Telco Multiline Termination:

- When An Installation Charge Applies	70.00	NO
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INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 2000 CHANNELS (Continued)

A. PRIVATE LINE TELEPHONE SERVICE AND CHANNELS (Continued)

2. Charges and Rates (Continued)

b. Intraexchange Private Line Telephone Service and Channels (Continued)

(2) Channel between the first 2 terminations on different premises on the same continuous property

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Half Duplex:		
- Type 2001, Each	NO	\$46.75
- Type 2002, Each	NO	46.75
Full Duplex:		
- Type 2001, Each	NO	46.75
- Type 2002, Each	NO	46.75
CPE Termination:		
- Each	\$70.00	NO
Telco Termination:		
- Each	\$70.00	NO
Telco Multiline Termination:		
- When An Installation charge	70.00	NO

(3) Channel between first termination on different premises on noncontinuous property

- Local Loop for each first termination on a premises

Half Duplex:		
- Type 2001, Each	NO	46.75
- Type 2002, Each	NO	46.75

 INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 2000 CHANNELS (Continued)

A. PRIVATE LINE TELEPHONE SERVICE AND CHANNELS (Continued)

2. Charges and Rates (Continued)

b. Intraexchange Private Line Telephone Service and Channels (Continued)

(3) Channel between first termination on different premises on noncontinuous property (Continued)

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Full Duplex:		
- Type 2001, Each	NO	\$46.75
- Type 2002, Each	NO	46.75
CPE Termination:		
- Each	\$140.00	NO
Telco Termination:		
- Each	140.00	NO
Telco Multiline Termination:		
- When An Installation Charge Applies	140.00	NO

(4) Additional termination of the same Channel on different premises on the same continuous property as the first termination

Half Duplex:		
- Type 2001, Each	NO	23.50
- Type 2002, Each	NO	23.50
Full Duplex:		
- Type 2001, Each	NO	23.50
- Type 2002, Each	NO	23.50
CPE Termination:		
- Each	140.00	NO
Telco Termination:		
- Each	140.00	NO
Telco Multiline Termination:		
- When an Installation Charge Applies	140.00	NO

 INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 2000 CHANNELS (Continued)

A. PRIVATE LINE TELEPHONE SERVICE AND CHANNELS (Continued)

2. Charges and Rates (Continued)

b. Intraexchange Private Line Telephone Service and Channels (Continued)

(5) Additional termination of same Channel on the same premises as the first termination.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Half or Full Duplex: CPE Termination:		
- Each	\$140.00	\$11.50
Telco Termination:		
- Each	140.00	\$11.50
Telco Multiline Termination:		
- When An Installation Charge Applies	140.00	\$11.50
c. Signaling (If Required)		
Signaling		
- Per Local Loop or Channel	-	19.25

d. Switching Arrangements (See Special Condition A.1.j.)

A charge applies at the switching point for each Intraexchange Private Line arranged for switching.

	<u>Monthly Rate</u>
Switching Arrangement: Local Service or Channel:	
- Each	\$10.00

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 2000 CHANNELS (Continued)

B. PRIVATE LINE SERVICES AND CHANNELS FOR DATA TRANSMISSION

1. Definition

Channels for Data Transmission are channel facilities furnished between specific locations for the transmission of signals generated by customer provided data processing equipment.

2. Special Conditions

a. This service is offered wholly within or partly within and partly without the State of Nevada, between stations, all of the stations being within the Territory served in Nevada.

b. This Service Catalog contains the Rates and Regulations applicable to Channels for Data Transmission.

c. Channels Limitations

The number of stations that may be connected and the distance over which satisfactory transmission is possible is limited by operating and transmission factors.

d. Channels Between Stations All Within the Same Exchange Area

Channels will be furnished for 2-point and Multi-point service. These Channels are furnished for transmission in 1 direction (HDX) or for simultaneous (FDX) or nonsimultaneous transmission in both directions.

e. Channels furnished under this Service Catalog may be used only with terminal equipment. Such terminal equipment may be provided by the customer.

f. Daily Period of Time for Which Service is Furnished

Channels for Data Transmission are furnished only on a 24-hour per day, 7-day per week basis.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 2000 CHANNELS (Continued)

B. PRIVATE LINE SERVICES AND CHANNELS FOR DATA TRANSMISSION (Continued)

2. Special Conditions (Continued)

g. Use and Connection of Channels

- (1) Channels for Data Transmission furnished under this Service Catalog are not permitted to be used for any purpose for which services or Channels are offered in this Utility's other tariffs and/or Service Catalog, except they may be used for:

The creation of additional Channels as authorized in AT&T Nevada Guidebook, Part 15, Section 2, and except Part 2, Section 9 Channels may be used for telephotograph (facsimile) transmission purposes.

(T)
(T)

- (2) Channels for Data Transmission furnished under this Service Catalog, including Channels created therefrom, are not permitted to be connected with facilities furnished for Exchange or message toll service, or with facilities furnished for any other classification of Private Line Service or Channel except Schedule 3A Channels for data transmission furnished the customer under this Service Catalog, and Channels created therefrom as authorized in the preceding paragraph.
- (3) When Voice communication is desired alternately with data transmission, Channels furnished by the Utility with Private Line Telephone Service may be used on an alternate use basis as Channels for Data Transmission - Schedule 3A as provided in this Service Catalog.
- (4) The customer shall be responsible for ordering and specifying the type of data channel, the conditioning, and the Dataphone Data Set considered suitable for operation with his data processing equipment; the undertaking of the Utility is to furnish the types of channels, and the Dataphone Data Sets as ordered and specified by the customer.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 2000 CHANNELS (Continued)

B. PRIVATE LINE SERVICES AND CHANNELS FOR DATA TRANSMISSION (Continued)

2. Special Conditions (Continued)

h. Allowance for Interruptions

(1) Channels Connecting Stations all Within the Same Exchange Area

No credit is allowed for interruptions of less than 1 day. Continuous interruptions of 1 day or more, which are not due to the negligence of the customer or authorized users, are credited to the customer at the proportionate part of the monthly contract charge for the period of the interruption.

(2) Channels Connecting Stations in Separate Exchange Areas

When the use of facilities is interrupted for 30 minutes or more, due to any cause other than the negligence of the customer or the failure of facilities provided by the customer, credit is allowed for a proportionate part of the contract charge for the portion of the facilities affected by the interruption, in half-hour multiples for each half-hour or major fraction of half-hour of interruption.

3. Description of Private Line Channel Types

3A	-	Voice	-	Type 2001
3A	-	Remote Operation of Radio Telephone (RTO)	-	Type 2002
3A	-	Foreign Exchange (FX or FEX)	-	Type 2006

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 2000 CHANNELS (Continued)

B. PRIVATE LINE SERVICES AND CHANNELS FOR DATA TRANSMISSION (Continued)

4. Charges and Rates

a. Intraexchange Private Line Channels

(1) Channel between first 2 terminations

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Types 2001, 2002, and 2006:		
- Half Duplex, Each	NO	\$17.75
- Full Duplex, Each	NO	17.75
CPE Termination:		
- Each	\$70.00	NO
Telco Termination		
- Each	70.00	NO

(2) Channel between first 2 terminations on different premises on the same continuous property

Types 2001, 2002, and 2006:		
- Half Duplex, Each	NO	35.50
- Full Duplex, Each	NO	35.50
CPE Termination:		
- Each	70.00	NO
Telco Termination:		
- Each	70.00	NO

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 2000 CHANNELS (Continued)

B. PRIVATE LINE SERVICES AND CHANNELS FOR DATA TRANSMISSION (Continued)

4. Charges and Rates (Continued)

a. Intraexchange Private Line Channels (Continued)

(3) Channel between first terminations on different premises on noncontinuous property

- Local Loop for each first termination on a premises

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Types 2001, 2002, and 2006:		
- Half Duplex, Each	NO	\$35.50
- Full Duplex, Each	NO	35.50

CPE Termination:

- Each \$140.00 NO

Telco Termination

- Each 140.00 NO

(4) Additional termination of the same Channel on different premises on the same continuous property as the first termination

Types 2001, 2002, and 2006:		
- Half Duplex, Each	NO	17.75
- Full Duplex, Each	NO	17.75

CPE Termination:

- Each 140.00 NO

Telco Termination:

- Each 140.00 NO

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 2000 CHANNELS (Continued)

B. PRIVATE LINE SERVICES AND CHANNELS FOR DATA TRANSMISSION (Continued)

4. Charges and Rates (Continued)

a. Intraexchange Private Line Channels (Continued)

(5) Additional termination of the same Channel on the same premises as the first termination

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Types 2001, 2002, and 2006:		
CPE Additional Terminal:		
- Half Duplex, Each	\$140.00	\$ 8.75
- Full Duplex, Each	140.00	8.75
Telco Additional Terminal:		
- Half Duplex, Each	140.00	8.75
- Full Duplex, Each	140.00	8.75

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 3000

A. CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL AND MISCELLANEOUS SIGNALING PURPOSES

1. Applicability

This Service Catalog contains the Rates and Regulations applicable to Channels for remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes, furnished or made available by the utility, over facilities wholly within or partly within and partly without the State of Nevada, between stations, all of the stations being within the Territory served in Nevada.

2. Definition

Channels for Remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes are channel facilities suitable for connecting Metering, Supervisory Control, and signaling Equipment, provided by the customer, and are furnished between specified locations.

3. Description of Channels

The following Channels are furnished to indicate the readings of meters at distant locations, to operate switches, which in turn perform some desired operation, or to operate signal devices. The purposes for which a Channel is to be used must be made known to the Utility.

Series 3000

Type 3001 - Approximate bandwidth of 300-3000 Hertz with transmission characteristics similar to those of Private Line Telephone Service. Furnished for Remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 3000 (Continued)

A. CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL AND MISCELLANEOUS SIGNALING PURPOSES (Continued)

4. Special Conditions

In addition to the Special Conditions and Definitions applicable to Private Line Services and Channels in General Regulations, the following Special Conditions apply to Channels for Remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes.

a. Use of Channels

Type 3001 Channels are suitable for the transmission of tones. They are not suitable for the transmission of direct current pulses.

Customers by the use of their own equipment, and with the normal transmission characteristics of Type 3001 Channels described in Description of Channels 3., preceding, may create additional Channels from the Channels furnished by the Utility, if the Channels created are used for Remote Metering, Supervisory Control, and Miscellaneous Signaling purposes.

Customers by the use of their own equipment, and with the normal transmission characteristics of Type 3001 channels described in Description of Channels 3., preceding, may transmit more than 1 tone in sequence or simultaneously.

b. Full Duplex Service – Intraexchange Channels

Full Duplex (FDX) service is offered on local service between stations, all of which are within the same Exchange Area, on an entire Private Line Service or a position thereof, on Channels described in Description of Channels 3., preceding, except Type 1009C Channels.

c. Daily Periods of Time for Which Channels are Furnished

Channels are furnished on a 24-hour-per-day, 7-day-per-week basis only.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 3000 (Continued)

A. CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL AND MISCELLANEOUS SIGNALING PURPOSES (Continued)

4. Special Conditions (Conditions)

d. Channel Terminations

The Utility suitably terminates its Channels within the buildings involved, which includes the furnishing of any necessary entrance cabling or drop wiring, wiring in building cables or conduits, and other inside wiring to terminate a Channel on the premises of the customer or authorized user. The types of facilities are those regularly provided in the plant of the Utility.

e. Allowance for Interruptions

To local Channels connecting stations, all of which are within the same Exchange Area:

No credit is allowed for interruptions of less than 1 day. Continuous interruptions of 1 day or more, which are not due to the negligence of the customer or authorized user, or the failure of facilities provided by the customer, are credited to the customer at the proportionate part of the monthly channel charge for the period of interruption.

f. Station Apparatus

The provisions of station apparatus and station wiring, other than any equipment necessary for the suitable termination of the channel facilities on the premises of the customer or authorized user, is the responsibility of the customer. In certain instances, however, where the customer desires and the Utility is in a position to provide supplemental equipment, or battery of a type which it deems suitable for use with local Channels furnished under B4, Special Conditions, preceding, the rates and charges for such equipment or battery will be those provided under Series 1000 Channels.

g. Interconnection with Other Channels

Channels furnished under this Service Catalog may not be connected with facilities furnished for Exchange service, toll service, or facilities furnished for any other classification of Private Line service or Channel, and may not be used for any purpose for which services or Channels are offered in connection with Private Line Telephone Service and Channels, and Private Line Teletypewriter Service and Channels.

 INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 3000 (Continued)

A. CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL AND MISCELLANEOUS SIGNALING PURPOSES (Continued)

5. Charges and Rates

Interexchange Private Line Channels - Type 3001

a. Channel between first 2 terminations on same premises

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Type 3001:		
- Half Duplex, Each	NO	\$20.25
- Full Duplex, Each	NO	30.25
CPE Termination:		
- Each	\$70.00	NO
Telco Termination		
- Each	70.00	NO

b. Channel between first 2 terminations on different premises on the same continuous property

Type 3001:		
- Half Duplex, Each	NO	40.00
- Full Duplex, Each	NO	60.50
CPE Termination:		
- Each	70.00	NO
Telco Termination:		
- Each	70.00	NO

 INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 3000 (Continued)

A. CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL AND MISCELLANEOUS SIGNALING PURPOSES (Continued)

5. Charges and Rates (Continued)

Interexchange Private Line Channels - Type 3001 (Continued)

c. Channel between first terminations on different premises on noncontinuous property

Local Loop for Each First Termination

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Type 3001:		
- Half Duplex, Each	NO	\$40.00
- Full Duplex, Each	NO	60.50
CPE Termination:		
- Each	\$140.00	NO
Telco Termination		
- Each	140.00	NO

d. Additional termination of same channel on different premises on the same continuous property as first termination

Type 3001:		
- Half Duplex, Each	NO	20.25
- Full Duplex, Each	NO	30.25
CPE Termination:		
- Each	170.00	NO
Telco Termination:		
- Each	170.00	NO

 INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 3000 (Continued)

A. CHANNELS FOR REMOTE METERING, SUPERVISORY CONTROL AND MISCELLANEOUS SIGNALING PURPOSES (Continued)

5. Charges and Rates (Continued)

Interexchange Private Line Channels - Type 3001 (Continued)

e. Additional termination of same Channel on same premises as first termination, each termination

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Half Duplex:		
- CPE Additional Termination, Each	\$140.00	\$ 9.75
- Telco Additional Termination, Each	140.00	9.75
Full Duplex:		
- CPE Additional Termination, Each	140.00	15.00
- Telco Additional Termination, Each	140.00	15.00

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 3000 (Continued)

B. CHANNELS FOR DATA TRANSMISSION

1. Definition

Channels for Data Transmission are channel facilities furnished between specific locations for the transmission of signals generated by customer-provided data processing equipment.

2. Special Conditions

a. This Service Catalog contains the rates and regulations applicable to Channels for Data Transmission.

b. This service is offered wholly within or partly within and partly without the State of Nevada, between stations, all of the stations begin within the Territory service in Nevada.

c. Channels Limitations

The number of stations that may be connected and the distance over which satisfactory transmission is possible is limited by operating and transmission factors.

d. Channels Between Stations All Within the Same Exchange Area

Channels will be furnished of 2-point and Multi-point Service. These Channels are furnished for transmission in 1 direction (HDX) or for simultaneous (FDX) or nonsimultaneous transmission in both directions.

e. Channels furnished under this Service Catalog may be used only with terminal equipment.

f. Daily Period of Time for which Service is Furnished.

Channels for Data Transmission are furnished on a 24-hour per day, 7-day per week basis.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 3000 (Continued)

B. CHANNELS FOR DATA TRANSMISSION (Continued)

2. Special Conditions (Continued)

g. Use of Channels

- (1) Channels for Data Transmission furnished under this Service Catalog are not permitted to be used for any purpose for which services or Channels are offered in this Utility's other tariffs and/or Service Catalog, except they may be used for:

The creation of additional Channels as authorized in AT&T Nevada Guidebook, Part 15, Section 2, and except Part 2, Section 9 Channels may be used for telephotograph (facsimile) transmission purposes.

(T)
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- (2) Channels for Data Transmission furnished under this Service Catalog, including Channels created therefrom, are not permitted to be connected with facilities furnished for Exchange service or message toll service, or with facilities furnished for any other classification of Private Line Service or Channel, except Schedules 3A and 4 Channels for Data Transmission furnished the customer under this Service Catalog and Channels created therefrom as authorized in the preceding paragraph.
- (3) When voice communication is desired alternately with data transmission, Channels furnished by the Utility with Private Line Telephone Service may be used on an alternate use basis as Channels for Data Transmission - Schedules 3A and 4 as provided in Channels for Data Transmission Under Series 1000 Channels.
- (4) When a telephotograph (facsimile) transmission is desired, Schedule 4 Channels may be used for normal black and white transmission without the use of a Dataphone data set. Where picture transmission refinements are required, a suitable Dataphone data set should be used.
- (5) The customer shall be responsible for ordering and specifying the type of Data Channel, the Conditioning, and the Dataphone data set considered suitable for operation with the data processing equipment; the undertaking of the Utility is to furnish the types of Channels, and the Dataphone data sets as ordered and specified by the customer.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 3000 (Continued)

B. CHANNELS FOR DATA TRANSMISSION (Continued)

2. Special Conditions (Continued)

h. Allowance for Interruptions

Channels Connecting Stations all Within the Same Exchange Area

- No credit is allowed for interruptions of less than 1 day. Continuous interruptions of 1 day or more, which are not due to the negligence of the customer or authorized users, are credited to the customer after the proportionate part of the monthly contract charge for the period of the interruption.

C9 Channel Conditioning

When at the request of a customer, a Channel furnished under Schedule 4 is conditioned to meet specifications for Types C1, C2, or C4 conditioning, the rate and charges in Classification and Rates Channel Conditioning.

3. Description of Data Channels

Schedule 3A – Voice Grade Signal – Type 3001 Channel

Schedule 4 – Voice Grade Data – Type 3002

 INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 3000 (Continued)

B. CHANNELS FOR DATA TRANSMISSION (Continued)

4. Charges and Rates

Intraexchange Private Line Channels

a. Channel between first 2 terminations on the same premises

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Type 3001:		
- Half Duplex, Each	NO	\$17.75
- Full Duplex, Each	NO	17.75
CPE Termination:		
- Each	\$70.00	NO
Telco Termination		
- Each	\$70.00	NO
Type 3002:		
- Half Duplex, Each	NO	20.25
- Full Duplex, Each	NO	30.25
- Full Duplex, Each	NO	30.25
CPE Termination:		
- Each	70.00	NO
Telco Termination:		
- Each	70.00	NO

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 3000 (Continued)

B. CHANNELS FOR DATA TRANSMISSION (Continued)

4. Charges and Rates (Continued)

Intraexchange Private Line Channels (Continued)

b. Channel between first 2 terminations on different premises on the same continuous property.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Type 3001:		
- Half Duplex, Each	NO	\$35.50
- Full Duplex, Each	NO	35.50
CPE Termination:		
- Each	\$70.00	NO
Telco Termination		
- Each	70.00	NO
Type 3002:		
- Half Duplex, Each	NO	40.00
- Full Duplex, Each	NO	60.50
- Full Duplex, Each	NO	60.50
CPE Termination:		
- Each	70.00	NO
Telco Termination:		
- Each	70.00	NO

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 3000 (Continued)

B. CHANNELS FOR DATA TRANSMISSION (Continued)

4. Charges and Rates (Continued)

Intraexchange Private Line Channels (Continued)

c. Channel between first 2 terminations on different premises on noncontinuous property.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Type 3001:		
- Half Duplex, Each	NO	35.50
- Full Duplex, Each	NO	35.50
CPE Termination:		
- Each	\$140.00	NO
Telco Termination		
- Each	140.00	NO
Type 3002:		
- Half Duplex, Each	NO	40.00
- Full Duplex, Each	NO	60.50
- Full Duplex, Each	NO	60.50
CPE Termination:		
- Each	140.00	NO
Telco Termination:		
- Each	140.00	NO

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 3000 (Continued)

B. CHANNELS FOR DATA TRANSMISSION (Continued)

4. Charges and Rates (Continued)

Intraexchange Private Line Channels (Continued)

d. Additional termination on the same Channel on different premises on the same continuous property as the first termination.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Type 3001:		
- Half Duplex, Each	NO	\$17.75
- Full Duplex, Each	NO	17.75
CPE Termination:		
- Each	\$140.00	NO
Telco Termination		
- Each	140.00	NO
Type 3002:		
- Half Duplex, Each	NO	20.25
- Full Duplex, Each	NO	30.25
- Full Duplex, Each	NO	30.25
CPE Termination:		
- Each	140.00	NO
Telco Termination:		
- Each	140.00	NO

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

CLASSIFICATION AND RATES (Continued)

SERIES 3000 (Continued)

B. CHANNELS FOR DATA TRANSMISSION (Continued)

4. Charges and Rates (Continued)

Intraexchange Private Line Channels (Continued)

e. Additional termination of the same Channel on the same premises as first termination.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Type 3001:		
Half Duplex:		
- CPE Termination, Each	\$140.00	\$8.75
- Telco Termination, Each	140.00	8.75
Full Duplex:		
- CPE Termination, Each	140.00	8.75
- Telco Termination, Each	140.00	8.75
Type 3002:		
Half Duplex:		
- CPE Termination, Each	140.00	9.75
- Telco Termination, Each	140.00	9.75
Full Duplex:		
- CPE Termination, Each	140.00	15.00
- Telco Termination, Each	140.00	15.00

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

OTHER FEATURES AND ARRANGEMENTS

CLASSIFICATION AND RATES - CHANNEL CONDITIONING

A. SPECIAL CONDITIONS

1. The following specific Special Conditions apply to Channel Conditioning arrangements for Private Line Services and Channels.
2. The number of stations that may be connected to the Channels conditioned, and the distance over which satisfactory transmission is possible, is limited by operating and transmission factors.
3. Type C1, C2, C4, and D1 Channel Conditioning, with the following specifications, will be provided at the request of the customer.

Type C1

Envelope delay between 1000 and 2400 c.p.s. shall not exceed a maximum difference of 1000 microseconds.

The loss deviation, with frequency from a 1000 c.p.s. reference, shall not exceed -1 to +3 db from 1000 to 2400 c.p.s., and -2 to +6 db from 300 to 2700 c.p.s.

Type C2

Envelope delay shall not exceed the maximum difference as follows:

- between 1000 and 2600 c.p.s., a maximum difference of 500 microseconds.
- between 600 and 2600 c.p.s., a maximum difference of 1500 microseconds.
- between 500 and 2800 c.p.s., a maximum difference of 3000 microseconds.

The loss deviation, with frequency from a 1000 c.p.s. reference, shall not exceed -1 to +3 db for 500 to 2800 c.p.s., and -2 to +6 db from 300 to 3000 c.p.s.

Type C4

Envelope delay shall not exceed the maximum difference as follows:

- between 1000 and 2600 c.p.s., a maximum difference of 300 microseconds
- between 800 and 2800 c.p.s., a maximum difference of 500 microseconds
- between 600 and 3000 c.p.s., a maximum difference of 1500 microseconds.
- between 500 and 3000 c.p.s., a maximum difference of 3000 microseconds.

The loss deviation, with frequency from a 1000 c.p.s. reference, shall not exceed -2 to +3 db from 500 to 3000 c.p.s., and -2 to +6 db from 300 to 3200 c.p.s.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

OTHER FEATURES AND ARRANGEMENTS (Continued)

CLASSIFICATION AND RATES - CHANNEL CONDITIONING (Continued)

A. SPECIAL CONDITIONS (Continued)

3. (Continued)

Type D1 High Performance Data Conditioning for a Two-point Channel not arranged for Switching

Certain data transmission characteristics necessary for High Performance Data transmission cannot be assured on all facilities generally available for data transmission. However, Schedule 4 voice grade Two-point Channels may be specially arranged to provide for the following technical parameters at the request of the customer:

- Signal to C-Notched Noise Ratio	28 db
- Nonlinear distortion:	
- Signal to second order distortion	35 db
- Signal to third order distortion	40 db

When a Channel equipped with this conditioning is utilized for voice communications, the Utility does not undertake to represent the Channel will be suitable for voice communication.

Type D1 data transmission characteristics are not included with Type C1, C2, or C4 Channel Conditioning. Rates for Types C1, C2, or C4 conditioning apply in addition to those for Type D1 conditioning, if the customer desires both types of conditioning.

4. Type C1, C2, and C4 Channel Conditioning arrangements apply to:

- a. Intraexchange Private Line Telephone Service and Channels.
- b. Channels for the Remote Operation and Control of Radiotelephone stations of a grade similar to those furnished for Intraexchange Private Line Telephone Service.
- c. Channels for Remote Metering, Supervisory Control, and Miscellaneous Signaling Purposes of a grade similar to those furnished for Intraexchange Private Line Telephone Service.
- d. Schedule 4 Channels for Data Transmission.
- e. Other types of Channels when used alternately for purposes specified above.

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

OTHER FEATURES AND ARRANGEMENTS (Continued)

CLASSIFICATION AND RATES - CHANNEL CONDITIONING (Continued)

B. CHARGES AND RATES

Type C1, C2, and C4 Channel Conditioning

	<u>Installation Charge</u>	<u>Monthly Rate</u>
For the First Station in an Exchange:		
On a 2-point Channel not arranged for Switching:		
- Type C1	\$35.00	\$12.50
- Type C2	65.00	47.00
- Type C4	90.00	57.00
On a 2-point Channel arranged for:		
- Switching Type C1	55.00	25.00
- Multi Point Type C1	55.00	25.00
On a Multi Point Channel:		
- Type C2	85.00	60.00
For Each Additional Station on the Same Channel and in the Same Exchange as the First Station:		
- Type C1	25.00	7.50
- Type C2	39.00	25.50
- Type C4	42.00	26.00

Type D1, High Performance Data conditioning applies to Schedule 4 Channels for data transmission.

When High Performance Data Conditioning is ordered subsequent to the installation of the Data Channel, a charge equal to the Installation Charge for the Local Channel will apply for each Local Channel in addition to the charge for the High Performance Data Conditioning.

	<u>Nonrecurring Charge</u>
On a 2-point Channel not arranged for Switching:	
- Type D1, Per Channel	\$ 850.00

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

OTHER FEATURES AND ARRANGEMENTS (Continued)

CLASSIFICATION AND RATES - SIGNALLING OPTIONS

A. SPECIAL CONDITIONS

1. In accordance with the Federal Communications Commission Order in CC Docket 79-143 amending Part 68 of the Commission's Rules and Regulations, the direct connection of terminal equipment and multiline terminating systems to certain Category III Private Line services is permitted. The following is required in addition to the Rate item for Signaling Arrangements, at no increase in rate:

Signaling Arrangements

For off-premises station Channels used with PBX, CU, or similar multiline terminating systems arranged for dial signaling:

- Type A - Furnished for use with Class A station ports capable of operation over Channels with a station port resistance in the range of 0-199 ohms.
- Type B - Furnished for use with Class B station ports capable of operation over Channels with a station port resistance in the range of 200-899 ohms.
- Type C - Furnished for use with Class C station ports capable of operation over Channels with a station port resistance in the range of 900 ohms or more.

For tie line operation Channels used with PBX to PBX, PBX to Centrex, or similar multiline terminating systems arranged with an Ear & Mouth type signaling interface.

2. Refer to AT&T Nevada Guidebook, Part 2, Section 9 for jacks associated with Category III services.

(T)

INTRAEXCHANGE PRIVATE LINE SERVICE

CHANNELS (Continued)

OTHER FEATURES AND ARRANGEMENTS (Continued)

CLASSIFICATION AND RATES - MULTIPOINT SERVICE AND MULTISTATION ARRANGEMENTS

A. DEFINITION

Alarm Multipoint Service is furnished to enable a customer, by means of customer-provided equipment at the central station location, to query up to a maximum of 100 remote customer-provided stations and to receive response at the central station location from each of the remote customer-provided stations. Remote stations can communicate only with the central station location.

B. SPECIAL CONDITIONS

Intraexchange Service

1. Interoffice Facility Charges apply whenever the service desired involves more than 1 Central Office serving remote stations.
2. Multipoint Charges apply in a Central Office service remote customer-provided stations to each termination of an interoffice facility and to each termination of a Local Loop.
3. The Installation Charge as set forth under Series 3000 Channels will apply to a determination of a circuit in the Central Office when requested by a customer.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Multipoint Charge:		
- Per Central Office Termination	\$ 20.00	\$ 2.75

INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS

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INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS

A. APPLICABILITY

Applicable to business subscribers who request special service arrangements and/or services not provided for in this Service Catalog.

B. TERRITORY

Within the exchange areas as identified in each special arrangement.

C. DESCRIPTION OF SERVICE

Where a business subscriber requests one of the special service arrangements described below, which requires the use of the Utility's central office facilities, or for services not otherwise provided for in this Service Catalog. Such service will be provided only on an Individual Case Basis. (T)

- An installation and/or monthly charge will be required based on the total cost of the service furnished, labor incurred, and/or special work required.
- The Utility has the discretion to require Basic Termination Agreements from a subscriber as set forth to any of the services below.

D. ISDN PRI SERVICE FOR DOUGLAS COUNTY

The Utility shall provide to Customer Direct Inward Dialing (DID) only "B" Channel Activation for ISDN PRI Service at 1616 8th Street, Minden, Nevada 89423. Customer shall purchase the ISDN PRI Service from the Utility pursuant to the Utility's applicable tariffs and/or Service Catalog at the stated rates, terms and conditions. The DID-only "B" Channels will be arranged to carry in-coming calls only; outbound calling will not be permitted with this service.

The DID-only "B" Channels may be arranged to handle Voice and/or Switched Data calls on a DID-only basis.

1. TERM

Customer shall purchase such Services for a period of sixty (60) consecutive months from the in-service date. The in-service date shall be the date on which the Utility's provisioning has been completed and the Service is available for Customer's use. (T)

INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS

D. ISDN PRI SERVICE FOR DOUGLAS COUNTY (Continued)

2. RATES

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Per DID-only "B" Channel Activation, each	\$6.00	There will be no nonrecurring charges associated with this service.
a. The above charges <u>do not</u> include Federally mandated end user common line charges, any applicable local, state or federal fees, taxes, surcharges or other applicable tariffed and/or Service Catalog charges.		
b. When the ISDN PRI Service includes DID capable trunks, the rates and charges for DID Vice Presidency Numbers apply in addition to the "B" Channel Activation Rates. The DID Trunk Arrangement Rates and Charges do not apply to DID trunks provided via ISDN PRI Service. The rates and charges for blocks of 100 Directory Numbers are found in Section 1, Rates J. of this Service Catalog.		

3. BASIC TERMINATION LIABILITY

If Customer cancels this Agreement in whole or in part or terminates any Services prior to the expiration of the Service Period, Customer shall pay to the Utility a termination charge equal to fifty percent (50%) of the applicable monthly rate for the terminated Service multiplied by the number of months remaining in the unexpired portion of the Service Period. Any such termination liability charge shall be due and payable in one lump sum within thirty (30) days of billing. If Customer terminates this Agreement subsequent to the execution of this Agreement by the Parties but prior to the in-service date, Customer shall pay to Frontier all costs incurred by Frontier for contract and service preparation. Termination charges will not apply if an exception contained in the Utility's applicable tariff and/or Service Catalog applies.

INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS

E. 811 DIALING SERVICE ("811") FOR UNDERGROUND SERVICE ALERT OF NORTHERN CALIFORNIA AND NEVADA

Underground Service Alert of Northern California and Nevada (Customer) agrees to purchase the following 811 Dialing Service ("811") (the Service) from Frontier at the rates set forth below for the Service Period identified below. 811 Dialing Service utilizes a three-digit local dialing arrangement, terminating to a Customer-provided number for access to advance excavation notice services. Calls placed using 811 are automatically routed to the 811 subscriber's terminating number, which Customer has agreed to provide in the form of either a toll-free number or a local number whose local calling area covers all of the locations to which the Services are provided under this Agreement. Customer shall provide sufficient termination number paths to its toll-free or local terminating number so as to not clog nor impair Frontier's network. If Customer requires a change to the terminating numbers, additional charges may apply.

All terms and conditions set forth in the customer's service agreement apply as appropriate to the 811 Dialing Service ("811") provided in this Section A-3.

1. SERVICE PERIOD

Customer shall purchase 811 for a period of sixty (60) consecutive months following (a) the execution of this Agreement, (b) installation of 811 (if not previously installed and cutover), and (c) receipt of all necessary regulatory and other governmental approvals that may be required prior to the provision of 811.

2. SERVICE CONTINUATION

This Agreement will continue on a month-to-month basis after the sixty (60) month Service Period, until it is either (i) replaced by a new agreement or tariffed service arrangement, or (ii) terminated by either party on sixty (60) days notice.

3. RATES

	Nonrecurring <u>Charge</u>
811 Consolidated Service Fee	\$314.98

INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS

F. 211 ROUTING SERVICE ("211") FOR UNITED WAY OF NEVADA AND SIERRA

United Way of Nevada and Sierra (Customer) agrees to purchase 211 Routing Service ("211") from Frontier in the quantities and at the rates set forth below for the Service Period identified below.

211 Routing Service utilizes Frontier's Advanced Intelligent Network (AIN) platforms to route callers dialing 211 on Frontier's wireline local exchange service to a non-emergency community information and referral number provided by the Customer.

Customer will designate one (1) Routing Telephone Number for AIN to route the calls. The RTN designated by Customer can be either a locally routed telephone number or a toll-free telephone number obtained by the Customer from its carrier of choice. Frontier will charge 211 calls as a local call to the party originating said call(s), including from Frontier coin phones. Only a local call will be charged; toll calls shall not apply to the calling party. If charges are required to re-route the call to the terminating number, they will be cared for by the use of a Customer-provided toll free number, or reverse billing to the 211 subscriber.

Customer shall provide to Frontier at each Customer location suitable and secure space, with suitable environmental conditions and uninterruptible power supply, building entrance facilities and conduit, for placement of the facilities and equipment to be used by Frontier to provide such Service.

All terms and conditions set forth in the customer's service agreement apply as appropriate to 211 Routing Service.

1. SERVICE PERIOD

Customer shall purchase 211 for a period of thirty-six (36) consecutive months from the in-service date. The in-service date will be the date, after the effective date of this Service Catalog, after Frontier's receipt of the Customer's notice of certification by the Commission as a 211 provider in the area covered by this agreement, and after Frontier's provisioning has been completed, that the Service is available for the Customer's use.

2. SERVICE CONTINUATION

Customer may renew this agreement for an additional thirty-six (36) month term by requesting such extension in writing from Frontier at least sixty (60) days prior to the expiration of this agreement.

3. TERMINATION CHARGES

If the Customer cancels this agreement in whole or in part or terminates any Services prior to the expiration of the Service Period, the Customer shall pay to Frontier a termination charge equal to twenty-five (25%) of the applicable monthly rate for the terminated service multiplied by the number of months remaining in the unexpired portion of the Service Period, and the full NRC if it has not yet been paid.

INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS

F. 211 ROUTING SERVICE ("211") FOR UNITED WAY OF NEVADA AND SIERRA (Continued)

4. RATES

<u>Quantity</u>		<u>Monthly Charges</u>	<u>Nonrecurring Charges</u>
	<u>Service Item</u>		
1	Basic 211 Monthly Call Volume, first 8,000 calls	\$60.00	
1	Basic 211 Monthly Call Volume, per call over 8,000	0.01	
1	Basic 211 Routing Service Establishment		\$1,500.00
10	Central Office Programming, per Central Office Switch		200.00
	<u>Post-Installation Change Charges</u>		
	Change of Point to Number, per 211 Service Number	500.00	
	Establishment of Changed 211 service Number, per Central Office Switch	50.00	

The NRC charges shown above are inclusive of provisioning the Service to all Host, Host Satellite, and N11 Tandem offices within the Customer's N11 Servicing area.

Rates for the following services are not included in the above rate structure: Zip Code Establishment, Zip Code Change Request, and Enhanced Zip Code Routing per call. Not included are provisions for sales and excise taxes and surcharges that applicable laws and tariffs and/or Service Catalog require the Customer to pay. The Customer will pay all other applicable Tariff and/or Service Catalog rates and charges for other services for which the Customer subscribes or applies and which are not described here.

INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS

G. 511 ROUTING SERVICE ("511") FOR THE STATE OF NEVADA

The State of Nevada (Customer) agrees to purchase 511 Routing Service ("511") from Frontier in the quantities and at the rates set forth below for the Service Period identified below.

511 Routing Service is a three-digit local dialing arrangement available in specified areas for the delivery of travel information services via voice grade facilities. This service utilizes Advanced Intelligent Network (AIN) technology in an application similar to a Single number service which routes the 511 call based on the number the caller is calling from. NPA, NPA/NXX, Zip+4, Zip Code or Signal Point Code routing will direct the incoming call to the correct 511 center.

Customer shall provide arrangements for adequate telephone facilities for initial service deployment and throughout the term of this agreement as recommended by Frontier and the Customer's other local service and long distance providers to handle calls to 511 so as to avoid impairing Frontier's general telephone service network and ability to handle these calls.

All terms and conditions set forth in the customer's service agreement apply as appropriate to 511 Routing Service.

1. SERVICE PERIOD

Customer shall purchase 511 for a period of sixty (60) consecutive months from the in-service date. The in-service date will be the date after Frontier's provisioning has been completed, that the Service is available for the Customer's use.

2. SERVICE CONTINUATION

If at the time of expiration of the Service Period, a new agreement with Frontier for the Services is not effective, and the Customer has not requested, in writing, discontinuance of the Services, the Services will be reverted to applicable tariff and/or Service Catalog or other Commission-authorized rates for the minimum service commitment period available. If no applicable tariff and/or Service Catalog or Commission-authorized service arrangement exists, then the Service will be disconnected upon the expiration of the Service Period for this agreement.

3. TERMINATION CHARGES

If the Customer cancels this agreement in whole or in part, or terminates any Services prior to the expiration of the Service Period, the Customer shall pay to Frontier any remaining balance of any unpaid non-recurring charges.

INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS

G. 511 ROUTING SERVICE ("511") FOR THE STATE OF NEVADA (Continued)

4. RATES

<u>Service Item</u>	<u>Monthly Charges</u>	<u>Nonrecurring Charges</u>
511 Routing Service Establishment , with Basic N11 Routing		\$1,500.00
Central Office Programming, per Central Office Switch		200.00
511 Basic, first 8,000 calls per month	no monthly charge	3,600.00
511 Basic 511, per call over 8,000 calls per month	0.01	

The Service Establishment Charge is intended to address the one-time service development and the initial provisioning of AIN.

Rates do not include provisions for sales and excise taxes and surcharges that applicable laws and tariffs require the Customer to pay. The Customer will pay all other applicable tariff and/or Service Catalog rates and charges for other services for which the Customer subscribes or applies and which are not described here.

INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS

H. EMERGENCY SUBSCRIBER LIST INFORMATION FOR DOUGLAS COUNTY

Frontier will provide Emergency Subscriber List Information to Douglas County (Licensee). Licensee, as a provider of Emergency Services and/or Emergency Support Services, will receive such subscriber list information solely for the purpose of delivering or assisting in the delivery of Emergency Services. Frontier will license to Licensee such subscriber list information for use in providing Emergency Services in accordance with the Wireless Communications and Public Safety Act of 1999, PL 106-81, codified in 47 USC 222(g).

Frontier will provide a Full File Extract via compact disk (CD) delivered by certified mail. Frontier will also provide weekly updates to Licensee subsequent to the provision of the Full File Extract.

1. TERM

The minimum service period is for thirty-six (36) months.

2. STANDARD LICENSE FEES:

Non-recurring Full File Extract with Weekly Updates Fee	\$1,435.62
Monthly Recurring Fee for Weekly Updates*	\$6.65 per month per 10,000 records in Full File Extract

3. UPDATES

It is the responsibility of the Licensee to ensure that each electronic update has been received, and is incorporated into its database. If Licensee does not receive an electronic update, Licensee has to notify Frontier within seven (7) days after the Licensee's regular transmission date, so that the update can be resent. Failure to do so may result in the loss of updates, and Licensee will be required to purchase a new Full File Extract at the rate of the Initial Setup charge.

* The rate for Weekly Updates is based on the number of records contained in the Full File Extract and will be adjusted annually. The rate is calculated on a "per 10,000 record basis" with the number of records being rounded to the nearest 10,000 for charge determination.

INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS

H. EMERGENCY SUBSCRIBER LIST INFORMATION FOR DOUGLAS COUNTY (Continued)

4. FEE ADJUSTMENT

In the event that Frontier no longer has any customers purchasing Automatic Location Identification (ALI) service for the geographic region for which Emergency Subscriber List Information is provided, Frontier may in its sole discretion and upon 60 days written notice to Licensee adjust the Fees. Prior to the expiration of the 60 day notice period, Licensee may, by written notice to Frontier, cancel this service without incurring termination liability. As with all early terminations prior to the end of the term not otherwise covered in the contract, such termination by Licensee shall be subject to all other terms of the contract, with such termination date being deemed the expiration of the term.

5. EARLY TERMINATION FEE

If Licensee terminates the contract prior to the end of the term or breaches the contract, Licensee shall pay to Frontier, as alternative performance and not as a penalty, all unpaid non-recurring charges, and if Licensee is receiving updates, a termination charge equal to seventy-five (75%) of the Monthly Recurring Fee for updates multiplied by the number of months remaining in the term.

DISCONTINUED SERVICES

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DISCONTINUED SERVICES

JOINT USER SERVICE

APPLICABILITY

Applicable to discontinued joint user service furnished in connection with business service.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff 4-C schedules.

RATES

	<u>Monthly Rate</u>
Each joint user service	\$20.40

SPECIAL CONDITIONS

- A. Joint user service is not available in connection with foreign exchange service or residence telephone service.
- B. Joint user service is an arrangement whereby the primary user of the telephone service conducts a separate business or an individual, firm, corporation or association, doing business under a separate name, shares in the primary customer's business telephone service. Access lines for joint user service are not to be extended off the premises on which the primary service is located for the sole purpose of furnishing joint user service. The joint user service may occupy an existing off-premises location rather than the primary location.
- C. The rate for joint user service includes a listing in the telephone directory and applies in addition to the rates and charges for the facilities and all other services furnished.
- D. Joint user service is applicable and is furnished upon application made jointly by the primary user and the joint user as follows:
 1. Application for the use of the primary customer's service by any individual, firm, company or association occupying jointly or in part the premises and/or the service of the primary service, or the premises on which the primary customer's off-premises service is located. Where individuals, firms, companies or associations engaged in the same business or profession, use a common reception room on the same floor with offices opening thereon or adjoining thereto, one of the numbers may become the primary customer and the remainder joint users.

DISCONTINUED SERVICES

JOINT USER SERVICE (Continued)

SPECIAL CONDITIONS (Continued)

- D. Joint user service is applicable and is furnished upon application made jointly by the primary user and the joint user as follows: (Continued)
2. Application for the use of the primary customer's service for another business publicly conducted by the customer and differing in character or scope and in name from the business which the facilities are furnished.
 3. Application for service to be furnished over the facilities utilized in furnishing service to the primary customer, in the name of another individual, firm, company, corporation, or association represented by the primary customer and the use of the name to be listed is authorized by the owner of the name.
 4. The directory listing representing the joint user service shall in all cases include the name under which the business is publicly conducted and the same address and telephone number of the primary customer.
- E. Minimum charge for joint user service shall be the monthly rate, provided that if the listing is included in the telephone directory the charge will continue until the need of the directory period unless:
1. The joint user vacates the primary customer's premises, or "customer location" on which the service is provided.
 2. The primary customer's service is discontinued.
 3. The joint user becomes a customer to business service in the same exchange and requests discontinuance of joint user serve.
- F. The Utility is liable for errors or omissions in the listings of its customers in the telephone directory in an amount not in excess of the charge for that exchange service during the effective life of that directory in which the error or omission is made.

DISCONTINUED SERVICES

TELEPHONE ANSWERING SERVICE

APPLICABILITY

Applicable to telephone answering service furnished prior to December 15, 1980.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff 4-C schedules.

RATES

A. Service to clients of a telephone answering service

Each off-premises network access line terminating on telephone answering equipment

	<u>Monthly Rate</u>
1. Within same building as the answering equipment	
a. Business	\$7.55
b. Primary service located in a different building than that in which the answering service equipment is located.	
Answering service equipment and primary service served from the same central office and located within the same exchange:	
Monthly rate same as shown under A.1.a., plus local recurring facility rates for air line distance measured between central office and answering service equipment.	
Local recurring facility rates:	
First 1/4 mile or fraction thereof.	4.55

DISCONTINUED SERVICES

TELEPHONE ANSWERING SERVICE (Continued)

SPECIAL CONDITIONS

- A. For the purpose of this schedule the customer is the individual or concern furnishing telephone answering service and the client is the individual or concern who receives telephone answering service from the customer.
- B. Telephone answering service is furnished for the sole purpose of enabling the customer engaged in the telephone answering service business to answering the client's incoming calls. Telephone answering service is not offered for:
 - Outgoing exchange or toll calls.
 - Intercommunication between the client and the customer engaged in the telephone answering service business over the client's telephone set or one-party terminating on the telephone answering equipment.
- C. Charges for telephone set line termination and recurring facility rate will be included in the client's bill for primary service. Answering equipment, trunk and other charges will be billed to the customer engaged in the telephone answering service business.
- D. When for any reason service is discontinued to the customer engaged in the telephone answering service business, all other telephone service rendered by the answering service business to client will also be discontinued. If a client's primary service is discontinued, all telephone service to the telephone answering equipment will also be discontinued.
- E. Within all exchanges, commencing January 20, 1977, this schedule does not contemplate provision of a secrecy feature on answering lines of telephone answering service switchboards, except those switchboards provided by the Utility prior to the above date.

DISCONTINUED SERVICES

SPECIAL BILLING NUMBER SERVICE

APPLICABILITY

Applicable to special billing number service.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the General and Local Exchange Tariff 4-C schedules.

RATES

Monthly
Rate

First group of 50, or less, special billing numbers

\$46.45

CONDITIONS

- A. Special billing number service may be furnished in connection with PBX system services only.
- B. The service provides for furnishing to a customer, each month, a separate listing of toll telephone messages for each special billing number used in placing calls.
- C. The minimum period for which the service is offered is two months.

SECTION G1 – GENERAL TERMS AND CONDITIONS

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SECTION G1 – GENERAL TERMS AND CONDITIONS

Important Information From Frontier

Please read this important message carefully.

GENERAL TERMS AND CONDITIONS APPLICABLE TO FRONTIER RETAIL TELECOMMUNICATION SERVICES IN NEVADA

As approved by the Public Utilities Commission Nevada (“PUCN”), effective June 1, 2014, Frontier’s prices, service descriptions, and terms and conditions for most retail services will no longer be on file with the PUCN. Instead, the prices, service descriptions and terms and conditions applicable to these services will be set forth in a Service Catalog. **Some services are not affected, such as 911 service and lifeline.** Your use of Frontier Services (as defined below) will constitute your agreement to be bound by the charges, terms and conditions set forth in the Service Catalog, (as defined below) including the general terms and conditions set forth below. The Frontier Services provided to current subscribers will no longer be governed by tariffs on file with any regulatory commission, but instead will be governed by the Service Catalog. If you are a current subscriber and do not accept the provisions of the Service Catalog, your option is to cancel your service(s) subject to this agreement by calling 1-800-921-8101 for residential customers or 1-800-921-8102 for business customers, or writing to Frontier at 1398 S. Woodland Blvd, Deland FL 32720. You will be responsible for all usage charges, non-recurring charges, and early termination charges applicable to your Frontier products and the pro rata portion of service charges incurred prior to the effective date of the cancellation.

This document does not include the complete Service Catalog, which contains additional terms, including the description, charges, and other terms and conditions applicable to each of the services in the Service Catalog. The following general terms and conditions apply to all services in the Service Catalog. If you are looking for the terms and conditions applicable to specific services, please refer to the Service Catalog on Frontier’s Website at <http://frontier.com/terms/> and go to “For Frontier Tariff Information”.

1. Application

- .1 The Service Catalog sets forth the terms and conditions under which Customers (“Customer”, “you” or “your”) agree to use the Services (as defined below) and under which Frontier Communications Company of the Southwest Inc. (“Frontier”, “Company” or “we”) agrees to provide the Services to Customers, unless otherwise noted.
- .2 The Service Catalog is set forth on the Frontier website (the “Website”) at <http://frontier.com/> and you may request a printed copy of the terms and conditions applicable to the ordered Service by telephoning or writing Frontier at the above telephone numbers or address. Translation services are available upon request.
- .3 The Service Catalog becomes a binding contract following your acceptance of the terms and conditions applicable to the ordered Service. You are deemed to have accepted the terms of the Service Catalog applicable to your Service upon your use of the Service following notification to you of the availability of the Service Catalog either at the Frontier Website or by telephone, by email, by mail or other communication.
- .4 Unless expressly stated otherwise, the Service Catalog applies to Customers who have entered into a separate agreement for Services for a specified time period; provided, however, in the event of a conflict between the terms in the separate agreement and the terms in the Service Catalog, the terms in the separate agreement shall control with respect to Services subject to that agreement. If you have an agreement, the terms and conditions of the agreement prevail over the Service Catalog.

SECTION G1 – GENERAL TERMS AND CONDITIONS**2. General Terms and Conditions**

- .1 **Services.** “Service” or “Services” means all retail telecommunications products or services offered by Frontier in Nevada. Services do not include non-telecommunication services, such as High Speed Internet, which were not included in Frontier’s Nevada intrastate tariff prior to June 1, 2014 and which are provided pursuant to federal tariffs or other oral or written agreements.
- .2 **Prices.** You are responsible for all charges associated with the Services and rate plan selected, including all taxes, usage charges, telecommunications surcharges (e.g., Universal Service Fund fees) or other applicable governmental charges due on account of the Services. Such taxes, fees and/or surcharges are subject to change without notice to Customer, except as may be required by law. Charges for ancillary services, including but not limited to, charges for installation, change orders, directory assistance and operator services used by Customer will be imposed at Frontier’s current rates and such charges are also subject to change without notice to Customer, except as may be required by law. Promotional pricing and terms will expire in accordance with the terms applicable to each promotion, without further notice to you.
- .3 **Credit Check.** Customer authorizes Frontier to conduct a credit search when ordering new or additional services, which Frontier will use to determine the credit worthiness of the Customer.
- .4 **Service Use.** Frontier shall not be liable for any damages, including charges for Services that Customer may incur as a result of the use of the Services by Customer’s family, guests, employees, third parties or the public. Customer shall remain responsible for such charges. Frontier reserves the right to discontinue or deny Service because of misuse or fraudulent use of the Services.
- .5 **Indemnifications.** Customer agrees to indemnify and hold Frontier, our employees, affiliates and agents harmless from losses, claims, demands, damages, expenses (including reasonable attorneys’ fees), or any liability whatsoever arising from any use of the Services by you or any person you permit to use the Services, including without limitation, liability resulting from the content of communication such as defamation, fraud or invasion of privacy, any combination of the Services with other products or services not provided by Frontier, any modification of the Services or any infringement of intellectual property.
- .6 **Warranty Disclaimers.** EXCEPT AS OTHERWISE EXPRESSLY PROVIDED IN THE SERVICE CATALOG OR OTHER WRITTEN AGREEMENT WITH FRONTIER, FRONTIER DISCLAIMS ANY AND ALL REPRESENTATIONS AND WARRANTIES, EXPRESS, IMPLIED OR ARISING BY COURSE OF PERFORMANCE, DEALING, CUSTOM OR TRADE USAGE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE (EVEN IF WE KNEW OR SHOULD HAVE KNOWN SUCH PURPOSE) AND NON-INFRINGEMENT. YOU AGREE THAT THE SERVICES ARE PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS. FRONTIER DOES NOT WARRANT THAT THE SERVICES WILL MEET YOUR NEEDS, OR WILL BE UNINTERRUPTED, ERROR-FREE.

SECTION G1 – GENERAL TERMS AND CONDITIONS**2. General Terms and Conditions (Continued)****.7 Limitation of Liability**

.7.1 Except for damages resulting from the unauthorized or illegal use of the services by you or your family, guests or employees, neither party (nor its suppliers or affiliates) shall be liable to the other party for punitive, special, consequential, incidental or indirect damages including without limitation, loss of business profits, or other commercial or economic loss arising out of the use or inability to use the services, even if the party has been advised of the possibility of such damages.

.7.2 Frontier's liability to you for any other damages due to failures or disruptions in the services arising from our negligence or breach of our obligations under the Service Catalog shall be limited to the charges for the services affected by the failure for the period of such failure. This liability shall be in addition to any amounts that may otherwise be due you under the terms of the Service Catalog as an allowance for interruptions.

.7.3 In the event the disclaimer of certain warranties, the limitation of liability or the exclusion of certain damages or any portions thereof, are unenforceable for any reason, our liability shall be limited to the maximum extent permitted by law.

.8 **Termination of Services.** Frontier may discontinue or limit use of the Services by a Customer without liability and without notice, for the following reasons: a) The Services are being used in violation of any applicable law or regulation; b) The Services are being used in an unauthorized or fraudulent manner; c) The use of the Services adversely affects Frontier's equipment or its service to others; d) Such action is necessary to meet the exigencies of an emergency. Frontier may discontinue the Services without liability and with notice as required by law if a) Customer fails to pay undisputed charges for Services provided; b) Customer fails to perform any other material obligation or violates any material term or condition of this Service Catalog, and such failure or violation is not cured within thirty (30) calendar days following notice by Frontier; or c) Frontier has other good cause to terminate service. Termination of the Services, for any cause, shall not release Customer from any liability which at the time of termination had already accrued to Customer or which thereafter accrues for any act or omission occurring prior to the termination or from an obligation which, by its nature, survives termination.

.9 **Performance Excused.** Frontier's performance shall be excused if said performance is delayed or prevented due to events known as force majeure, acts of any third party, or any cause(s) beyond our reasonable control, including, but not limited to, fire, vandalism, floods, storms, natural disasters, cut cable, terrorism, power failures or labor difficulties.

RULES AND REGULATIONS

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FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC.

Nevada

9260 E. Stockton Blvd., Elk Grove, CA 95624

SERVICE CATALOG

Section R1
Original Sheet 1

Effective: July 1, 2014

RULES AND REGULATIONS

Rules and Regulations for Service Catalog services may be found in the General and Local Exchange Tariff 4-C, Schedule R1.

RULE & REGULATION NO. 1

TERMINATION LIABILITY

A General

1. In the event the service is terminated by the customer prior to completion of the current term commitment period, the customer shall be liable for an early termination charge, except as noted below. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. For example:

$$25\% \times \text{MRC} \times \# \text{ of Lines/Channels/Paths} \times \text{Remainder of Term} = \text{Termination Charge}$$

2. Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, exclusive of any increase due to local, state or federal fees, taxes or surcharges, the customer may terminate the service without incurring an early termination charge.

B. End of Term Options

1. Prior to the end of the term commitment period, the customer may select one of the following options, to be effective at the end of the term:
 - a. Renew their term commitment,
 - b. Commit to a new term period,
 - c. Arrange for a change of service, or
 - d. Arrange for termination of the service at the end of the term.
2. In the event the customer does not select one of the above renewal options, the customer will be converted to the shortest-term period available under this Service Catalog (i.e., month-to-month, one year, etc.) for the same service, and will be subject to the applicable term commitment, if any, unless the customer terminates the service within sixty (60) days of the conversion date.

RULE & REGULATION NO. 1

TERMINATION LIABILITY

C. Early Termination Exceptions

Early termination charges will not be assessed under the following circumstances.

1. Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;

Customer attempts to move the existing service to a new location within Company's service area, but the service is unavailable;
2. Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
3. Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:
 - a. The value of the new term commitment is equal to or greater than the remaining value of the current term commitment,
 - b. The Company provides the new service via Service Catalog or on an individual case basis (ICB), and
 - c. The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.
4. Termination Liability as set forth in A, B and C preceding is applicable only to those services that reference Rule No. 1. Termination Liability conditions for all other services in this Service Catalog apply in lieu of Rule No. 1.

RULE & REGULATION NO. 2

GENERAL RULES & REGULATIONS

A. Insufficient Fund (NSF) Check Service Charge

The Utility may render a service charge, for processing insufficient fund (NSF) checks, to the customer at the rate of \$5.00 per check.

B. Late Payment Charge

A monthly 1.5 percent charge on an unpaid live balance of \$20.00 or more is applicable if payment is not received at the Utility or one of its duly authorized collectors by the late payment date printed on the bill. The late payment date will not be less than twenty-one (21) days from the date the bill is mailed by the Utility. When a customer claims that the late payment charge date was less than twenty-one (21) days from the date of mailing, the Utility will research and determine the actual date of mailing from its internal records. If the late payment date printed on the bill is less than twenty-one (21) days from the date of mailing, the customer will be allowed at least twenty-one (21) days from the date of actual mailing in which to make payment before a late payment charge is imposed.

RULE & REGULATION NO. 3

TELEPHONE DIRECTORIES

(N)

A. Ownership of Telephone Directories

Annually, upon receipt of a customer request, the company will furnish to its customers, without charge, business and/or residential white page directories. Copies of additional white page directories may be provided at a nominal charge. Each year the company will notify customers of its annual white pages directory availability and method for customers to request delivery at no charge for the initial directory. The notice will also provide customers other options for accessing digital directories. Regardless of a customer's choice for directories, the white pages will include business directory listings and the information pages. The company reserves the right to voluntarily deliver white pages directories to all customers annually without requesting confirmation.

(N)